



Statewide User Group Meeting

October 24, 2011



Department of
Job and Family Services



Agenda

Tresa Young



Agenda

- Welcome
- Submitted APDU Priorities
- System Navigation Project
- Other Priorities/Projects
- SACWIS Review
- Mock Efficiency Reviews
- AFCARS Review
- AFCARS Trends/Issues
- System & Report Performance
- Private Agency Access
- CRIS-E Interface
- Field Assistance Demo
- Independent Living
- Identifying Potential Duplicate Persons
- Report Updates
- Knowledge Base Updates



Submitted APDU Priorities

Tresa Young



* *Submitted APDU Priorities*

- Platform Upgrade
- Automated Data Mart to Support BIC and ROM
- Online Report Infrastructure
- ProtectOHIO Evaluation and Practice (Kinship)
- Private Foster Care and Adoptive Agency Access
- Court/Custody Module
- Case Plan
- Activity Log
- System Navigation/Data Integrity
- CRIS-E Interface
- MCWIC

*Actual priorities/plans must be approved by ACF



Other Priorities/Projects

- NCANDS & Fostering Connections
- New Knowledge Base
- Mobile Technology
- Juvenile Courts
- Child Support Interface
- Bi-directional Medicaid Interface



System Navigation Project

Joan Denman



System Navigation

- Added links for task approval history
- Added paging for several search pages
- Added ability to create manual payments by
 - Linking Contracts
 - Service Authorizations
 - Training Sessions(stipends and allowances)
- Additional Person Links across SACWIS application for Lateral Navigation
- Pop up Navigation



System Navigation

- Provider Payment Information
 - Moved from Provider module to Financial module to allow financial workers easier access
 - Adoption Subside - "view provider subsidy history" & "edit payment information"
 - View/Edit of available Medicaid Mailing Information
- Finance Module / Payment Search
 - New link to "View Roster" from a given payment request
- Contract Service History now gives ability to "View Service Authorizations"



System Navigation

- Future Enhancements
 - Approval Validation – CAPMIS Tools (Release 1.114)
 - Court Overhaul (beginning with Release 1.115)
 - Visual linking
 - Less pages to drill down to get information
 - Recommended Case and Visitation Plans (Release 1.115)
 - Visual Indicators for AFCARS Elements
 - Sortable columns on Searches
 - Expanded Text Fields
 - Activity Log



SACWIS Review

Tresa Young



SACWIS Review

- SACWIS Onsite Federal Monitoring Visit
 - end of July 2012
 - System Review
 - SARGe Documentation
 - Onsite County Visits
 - Opportunity to prepare for compliance review and encourage mutual understanding of needs



MOCK Efficiency Reviews

- Explore efficiencies and implementation locally
- Self Assessment/Improvement
- Prepare for federal monitoring visit and actual compliance review
- Franklin, Summit, Montgomery, Butler, Portage, Gallia



AFCARS Review

- Targeted for week of 8/20/12
- Review of mapping documentation
- Review of code
- Scenarios and Test File
- Review of Cases (SACWIS and Paper Files)



AFCARS Trends

- **Foster Care**

- No Reporting Issues

- **Adoption:** Missing Adoptive Parent Marital Status Data

- This is a issue on Non ODJFS-Out of State Provider records and Private Agency Providers
- ACTION STEP: Review all Children who are in a Finalized Adoption between April 1, 2011 and September 30, 2011 to assure the Provider's Marital Status has been recorded

(Provider Information / Member / Household Marital Status)



System and Report Performance

John Pendergast



System and Report Performance

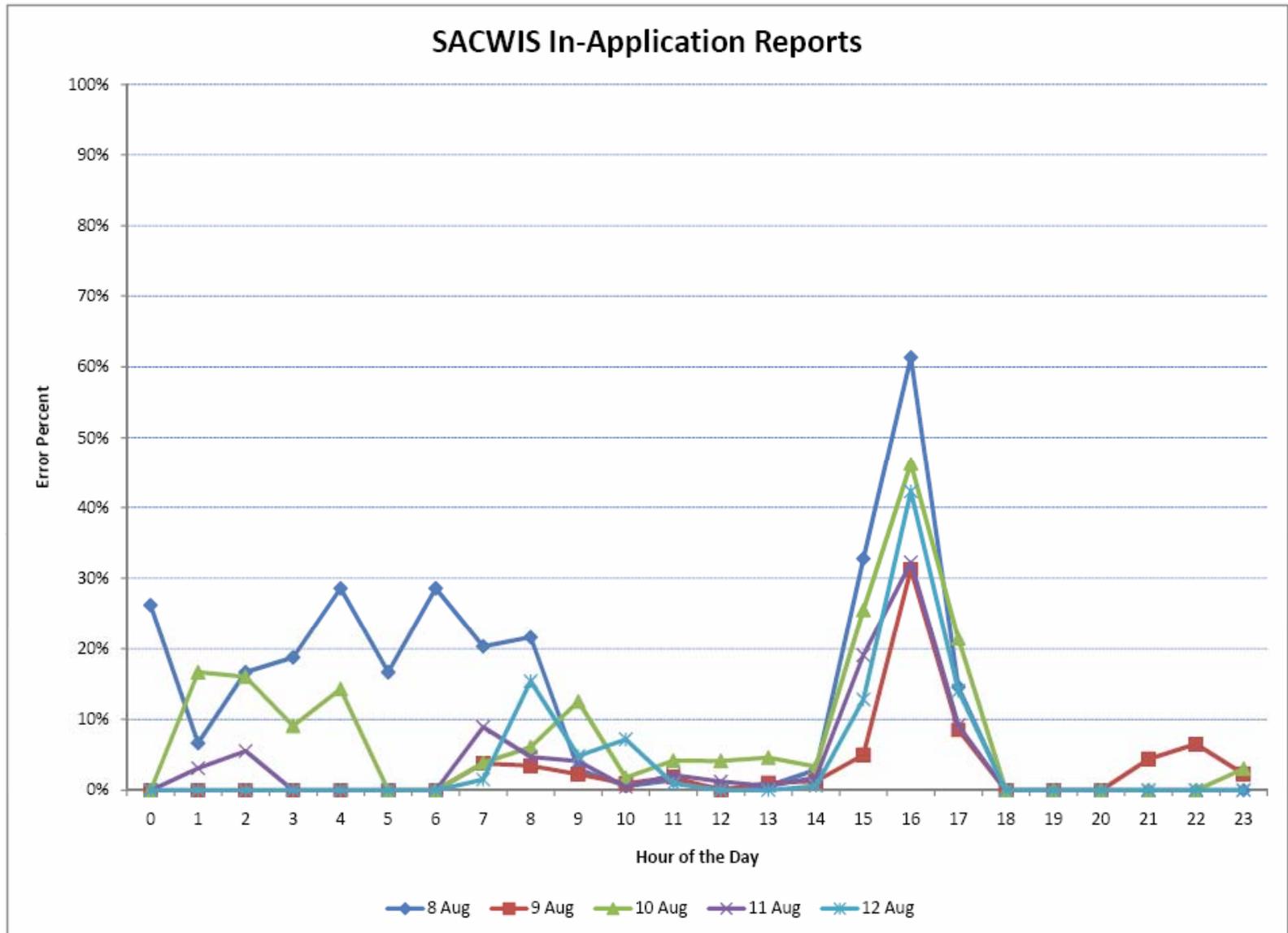
Report Generation Performance

- 8/15: SACWIS Focus Group for Report performance
 - Biggest Pain Point:
 - Multiple attempts to generate reports
 - Report “Kick outs” (user attempts to generate report and redirected to previous screen)
- Implementation of Core Technical Evaluation Committee
 - Data analysis based on Focus Group input
 - Identify all technical issues and determine solutions
- Areas of Focus
 - The Network
 - System Configuration
 - Report Code



