



OH|ID Is Here!

You now need an OH|ID to file unemployment claims online.

As communicated previously, Ohio's log-in pathway for traditional unemployment claims has changed. Please create an OH|ID to access your account, if you have not already done so.

What is OH|ID?

An OH|ID is an online user account that provides a secure, personalized experience for Ohioans to interact with multiple state agencies, programs, and services—all with a single username and password. OH|ID was developed by the Ohio Department of Administrative Services' InnovateOhio Platform. It meets all federal and state security standards.

What does this mean for you?

You **must** have an OH|ID to access your unemployment account online. If you don't have an OH|ID, this document will guide you through the process of creating one and linking it to your unemployment account.

Already have an OH|ID account?

- 1) Go to unemployment.ohio.gov
- 2) Enter your Social Security number and PIN under "Claimant Login."
NOTE: After you have linked your OH|ID and unemployment accounts, you will no longer be prompted to enter your PIN.
- 3) You will be directed to the OH|ID login page.
- 4) Use your OH|ID credentials to log in to your OH|ID account.
- 5) **Respond to the prompts to secure your account and verify your identity.**
- 6) You will be returned to unemployment.ohio.gov.

Haven't created your OH|ID account?

- 1) Go to unemployment.ohio.gov
- 2) Enter your Social Security number and PIN under "Claimant Login."
NOTE: After you have linked your OH|ID and unemployment accounts, you will no longer be prompted to enter your PIN.
- 3) You will be directed to the OH|ID login page.
- 4) Click "Create Account."

5) Verify your email address.

For existing claimants:

Enter the email address that **you currently use** for your unemployment account. Then click **“Verify.”** (If you currently share an email address with someone else, you should create one only for you.)

NOTE: If you previously shared an email address with another person in the unemployment system, you **MUST create your own email** so you will have your own access.

For new unemployment applicants:

Enter the email address that you **plan to use** for your unemployment account. Then click **“Verify.”**

You will receive an email containing a six-digit verification code from:

DONOTREPLY-Enterpriseldentity@ohio.gov

NOTE: It may take several minutes for you to receive the registration email. If it seems to be taking a long time, please check your spam folder.

- 6) Enter this six-digit verification code in the pop-up message on the registration page. Then click **“Verify.”**
- 7) Complete the **next five steps** to create your OH|ID account profile.
- 8) Click **“Create Account.”** You will receive a registration email when your new account is ready. Do not attempt to log in to your OH|ID until you receive this email.
- 9) **Log in to your OH|ID account. Respond to the prompts to secure your account and verify your identity.**
- 10) You will be returned to unemployment.ohio.gov.

Need help with your OH|ID?

[Get login help](#) or refer to the [OH|ID Help](#) web page to learn more about using your OH|ID.

If you need further assistance, please call **1-877-644-6562** to speak to a representative. Contact Center representatives are available 8 a.m. to 5 p.m. Monday through Friday. To better serve you, representatives also will be available from 9 a.m. to 1 p.m. on Sunday, November 21, and Sunday, November 28.

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