

**Ohio Department of Job & Family Services
Office of Family Stability
Bureau of Program Integration & Coordination**

STATEWIDE MEASURES

Each county will be measured using the same data sets and calculations. Some performance standards are set in state law, federal law and litigation.

Employment Related Measures:

- 1) * Job Entry Rate for OWF recipients
- 2) * Employment retention rate for OWF recipients
- 3) * Earnings gains for OWF recipients

Medicaid and the State Child Health Insurance Program (SCHIP)

- 4) * Continuing Medical Benefits Measure

Food Stamp Measure

- 5) * Family Food Stamp Benefits Measure

Participation Rate Measure

- 6) * Percentage of OWF Assistance Groups that meet the state and federal All-Family Participation Rate.

Child Care Measure

- 7) Number (%) of Low Income (*Census 2000 150% of poverty*) children who received Child Care services.

LEAP Measure

- 8) Percentage of the LEAP eligible population (excluding those exempt from participation) that earns LEAP attendance bonuses each quarter.

Disability Financial Assistance Measure

- 9) (In development)

Application Measure

- 10) Timely (within 30 days for OWF and FS, 90 days for DFA) processing of applications for OWF, Food Stamps, & DFA.

Wellness Measure

- 11) Each county will reduce the teen birth rate in the county by 2.1% annually.

COUNTY-CUSTOMIZED MEASURES:

Customer Satisfaction Measure

- 12) Customer Satisfaction measure which would be a county designed measure that might use one or a variety of customer satisfaction surveys or instruments.

Diversion Measure

- 13) Diversion is a county activity conducted with an applicant or potential applicant for OWF (pending job loss and/or loss of unemployment benefits), so that he or she does not receive OWF but does receive employment income or some other source of income.

COUNTY OPTIONAL MEASURES:

These measures are not required. Counties may develop measures of importance to their community goals and local performance expectations.

