

OUIO Staffing Support by Quarter

	4/1/20	7/1/20	10/1/20	1/1/21	3/20/21
Permanent OUIO Employees	552	544	537	528	521
Internal JFS Volunteers (a)	676	252	252		36
External State Volunteers (b)	707	360	25		8
Private Sector Volunteers (c)	0	100	0	0	0
Intermittent Staff (includes retirees)	1	106	234	601	896
Adjudication external (d)	0	100	0	100	100
Call center external (d)	776	776	776	1257	1257
	2712	2238	1824	2486	2818

a- JFS offices including - Legislation / Workforce Development / Employee & Business Services/Family Assistance/Families & Children/Fiscal/Child Support

b- Commerce / Development / Higher Education / Insurance / Medicaid / Mental Health / Ohioans with Disabilities / PUCO / Transportation / Vision Professionals / WC / Youth Services

c- Progressive Insurance

d- Deloitte / Direct Interaction / Insight Global / Robert Half