System and Report Performance

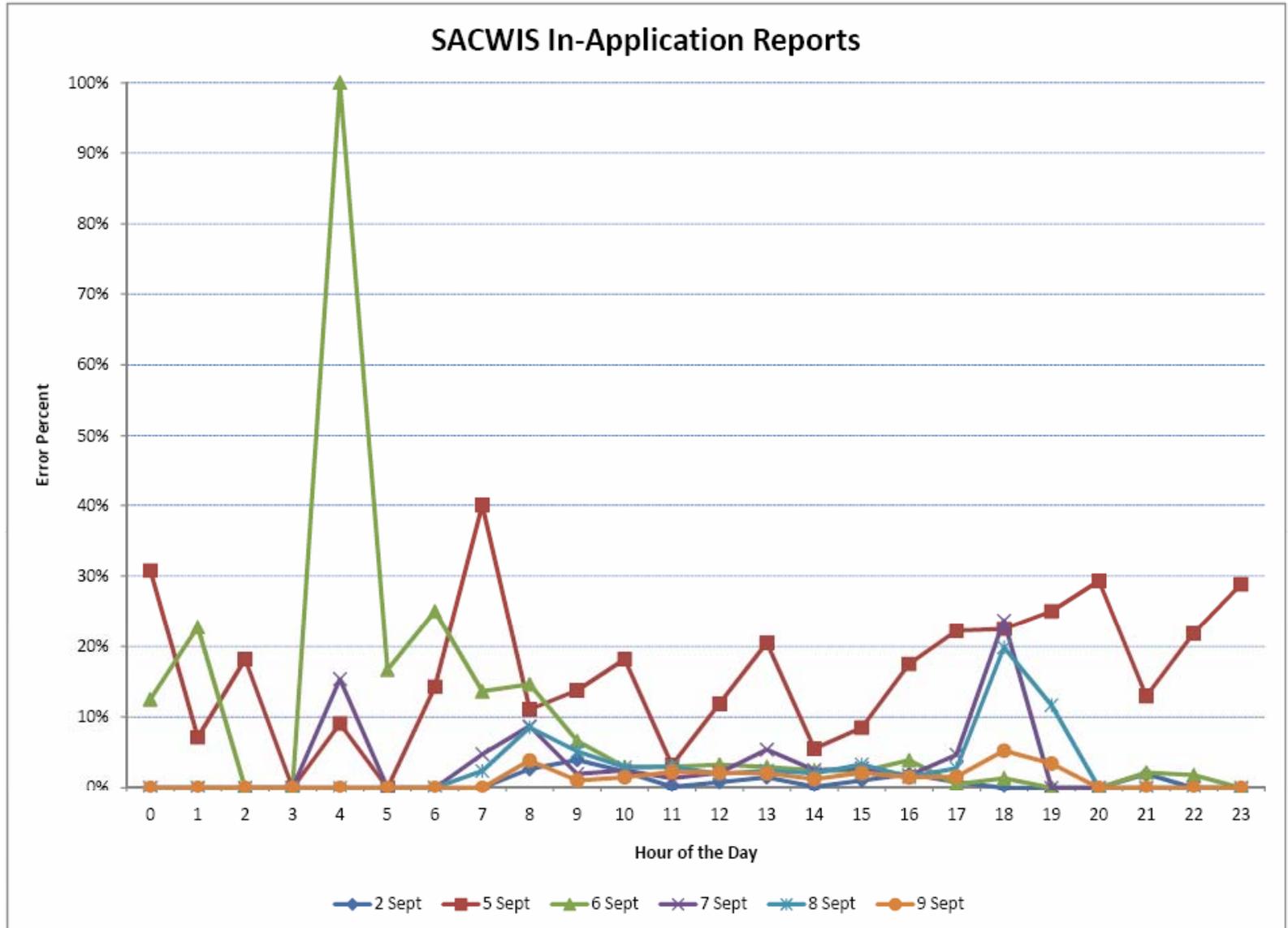
Weekly Report Generation Statistics for week ending 8/12/11





