

# **Understanding WIOA Services for Adults and Dislocated Workers**

Presented by Angel Rice  
Employment Services Coordinator

# Welcome!

- Agenda

- Overview of WIOA Adult and Dislocated Worker program
- WIET
- Changes in OWCMS
- Wagner-Peyser
- Program Performance
- Questions

# Adult & DW Eligibility

- To receive WIOA-funded services, an individual must be:
  - U.S. Citizen or Authorized to Work in U.S.
  - Properly registered for Selective Service (for males 18 or older)
  - WIOA Adult – Age 18 or over
  - WIOA Dislocated Worker – Age 18 or over and who lost his or her job through no fault of their own

# Eligibility vs. Appropriateness

- WIOA is not an entitlement program.
- There is a difference between wanting and needing services.
- Access to services is based on:
  - Program eligibility
  - Appropriateness of services available
  - Individual career goals and procedures
  - Local funding, capacity and resources

# Adult & DW Eligibility

- Three key definitions in WIOAPL 15-02: Adult and Dislocated Worker Eligibility
  - **Attachment to workforce:** An individual who, at the time of application for WIOA services, worked at the same company or in the same occupation for 15 out of the last 26 weeks.
  - **Public assistance:** Refers to federal, state, or local government case payments for which eligibility is determined by a needs or income test. This includes temporary assistance for needy families (TANF), supplemental nutrition assistance program (SNAP), or supplemental security income (SSI).
  - **Underemployment :** An individual who is working part time but desires full time employment, or who is working in employment not commensurate with the individual's demonstrated level of educational and/or skill achievement. Also, includes individuals who fall below the dislocated worker self-sufficiency threshold, as defined by the local WDB.

# WIOA Dual Enrollment

- Like WIA, you can dual enroll customers (i.e., Adult-Dislocated Worker and Adult-Youth)
- If you are dual enrolling, please note that the WIOA Youth program now covers individuals up to age 24
- Since the waivers are gone, Adult-Youth dual enrollment can give an In-School Youth customer access to an ITA



# Eligibility Documentation

# Eligibility Documentation

- WIOAPL 15-07: Source Documentation for WIOA Eligibility
  - General documentation requirements
  - Mandatory use of certain forms:
    - JFS 13188, WIOA Telephone Eligibility Verification
    - JFS 13186 , Self-Attestation
    - JFS 13187, Citizenship Status/Authorization to Work Self-Attestation
  - Records Retention:
    - Keep records three (3) years after submittal of the final closeout expenditure report for that funding period
  - **Attachment A!**

# ATTACHMENT A

## Allowable Source Documentation for WIOA Program Eligibility

### Adult Verification Items by Service Level

| Adult Eligibility Criteria | Documentation in File<br>(one document per group required)  |
|----------------------------|---|
| Age/Birth Date             | <b>Individualized Career Services or Training:</b> <ul style="list-style-type: none"><li>▪ Birth certificate</li><li>▪ Baptismal record if date of birth is shown</li><li>▪ DD-214 transfer or discharge paper</li><li>▪ Hospital record of birth</li><li>▪ Driver's license</li><li>▪ State, federal, or local government ID</li><li>▪ Passport</li><li>▪ Work permit</li><li>▪ Cross match with public assistance records via state MIS system</li><li>▪ Other public assistance records (CRIS-E printout)</li><li>▪ School record or ID cards</li><li>▪ Tribal records</li></ul> |

# ATTACHMENT A

| Adult Eligibility Criteria                             | Documentation in File<br>(one document per group required)  |
|--|---|
| Age/Birth Date   | <p><b>Individualized Career Services or Training:</b></p> <ul style="list-style-type: none"> <li>▪ Birth certificate</li> <li>▪ Baptismal record if date of birth is shown</li> <li>▪ DD-214 transfer or discharge paper</li> <li>▪ Hospital record of birth</li> <li>▪ Driver's license</li> <li>▪ State, federal, or local government ID</li> <li>▪ Passport</li> <li>▪ Work permit</li> <li>▪ Cross match with public assistance records via state MIS system ←</li> <li>▪ Other public assistance records (CRIS-E printout)</li> <li>▪ School record or ID cards</li> <li>▪ Tribal records</li> </ul>   |
| Citizenship Status/<br>Authorization to Work in the US | <p><b>Individualized Career Service or Training:</b></p> <ul style="list-style-type: none"> <li>▪ JFS 13187, <u>Citizenship Status/Authorization to Work Self-Attestation</u></li> <li>▪ U.S. passport, certificate of U.S. citizenship, certificate of naturalization, permanent resident card, unexpired refugee travel document.</li> <li>▪ U.S. Social Security card issued by the Social Security Administration (other than a card stating not valid for employment), Certificate of Birth Abroad issued by the Department of State, birth certificate issued by a state, county, municipal authority or outlying possession of the U.S., U.S. citizen ID card, ID card for use of Resident Citizens in the U.S.</li> <li>▪ Cross match with public assistance records via state MIS system ←</li> <li>▪ Other public assistance records (CRIS-E printout)</li> </ul> |

# Eligibility Documentation

- Family income does not exceed the higher of:
  - Poverty line
  - 70 percent of the lower living standard income level (LLSIL)
- If there is a need to determine self-sufficiency, the definition is established by local board.
- Documentation must be maintained in order to justify the approval for training.

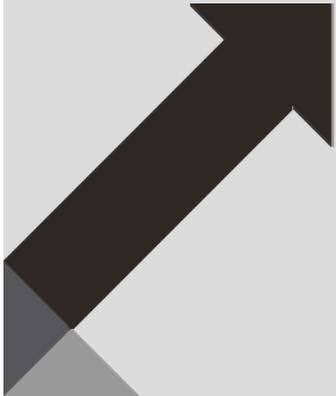
# Eligibility Documentation

| Adult Eligibility Criteria  | Documentation in File  |
|---|--|
| Adults Low-Income   | Priority is given to adult participants who are recipients of public assistance, other low-income individuals, or individuals who are basic skills deficient.  |
| <b>1. TANF</b> – Receives, or is a member of a family that receives, cash payments under the Temporary Assistance for Needy Families, which is a Federal income-based public assistance program   | <b>Individualized Career Service or Training:</b> <ul style="list-style-type: none"> <li>▪ Cross match with public assistance records via state MIS system</li> </ul>  |
| <b>2. Other Cash Public Assistance</b> – Receives, or is a member of a family that receives, cash payments under a federal, state, or local income-based public assistance program (includes refugee assistance and other cash public assistance) | <b>Individualized Career Service or Training:</b> <ul style="list-style-type: none"> <li>▪ Copy of authorization to receive cash public assistance</li> <li>▪ Verification by the public assistance agency</li> <li>▪ Cross match with public assistance records via state MIS system</li> <li>▪ Other public assistance records (CRIS-E printout)</li> <li>▪ Refugee assistance records</li> <li>▪ Verification from the refugee assistance provider</li> </ul> |

# WIOA DW Categories

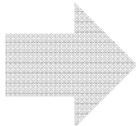
- Must meet at least requirements in one of the five categories:
  - Category A
  - Category B
  - Category C
  - Category D
  - Category E **(New!)**
- A file must clearly indicate which category the participant meets.

