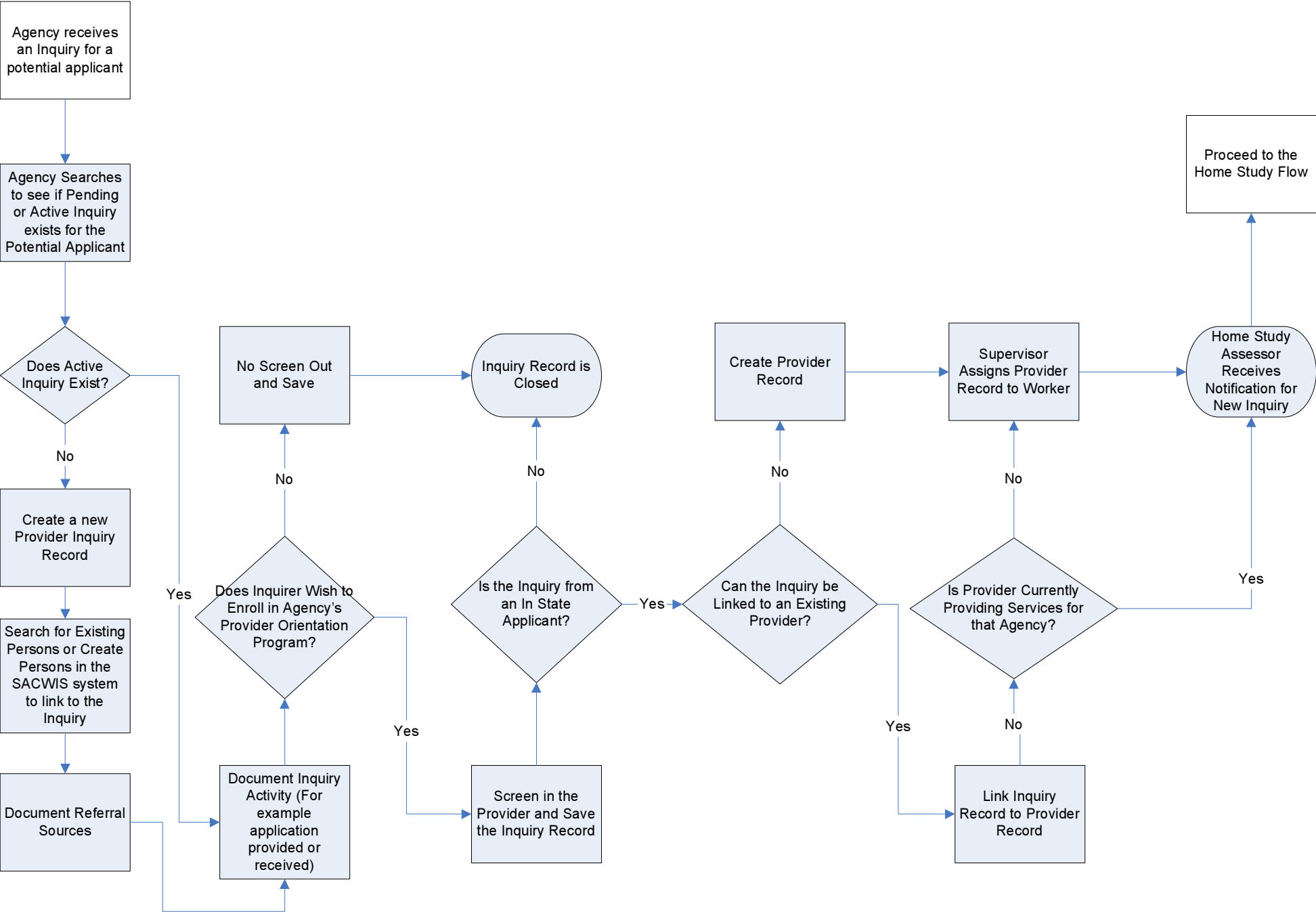


Provider Inquiry Process Flow



Agency receives an Inquiry for a potential applicant

Agency Searches to see if Pending or Active Inquiry exists for the Potential Applicant

Does Active Inquiry Exist?

No

Create a new Provider Inquiry Record

Search for Existing Persons or Create Persons in the SACWIS system to link to the Inquiry

Document Referral Sources

Yes

No Screen Out and Save

No

Does Inquirer Wish to Enroll in Agency's Provider Orientation Program?

Yes

Document Inquiry Activity (For example application provided or received)

Is the Inquiry from an In State Applicant?

No

Screen in the Provider and Save the Inquiry Record

Yes

Create Provider Record

No

Can the Inquiry be Linked to an Existing Provider?

Yes

Is Provider Currently Providing Services for that Agency?

No

Link Inquiry Record to Provider Record

No

Supervisor Assigns Provider Record to Worker

Yes

Proceed to the Home Study Flow

Home Study Assessor Receives Notification for New Inquiry