System and Report Performance

Weekly Report Generation Statistics for week ending 9/9/11

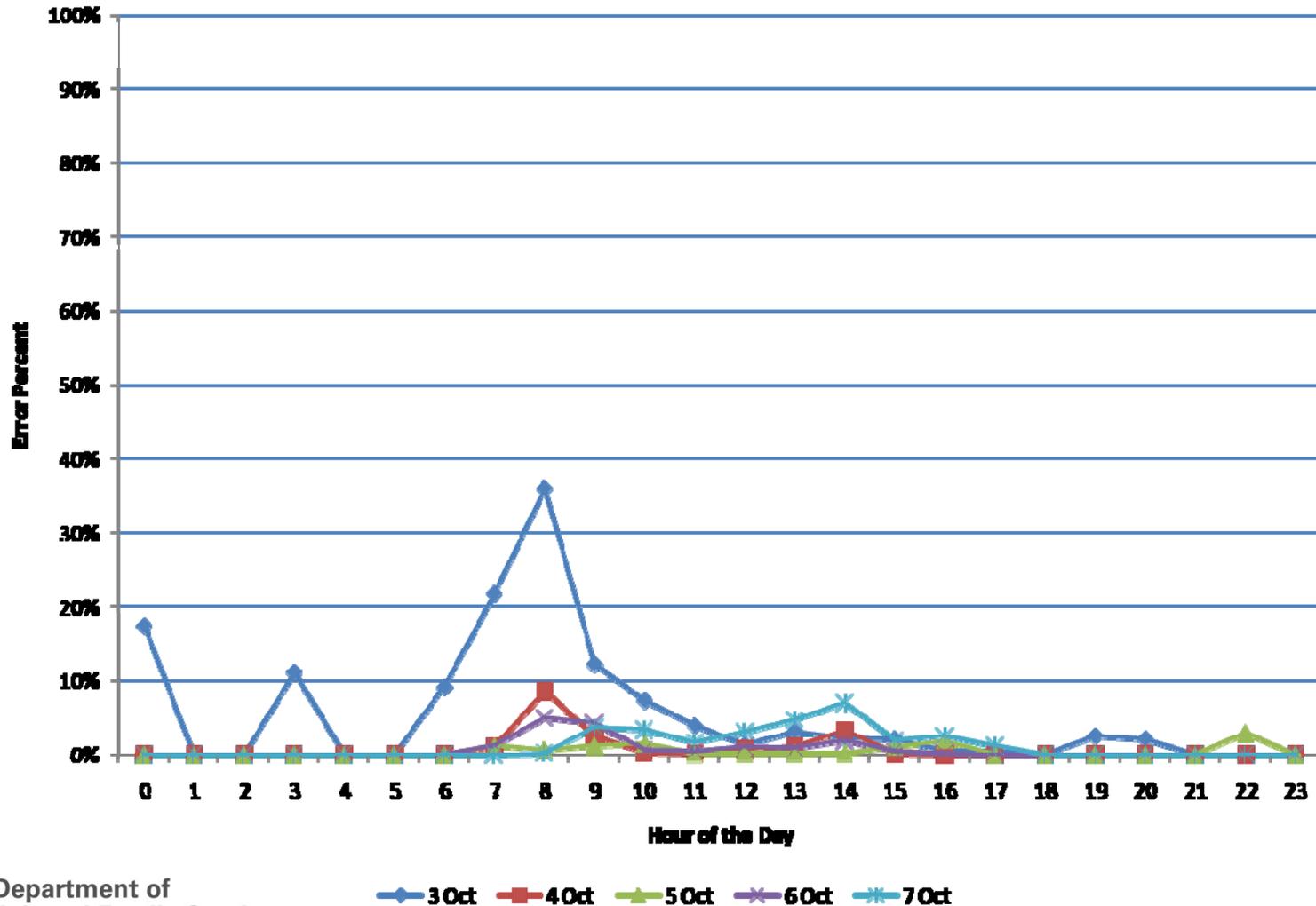




System and Report Performance

Weekly Report Generation Statistics for week ending 10/7/11

SACWIS In-Application Reports



Department of
Job and Family Services



System and Report Performance

Report Generation Statistics for Past Three Months

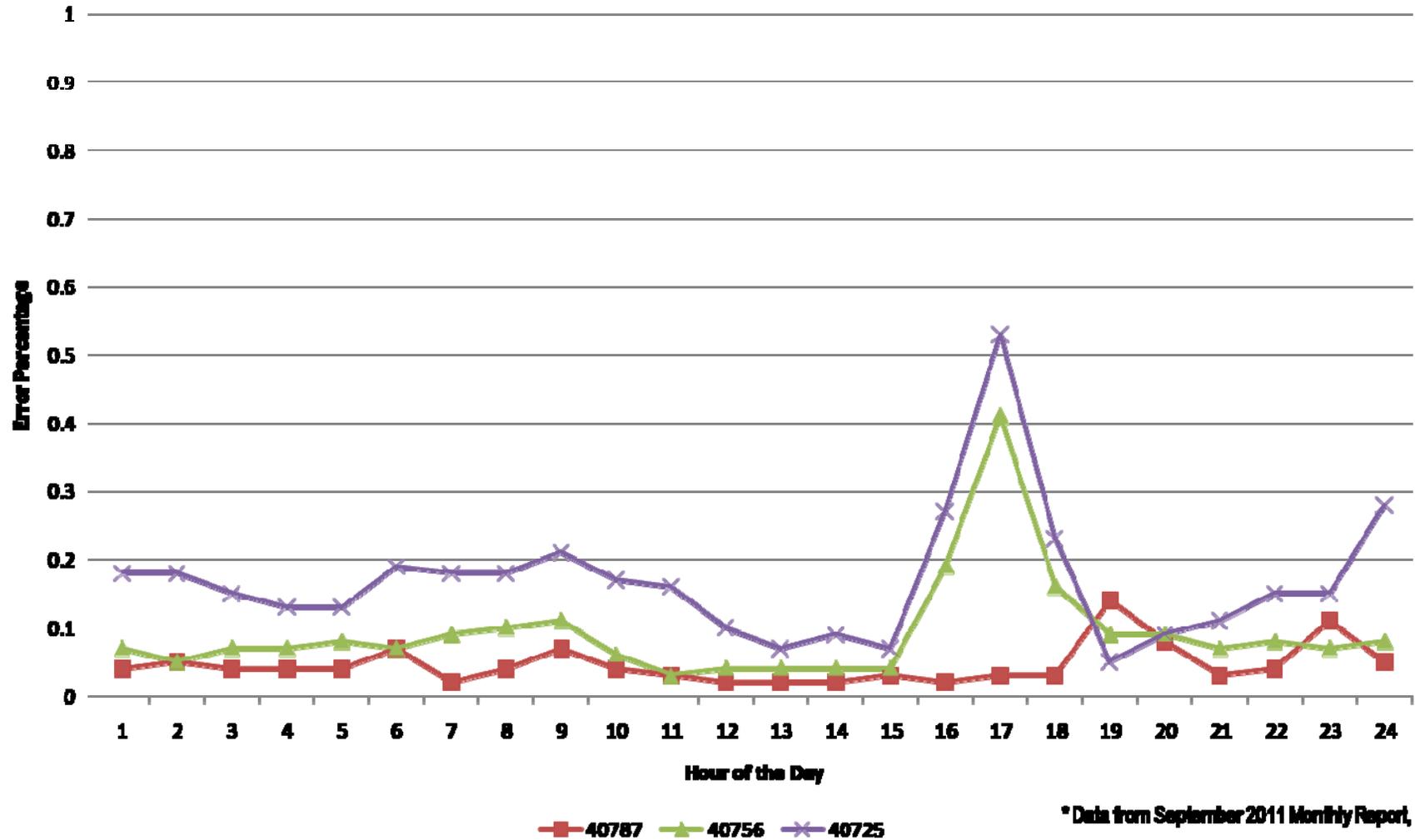
HOUR	September 2011			August 2011			July 2011		
	Report Count	Error Count	Error %	Report Count	Error Count	Error %	Report Count	Error Count	Error %
0	621	26	4%	765	51	7%	826	145	18%
1	509	27	5%	583	30	5%	591	107	18%
2	269	11	4%	385	28	7%	402	61	15%
3	218	8	4%	316	22	7%	314	42	13%
4	222	9	4%	249	19	8%	245	33	13%
5	165	11	7%	282	19	7%	270	50	19%
6	403	10	2%	458	43	9%	565	101	18%
7	2,369	88	4%	3,010	309	10%	2,692	477	18%
8	10,238	725	7%	12,430	1,349	11%	12,065	2,556	21%
9	14,716	622	4%	16,569	1,012	6%	16,269	2,696	17%
10	15,612	473	3%	16,765	553	3%	16,487	2,609	16%
11	15,432	298	2%	16,487	703	4%	15,501	1,478	10%
12	10,882	173	2%	11,808	443	4%	10,943	818	7%
13	13,576	279	2%	14,770	540	4%	13,904	1,299	9%
14	14,978	375	3%	16,698	656	4%	15,150	1,023	7%
15	15,166	347	2%	18,746	3,587	19%	17,354	4,725	27%
16	10,644	267	3%	17,634	7,190	41%	18,277	9,620	53%
17	4,101	109	3%	5,051	820	16%	4,952	1,149	23%
18	2,472	334	14%	2,199	205	9%	2,113	109	5%
19	1,590	132	8%	1,736	150	9%	1,485	140	9%
20	1,180	34	3%	1,316	89	7%	1,288	147	11%
21	1,167	44	4%	1,092	91	8%	993	148	15%
22	1,156	130	11%	1,028	75	7%	1,014	155	15%
23	961	45	5%	980	82	8%	1,173	323	28%
Summary	138647	4577		161357	18066		154873	30011	





System and Report Performance

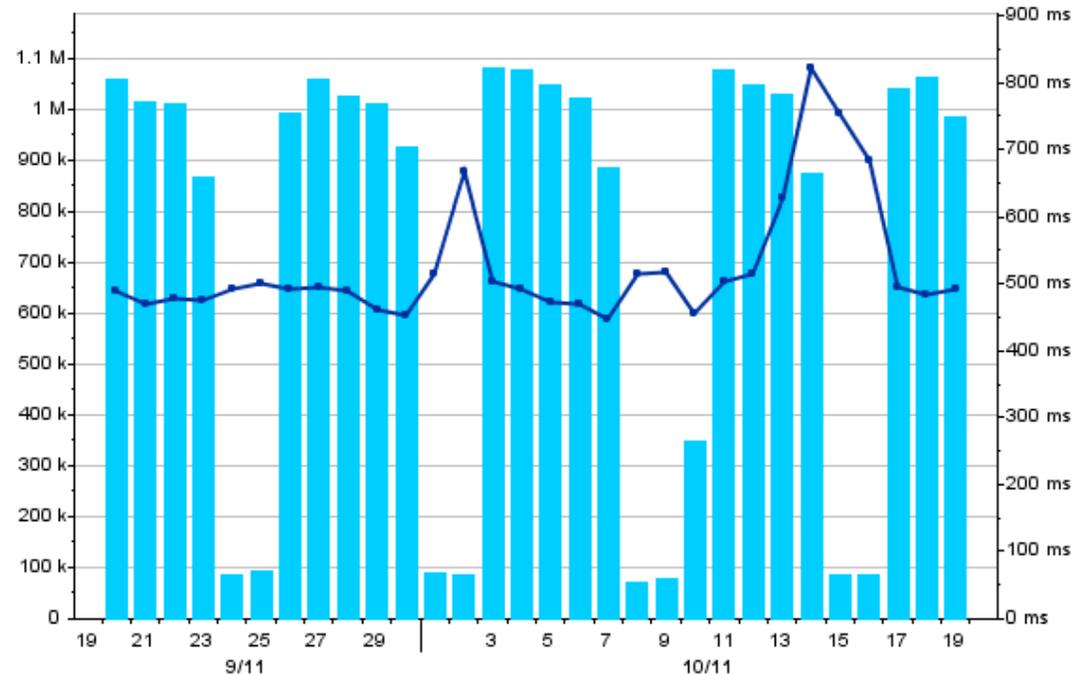
SACWIS Monthly Error Percentages





System and Report Performance

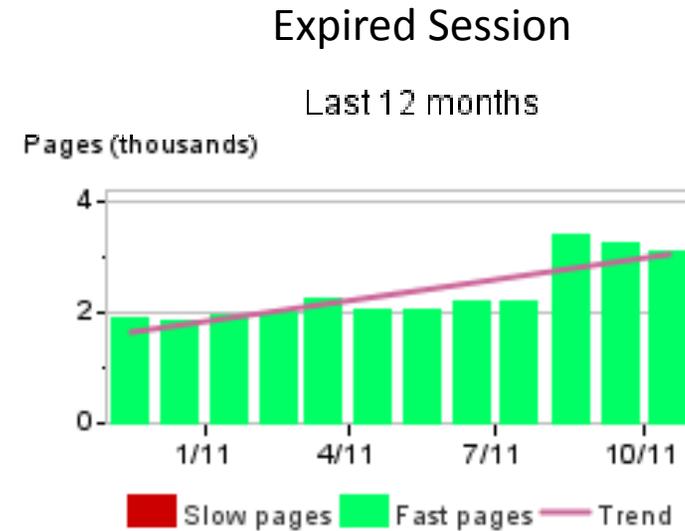
- System Performance
 - OIS continues to monitor
 - Overall performance within acceptable performance ratings
 - SACWIS Users Generate over 1 million pages during business hours