# Service Delivery



# Priority of Service

- In the WIOA Adult Program, low-income customers, and individuals who are basic skills deficient will have priority for registered services
- Local Limited Funds Status policies will no longer be needed

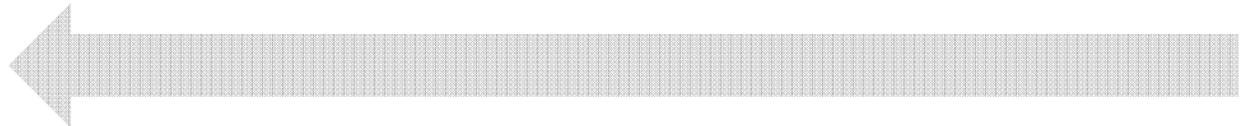
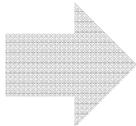


# Services

- Sequence of services is eliminated
- A customer does not have to participate in one type of service to access another type of service
- When individuals seek more than minimal services from staff, they **must** be registered and determined to be eligible before receiving registered services
- When an individual that has been registered and determined eligible and actually receives a service, he or she becomes a participant and is part of the local area's and state's performance measures

# Career Services

- Career Services
  - Basic Career Services – self-service available to universal customers
  - Staff Assisted Basic Career Services – available to universal customers with staff assistance
    - Eligibility must be determined
    - These are registered services
  - Individualized Career Services – involves staff making a determination on needs of an individual and arranging those services to be provided to the participant
  - Follow-up Services – services available for a minimum of 12 months



# Training Services

- Training may be made available to individuals after an interview, evaluation, or assessment and career planning determines that the individual requires training to obtain employment or remain employed
- Documentation to justify the need for training services
- Use of previous assessments
- Priority for adult program
- Priority for veterans and eligible spouses

# Training Services

- Linkages to Occupations in Demand
- Eligible Training Providers
- Informed Customer Choice
- Individual Training Accounts
- Needs-Related Payments

# Training Services

- Individual Training Accounts (ITAs) will fund training available through the new eligible training provider list
- Training contracts may be provided in lieu of ITAs
  - On-the-Job training
  - Customized training
  - Incumbent working training

# Follow Up Services

- Appropriate follow-up services must be made available to a participant placed in unsubsidized employment for a minimum of 12 months following the participant's first date of employment

# OJT Reimbursement in WIOA

- Under WIOA, employers can be reimbursed up to **75 percent** in an On-the-Job Training
- Local area can provide reimbursement up to **75 percent** under the following circumstances:
  - The characteristics of the participants (barriers)
  - The size of the employer, with an emphasis on small businesses
  - The quality of employer-provided training and advancement opportunities
  - Other factors the Governor or Local Board may determine to be appropriate

# Incumbent Worker Training

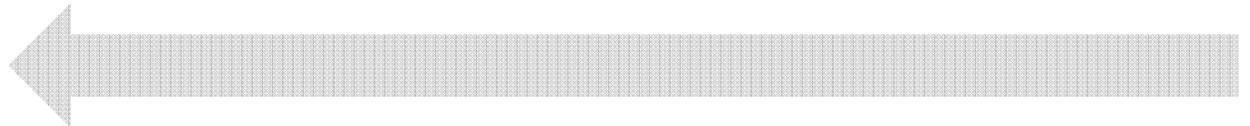
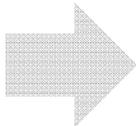
- Local areas can use up to 20 percent of their combined adult and dislocated worker funds to conduct incumbent worker training
- Local areas to determine criteria for using funds for incumbent worker training with an employer

# Transitional Jobs

- Local areas can use up to 10 percent of combined total of adult and dislocated worker allotments for transitional jobs
- Must be provided along with comprehensive career services and supportive services

# Funds Transfer

- Funds Transfer between Adult and Dislocated Worker Training programs
  - ✓ 100 percent of funds can be transferred between the Adult and Dislocated Worker Programs



# WIET

## Workforce Inventory of Education and Training (WIET)

- The system has new functionality of gathering performance information
- Has advanced search features to choose up to 8 counties and compare up to three providers
- All training providers will apply directly to the state

# WIET

## Workforce Inventory of Education and Training

### Search for Workforce Training Providers

Provider Name

Program Name

Quick Search

Advanced Search

### Log In to system

User Name

Password

If you forgot your password, please contact the OIS Help Desk at 1-800-686-1580.

Sign In

Not a Registered Training Provider?

Register as a Training Provider

# WIET

## Select Counties from Ohio Map



Ohio Counties Map

### Select a map:

- Ohio Counties Map (Select up to eight counties)
- JobsOhio Regions Map (Select one region)

The Counties Selected:

Save the selection / Back to Advanced Search

Cancel the selection / Back to Advanced Search

# WIET

| Type of Attainment Given ↕ | Program Name ↕                     | Program Occupation ↕  | Provider Name ↕                      | Location Name ↕                  | Program Accreditation ↕   | Provider Rating | Add to Comparison List (up to 3) |
|----------------------------|------------------------------------|---|--------------------------------------|----------------------------------|---|-----------------|----------------------------------|
| Associates Degree          | Nursing RN                         | 29-1141.00<br>Registered Nurses    | Columbus State Comm. College         | Columbus State Community College | Accreditation Commission for Education in Nursing; North Central Accreditation of Colleges; Ohio Board of Nursing   | ☆               | <input type="checkbox"/>         |
| Associates Degree          | Associate Degree in Nursing        | 29-1141.00<br>Registered Nurses    | Fortis College - Cincinnati/Columbus | Fortis College - Columbus        | Fortis College is institutionally accredited by the Accrediting Bureau of Health Education Schools and the RN Program holds approval from the Ohio Board of Nursing and is authorized by Ohio Board of Regents.         | ☆               | <input type="checkbox"/>         |
| Associates Degree          | Associate Degree in Nursing (Flex) | 29-1141.00<br>Registered Nurses  | Fortis College - Cincinnati/Columbus | Fortis College - Columbus        | Fortis College is institutionally accredited by the Accrediting Bureau of Health Education Schools and the RN Nursing Program holds approval from the Ohio Board of Nursing and is authorized by Ohio Board of Regents. | ☆               | <input type="checkbox"/>         |
| Associates Degree          | Associate Degree in Nursing        | 29-1141.00<br>Registered Nurses  | Hondros College                      | Westerville Main Campus          | Accrediting Council for Independent Colleges and Schools (ACICS)  | ☆               | <input type="checkbox"/>         |

