



Department of
Job and Family Services

John R. Kasich, Governor
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June 24, 2011

To: Directors, Public Children Service Agencies
SACWIS Coordinators
cc: SACWIS Super Users

From: Sandra T. Holt, Deputy Director Child/Adult Protection
Office of Families and Children
SACWIS Executive Sponsor

Subject: SACWIS Update

Monthly Visitation ~ In recent weeks, many counties have been working to improve monthly visitation data entry in SACWIS. As most of you know, the FFY 2011 target goal is 90%. More updated information on our progress will be posted to the SACWIS message board and shared with agency directors in mid July. We know some counties are struggling with resource constraints and with working collaboratively with IV-E courts. If we can intervene in discussing this with your court and/or assist, please let us know. Children who have no visits entered are being reviewed and discussed with specific agencies. Monthly visitation data is updated weekly in the Monthly Visit BIC report. Visitation data are also being loaded into ROM. *We appreciate your leadership and help with this critical issue!*

Results Oriented Management "ROM" ~ A new reporting tool is being implemented in partnership with Kansas University and Casey Family Programs that simplifies the CFSR measures and enables counties to analyze and graph data easily. Testing is underway and a new file has been loaded onto the state's testing environment. At this time 41 counties are signed up for ROM access with a total of 155 users (80 identified as active testers). Helpful feedback from active county testers is improving the quality/accuracy of information and assisting the team in resolving report issues as well as SACWIS application issues. A data warehouse is being constructed to support ROM and should enable the state to provide reports in a better performing/quicker environment with more frequent and reliable data refresh. Thank you to those who continue to work on this project. The team is planning additional regional trainings in the coming months. *If you have not yet completed your ROM 7078 access form, please do so ASAP as MITS processing will limit availability of Access Control staff for the next month. Instructions to complete the 7078 form are available at the following link:* <http://www.webetools.com/drc/users/kb.php?id=10828>

We Value Your Feedback ~ Take a Short SACWIS Survey at the following link: www.surveymonkey.com/s/W27NG3F. We are interested in how the system is meeting your needs and how you view upcoming priorities. Thank you to those (more than 300)

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who have already completed the survey! While we initially hoped to review results by 6/27, you can still complete the survey up to 6/30. It should only take a few moments. Information will be used in prioritizing work in the 2012-2013 budget biennium.

ACF Approval of Ohio's As Needed APD ~ was received this week and authorizes significant federal funding for SACWIS work for the 7/1/11 through 12/31/11 period. The team continues to focus on: finishing the financial roll out, completing the AR tools and improving reports through the Business Intelligence Channel "BIC" and Results Oriented Management "ROM". New immediate initiatives include: fixing the court/custody module, improving the case plan/case review, developing foster parent training reimbursement capacity, analyzing requirements to support the CRIS-E and SETS interfaces and continuing work to improve reports. Ohio's Annual APD is due 10/1/11 and additional longer term projects focusing on the activity log, system navigation, data integrity are being incorporated into the schedule (assuming federal approval is obtained). ***Thank you to federal and state partners, the SACWIS team and counties for actively working to improve the system and for ensuring needed funding remains available to support this work.***

Foster Parent Payment Training Reimbursement Through SACWIS ~ Currently reimbursement for public foster parent training stipends and private agency participant training allowances are processed manually through the JFS 1350. The process is being automated in SACWIS in two phases. Phase I consists of enhancements to the provider training session screens system and will generate claims and reimbursements upon licensure for public agency training stipends records in SACWIS with training session ***dates on or after July 1, 2011. Stipends for training sessions held prior to July 1, 2011 will continue to be processed manually via the JFS 1350 form. This functionality is anticipated to be implemented in SACWIS in build 1.110, currently targeted for release on July 22, 2011.***

Phase II will incorporate the ability for private agencies to enter training sessions and process payments to claim and receive reimbursements for private agency training allowance expenditures. In addition, private agencies will have the ability to edit and update acceptance characteristics for their recommended providers and view licensure information. This functionality is tentatively scheduled to be implemented prior to June 30, 2012.

Service Enhancements ~ Most of you are aware of enhancements recently implemented to improve service information in SACWIS. Efforts were made to apply services to multiple individuals and to provide important participation/barrier information to support the ProtectOhio Flexible Funding IV-E waiver. An overview was presented at the 6/10 Statewide User Group meeting and is posted at email: <http://jfs.ohio.gov/sacwis/>. A training overview is also planned for the mid July ProtectOhio meeting and an additional webinar is planned for late July/early August (date to be announced).

MOCK SACWIS Efficiency Reviews ~ Most of you know Ohio will need to complete a federal SACWIS review (Ohio does not yet know when our review will occur). Typically, at least five onsite counties are selected by ACF to participate in onsite reviews. A few counties have expressed an interest in developing an “efficiency review” to determine whether agencies are utilizing SACWIS fully and/or whether business processes could be improved to reduce workload at the local level by modifying how SACWIS is used. So far, Montgomery and Franklin Counties have indicated interest in piloting a shared efficiency review. If you are interested, please contact: Tresa Young at Tresa.Young@jfs.ohio.gov.

New County Transfer and Case Merge Functionality ~ was put into production in the spring of 2011. So far counties have completed 644 Case Merges and 1,452 Case Transfers! We are pleased that counties are utilizing this functionality. Counties also continue to work on reducing person duplicates (thank you!), a report counties can run themselves is currently in development and should be deployed soon (we will post message on SACWIS when it is released).

Significant Reduction in Development Data Fixes ~ Did you know efforts over the last year to reduce the number of data fixes through the combined efforts of the Data Fix project and other state initiatives have reduced the volume of development data fixes by 65%? The team has made significant progress in reducing this body of outstanding work which is enabling developers to focus on the primary mission of supporting the SACWIS application.

Outstanding Growth Rate ~ Congratulations to the SACWIS team who implemented more than 956 enhancements/fixes during the past year (up from approximately 300 last year). We know this could not be accomplished without the commitment and contributions of outstanding state, county and vendor staff! Much remains to be done, but it is important to recognize how much progress continues to be made ~ Thanks to all!