System and Report Performance

- Kick Outs
 - Backup process
 - Kick out vs. Time out



- Ongoing Effort
- Building logic to capture a kick out



System and Report Performance

Basic Reporter Participants Additional Allegations OHC/Third Party Involvement

Screener Name: _____ Date & Time Created: _____
Intake ID: _____ Intake Status: Pending
Agency: _____

Basic Information

Received: * 10/20/2011 02:48 Intake Method: * _____

Intake Category: _____ Intake Workload Name: _____

Intake Types: Add > Add All >> < Remove << Remove All

Selected Types: _____

Intake Narrative: _____

The current SACWIS session will expire in five minutes. To renew your session, click OK.

OK Cancel

Spell Check Clear 10000

Living Arrangement at Time of Intake: _____

Intake Completed by Screener Intake is Pending Research

Apply Save Cancel



System and Report Performance

Is the Development Team really notified when this occurs?

Error Message

An Error Has Occurred
We are sorry, but something unexpected has happened.

Our development team has been notified of this error and will correct it as soon as possible. In the meantime please accept our sincere apologies for this inconvenience.

[View Error Details](#)

Error Details

```
ORA-20299: Program error in ResolveParticipantsOnCase ORA-06512: at "SACWIS.PK_MERGE_PERSON", line 838 ORA-20209: Program error when updating case plan participants
ORA-00001: unique constraint (SACWIS.CASE_PLAN_PARTICIPANT_U) violated ORA-06512: at "SACWIS.PK_MERGE_PERSON", line 1099

java.sql.SQLException: ORA-20299: Program error in ResolveParticipantsOnCase ORA-06512: at "SACWIS.PK_MERGE_PERSON", line 838 ORA-20209: Program error when
updating case plan participants ORA-00001: unique constraint (SACWIS.CASE_PLAN_PARTICIPANT_U) violated ORA-06512: at "SACWIS.PK_MERGE_PERSON", line 1099 at
oracle.jdbc.driver.DatabaseError.throwSQLException(DatabaseError.java:112) at oracle.jdbc.driver.T4CTTIoer.processError(T4CTTIoer.java:331) at
oracle.jdbc.driver.T4CTTIoer.processError(T4CTTIoer.java:288) at oracle.jdbc.driver.T4C8Oall.receive(T4C8Oall.java:743) at oracle.jdbc.driver.T4CCallableStatement.doOallB
(T4CCallableStatement.java:215) at oracle.jdbc.driver.T4CCallableStatement.executeForRows(T4CCallableStatement.java:954) at
oracle.jdbc.driver.OracleStatement.doExecuteWithTimeout(OracleStatement.java:1168) at oracle.jdbc.driver.OraclePreparedStatement.executeInternal
(OraclePreparedStatement.java:3285) at oracle.jdbc.driver.OraclePreparedStatement.executeUpdate(OraclePreparedStatement.java:3368) at
oracle.jdbc.driver.OracleCallableStatement.executeUpdate(OracleCallableStatement.java:4245) at com.ibm.ws.rsadapter.jdbc.WSJdbcPreparedStatement.pmiExecuteUpdate
(WSJdbcPreparedStatement.java:683) at com.ibm.ws.rsadapter.jdbc.WSJdbcPreparedStatement.executeUpdate(WSJdbcPreparedStatement.java:496) at
us.oh.state.odjfs.sacwis.framework.dbmanager.ejb.DbManagerService.executeSP(DbManagerService.java:769) at
us.oh.state.odjfs.sacwis.framework.dbmanager.ejb.DbManagerBean.executeSP(DbManagerBean.java:80) at
us.oh.state.odjfs.sacwis.framework.dbmanager.ejb.EJSRemoteStatelessDbManager_f74c6ac2.executeSP(Unknown Source) at
us.oh.state.odjfs.sacwis.framework.dbmanager.ejb._DbManager_Stub.executeSP(_DbManager_Stub.java:727) at
us.oh.state.odjfs.sacwis.framework.dbmanager.DbManager.executeSP(DbManager.java:401) at
us.oh.state.odjfs.sacwis.administration.application.presentation.utilities.MergePersonAction.callMPPPackageToProcessMergeRequest(MergePersonAction.java:1307) at
us.oh.state.odjfs.sacwis.administration.application.presentation.utilities.MergePersonAction.callMPPStoredProcs(MergePersonAction.java:1285) at
us.oh.state.odjfs.sacwis.administration.application.presentation.utilities.MergePersonAction.execute(MergePersonAction.java:264) at
org.apache.struts.action.RequestProcessor.processActionPerform(RequestProcessor.java:484) at org.apache.struts.action.RequestProcessor.process
(RequestProcessor.java:274) at org.apache.struts.action.ActionServlet.process(ActionServlet.java:1402) at org.apache.struts.action.ActionServlet.doPost
(ActionServlet.java:525) at javax.servlet.http.HttpServlet.service(HttpServlet.java:760) at javax.servlet.http.HttpServlet.service(HttpServlet.java:853) at
com.ibm.ws.webcontainer.servlet.StrictServletInstance.doService(StrictServletInstance.java:110) at com.ibm.ws.webcontainer.servlet.StrictLifecycleServlet._service
(StrictLifecycleServlet.java:174) at com.ibm.ws.webcontainer.servlet.IdleServletState.service(StrictLifecycleServlet.java:313) at
com.ibm.ws.webcontainer.servlet.StrictLifecycleServlet.service(StrictLifecycleServlet.java:116) at com.ibm.ws.webcontainer.servlet.ServletInstance.service
(ServletInstance.java:283) at com.ibm.ws.webcontainer.servlet.ValidServletReferenceState.dispatch(ValidServletReferenceState.java:42) at
com.ibm.ws.webcontainer.servlet.ServletInstanceReference.dispatch(ServletInstanceReference.java:40) at com.ibm.ws.webcontainer.filter.WebAppFilterChain.doFilter
(WebAppFilterChain.java:76) at us.oh.state.odjfs.sacwis.security.SecurityFilter.doFilter(SecurityFilter.java:161) at
```