 = In-Demand Occupations

[New Advanced Search](#)

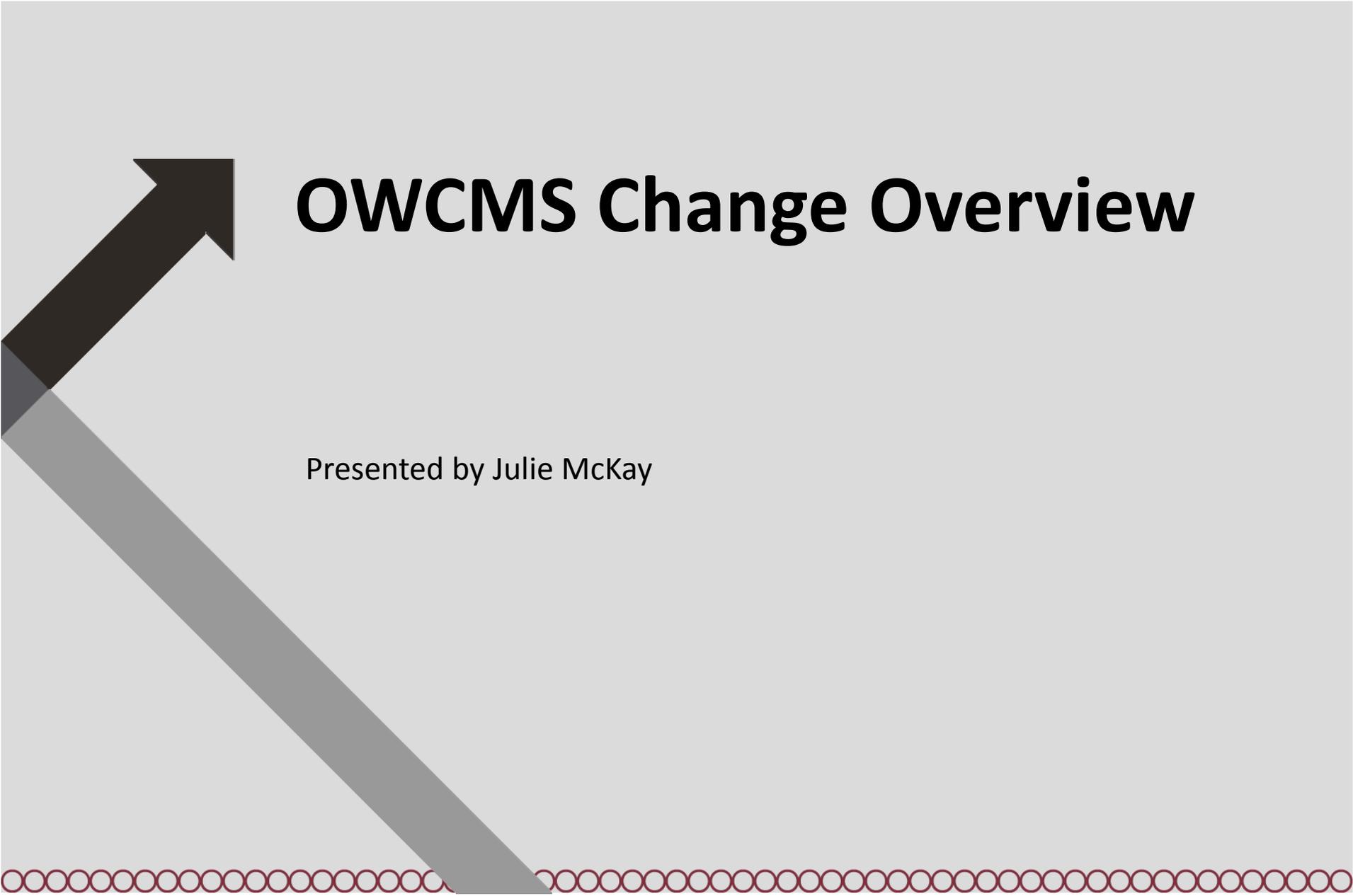
[Save Search Results](#)

[Compare Programs](#)



# References

- 
- Workforce Innovation and Opportunity Act (WIOA) July 2014
  - 20 CFR Section 680.700 thru 680.970
  - WIOAPL 15-02 (Adult and Dislocated Worker Eligibility)
  - WIOAPL 15-04 (Selective Service Registration)
  - WIOAPL 15-07 (Source Documentation for WIOA Eligibility)
  - WIOAPL 15-08 and 15-08.1 (Career Services for Adults and Dislocated Workers)
  - WIOAPL 15-09 (Training Services for Adults and Dislocated Workers)
  - WIOAPL 15-11 (Use of Individual Training Accounts [ITA])
  - WIOAPL 15-12 (Work Experience for Adults and Dislocated Workers)
  - WIOAPL 15-14 (Needs-Related Payments [NRPs] Using Adult and Dislocated Worker Funds)



# OWCMS Change Overview

Presented by Julie McKay

# WCMS Screen Changes Overview

- Basic Intake screen
  - Program Involvement section displays the individual's WIOA program status
  - Program statuses include Potentially Eligible, Enrolled, Closed, Exited, Expired
  - New **Youth turned 18 yrs** button recalculates eligibility when a Youth participant turns 18 years old
  - New Special Grant tab allows Special Grant staff to calculate eligibility for special grants and is visible to all users
- Eligibility screen has been removed

# Basic Intake – General Tab

Because the Eligibility screen was removed, the eligibility calculation functionality was moved to the Basic Intake General tab

- Eligibility is calculated when you enter data on the Basic Intake General, Additional, and Program Data tabs and click **Save Record**
- Eligibility displays on the General tab Program Involvement area (bottom of the screen); if section is blank, individual is not eligible for WIOA programs
- “Eligible” program status has been changed to “Potentially Eligible”
- The Age field, formerly located on the Basic Intake General tab, is now located on the Services screen

# Basic Intake – General Tab

WIA Provider Staff Functions Reports LMI Administrative Help

**Basic Intake** 21 Notes Found 1.29.50

Name: JONES, JAMES W.

