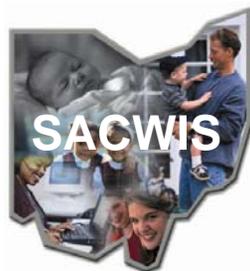


*Ohio
Statewide
Automated
Child Welfare
Information
System*

OCF Partnership
Forum
October 7, 2008



OHIO STATEWIDE AUTOMATED CHILD WELFARE INFORMATION SYSTEM

Opening Remarks

Ohio

Department of
Job and Family Services



Agenda

- SACWIS Leadership Changes
- Statewide Implementation
- SACWIS Financials
- SACWIS Reports
- User Support
- Private Agency Access
- Change Control Review Board
- Q&A
- Adjourn

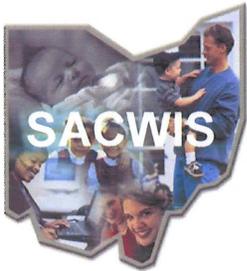


OHIO STATEWIDE AUTOMATED CHILD WELFARE INFORMATION SYSTEM

SACWIS Leadership Changes

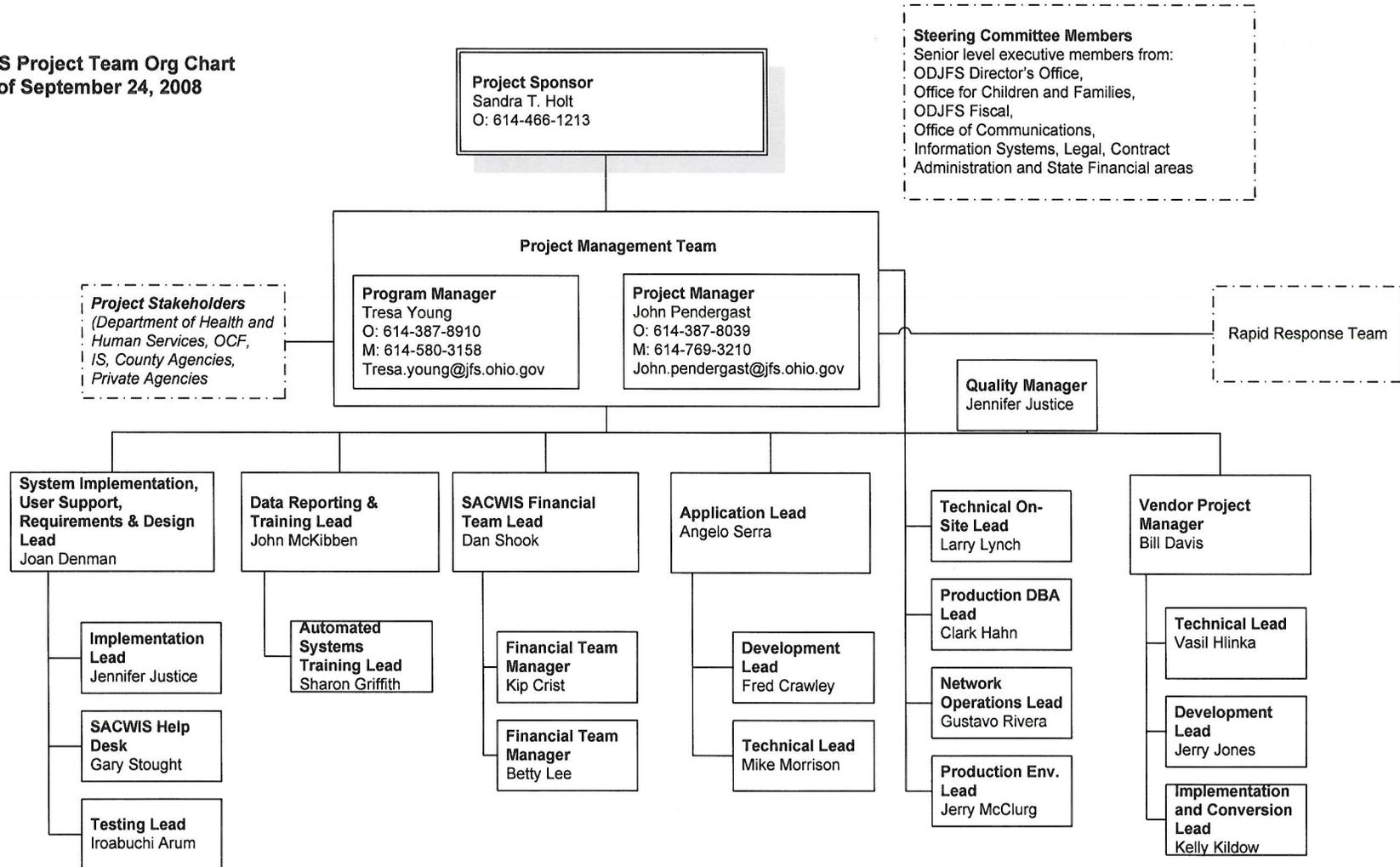
Ohio

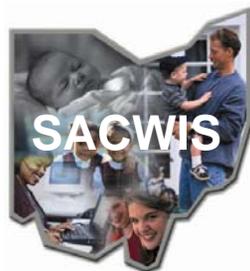
Department of
Job and Family Services



Project Team Organization

SACWIS Project Team Org Chart
As of September 24, 2008





OHIO STATEWIDE AUTOMATED CHILD WELFARE INFORMATION SYSTEM

Statewide Implementation

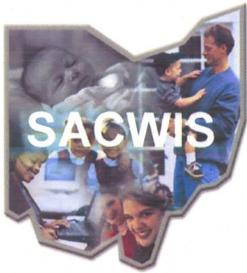
Ohio

Department of
Job and Family Services



ACF UPdate

- Agency for Children & Families (ACF) Requested Information
 - Advance Planning Document Update (APDU)
 - Project Management and Component Plans
 - IV&V Readiness Assessment for Remaining Metro Counties
 - IV&V/Lessons Learned for Stark, Clinton, Hancock & Greene Counties
- Information submitted on 9/30/08
- ACF Review & Approval by 10/30/08



Statewide Roll Out Schedule

- SACWIS Live In 85 Counties with 5200+ Unique Users
- Project Working With Fairfield County Towards An October 20th Date
- Summit Go Live November 12th
- Cuyahoga Go Live December 1st

ID	Task Name	Start	Finish	Q4 08		Q1 09			Q2 09			Q3 09			Q4 09			Q1 10			Q2 10		
				Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
1	Submit Revised APDU & Project Documentation	9/1/2008	9/30/2008	█																			
2	Resolve Contract Issues	9/1/2008	12/31/2008	█	█	█	█																
3	IV&V Project Review	1/5/2009	3/25/2009					█	█	█													
4	Address Project Review Findings & Deliver to ACF	3/26/2009	4/8/2009																				
5	ACF Suspension Lifted	10/1/2008	10/30/2008		█																		
6	IV&V Post Implementation Assessments	3/26/2009	4/24/2009																				