System and Report Performance

OIS Needs Your Help with the Kick Out Issue

```
Error Message
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An Error Has Occurred
We are sorry, but something unexpected has happened.

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View Error Details
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oracle.jdbc.driver.OracleCallableStatement.executeUpdate(OracleCallableStatement.java:4245) at com.ibm.ws.rsadapter.jdbc.WSJdbcPreparedStatement.pmiExecuteUpdate
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us.oh.state.odjfs.sacwis.framework.dbmanager.ejb.DbManagerBean.executeSP(DbManagerBean.java:90) at
us.oh.state.odjfs.sacwis.framework.dbmanager.ejb.EJBRemoteStatelessDbManager_174c6ac2.executeSP(Unknown Source) at
us.oh.state.odjfs.sacwis.framework.dbmanager.ejb.DbManager_Stub.executeSP(DbManager_Stub.java:727) at
us.oh.state.odjfs.sacwis.framework.dbmanager.DbManager.executeSP(DbManager.java:401) at
us.oh.state.odjfs.sacwis.administration.application.presentation.utilities.MergePersonAction.callMPPackageProcessMergeRequest(MergePersonAction.java:1307) at
us.oh.state.odjfs.sacwis.administration.application.presentation.utilities.MergePersonAction.callMPStoredProc(MergePersonAction.java:1295) at
org.apache.struts.action.RequestProcessor.processActionPerform(RequestProcessor.java:464) at org.apache.struts.action.RequestProcessor.process
(RequestProcessor.java:274) at org.apache.struts.action.ActionServlet.process(ActionServlet.java:1482) at org.apache.struts.action.ActionServlet.doPost
(ActionServlet.java:525) at javax.servlet.http.HttpServlet.service(HttpServlet.java:760) at javax.servlet.http.HttpServlet.service(HttpServlet.java:853) at
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service(StrictLifecycleServlet.java:174) at com.ibm.ws.webcontainer.servlet.IdleServletState.service(StrictLifecycleServlet.java:312) at
com.ibm.ws.webcontainer.servlet.StrictLifecycleServlet.service(StrictLifecycleServlet.java:116) at com.ibm.ws.webcontainer.servlet.ServletInstance.service
(ServletInstance.java:283) at com.ibm.ws.webcontainer.servlet.ValidServletReferenceState.dispatch(ValidServletReferenceState.java:42) at
com.ibm.ws.webcontainer.servlet.ServletInstanceReference.dispatch(ServletInstanceReference.java:40) at com.ibm.ws.webcontainer.filter.WebAppFilterChain.doFilter
(.....)
```

As soon as the kick out occurs during the next three weeks

- Press Shift+Print Screen to capture the current SACWIS screen shot
- Send an email with User ID & the screen shot to:

vantageagentless@jfs.ohio.gov & copy the SACWIS_Helpdesk



Private Agency Access

Colleen Tucker



Private Agency Access

- Team met with representatives from OACCA on August 31st to discuss plans to provide limited SACWIS access to Private Agencies
- Planning to bring Private Agencies Live during the first quarter of 2012
- Private Agencies will have access to several areas of the Provider Module with exception of Homestudy, Demographic information, CA/N link
- Ability to enter and claim reimbursement for Foster Parent Training
- Ability to update Placement Criteria and Acceptance Characteristics



Private Agency Access

- Private Agency users will only be able to search for providers which are recommended by their agency
- Access to Provider Activity Log will be changed for all users in release 1.114 to limit entry of Provider Activity Logs to only individuals who work for the recommending agency or individuals who are assigned to the provider record (i.e. Shared home agreement)



Private Agency Access

Home	Provider	Financial	Administration
			Directory
			Training

[Provider Overview](#)

[Activity Log](#)

[Skills](#)

[Training](#)

[Acceptance Criteria](#)

[Approval/Certification](#)

[Placements/Services](#)

Provider Overview

Provider Category: Home

Provider Name:

Primary Address:

Provider ID:

Provider Status: Active

Primary Contact: Home

Tickler Summary

[Mandatory] - Adoptive/Foster Care Home Study Due 12/25/2010

Approval/Certification Information

[View Approval/Certification History](#)

Provider Type	Level of Care	Approval/Certification Period	Agency
Foster Care	Treatment Foster Home	01/21/2011 - 01/20/2013	



CRIS-E Interface

Joan Denman



CRIS-E Interface

- Internal meetings held with OFC Policy, CRIS-E Policy, SACWIS, and Development staff
- Data Elements have been defined for SACWIS/CRIS-E Interface
- Projected to be available in Production by Q2 2012
- Will include initial notification as well as information needed to complete eligibility requirements
- Information will be obtained from CRIS-E and presented in SACWIS utilizing split screen
- Minimal information on a child that was/is in PCSA Custody will be required in order to search CRIS-E Database
- Initial Custody date will be required



CRIS-E Interface

Name: Test, Victor Person ID: 123456 [help](#)

CRIS-E Data Comparison

	CRIS-E Data	SACWIS Data
Person ID		
Name	<input type="checkbox"/> Test, Victor	Test, Victor
Gender	<input type="checkbox"/> Male	
SSN	<input checked="" type="checkbox"/> XXX-XX-XXXX	
DOB	<input type="checkbox"/>	
Primary Address	<input type="checkbox"/>	
Primary Contact	<input type="checkbox"/>	

Update **Launch CRIS-E Case History** **Cancel**



CRIS-E Interface

Person Name	Gender	DOB	Review Begin Date	Review End Date	Recipient Id
Test, Victor	M	01/01/2000	01/16/2009	07/16/2009	1234564321

Associated Cases

Result(s) 1 to 2 of 2

Page 1 of 1

	Case Number	Case Status	Effective Date	Address
view	123456	Open	09/16/2009	4200 E 5th Ave., Columbus OH , 43219
view	234567	Closed	07/25/2011	4200 E 5th Ave., Columbus OH , 43219

[Close](#)



CRIS-E Interface

CRIS-E Case #:
Case Status: Active
Caseworker Name: Test, Worker

Residence Address: 4200 E 5th Ave., Columbus OH 43219
Residence Phone: (123) 456 - 7890
Caseworker Phone: - - - - -

CRIS-E Case Members

	Name	Relationship	DOB	Status	Citizen	Recipient ID	Exist(s) in SACWIS
view	Test , Chance	Self	05/31/1963	Active	Y	9987867767667	Y
view	Test , Brook	Daughter	05/31/1980	Active	Y	6767676767677	N
view	Test , Shawn	Son	05/31/1996	Closed	Y	9987867762211	Y
view	Test , Brandi	Spouse	08/25/1971	Active	Y	9987867762233	N

[Close](#)



CRIS-E Interface

Financial

CRIS-E Case Member Name:

Test, Chance

Recipient ID:

9987867767667

CRIS-E Data

SACWIS Data

Employment History

Begin Date	End Date	Employer	Hours Worker	Monthly Income	Employer Address
02/2008		KFC	86	892.00	MAYSVILLE AVE, ZANESVILLE, OH 43701

Employment History

Begin Date	End Date	Employer	Hours Worker	Monthly Income	Employer Address
02/2008		ABC	86	800.00	2 MAYSVILLE AVE, ZANESVILLE, OH 43071

Unearned Income/Benefits

Type	Monthly Income	Effective Month/Year	Eligibility Calculation

Unearned Income/Benefits

Type	Monthly Income	Effective Month/Year	Eligibility Calculation

Assets

Type	Amount	Effective Month/Year
VEHL	\$0.00	10/2006

Assets

Type	Amount	Effective Month/Year
LAND	\$100.00	10/2006

Education

CRIS-E Data

SACWIS Data

Financially Responsible School District

Name	Start Date	End Date

Financially Responsible School District

Name	Start Date	End Date

School History

School Name	Type	District Name	Beginning Grade	Start Date	End Date

School History

School Name	Type	District Name	Beginning Grade	Start Date	End Date

Transfer Data to SACWIS

Close



CRIS-E Interface

Financial

CRIS-E Case Member Name: **Test, Chance** Recipient ID: **9987867767667**

CRIS-E Data

Employment History

Begin Date	End Date	Employer	Hours Worker	Monthly Income	Employer Address
02/2008		KFC	86	892.00	MAYSVILLE AVE, ZANESVILLE, OH 43701

Unearned Income/Benefits

Type	Monthly Income	Effective Month/Year	Eligibility Calculation

Assets

Type	Amount	Effective Month/Year
VEHL	\$0.00	10/2006

SACWIS Data

Person Not Found in SACWIS Search Person

Education

CRIS-E Data

Financially Responsible School District

Name	Start Date	End Date

School History

School Name	Type	District Name	Beginning Grade	Start Date	End Date

SACWIS Data

Person Not Found in SACWIS

Transfer Data to SACWIS
Close



Field Assistance Demo

Joan Denman and Kevin Bullock



Department of
Job and Family Services



SACWIS Field Assistant

- SACWIS is already available on any device via native web browser
- Goal is to tailor existing screens while leveraging existing SACWIS infrastructure and technology
 - Optimized for smaller screens – 3.5" – 10" size
- Secure Browser – no information is stored on the device
- Subset of SACWIS information and functionality that would benefit field access
- Runs on any user equipment – Smart Phone, iPad, Tablet, etc

Why?