Record(s) saved.

General Additional Program Data Special Grant

**Seeker Data**

Seeker Status: OPEN | Seeker Status Date: 02/11/2014 | [Delete Case](#)

Intake Date: 10/30/2013 | Street Address: 5235 MIDDLE URBANA RC | Mailing Address: 5235 MIDDLE URBANA RC

SSN: XXX-XX-8054 | [View SSN](#)

First Name: JAMES | City: SPRINGFIELD | City: SPRINGFIELD  Invalid

Middle Initial: W | County: CLARK

Last Name: JONES | State: OH | Zip: 45502 - 9287 | State: OH | Zip: 45502 9287

Date of Birth: 10/31/1953 | Email Address: scoti\_test@odjfs.state.oh.us  Invalid [Email History](#)

Gender: MALE | Phone: | Ext:  Invalid

Ethnicity: NOT HISPANIC OR LATINO | Alternate/Message Phone: | Ext:  Invalid

Fax: | Emergency Contact: | Phone: |

**Race**

| Race  | Delete                   |
|-------|--------------------------|
| WHITE | <input type="checkbox"/> |

WIOA Office: WIA CENTRAL OFFICE | Special Grant Office: ACME - DELAWARE | Trade Office: |

WIOA Staff: MCKAY, JULIE | Special Grant Staff: MCKAY, JULIE | Trade Staff: |

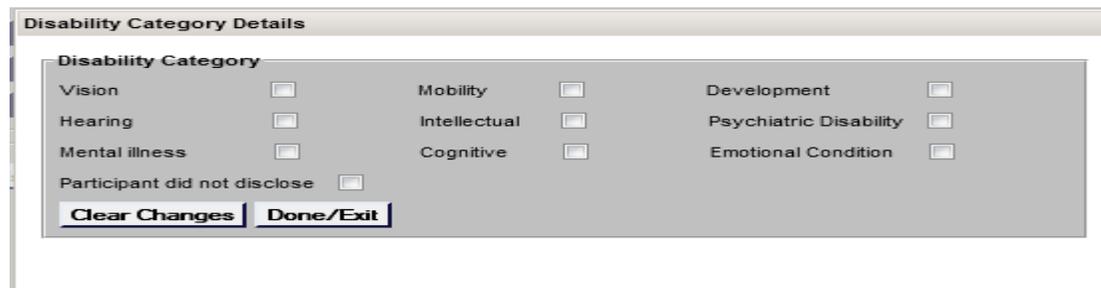
Created By: WCMS | [Recalculate Eligibility](#)

**Program Involvement**

| Program Type          | Status           | Status Date | Start Date | Close Date | History Data |
|-----------------------|------------------|-------------|------------|------------|--------------|
| WIA DISLOCATED WORKER | CURRENTLY ENROL  | 2/12/2014   | 10/30/2013 |            |              |
| MCKAYACME             | POTENTIALLY ELIG | 4/15/2016   |            |            |              |
| WIOA ADULT            | POTENTIALLY ELIG | 4/15/2016   |            |            |              |

# Basic Intake – Program Data Tab

- Barrier fields are required; they are not set to No by default
- Individual with a Disability? field (in the Barriers section) – if you select Yes, select the individual's disability



The screenshot shows a window titled "Disability Category Details". Inside, there is a section labeled "Disability Category" with a list of categories, each followed by a checkbox. The categories are: Vision, Hearing, Mental illness, Participant did not disclose, Mobility, Intellectual, Cognitive, Development, Psychiatric Disability, and Emotional Condition. At the bottom of the form, there are two buttons: "Clear Changes" and "Done/Exit".

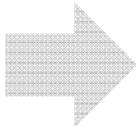
| Disability Category          | Checkbox                 |
|------------------------------|--------------------------|
| Vision                       | <input type="checkbox"/> |
| Hearing                      | <input type="checkbox"/> |
| Mental illness               | <input type="checkbox"/> |
| Participant did not disclose | <input type="checkbox"/> |
| Mobility                     | <input type="checkbox"/> |
| Intellectual                 | <input type="checkbox"/> |
| Cognitive                    | <input type="checkbox"/> |
| Development                  | <input type="checkbox"/> |
| Psychiatric Disability       | <input type="checkbox"/> |
| Emotional Condition          | <input type="checkbox"/> |

# Basic Intake – Program Data Tab

- Native or Primary Language field – if you select any language other than English, English as a Second Language? and Low Levels of English Literacy? fields are required

Native or Primary Language

English as a Second Language?  Yes  No      Low Levels of English Literacy?  Yes  No



# Basic Intake – Program Data Tab

WJA Provider Staff Functions Reports LMI Administrative Help

**Basic Intake**

21 Notes Found 1,29.50

Name: JONES, JAMES W.

General Additional **Program Data** Special Grant

**Registration Data**

Citizenship: US Citizen  
Documented Reason for Youth Eligibility:   
Youth Barriers Documentation:   
Registered for Selective Service?  Yes  No  Exempt  
Family Size: 2  
Family 6 Month Income:   
Individual 6 Month Income:   
Public Assistance Recipient?  Yes  No [View Details](#)  
Interested in Oil & Gas Industry?  Yes  No  
Dislocated Worker?  Yes  No [View Details](#)  
Trade Eligible?  Yes  No [View Details](#)  
Locked Out OH Worker?  Yes  No [View Details](#)  
Local Use One:   
Local Use Two:   
Mini Use One:   
[View Details](#)

**Barriers Data**

Individual With a Disability?  Yes  No [View Details](#)  
Offender?  Yes  No  
Runaway?  Yes  No  
English Language Learner?  Yes  No  
Behind Grade Level?  Yes  No  
Basic Skills Deficient?  Yes  No [View Details](#)  
Substance Abuse?  Yes  No  
Homeless?  Yes  No  
Subject to the Justice System?  Yes  No  
Foster Child?  Yes  No  
Pregnant or Parenting?  Yes  No  
Youth Requires Additional Assistance?  Yes  No  
School Dropout?  Yes  No  
Lacks Transportation?  Yes  No  
Single Parent?  Yes  No  
Native or Primary Language: ENGLISH

**Additional Data**

Pell Grant Recipient?  Yes  No

# Basic Intake – Special Grant Tab (NEW)

- The Special Grant tab is new for WIOA; it displays to the right of the Program Data tab and is available after the General, Additional, and Program Data tabs are saved
- The Special Grant tab is visible to all users, but only users who log in to a Special Grant office can calculate eligibility for that special grant
- The fields on the Special Grant tab populate based on Special Grant information in OWCMS; all you have to enter is the Eligibility Date
- Special grants for which the individual is potentially eligible display in the Program Involvement section of the General tab with any other programs

# Basic Intake – Special Grant Tab (NEW)

WIA Provider Staff Functions Reports LMI Administrative Help

Basic Intake 21 Notes Found 1,29.50

Name: JONES, JAMES W.