7	Summit County Conversion and Implementation	10/27/2008	12/5/2008																				
8	Fairfield County Implementation	9/8/2008	11/7/2008																				
9	Cuyahoga County Conversion and Implementation	11/10/2008	12/31/2008																				
10	Private Provider Data Management and Roll-Out	9/15/2008	12/31/2009	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█
11	Upgrade of Production Environment	10/1/2008	10/1/2009	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█
12	Alternative Response – Manual Pilot	9/1/2008	3/3/2010	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█
13	Alternative Response – Phase II - Automation	1/5/2009	12/31/2009																				
14	New Federal NYTD Requirements	9/2/2008	9/29/2009	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█
15	RAPBACK	11/3/2008	12/31/2008																				
16	MITS Interface and Completion of real time interfaces	1/19/2009	6/30/2009																				
17	Courts – Develop Policy and Plan	10/1/2008	12/31/2009	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█
18	SIS County SACWS Financial Roll-out	10/1/2008	1/29/2010	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█
19	Review and Update System Documentation	10/1/2008	11/28/2008	█																			
20	On-going Training	11/3/2008	12/31/2009																				
21	Management Cube Reports with Primary Worker	9/1/2008	5/22/2009	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█	█



OHIO STATEWIDE AUTOMATED CHILD WELFARE INFORMATION SYSTEM

SACWIS Financials

Ohio

Department of
Job and Family Services



SACWIS Financials

- Current Financial Roll Out Pause
- What The SACWIS Financial Team Is Working On During The Pause
- Next Steps
- Q And A



SACWIS Financials

- Current Financial Roll Out Pause
 - Federal Approval Required
 - Resources Needed For Remaining Metro Counties
 - Other Contingencies



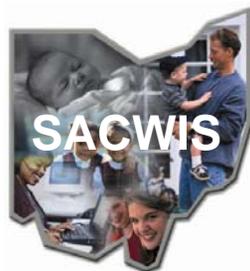
SACWIS Financials

- SACWIS Financial Team
 - Currently In Medicaid JAD Sessions
 - Currently Assisting Financially Live Counties
 - Other Open Ended Items



SACWIS Financials

- Financial Roll Out Resumption
 - Future Plans for the Financial Rollout
 - Pilot
 - Questions?



