Frequently Asked Questions

What is CAPS LMS?
CAPS LMS is the acronym for Child and Adult Protective Services Learning Management System, the new learning management system for ODJFS trainees.

Why do we need a new learning management system?
ODJFS's current solution, E-Track, has been in place for over a decade. It is used as a registration system that records training attendance, evaluations, and individual development plans. Much of the data entry and validation is done manually.

CAPS LMS will use Cornerstone OnDemand, a modern learning management system to create a single "home base" for users, replacing existing legacy systems which require some users to log in across multiple platforms.

CAPS LMS will interface with the Ohio Statewide Automated Child Welfare Information System (Ohio SACWIS) eliminating duplicative work processes, improving data integrity, and streamlining auditing and reporting functions. The CAPS LMS will also automatically track a user’s progress toward meeting ongoing training requirements. As laws and regulations evolve, this new system will allow the Office of Families and Children to offer the latest in learning development technologies.

When will we transition to CAPS LMS?
We anticipate launching the new system on November 30, 2022. Based on the scope of this project, we recognize this date could change, but we are encouraged by our progress. Stay tuned for updates.

Will there be any dates I cannot access training?
All instructor led training must be completed by November 17, 2022. Self-directed training must be completed by November 16, 2022.

Blackout dates for E-Track, GoSignMeUp, and CAPS will be Friday, November 18 – November 29, 2022. All systems will be offline for data migration and users will not have access to their accounts or training during this timeframe.

Can I still use E-Track or GoSignMeUp after CAPS LMS goes live?
No. As of November 30, 2022, E-Track and GoSignMeUp will no longer be available.

Where do I go for help with CAPS LMS?
CAPS will have a robust self-help inventory with the most basic user questions easily answered. If you cannot find the answer to your question, email capslms@jfs.ohio.gov.