General Additional Program Data **Special Grant**

**Seeker Data**

Seeker Status: OPEN Seeker Status Date: 02/11/2014 [Delete Case](#)

Intake Date: 10/30/2013 Street Address: 5235 MIDDLE URBANA RC Mailing Address: 5235 MIDDLE URBANA RC

SSN: XXX-XX-8054 [View SSN](#)

First Name: JAMES City: Middle initial: W County: State: Last Name: JONES Date of Birth: 10/31/1953 Gender: MALE Ethnicity: NOT HISPANIC OR LATINO

Race: [Add](#)

WIOA Office: WIA CENTRAL OFFICE WIOA Staff: MCKAY, JULIE Special Grant Staff: MCKAY, JULIE Trade Staff: Created By: WCMS [Recalculate Eligibility](#)

**Add Special Grant**

| Grant Type      | Grant Name | Grant Number | Grant Start Date | Grant End Date |
|-----------------|------------|--------------|------------------|----------------|
| STATEWIDE YOUTH | MCKAYACME  | YOUTHHELP    | 4/1/2016         | 4/1/2017       |

Grant Eligibility Reason:

Grant Eligibility Date: 04/04/2016 [View](#)

[OK](#) [Cancel](#)

**Program Involvement**

| Program Type          | Status           | Status Date | Start Date | Close Date | History Data |
|-----------------------|------------------|-------------|------------|------------|--------------|
| WIOA ADULT            | POTENTIALLY ELIG | 2/12/2014   |            |            |              |
| WIA DISLOCATED WORKER | CURRENTLY ENROL  | 2/12/2014   | 10/30/2013 |            |              |

# WCMS Screen Changes Overview

- Services screen

- Core, Intensive, Training service sequence requirement was removed
- Core and Intensive services are now called “Career Services”
- Training services remain
- In-Demand ONET code must be selected when adding a training service; 85% of services must be used for In-Demand occupational training
- 15% local exception or a waiver must be used for training for occupations that are not in-demand
- The Exit and Summary tabs are combined (one less tab now)

# Services Screen, cont.

- For the WIOA Adult, Dislocated, and Special Grants programs, the Service Types are now called Career, Training, and Hold

WIA Provider Staff Functions Reports LMI Administrative Help

Services

Name: WIZARD, PINBALL

Services Exit

Staff Assigned MCKAY, JULIE Program Affiliation WIOA DISLOCATED WORKER

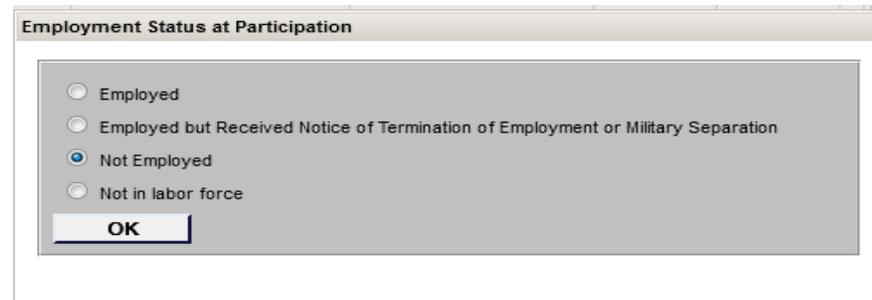
Add

| Service Type | Service/Activity | Provider |
|--------------|------------------|----------|
| ▼            | ▼                | ▼        |
| Career       |                  |          |
| Training     |                  |          |
| Hold         |                  |          |

Display/Select from List

# Services Screen, cont.

- Employment Status at Participation dialog box now displays on the Services screen



Employment Status at Participation

Employed

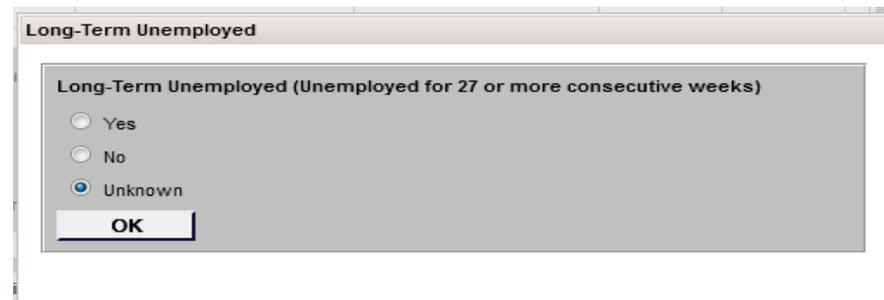
Employed but Received Notice of Termination of Employment or Military Separation

Not Employed

Not in labor force

OK

- New Long-Term Unemployment dialog box displays on the Services screen



Long-Term Unemployed

Long-Term Unemployed (Unemployed for 27 or more consecutive weeks)

Yes

No

Unknown

OK

# Services Screen

- Interface with Workforce Inventory of Education & Training (WIET) has added:
  - In-Demand occupations have been added to the ONET code list
  - When you select an In-Demand ONET code, the In-Demand check box is automatically selected
  - If you select a not-in-demand ONET code, you must select 15% Local In-Demand or Waiver
  - If you need a Waiver, it must be approved by the Program Office
- Age field (age at enrollment) now displays on the Services screen and remains the same while the case is active

# Services Screen, cont.

WIA Provider Staff Functions Reports LMI Administrative Help

**Services**

ACTIVE Work Readiness Plan 1.29.50

Name: YOUTH, BRENDA

Record(s) saved.