OHIO STATEWIDE AUTOMATED CHILD WELFARE INFORMATION SYSTEM

SACWIS Reports

Ohio

Department of
Job and Family Services



SACWIS Reports *SACWIS Ad-Hoc Reporting Work Group*

- The Following Counties Attend On A Regular Basis:
 - Muskingum: Ronda Hollingshead, Jim Williams
 - Franklin: Minh Nguyen, Michelle Bullock
 - Butler: Linda Peters
 - Richland: Pamela Varnes
 - Lorain: Jennifer Marple, Marius Fekete
 - Montgomery: Roger Loy, Victor Battle
 - Marion: Paul Chafin
 - Wayne: Connie Imhoff
 - Cuyahoga: Mike Jost



SACWIS Reports SACWIS Ad-Hoc Reporting Work Group Mission

- The Mission Statement Identifies The Reason This Work Group Exists
 - “To Identify Information Needs That Are Beyond The Scope Of The SACWIS Production System And To Devise Solutions For The User Community.”
 - This Group Should Evolve To Be A Self-managed Work Group Supported By State Staff Through High-level Facilitation Activities



SACWIS Reports SACWIS Ad-Hoc Reporting Work Group Goals

- It Is Necessary To Complete The Following Goals To Ensure The Work Group Serves Its Mission
 - Identify Reporting/Information Needs That May Serve The Needs Of A Narrow Set Of Users
 - Perform The Analysis And Provide Specifications For Ad-hoc Reports
 - Design And Develop Ad-hoc Reports And Publish Them To The Work Group Repository
 - Harvest Reports Determined To Be Of Wider Applicability And Feed Them Into The Standard SACWIS Requirements Process



SACWIS Reports SACWIS Ad-Hoc Reporting Work Group

- **Next Steps**
 - The Group Is Currently Working On The Specification For And The Developing Of A Series Of Operational Reports
 - We Intend To Create Multiple Mini-teams Per Session To Improve Report Throughput
- <http://groups.yahoo.com/group/OhioSACWISReportingWorkGroup/>