- Improved navigation
 - Worker assignment based workflow
- Immediate access to case information
- Ability to record visit information quickly/timely
- Find quick answers to everyday questions
 - What are my appointments for today?
 - Does the person/place I am visiting have safety hazard?
 - What are the specifics of the Intake and are there multiple intakes recorded?
 - What is the phone number for this family?
 - How do I get to the Smith home?



Why?

- Provide current technologies to adapt to busy case worker lifestyle
 - Various filter options and Action Menu to obtain information quickly
 - Navigation to related persons (who is John's mom or school teacher)
 - Easy to contact other assigned workers and case supervisors
 - No need to Sync device with desk PC
 - Real Time entry and retrieval



Prototype -Log In

- Log in using current SACWIS user ID and password

A screenshot of the OhioSACWIS Login page. The page has a blue header bar with the text 'OhioSACWIS > Login'. Below the header, there are two input fields: 'Username:' and 'Password:'. To the right of the 'Password:' field is a checkbox labeled 'Developer Mode?'. Below these fields is a blue button with the text 'Login'.



Home Screen

- Default view shows the worker court calendar info and ticklers for required visits





Visit Details

- Selecting a tickler returns details on the placement setting including navigation and contact info

KALEB RAY (Age: 13)

Visit Requirement
/// **Due On:** 09/01/2011
4 week contact must be made with child in placement

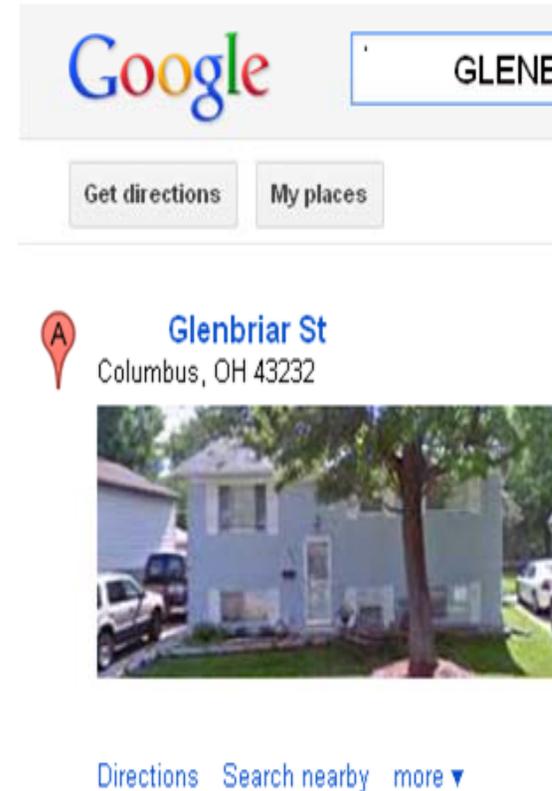
Placement Details
Provider
Address: [GLENBRIAR ST](#)
[COLUMBUS, OH 43232](#)
Hazards: None
Contact: [614-](#)
Service: Special Needs Spec Need
Placed: 08/05/2011

Close



Navigation

- Clicking on the address hyperlink navigates the user to Google Maps to obtain directions





Action Menu

- Clicking the Action Menu gives the user the ability to create an activity log from the device

A screenshot of the OhioSACWIS mobile application interface. The top navigation bar shows "OhioSACWIS > Visitation Detail" and an "Action" button with a grid icon. A dropdown menu is open, showing two options: "> Create Activity Log" and "Manually Dispose Tickler". Below the menu is a "Placement Details" section with the following information: Provider: (blank), Address: [GLENBRIAR ST](#), [COLUMBUS, OH 43232](#), Hazards: None, Contact: [614](#), Service: Special Needs -Spec Need, Placed: 08/05/2011. A "Close" button is located at the bottom of the screen.

OhioSACWIS > Visitation Detail Action

Action

- > Create Activity Log
- Manually Dispose Tickler

Placement Details

Provider:

Address: [GLENBRIAR ST](#)
[COLUMBUS, OH 43232](#)

Hazards: None

Contact: [614](#)

Service: Special Needs -Spec Need

Placed: 08/05/2011

Close



Activity Log

- Clicking the Action Menu gives the user the ability to create an activity log from the device

OhioSACWIS > Create Activity Log

Basic	Participants	Location
-------	--------------	----------

Start Time:
10:00 AM

Contact Duration:
30 minutes

Intakes:
[Dropdown]

Narrative:*
Visit with Johnny.....

+ Prepopulated and Optional Fields

Apply Save Cancel



Activity Log

- Many fields are pre-populated based on the tickler type to reduce user entry

Activity Log form fields:

- Empty dropdown menu
- Contact Types*: Face-to-Face
- Case Category*: Ongoing
- Category*: Ongoing Visits
- Sub Category*: Initial 4 weeks not including...
- Other Sub Category: (empty text field)
- Activity State*: (empty dropdown menu)

Buttons: Apply, Save, Cancel



Case View

- A case view will allow the user to locate contact info and create activity logs from case workload

The screenshot shows the 'OhioSACWIS > Cases' interface. At the top right is an 'Action' button with a grid icon. Below the header is a search bar labeled 'Filter items...' and a '15 rows' indicator. The main content is a table with the following data:

Name	Status	Date	Action
[Redacted], JACKIE	Ongoing	06/06/2011	[Action Icon]
KARITHA	Ongoing	12/27/2010	[Action Icon]
[Redacted] MICHELLE	Ongoing	12/16/2010	[Action Icon]
[Redacted], Evelyn	Ongoing	02/08/1991	[Action Icon]
SHANNON	Ongoing	05/23/2009	[Action Icon]
LATRICE	Ongoing	04/09/2010	[Action Icon]



Next Steps

- JADS to be held with county representatives to determine what the specific needs are for mobile technology
- Requirements from JADS will be scoped to determine level of effort and timeframe for delivery



Independent Living

Alicia Allen



Independent Living Service Costs on the 4281

- All counties will be reporting 4281 data from SACWIS for the Oct – Dec 2011 Quarter



Independent Living Service Costs on the 4281

Part One

- OAC Rule 5101:2-42-19
- Children in custody between 0 and 19
- Child must have an Independent Living Plan in Pending or Active status as of the payment begin date



Independent Living Service Costs on the 4281

SACWIS - Financial - JFS 04280/04281 - JFS 04281 - ...

JFS 04281 Children Services Quarterly Statistical Summary

Prepared By: Email:

Phone: Fax:

Part One: Independent Living Services for Children in Custody

	Category of Service Provided	Number of Children Served	Expenditures Paid Out for Services Provided
report	1. Academic Support	0	
report	2. Post Secondary Educational Support	0	
report	3. Career Preparation	0	
report	4. Employment Programs or Vocational Training	0	
report	5. Budget and Financial Management	0	
report	6. Housing, Education and Home Management Training	0	
report	7. Health, Education and Risk Prevention	0	
report	8. Family Support & Healthy Marriage Education	0	
report	9. Mentoring	0	
report	10. Supervised Independent Living	0	
report	11. Room & Board Financial Assistance (Transition)	0	
report	12. Financial Assistance	0	
	13. Total (Sum of Lines 1-12)	0	
report	14. Unduplicated Number of Children Served	0	
	15. Number of Children Emancipated During the Quarter	0	



Independent Living Service Costs on the 4281

Part Two

- OAC Rule 5101:2-42-19.2
- Children between the ages of 18 and 21 during the quarter and a FINS intake exists with category of Emancipated Youth
- Child must have an Independent Living Plan in Pending or Active status as of the payment begin date



Independent Living Service Costs on the 4281

SACWIS - Financial - JFS 04280/04281 - JFS 04281 - ...