Services Exit

Services

Staff Assigned MCKAY, JULIE Program Affiliation WIOA YOUTH

+ Add

| Service Type | Service/Activity                    | Provider | Program | TAA Funde...             | Delete |
|--------------|-------------------------------------|----------|---------|--------------------------|--------|
| Youth        | ADULT MENTORING                     |          |         | <input type="checkbox"/> | Delete |
| Statewid     | WORK EXPERIENCE/ON THE JOB TRAINING |          |         | <input type="checkbox"/> | Delete |
|              |                                     |          |         |                          |        |
|              |                                     |          |         |                          |        |

ONET Code ONET Title ONET Description

Actual Start Date 04/06/2016 Planned End Date 04/27/2016 Actual End Date

School In School Age at Enrollment 17 Pay For Performance Leading to Credential

ITA Planned Cost \$0.00 Actual Cost \$0.00

Waiver In-Demand Local Area Demand

Instruction WIA Credential, Diploma, or Certificate Date Attained Non-Registered Services

Service/Activity Outcome [Create New Provider](#)

# Services Screen, cont.

- When you enter a placement on a WIOA case, the placement now displays on the Services screen Exit tab

WIA Provider Staff Functions Reports LMI Administrative Help

Services

Name: YOUTH, BRENDA

Services Exit

Employment Status at Participation Not Employed

Long-Term Unemployed Unknown Enrollment Date 4/6/2016

Youth School Status at Exit [dropdown] Seeker Exit Date [calendar icon]

Seeker Exit Reason [dropdown]

Close Program Close Special Grant Re-open Program/Grant

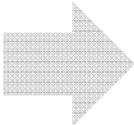
Program Summary

| SpecialGrant/Program Name | Program Status | Enrollment Date | Close Date |
|---------------------------|----------------|-----------------|------------|
| JOB PLACEMENT             | ENROLLED       | 4/12/2016       | 4/12/2016  |
| WIOA YOUTH                | ENROLLED       | 4/6/2016        |            |
| MCKAYACME                 | ENROLLED       | 4/11/2016       |            |
|                           |                |                 |            |
|                           |                |                 |            |

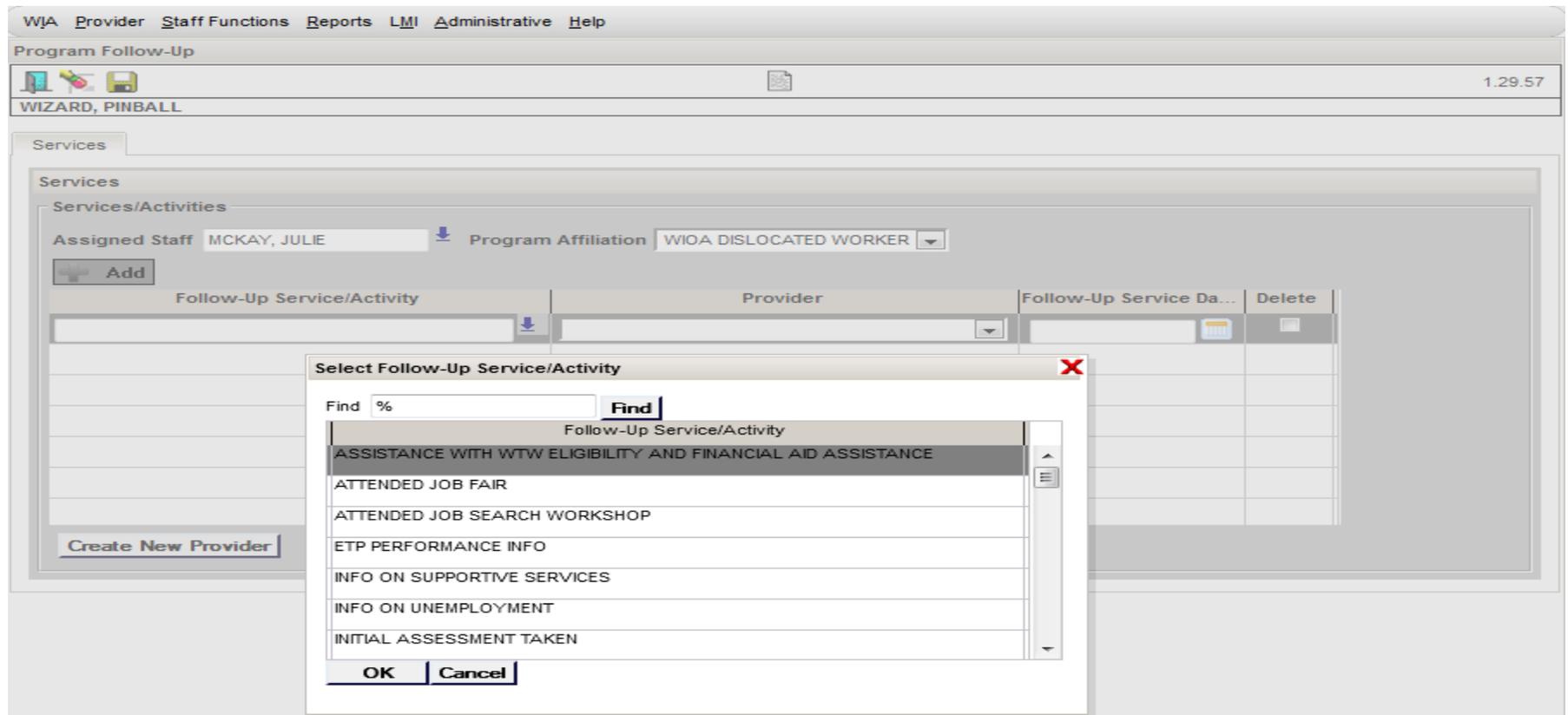
Enrolled In Education?  
 Yes  No

# WCMS Screen Changes Overview, cont.

- Program Follow-Up screen
  - Twelve months of follow-up services are required for all WIOA program participants, not just Youth
  - Youth follow-up services – choose from all Youth services
  - AD & DW services - choose from Non-Registered Core services



# Program Follow-Up Screen



# Program Follow-Up Screen

WJA Provider Staff Functions Reports LMI Administrative Help

Program Follow-Up

YOUTH, BRENDA

Services

Services

Services/Activities

Assigned Staff MCKAY, JULIE Program Affiliation WIOA YOUTH

Add

| Follow-Up Service/Activity | Provider | Follow-Up Service Da... | Delete |
|----------------------------|----------|-------------------------|--------|
|                            |          |                         |        |
|                            |          |                         |        |
|                            |          |                         |        |
|                            |          |                         |        |
|                            |          |                         |        |
|                            |          |                         |        |
|                            |          |                         |        |
|                            |          |                         |        |
|                            |          |                         |        |

Create New Provider

Select Follow-Up Service/Activity

Find % Find

- Follow-Up Service/Activity
- ADULT MENTORING
- ALTERNATIVE SECONDARY SCHOOL OFFERINGS
- COMPREHENSIVE GUIDANCE AND COUNSELING
- EDUCATION CONCURRENT WITH WORKFORCE PREPARATION ACTIVITIES
- ENTREPRENEURIAL SKILLS TRAINING
- FINANCIAL LITERACY EDUCATION
- LABOR MARKET AND EMPLOYMENT INFORMATION