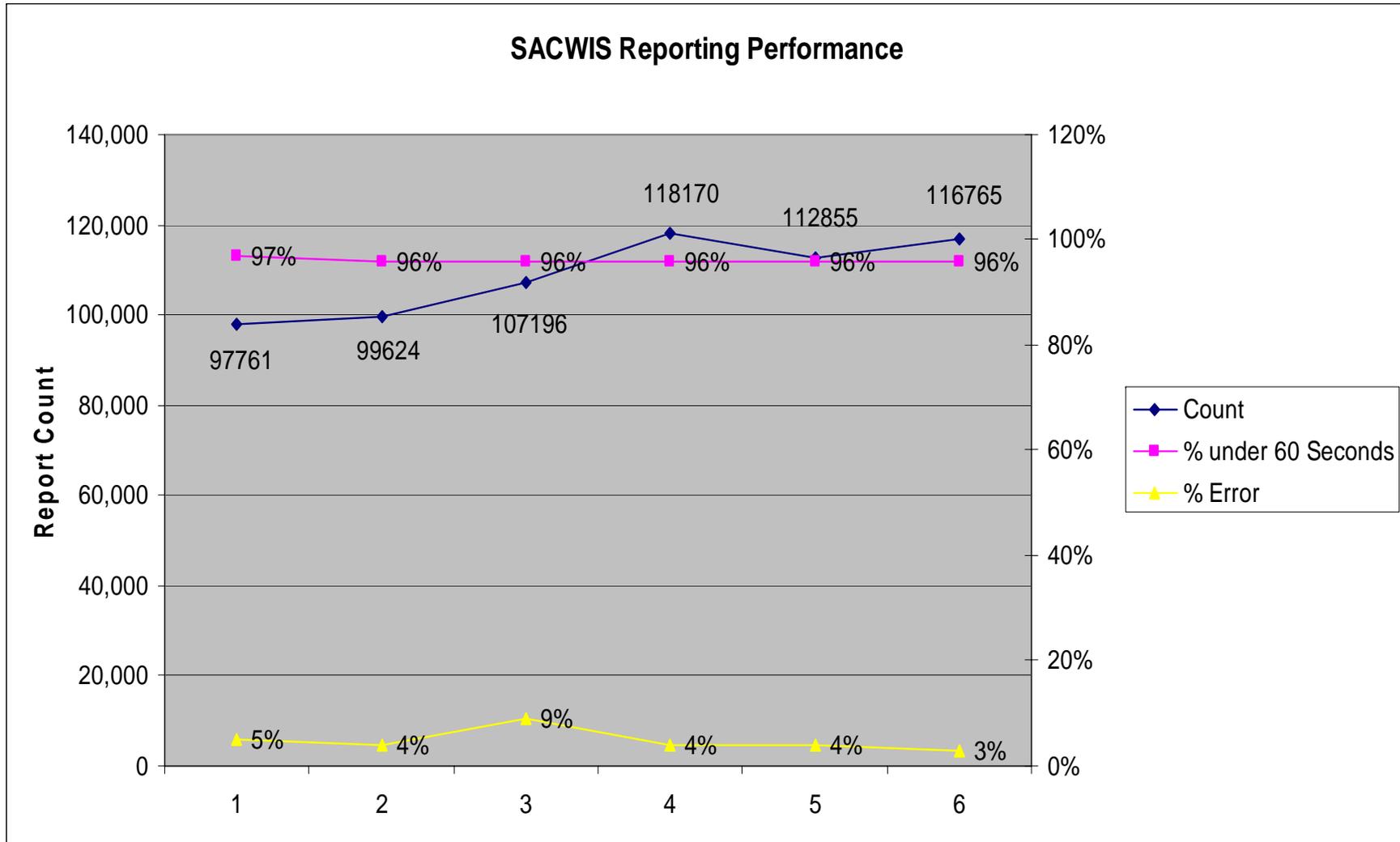


SACWIS Reports (Review)

- In-application (“Canned” Reports
 - Reports (93)
 - Forms (50)
 - Notices (19)
- Management (“Cube”) Reports (10 In Total)
 - Adoption Case Length (4)
 - Alleged Child Victim (1)
 - Case Openings And Closings (4)
 - Child Legal Status (6)
 - Discharge Analysis (16)
 - Intake Characteristics (4)
 - Investigations, Initiations And Completions (1)
 - Placement Analysis (16)
 - Placement Leave Analysis (9)
 - Services To Clients (2)



SACWIS Reports (Performance)





SACWIS Reports (Performance)

- Heaviest Utilization Between 9AM-12PM And 1PM-4PM
- Top Five Agencies (Sept 2008)
 - Franklin
 - 16,572 Reports(14.2%)
 - 3.6% Error Rate
 - Hamilton
 - 11,775 Reports (10.1%)
 - 3.7% Error Rate
 - Lucas
 - 7,581 Reports (6.5%)
 - 3.1% Error Rate
 - Butler
 - 4,842 Reports (4.1%)
 - 3.6% Error Rate
 - Mahoning
 - 4,504 Reports (3.9%)
 - 1.6% Error Rate



SACWIS Reports (Completions)

- Report Functional Defects
 - 96 Resolved Since April
 - 26 Remain To Be Resolved
- Report Enhancements
 - 23 Requests Since April That Remain To Be Resolved
- Management Report Work
 - Primary Worker “Drill-through”
 - Modified Five “Cubes” And 46 Drill-through Reports
 - Final Two “Cubes” Not Completed Due To Technical “Ceiling” Limits (Counts Greater Than 65,536)



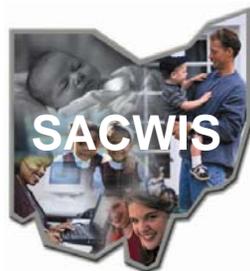
SACWIS Reports (What Is Coming)

- Prioritization Of The Defects And Enhancements Remaining
- Completion Of Work-around For Primary Worker "Drill-through"
- Migration To Updated COGNOS Version



SACWIS Reports (What Is Coming)

- Refine CPOE “Rolling Cubes” Located In BIC Location OCF-Office Of Children And Families > OCF-SACWIS DART
- Design New Cognos Cubes Based On Federal NCANDS And AFCARS Submittals
- Develop Reports To Support New CFSR Composite Indicators



OHIO STATEWIDE AUTOMATED CHILD WELFARE INFORMATION SYSTEM

User Support



Department of
Job and Family Services



- SACWIS Statewide User Group
 - Meetings Approximately Every 6 To 8 Weeks
 - Heavily Attended With Over 100 Participants At Each Meeting
 - Last Meeting September 5, 2008
 - Next Meeting November 21, 2008



- Super User Calls
 - Discuss Questions Submitted By Users
 - Recent Fixes Made To SACWIS
 - Open Discussion Questions Presented
 - Share Knowledge & Experience
 - Learn Other County Business Processes
 - Discussion Notes Posted On The Knowledge Base
 - Calls Are Held Bi-weekly



