Practice Profile #1

Engaging

Effectively joining with the family to establish common goals concerning child safety, permanency, and well-being.

- Motivate Families
- Empower Families
- Communicate with Families
- Establish Healthy Boundaries
- Provide Positive Reinforcement
- Emphasize Family Strengths
- Use Active Listening

- Use language that shows respect (i.e. ask how they would like to be addressed)
- Use unannounced visits sparingly!
- Ask families how they prefer to be contacted (i.e. phone, email, or text)
- Respect the family’s choices!
- When possible schedule the first home visit!

See the Ohio Differential Response Practice Profiles (p. 10-13)