OK Cancel



# Wagner-Peyser

Presented by Kathy Maybriar and Dan Koncos



# Background – Wagner-Peyser

- WIOA includes Wagner-Peyser as a core partner in the Workforce Development delivery system
- The primary responsibility is labor exchange – matching qualified jobseekers with job openings
- Performance matters with Wagner-Peyser too!
- Can serve a universal population – not just UI recipients



# Before WIOA.....

- Primary focus of state staff in the OMJ Centers were on UI claimants through the delivery of UCRS and REA programs
- Little time was available beyond the delivery of these state-mandated programs
- REA program requirements resulted in large numbers of claimants to be served and an overly burdensome process
- Opportunities for collaboration and integration were limited



# After WIOA.....

- REA program has been replaced by RESEA
- New program design and less burdensome
- RESEA is being launched Region by Region
- Statewide by October of 2016
- Wagner-Peyser, as a core partner, brings the program back to its roots of labor exchange and job placement activity
- Opportunities for collaboration and integration between WP and WIOA Adult and DW programs are available in all OMJ Centers



# Duties of Wagner-Peyser Staff

## *Required*

Continued responsibility for state-mandated programs:

- RESEA
- UCRS (for non-RESEA counties)
- Trade

## *Opportunities*

Delivery of Labor Exchange services:

- Working Job orders through OMJ
- Workshops
- One-on-One

# Referrals to WIOA – WHY?

- WP federal report to DOL includes # of referrals to WIOA!
- Indicates the expectation of collaboration and integration
- This will be a training emphasis for state staff over the next few months to ensure understanding and expectations
- Need to work together with both local WIOA management and WP management to ensure state staff understand requirements for referrals to the WIOA Adult and DW programs
- Initial Appropriateness and Suitability can be screened by WP staff based on participation in WP services

# Referrals to Wagner-Peyser – WHY?

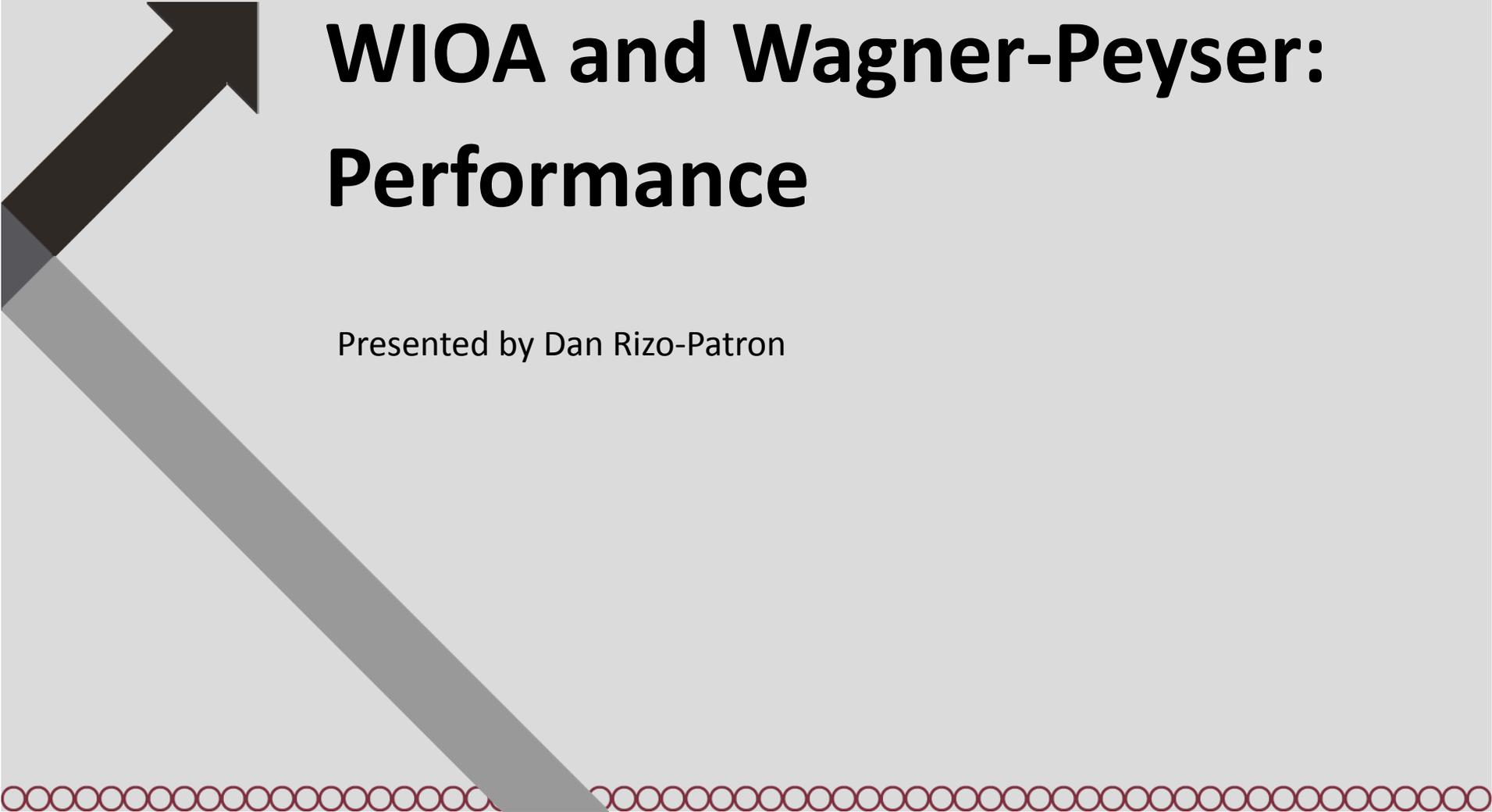
- For job-seeking customers, WP can be the first step!
- For customers interested in training – WP would not be the first step!
- The array of WP services must be based on capacity (staffing levels), existing services through partners, and the focus on labor exchange activities
- Is expected to look differently from OMJ Center to OMJ Center

# Call to Action

- Meet with Wagner-Peyser local management team to discuss needs and explore possibilities
- Think creatively!
- Be flexible
- Best practices and suggestions for integration will be shared at the upcoming regional trainings in May



**Starts with Us!**

A decorative graphic on the left side of the slide. It features a dark grey arrow pointing up and to the right, and a lighter grey arrow pointing down and to the right. At the bottom, there is a horizontal line of small, dark red circles. The background is a light grey gradient.

