



OhioMeansJobs System Certification Overview

The Workforce Innovation and Opportunity Act (WIOA) requires the local workforce development board (WDB) to certify the OhioMeansJobs center every three years. A workgroup consisting of representatives from the partner agencies, local workforce development boards, the Office of Workforce Transformation, and the ODJFS Office of Workforce Development has established the criteria that WDBs use to conduct certification reviews. That criteria is based on:

- Standards relating to service coordination among the OhioMeansJobs system partners
- Factors relating to effectiveness, accessibility, and improvement of the OhioMeansJobs delivery system
- Achievement of performance measures
- Integration of available services
- Meeting the needs of local employers and participants

The WDBs each establish a Certification Review Team that is comprised of members from the local workforce development community to manage the certification process and to make a recommendation on certification status.

The OhioMeansJobs system certification will be initiated and conducted in three phases:

Phase One - Comprehensive Centers "Must Meet" Standards

January-June 2017

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Each local workforce development area conducts a review of nine categories of standards that must be met to pass certification. The standards are applied to one comprehensive center in each local workforce development area.

Phase Two – Quality Assurance Review

Due June 30, 2019

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Benchmarks with critical success factors are used to review the quality of the OhioMeansJobs system and those will be applied to the entire local system. The local system must meet a certain level of excellence in each of the benchmarks to attain phase two certification.

Phase Three – Ongoing Continuous Improvement

Due June 30, 2022

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Local areas will use a balanced scorecard to monitor ongoing continuous improvement.