Page Safety Tools

Part Two: Independent Living Services for Emancipated Youth

	Category of Service Provided	Number of Children Served	Expenditures Paid Out for Services Provided
report	1. Academic Support	0	
report	2. Post Secondary Educational Support	0	
report	3. Career Preparation	0	
report	4. Employment Programs or Vocational Training	0	
report	5. Budget and Financial Management	0	
report	6. Housing, Education and Home Management Training	0	
report	7. Health, Education and Risk Prevention	0	
report	8. Mentoring	0	
report	9. Supervised Independent Living	0	
report	10. Room & Board Financial Assistance	0	
report	11. Financial Assistance	0	
	12. Total (Sum of Line 1-11)	0	
report	13. Unduplicated Number of Emancipated Youth Served	0	



Independent Living Service Costs on the 4281

- Service must be created in Maintain Services area – must be paid
- Provider must have the service listed in Service Credentials area
- Case service must be recorded for the youth in 'Scheduled' or 'Provided' status



Independent Living Service Costs on the 4281

- Click authorize link from within the Case Member Service Status record to create a service authorization
- May choose to link the Service Authorization to a Contract Cost
- Contract/Service Auth not required



Independent Living Service Costs on the 4281

- Manual Payment Generation
- Payments by Provider
- Payments by Service Authorization



Independent Living Service Costs on the 4281

- Independent Living Service payments will not appear on Parts One and Two of the report unless the payments have been disbursed in SACWIS
- Batch updates occur nightly. Disbursed payments will not be presented on the report until the day following the system date the payments were disbursed.



Independent Living Service Costs on the 4281

- Updates will continue to be made to reports in **Preliminary** status based on payments generated that have disbursement dates included within the report quarter begin and end dates.



Independent Living Service Costs on the 4281

- The report version will display as **Preliminary** until the first day of the third month following the report quarter end. On that day, the report version changes to **Final** and the report can no longer be edited.



Independent Living Service Costs on the 4281

Helpful Knowledge Base Articles

- Managing Case Services
- Creating a Contract
- Processing Manual Payments
- Processing FCM Payments
- Generating a JFS 04281 Children Services Stat Report



Identifying Potential Duplicate Persons

Robynn Jasper



Identifying Duplicate Persons

- Build 1.113 (deployed October 13, 2011)
- For the **Person Merge Administrator** user group, add the following security profile
 - **Identify Duplicate Person Administrator**
- SACWIS Knowledge Base article
 - **“Identifying Duplicate Persons in SACWIS”**
- On the SACWIS **Home screen**, click the **Administration** tab, click the **Utilities** tab, then click the **Identify Duplicate Person** link in the Navigation menu



Identifying Duplicate Persons

- Build 1.113 (deployed October 13, 2011)
- For the **Person Merge Administrator** user group, add the following security profile:

Identify Duplicate Person Administrator

- SACWIS Knowledge Base article:

“Identifying Duplicate Persons in SACWIS”



Identifying Duplicate Persons

Home Intake Case Provider Financial Administration
Staff Maintenance Security Reports Training Utilities
Merge Person
Identify Duplicate Person
Associate Case
Maintain PSA
Restrict Case/Intake
Alleged Perpetrator
Geographical Designations
SACWIS Access Mode
Case Closure
Placement End Dates

On the SACWIS **Home screen**, click the **Administration** tab, click the **Utilities** tab, then click the **Identify Duplicate Person** link in the Navigation menu



Identifying Duplicate Persons

Home	Intake	Case	Provider	Financial	Administration
	Staff	Maintenance	Security	Reports	Training
					Utilities

[help](#)

[Merge Person](#)
[Identify Duplicate Person](#)
[Associate Case](#)
[Maintain PSA](#)
[Restrict Case/Intake](#)
[Alleged Perpetrator](#)
[Geographical Designations](#)
[SACWIS Access Mode](#)
[Case Closure](#)
[Placement End Dates](#)

Potential Duplicate Person Matches | **Excluded Matches**

Duplicate Persons Search Criteria

Agency: *

Begin Date: * **End Date: ***

Match Score: *

Duplicates Created By:

Sort Results By:



Identifying Duplicate Persons

- In the **Match Score** field, select the appropriate number.

“Matches are scored based on similarities in data on both person records. A higher score indicates that there is a greater likelihood that the person records are genuine duplicates. Regardless of the score, please confirm that the person records are genuine duplicates prior to completing a person merge. ”



Identifying Duplicate Persons

[help](#)

Potential Duplicate Person Matches
Excluded Matches

Duplicate Persons Search Criteria

Agency: * Ohio Department of Job and Family Services

Begin Date: * 01/01/2011 📅 **End Date:** * 10/31/2011 📅

Match Score: * 4.0 ⓘ **Duplicates Created By:**

Sort Results By: Default

Search

Duplicate Persons Search Results

Result(s) 1 - 5 of 5 Page 1 of 1

	New Person Name	New Person ID	Existing Person Name	Existing Person ID	Creation Date Of New Person	Match Likelihood Score	Duplicates Created By	Exclude
Merge	S N	8	S N	5	03/15/2011	4	C E	<input type="checkbox"/>
Merge	A	8	A	4	03/23/2011	4	C F	<input type="checkbox"/>
Merge	C	8	C	3	03/24/2011	4	C	<input type="checkbox"/>
Merge	T W	8	T	1	04/08/2011	4	C C	<input type="checkbox"/>
Merge	R T	8	B T	2	06/22/2011	4	D	<input type="checkbox"/>

Identify Duplicate Person Report

Exclude from Potential Match

- [Merge Person](#)
- [Identify Duplicate Person](#)
- [Associate Case](#)
- [Maintain PSA](#)
- [Restrict Case/Intake](#)
- [Alleged Perpetrator](#)
- [Geographical Designations](#)
- [SACWIS Access Mode](#)
- [Case Closure](#)
- [Placement End Dates](#)



Identifying Duplicate Persons

Administration » Utilities » Reports | [help](#) |

Report Details

Report Category: Report Title: Potential Duplicate Persons By Agency Report

Report Type:

Report History

ID	Date Created	Employee ID	Name
----	--------------	-------------	------

Document History

Select Report Output Format

PDF

Excel

[Generate Report](#)

[Cancel](#)

HOME | [HELP & TRAINING](#) | [PRIVACY & SECURITY](#) | [AGENCY SEARCH](#) | Staging version [1.113.0](#)

The “**Potential Duplicate Persons by Agency**” report can be generated in either PDF or Excel format.



Department of
Job and Family Services



Identifying Duplicate Persons

Potential Duplicate Persons by Agency Report

Agency: Ohio Department of Job and Family Services
Dates: 01/01/2011 - 10/31/2011
New Persons Created By: N/A
Report Date: 10/21/2011
Batch Run Date: 10/08/2011

NOTE* Matches are scored based on similarities in data on both person records. A higher score indicates that there is a greater likelihood that person records are genuine duplicates. Regardless of the score, please confirm that the person records are genuine duplicates prior to completing a person merge.

New Person Name	New Person ID	Existing Person Name	Existing Person ID	Creation Date Of New Person	Match Likelihood Score	Duplicate Created By
S N	8	S N	5	03/15/2011	4	E C

PDF FORMAT



Identifying Duplicate Persons

	A	B	C	D	E
1	Potential Duplicate Persons by Agency Report				
2					
3	Agency:	Ohio Department of Job and Family Services			
4	Dates:	01/01/2011 - 10/31/2011			
5	New Persons Created By:	N/A			
6	Report Date:	10/21/2011			
7	Batch Run Date:	10/08/2011			
8					
9	*NOTE** Matches are scored based on similarities in data on both person records. A higher score indicates that				
10	there is a greater likelihood that person records are genuine duplicates. Regardless of the score, please confirm				
11	that the person records are genuine duplicates prior to completing a person merge.				
12					
13	New Person Name	New Person ID	Existing Person Name	Existing Person ID	Creation Date Of
14		8	S	5	03/15/2011
15		8	A	4	03/23/2011
16		8	C	3	03/24/2011
17		8	T	3	04/08/2011
18		8	B	2	06/22/2011
19					
20					

EXCEL FORMAT



Identifying Duplicate Persons

- **Person Merge**
 - If research determines that the persons should be merged, by clicking on the **Merge** button, the worker will be navigated directly to the Person Merge functionality



