

# How to Set Up a PIN for the First Time

Go to <https://unemployment.ohio.gov/> and select

[File/Appeal Benefits](#)

Office of Unemployment Insurance Operations

## Unemployed Workers

New users, select **Register Now**

**Claimant Login**

SSN

PIN

[Forgot PIN ?](#)

**Not Registered?**  
[Register now](#)

**Be Aware**

This website, <https://unemployment.ohio.gov/>, is the only website where you can file for unemployment benefits with the state, read/reply to your correspondence, and maintain your unemployment account.

You may encounter other websites for unemployment claim filing services and...

[Read More](#)

**Why File Online?**

- Faster response time
- Reduction in mail costs
- Access to file continued weeks online
- Track the status of your claim information
- Extended "business hours"

[What to expect](#)

**Unemployment Resource Center**

**Benefits**

- [Unemployment Policy](#)
- [Benefit Estimator](#)
- [How-To Videos](#)
- [Additional Resources](#)
- [Claimant Fraud Awareness \(Video\)](#)

**Employment**

- [Find a Job](#)
- [OhioMeansJobs Centers](#)
- [Veteran Information](#)
- [Employment Programs](#)

Complete these fields to create your log-in credentials and establish a security question. Select **Next** to continue

NOTE – Use caution when entering your Social Security number. Mistyped numbers are a common problem and could prevent you from successfully logging on for the first time.

Ohio.gov State Agencies | Online Services

Ohio Department of Job and Family Services

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Office of Unemployment Insurance Operations

## Claimant Registration (Step 1 of 2)

**Personal Information** [Help Text](#) [Help Video](#)

\*First Name

Middle Initial

\*Last Name

\*SSN

\*Date of Birth (mm/dd/yyyy)

**Account Information** [Help Text](#) [Help Video](#)

Select a PIN hint question from the drop-down list, and enter your answer. When you have successfully registered, the system will assign your PIN and User Name.

\*PIN hint question

\*PIN hint answer

You will then receive a temporary PIN. **You will need this to log in the first time.** If you do not have it, you will not be able to log in and will need to use our Chat feature or call for a PIN reset.

Office of Unemployment Insurance Operations

## Registration Complete - Step 2 of 2

**Important Registration Information** [Help Text](#) [Help Video](#)

Your TEMPORARY PIN number is: **45224435**

Write down your TEMPORARY PIN number before you leave this screen.

For a successful login you need the following:

- 1) Your user name (your social security number) AND
- 2) Your TEMPORARY PIN number

The first time you login with your TEMPORARY PIN number, the system will prompt you to choose a new PIN (8-digit numeric only).

After writing down your TEMPORARY PIN, click on [Login Screen](#) to file for benefits.

## Claimant Registration (Step 1 of 2)

◆ Please correct the following errors or omissions identified on this screen below  
**Missing or Incorrect Entries**

- You do not need to register because you already have a PIN. This PIN may have been issued on a prior claim. PINs do not expire. Press the "Cancel" button and return to the Login screen. If you know your PIN, enter your User Name/SSN and PIN in the fields provided to access your account. If you do not know your PIN, please click on the link "Request your lost/forgotten PIN" to reset your PIN.

If you try to register again, this message will appear. You will need to use our Chat feature or call for a PIN reset.