

The logo for the Ohio Department of Job and Family Services, featuring the word "Ohio" in a bold, dark red font. The letter "O" is a solid red circle, while the letters "hio" are in a dark red, sans-serif font. A vertical line is positioned to the right of the "O".

Ohio

**Department of
Job and Family Services**

Mike DeWine, Governor
Kimberly Hall, Director

The Office of
Workforce Development

Peer Learning: Implementing the Opioid Emergency Recovery Grant

Area 17 Best Practices

April 1, 2020

Opioid Grants Pillars of Success

- **Strong Local Partnerships**
- **Holistic Care Management**
- Steps to Success
- **Recovery-Friendly Workplaces**
- Knowledgeable Staff

Unique Aspects of Area 17's Service Model

- Establishing community partnerships
- Identifying partner services
- Reaching impacted individuals
- Training for key professions
- Developing recovery-friendly workplaces

Establishing Community Partnerships

- **Mental Health and Recovery Board and Opioid Hub System**
 - Behavioral Health & Counseling Agencies
 - Family & Community Organizations
 - Addiction & Recovery Groups
 - Drug Courts
 - Probation System
 - Hospitals
 - Sober House Living
 - Juvenile Justice System

Identifying Partner Services

- Individual & Group Counseling
- Family Support
- Peer Support
- Legal
- Physical Health
- Housing
- Childcare

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Reaching Impacted Individuals

- Referral processes
- Knowledgeable partner staff
- On-site orientations
- Preliminary interviews

Training for Key Professions

- Licensed Practical Nurses
- Registered Nurses
- Medical Assistants
- Emergency Medical Technicians

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Developing Recovery-Friendly Workplaces

- Business Resource Network
- Surveys to employers
- Staff-assisted job orders

Summary: Pro Tips

- **Maintain a sense of urgency.** Area 17 has maintained services under the grant even during these times of Covid-19.
- **Request the MH Board help in developing new partnerships.** Area 17 asked potential partners how they could help them rather than *telling* them what they could do.
- **Be relentless in outreach efforts.** Area 17 conducts about 3 per week and has outreached to over 5,000 individuals.
- **Make sure customers enrolling into training know which providers have the best connections to employers.** Area 17's trainees often have hiring offers prior to graduation/certification.

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The logo for The Office of Workforce Development, featuring the text "The Office of Workforce Development" in a dark red font. The text is centered within a dark red, curved rectangular shape that resembles a stylized ribbon or a thick brushstroke. The background of the slide features a pattern of overlapping, light red, curved lines that create a sense of movement and depth.

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Questions

What questions do you have for Area 17?



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