Identifying Duplicate Persons

- [Merge Person](#)
- [Identify Duplicate Person](#)
- [Associate Case](#)
- [Maintain PSA](#)
- [Restrict Case/Intake](#)
- [Alleged Perpetrator](#)
- [Geographical](#)
- [Designations](#)
- [SACWIS Access Mode](#)
- [Case Closure](#)
- [Placement End Dates](#)

| [help](#)

Potential Duplicate Person Matches
Excluded Matches

Duplicate Persons Search Criteria

Agency: *

Begin Date: *

End Date: *

Match Score: * ⓘ

Duplicates Created By:

Sort Results By:

Search

Duplicate Persons Search Results

Result(s) 1 - 5 of 5 Page 1 of 1

	New Person Name	New Person ID	Existing Person Name	Existing Person ID	Creation Date Of New Person	Match Likelihood Score	Duplicates Created By	Exclude
Merge	S N	8	S N	5	03/15/2011	4	C E	<input type="checkbox"/>
Merge	A	8	A	4	03/23/2011	4	C F	<input type="checkbox"/>
Merge	C	8	C	3	03/24/2011	4	C	<input type="checkbox"/>
Merge	T W	8	T	3	04/08/2011	4	C C	<input type="checkbox"/>
Merge	R T	8	B T	2	06/22/2011	4	D	<input type="checkbox"/>

Identify Duplicate Person Report

Exclude from Potential Match



Identifying Duplicate Persons

OHIO SACWIS | Staging [1] | [home](#) | [search](#) | [help & training](#) |
Logged In: Jasper, Robynn | Ohio Department of Job and Family Services

Home | Intake | Case | Provider | Financial | Administration
Staff | Maintenance | Security | Reports | Training | Utilities

- Merge Person**
- Identify Duplicate Person
- Associate Case
- Maintain PSA
- Restrict Case/Intake
- Alleged Perpetrator
- Geographical Designations
- SACWIS Access Mode
- Case Closure
- Placement End Dates

Retain Person

Search Person

Person ID: 5
Name: N _____, S: _____ M
Gender: Male
SSN: _____ DOB: _____

Historical SSN

No Records Found!

Address: _____
Phone: _____

Compare Records | **Switch Person IDs**

Remove Person

Search Person

Person ID: 8
Name: N _____ S _____
Gender: Male
SSN: _____ DOB: _____

Historical SSN

No Records Found!

Address: _____
Phone: _____



Identifying Duplicate Persons

- **Excluding Non-Duplicate Person Records from Searches**

- If research has determined that the two people are not duplicate persons in SACWIS and should not be merged but should be excluded, click on Exclude button. In the Excluded Matches tab, the worker can type a **Reason for Exclusion** such as Different people/Different DOB's.



Identifying Duplicate Persons

Staff Maintenance Security Reports Training Utilities | [help](#)

Potential Duplicate Person Matches Excluded Matches

Duplicate Persons Search Criteria

Agency: * Ohio Department of Job and Family Services

Begin Date: * 01/01/2011 **End Date:** * 10/31/2011

Match Score: * 4.0 **Duplicates Created By:**

Sort Results By: Default

Search

Duplicate Persons Search Results

Result(s) 1 - 5 of 5 Page 1 of 1

	New Person Name	New Person ID	Existing Person Name	Existing Person ID	Creation Date Of New Person	Match Likelihood Score	Duplicates Created By	Exclude
Merge	S N		S N		03/15/2011	4	C	<input checked="" type="checkbox"/>
Merge	A		A		03/23/2011	4	C H	<input type="checkbox"/>
Merge	C		C		03/24/2011	4	C	<input type="checkbox"/>
Merge	T V		T		04/08/2011	4	C C	<input type="checkbox"/>
Merge	R T		B TI		06/22/2011	4	D	<input type="checkbox"/>

Identify Duplicate Person Report Exclude from Potential Match



Identifying Duplicate Persons

Home | Intake | Case | Provider | Financial | Administration

Staff | Maintenance | Security | Reports | Training | Utilities | help

[Merge Person](#)
[Identify Duplicate Person](#)
[Associate Case](#)
[Maintain PSA](#)
[Restrict Case/Intake](#)
[Alleged Perpetrator](#)
[Geographical Designations](#)
[SACWIS Access Mode](#)
[Case Closure](#)
[Placement End Dates](#)

Potential Duplicate Person Matches

Excluded Matches

Excluded Match Search Criteria

Agency: * Ohio Department of Job and Family Services

Begin Date: * 01/01/2011

End Date: * 10/31/2011

Search

Excluded Match Search Results

Result(s) 1 - 1 of 1 Page 1 of 1

New Person Name	New Person ID	Existing Person Name	Existing Person ID	Creation Date Of New Person	Match Likelihood Score	Duplicates Created By	Reason for Exclusion	Include
S N	8	S N	8	03/15/2011	4	C El	Different DOB's	<input type="checkbox"/>

Apply Reason(s)

Include as Potential Match

HOME | HELP & TRAINING | PRIVACY & SECURITY | AGENCY SEARCH | Staging version 1.113.0



Identifying Duplicate Persons

- **Including a Person Record that should not have been Excluded**
 - If you excluded a person record, but later determine that the record should be included in future searches, click the **Include** check box, then click the **Include as a Potential Match** button.



Identifying Duplicate Persons

Home Intake Case Provider Financial Administration
Staff Maintenance Security Reports Training Utilities | help

Your data has been changed [close confirmation](#)

Potential Duplicate Person Matches Excluded Matches

Excluded Match Search Criteria

Agency: * Ohio Department of Job and Family Services
Begin Date: * 01/01/2011 End Date: * 10/31/2011

Search

Excluded Match Search Results

Result(s) 1 - 1 of 1 Page 1 of 1

New Person Name	New Person ID	Existing Person Name	Existing Person ID	Creation Date Of New Person	Match Likelihood Score	Duplicates Created By	Reason for Exclusion	Include
S N	8	S N	8	03/15/2011	4	C E	Different DOB's	<input checked="" type="checkbox"/>

Apply Reason(s) Include as Potential Match

The previously excluded person's results will appear in the **Duplicate Persons Search Results** grid and will appear during potential duplicate persons future searches.



Report Updates

Gary Stought



Monthly Visitation

- Currently - 82% Statewide Monthly Visitation Compliance
- Penalty for not achieving 90% is (1-5%) of Title IV-B
- Staff can add/correct FFY2011 visits through Nov, data submitted in Dec.
- Feds passed new calculation method – currently reviewing impact



Results Oriented Management

- Training **tentatively** rescheduled
 - Cuyahoga 11/15 & 11/16
 - Akron 11/17
 - Columbus 11/29 & 12/2
 - Bowling Green 11/30
 - Cincinnati 12/1



Results Oriented Management

- Project is serving as cornerstone for development of new data mart
- Introducing data quality checks from SACWIS download to decrease likelihood of unexplained variation and risk from application development
- Increasing refresh capability
- Moving to UDB environment to ensure sustainable support



Results Oriented Management

- Some defects resulting in SACWIS changes – Initiation and Intake Completion
- Still working on lower level defects
- ROM is in development/New Releases
- Striving for more coordination/consistency with BIC
- System Upgrade will provide reporting options / tools not currently available



Knowledge Base Update

Gary Stought



Knowledge Base Update

- Aware that articles are hard to find, not relevant
- Working within current structure to modify articles in “New this Month” and “SACWIS Application”
- Most Articles start with an “ing” verb (Managing, Editing, Identifying, etc)
- Archive folder has been created utilizing same folder structure
- Documents have been renamed “Archived / Obsolete” to quickly identify during a search
- 231 Articles have been moved to the Archive



Knowledge Base Update

- 95 Knowledge Base Articles have been updated with new content, screen shots, formatting
- Each major topic (Case, Intake, etc) now has Questions, Hints and Tips folders to better group content. (Not all relevant articles have been updated and moved yet)
- “New This Month” folder is updated monthly to keep current
- 30 Articles have been revised and are pending BA Review
- Approximately 75 additional articles will need to be reviewed, updated and moved to appropriate folders within the SACWIS Application Folder



Questions?

