

Webinar Frequently Asked Questions

1. Is the presenter Jeremy or Ryan?

Jeremy Conkle was the presenter for the Veterans Workforce and VetsFirst! Webinar. Ryan Thompson's name appears as the presenter on the initial screen due to the bureau's account being in his name.

2. Will we know who the VetsFirst Liaisons are?

The Veterans Liaisons are an optional designation by each OhioMeansJobs Center and at this time are considered a best practice. Several OhioMeansJobs Center have designated one or more staff to serve in this role and we are finding that it has simplified the veteran workflow in those Centers. I have attached a current list of Veteran Liaisons that our office has received.

3. Who can serve as a Veteran Liaison?

Veterans Liaisons can be any staff member currently working within the OhioMeansJobs Center who the partnership deems the best fit. They may be local/county staff, partner agency staff, Workforce Investment Act (WIA) staff, or Wagner-Peyser staff. We encourage this to be a partnership decision and to include all levels of supervision when designating staff. . Once the liaisons are identified, please submit their name, work phone, email, and address to Jeremy Conkle at Jeremy.conkle@jfs.ohio.gov

4. Is there a percentage for the disability requirement or is it just service connected 0% or more?

No, the actual percentage is irrelevant at the time of intake into the workforce system as the Department of Veterans Affairs may deem a veteran as having a service-connected disability with a 0% rating. As a reminder, 0%-20% is a "Disabled Veteran" and 30%-100% is deemed a "Special Disabled Veteran" Both of these disability types are eligible to be referred to the local Disabled Veteran Outreach Program Specialist.

5. Can you define "Family Caregiver"?

The definition according to Section 1720G (d) Title 38, United States Code (38 U.S.C. 1720G (d)) for Assistance and support services:

The term "caregiver", with respect to an eligible veteran under subsection (a) or a covered veteran under subsection (b), means an individual who provides personal care services to the veteran. (2) The term "family caregiver", with respect to an eligible veteran under subsection (a), means a family member who is a caregiver of the veteran. (3) The term "family member", with respect to an eligible veteran under subsection (a),

means an individual who— (A) is a member of the family of the veteran, including—
(i) a parent;
(ii) a spouse;
(iii) a child;
(iv) a step-family member; and
(v) an extended family member; or
(B) lives with the veteran but is not a member of the family of the veteran.

6. Is the updated Veteran Questionnaire available on Forms Central?

The current Veteran Question (JFS01863) is located on Forms Central; however as mentioned in the webinar, we are currently updating the form based on recent concerns of the language. The following link will take you to the current version posted:
<http://www.odjfs.state.oh.us/forms/file.asp?id=665&type=application/pdf>

7. Are OMJ center partners being trained on this information as well as identifying Vets?

All OMJ Center partners are encouraged to review this webinar to familiarize them with the information. Additionally, the Veteran Program Managers (VPM) have been conducting training in their assigned areas since the release of the new guidance by the Department of Labor. If additional training is needed, please contact the VPM in your area and they are available to provide additional resources and/or other opportunities to further develop all partner staff.

The Veteran Questionnaire is utilized to identify veterans at the point of entry and to determine the most appropriate services based on their employment needs. As an example, some OhioMeansJobs Centers ask all newly registered customers if they are a veteran and others include the Veteran Questionnaire in their registration packet/folder. Furthermore, if at any point when a customer is identified as a veteran, even if not during initial entry, they should be given a Veteran Questionnaire and given Priority of Service.

8. Will we get a list of VPM's in all our areas?

Yes, the Veterans Program Managers locations and areas covered are included on the attached document.