# WIOA and Wagner-Peyser: Performance

Presented by Dan Rizo-Patron

# WIOA Primary Performance Measures

## WIOA Adult, Dislocated Worker, Youth, Wagner-Peyser, Vocational Rehabilitation, and Adult Basic and Literacy Education

- Employment – 2nd Quarter After Exit
  - For Youth: Education, Training, or Employment – 2nd Quarter After Exit
- Employment – 4th Quarter After Exit
  - For Youth: Education, Training, or Employment – 4th Quarter After Exit
- Median Earnings – 2nd Quarter After Exit
- Credential Attainment Rate (*excluding Wagner-Peyser*)
- Measurable Skills Gain (*excluding Wagner-Peyser*)
- Effectiveness in Serving Employers

# WIOA/Wagner-Peyser Participant Universe

## Participant Definition

- Current WIA participants transitioning to WIOA (Adult, Dislocated Worker, and Youth).
  - Job seekers providing basic contact information and receiving any Wagner-Peyser funded staff-assisted employment service(s) by state merit staff.
  - Individuals providing basic contact information and receiving any WIOA funded staff-assisted career, educational and/or training service(s).
- Date of Participation – Date of 1<sup>st</sup> staff-assisted service(s).

# WIOA/Wagner-Peyser Exit Measurement

## Participant Exit Definition

- Participant who 'EXITED' program.
  - Date of Exit (1) – Last day WIOA/Wagner-Peyser staff-assisted service was provided.
  - Date of Exit (2) – **90** days without any services (excluding *self-service*, *informational*, or *follow-up*) **AND**
  - Follow-up services are to be utilized to ensure 'exited' WIOA/Wagner-Peyser participant remains employed and/or enrolled in post-secondary education or to assist with further job/post-secondary education post-exit service.

# Wagner-Peyser Job Placement Measure

- **Job Placement** – The percentage of program participants placed in new unsubsidized employment during program participation (i.e., on or prior to the date of program exit).
- Success is defined as the hiring of a Wagner-Peyser participant by either a public and/or private employer that received a staff-assisted employment service(s) resulting in employment.
- For PY 2016, data will be collected to establish a baseline standard.

# WIOA Employment Measurement

- Performance will be measured in the 2nd quarter and 4th quarter after exit quarter provided WIOA participants meet the following criteria:

## Key Success Requirements:

- Numerator: Verifiable employment (wage record data or supplemental data) in measurement quarter (2<sup>nd</sup> and 4<sup>th</sup> post-exit quarter).
- Denominator: All program participant exiters.

# WIOA Employment Wage Measurement

## ➤ Median Earnings

- The median earnings of program participants who are in unsubsidized employment during the 2<sup>nd</sup> quarter after exit.

### Key Success Requirements:

- Employed, reported wages, calculation of median earnings:
  - Wage Record Sources: Unemployment Insurance (UI), Wage Record Interchange System (WRIS), FEDES, U.S. Office of Personnel Management (OPM), U.S. Department of Defense (DOD) and
  - Median Earnings Calculation: Value of 2<sup>nd</sup> quarter after exit wages that represent the mid-point between the value of the lowest wage reported and the value of the highest wage reported.

# WIOA Credential Attainment Rate Measurement

- **Credential Attainment Rate** – The percentage of program participants that were in an education or training program while enrolled in WIOA who obtain a recognized post-secondary credential, or a secondary school diploma or its recognized equivalent during participation in or within one year after exit from WIOA.
- **WIOA program participants** who obtain a secondary school diploma or its recognized equivalent shall be included in the percentage counted as meeting the criterion if such participants, in addition to obtaining such diploma or its recognized equivalent, have obtained or retained employment or are in an education or training program leading to a recognized post-secondary credential within one year after exit from WIOA.

# Employment and Credential

Q1 Post Exit   Q2 Post Exit   Q3 Post Exit   Q4 Post Exit

Employed In Q1 After Exit Quarter?       Is Employment Training-Related?

Occupational Code (ONET)  ↓      Method Used

Entered Non-Traditional Employment?

Wages Exceed 200% of Poverty    Yes    No    Missing Data - Unable to determine

WIA Credential, Diploma, or Certificate  ↓      Date Attained

Placement Information  ↓      Exit Date       Date of Placement

Trade Credential Received  ↓      Date Trade Credential Received

**Supplemental Source of Data**  
Enter the information below for any source of wages received from employment during the quarter.  
Examples would be the primary job or secondary job; and either full time, part time, temporary or seasonal employer.

Delete?

Self Employed?       Yes    No

Supplemental Earnings From Employer

Employer Name

Employer City

Employer State

Total Q1 Supplemental Wages     

Pre-Employment During Case Management

# WIOA Measurable Skills Gain Performance Measurement

- **Measurable Skills Gain Rate** – Percentage of program participants who, during a program year, are in an education or training program leading to a recognized postsecondary credential or employment and who are achieving measurable skill gains toward such a credential.
- **Gains** will be based on attainment of one of the following: 1) gain in at least one educational functioning level; 2) secondary/post-secondary transcript/report card showing that the participant is achieving the state unit's policies for academic standards; 3) satisfactory or better progress report towards established milestones from the employer/training provider who is providing training; or 4) successful completion of an exam that is required for a particular occupation, or progress in attaining technical or occupational skills as evidenced by trade-related benchmarks such as knowledge-based exams.

- *Note: Measurement will not be subject to performance accountability until the PY 2018.*
- *Data will be collected, evaluated and used to establish a baseline performance target.*

# Skills Gain

Education Assessment

1.29.57

Name: CA SETEST, PHIL 06-APR-2015

Education History Literacy and Numeracy Skills Gain

Skills Gain

Skills Gain Secondary/Post-Secondary Transcript/Report Card (WIOA) ▼

Date of Skill Gains  

# WIOA/Wagner-Peyser Effectiveness in Serving Employers Measurement

## ➤ Effectiveness in Serving Employer

- **This is a new measure, which may include but is not limited to the following criteria:**

- The percentage of program participants who were in unsubsidized employment during the second quarter after exit who during the fourth quarter after exit are employed with the same employer. Program and service provision results in an increasing pool of talented, work-ready Ohioans.

- *Note: Measurement will not be subject to performance accountability until the PY 2018.*

- *Data will be collected, evaluated and used to establish a baseline performance target.*

Questions?

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