- Knowledge Base
 - <http://www.webetools.com/drc/users/kb.php>
 - 340 Articles Currently Posted – 4600 Hits
 - Most Popular Categories
 - Scheduled / Recurring Calls
 - Release Notes
 - Case Provider



- Knowledge Base
 - <http://www.webetools.com/drc/users/kb.php>
 - Most Viewed Articles
 - Facility And Provider Master Spreadsheet
 - County Contacts And Specialized List
 - CAPMIS Q & A
 - Adoption Manual – Helpful Hints And Things To Remember



User Support

- Additional User Support
 - Specialized Web Cast For Adoption And Provider
 - Additional On Site Support Provided At County's Request



OHIO STATEWIDE AUTOMATED CHILD WELFARE INFORMATION SYSTEM

Private Agency Access

Ohio

Department of
Job and Family Services



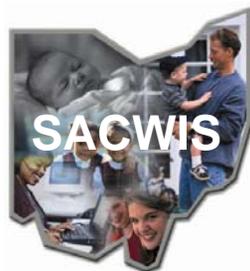
Private Agency Access

- SACWIS & Private Agencies
 - Ongoing Dialogue With Private Agency Stakeholders
 - Additional Meetings & Planning Sessions Will Be Taking Place
 - Development Of Private Agency Leadership Council



Private Agency Access

- SACWIS & Private Agencies
 - Reviewing Current Processes
 - Working With OCF To Revise Provider Data Form
 - Replaces Existing FACSIS Data Entry Forms
 - Allow Required Information In SACWIS To Be Collected And Updated



OHIO STATEWIDE AUTOMATED CHILD WELFARE INFORMATION SYSTEM

Change Control Review Board (CCRB)

Ohio

Department of
Job and Family Services



Change Control Review Board (CCRB)

- The SACWIS Change Control Review Board Is Comprised Of Stakeholders At The State And County Level With A Mutual Investment In The Safety, Permanency And Well-being Of The Children And Families We Serve. The SACWIS CCRB Is Charged With Tracking, Reviewing And Prioritizing Requested Enhancements To Ohio SACWIS. They Serve As The Recommending Authority To ODJFS, Which Will Make Decisions Regarding Future Releases Of SACWIS Based On The CCRB's Recommendations Which Take Into Consideration Federal/State Funds And Mandates, Staff Resources And Time Constraints.



CCRB Membership

Eric Bush, Marion CSB	Small/Medium County
Ronda Hollingshead, Muskingum CSB	Small/Medium County
Cathy Appel, Clark CDJFS	Large County
Mike Gustin, Butler CSB	Large County
Ron Kirkendall, Hamilton CDJFS	Metro County
Richard Skinner, Franklin CSB	Metro County
Mike Jost, Cuyahoga CSB	Metro County
Crystal Allen	PCSAO
Rose Handon	OCF Policy
Joan Van Hull	OCF Policy
Tresa Young	SACWIS Project
Joan Denman	SACWIS Project
Angelo Serra	SACWIS Project
Fred Crawley	SACWIS Project



Change Control Review Board (CCRB) Status of Prioritized Enhancements

- Completed
 - Add Primary Worker To Drill Through Reports
 - Ability For Counties To Perform Logical Deletes
 - Visitation Plan Unlinking
 - Initial Removal Edit
 - Case Closure
 - Case Assignment
 - Screening Decision Change
 - Independent Living Record End Date
 - Correct Disposition



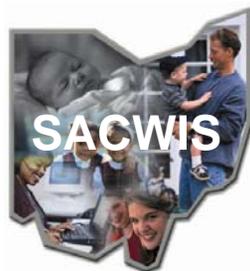
Change Control Review Board (CCRB) Status of Prioritized Enhancements

- Unapprove CAPMIS Tools, Justification/Waivers – Awaiting Decision From Policy/Legal
- On Current Prioritization List
 - Remove COPS As A Custody Type
 - Ability To Seal Adoption Case When Only One Sibling Finalizes
 - Claim Reimbursement If Child Is On Leave
 - Ability To Select Dependency For Justification/Waiver



Change Control Review Board (CCRB) Status of Prioritized Defects

- 23 Defects Were Identified As Critical To CCRB At 1/28/08 Meeting
- 2 Still Remaining
 - Audit Trail Lacking Identification Of User Who Did Delete
 - System Allowed User To Close An Adoption Case With A Placement Open



OHIO STATEWIDE AUTOMATED CHILD WELFARE INFORMATION SYSTEM

Questions and Answers



Department of
Job and Family Services