OH|ID Is Here!

You now need an OH|ID to file unemployment claims online.

As communicated previously, Ohio’s log-in pathway for traditional unemployment claims has changed. Please create an OH|ID to access your account, if you have not already done so.

What is OH|ID?
An OH|ID is an online user account that provides a secure, personalized experience for Ohioans to interact with multiple state agencies, programs, and services—all with a single username and password. OH|ID was developed by the Ohio Department of Administrative Services’ InnovateOhio Platform. It meets all federal and state security standards.

What does this mean for you?
You must have an OH|ID to access your unemployment account online. If you don’t have an OH|ID, this document will guide you through the process of creating one and linking it to your unemployment account.

Already have an OH|ID account?
1) Go to unemployment.ohio.gov
2) Enter your Social Security number and PIN under “Claimant Login.”
   NOTE: After you have linked your OH|ID and unemployment accounts, you will no longer be prompted to enter your PIN.
3) You will be directed to the OH|ID login page.
4) Use your OH|ID credentials to log in to your OH|ID account.
5) Respond to the prompts to secure your account and verify your identity.
6) You will be returned to unemployment.ohio.gov.

Haven’t created your OH|ID account?
1) Go to unemployment.ohio.gov
2) Enter your Social Security number and PIN under “Claimant Login.”
   NOTE: After you have linked your OH|ID and unemployment accounts, you will no longer be prompted to enter your PIN.
3) You will be directed to the OH|ID login page.
4) Click “Create Account.”
5) Verify your email address.

   For existing claimants:

   Enter the email address that you currently use for your unemployment account. Then click “Verify.” (If you currently share an email address with someone else, you should create one only for you.)

   NOTE: If you previously shared an email address with another person in the unemployment system, you MUST create your own email so you will have your own access.

   For new unemployment applicants:

   Enter the email address that you plan to use for your unemployment account. Then click “Verify.”

   You will receive an email containing a six-digit verification code from: DONOTREPLY-EnterpriseIdentity@ohio.gov

   NOTE: It may take several minutes for you to receive the registration email. If it seems to be taking a long time, please check your spam folder.

6) Enter this six-digit verification code in the pop-up message on the registration page. Then click “Verify.”

7) Complete the next five steps to create your OH|ID account profile.

8) Click “Create Account.” You will receive a registration email when your new account is ready. Do not attempt to log in to your OH|ID until you receive this email.

9) Log in to your OH|ID account. Respond to the prompts to secure your account and verify your identity.

10) You will be returned to unemployment.ohio.gov.

Need help with your OH|ID?

Get login help or refer to the OH|ID Help web page to learn more about using your OH|ID.

If you need further assistance, please call 1-877-644-6562 to speak to a representative. Contact Center representatives are available 8 a.m. to 5 p.m. Monday through Friday. To better serve you, representatives also will be available from 9 a.m. to 1 p.m. on Sunday, November 21, and Sunday, November 28.

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