

IMPORTANT INFORMATION FOR PINNING AND USE OF YOUR P-EBT CARD

Ohio EBT Customer Service at 1-866-386-3071

How do I activate the card?

Call the phone number on the back of the card. You will need the EBT card number on the front of the card, your zip code, and the date of birth of the child named on the card. You will also need to **enter the four digits of the year of the child's birth (e.g. 1980)** for the last 4 digits of the child's Social Security Number, when prompted. You will need to set a new four-digit PIN number to use the card.

How do I use the card?

Once activated, the card can be used to purchase eligible food items anywhere SNAP/EBT cards are accepted. While the card is in the name of the child, the child does not need to be present when using the card. You will need to use the PIN number you created when activating the card and for each SNAP EBT transaction. The card can be used in the point of sale device, just like a debit card or can be handed to the cashier.

Please keep your card as it may be used for additional Pandemic EBT benefits.

For additional questions about your PEBT benefits, visit <https://jfs.ohio.gov/ofam/p-ebt.stm>

