



## STATEWIDE CQI COMMUNITY SUBCOMMITTEE MEMBERS

### Co-Chairs:

**Lindsay Williams, MSW, LSW (ODJFS)**  
**Kenyetta Lomax, MSSA, LSW (Butler County Children Services)**

*Members of Ohio's Statewide CQI Community Subcommittee have over 257 years of combined experience in child welfare practice.*

### **Natalie Adams, MSE, LSW, [nmadams@fccs.us](mailto:nmadams@fccs.us)**

Natalie began her career in child welfare as an ongoing caseworker in Fairfield County Children Services in 2001. In 2005, she was selected to develop Fairfield County's Family Team Meeting Program using the Protect Ohio FTM model. In 2009, she began her employment at Franklin County Children Services in the Performance Improvement Department where she provided technical assistance for FCCS' Managed Care partners ensuring compliance with state rule as well as CFSR and CPOE standards. In 2013, she joined the FCCS 'training department and assisted in the development of training curriculum for new caseworkers as well as programming to support supervisors. Currently, Natalie is serving as one of the Associate Directors in the Performance Improvement Department where she supervises a team of case reviewers who are responsible for facilitating Initial Family Team Meetings, Semi-Annual Reviews and other case reviews. In addition to serving on the CQI Statewide Community Sub-Committee, Natalie also serves on the FCCS CQI Committee, the Multicultural Disciplinary Team, and is the chair of the Team Decision Making Workgroup.

### **Ricka' Berry [rberry@beechacres.org](mailto:rberry@beechacres.org)**

Ricka' Berry is currently the Director of Quality Improvement for Beech Acres Parenting Center. Beech Acres serves children and families throughout greater Cincinnati. She has fifteen years professional experience working in social services and non-profits. Ms. Berry leads the Continuous Quality Improvement Department and the Program Evaluation and Research Department for the agency. She is a champion for CQI activities with expertise in process improvement, project management, compliance management, is a green belt in six sigma, and holds a degree in Business Administration. She leads the project management and Lean Six Sigma efforts for the organization and serves as the Privacy Officer, Client's Rights Officer/Advocate and the Compliance Officer. Ms. Berry is responsible for all compliance with ODJFS and ODMHAS rules, regulations and certifications, COA re-accreditation and maintenance of accreditation. She is a trained parent educator, coach and group facilitator.

### **Melissa Flick, MSSA, LISW, [Melissa.Flick@jfs.ohio.gov](mailto:Melissa.Flick@jfs.ohio.gov)**

Ms. Flick has twenty-five years of experience in public child welfare. Ms. Flick is currently a Technical Assistance Specialist with the Ohio Department of Job & Family Services. Prior to working for ODJFS, Ms. Flick worked for several public child welfare agencies, both in direct services and supervision. Within child welfare, Ms. Flick has experience working within the screening, intake, ongoing, foster/kinship care and adoption units.



**Todd Gordon, MBA, [TGordon@TheVillageNetwork.com](mailto:TGordon@TheVillageNetwork.com)**

Mr. Gordon is currently the Chief Administrative Officer for The Village Network. His career started in direct care as a Recreation Therapist with a Bachelor's Degree from Kent State University. During his tenure, Todd completed his Masters of Science in Education emphasis Outdoor Education at the University of Akron and a Master's in Business Administration at Ashland University. Having worked for The Village Network for over 29 years in a variety of capacities he has developed a unique understanding of behavioral healthcare and the non-profit business dynamics.

**Vidalia Halbisen, [Vidalia.Halbisen@jfs.ohio.gov](mailto:Vidalia.Halbisen@jfs.ohio.gov)**

Ms. Halbisen is the Quality Assurance Specialist (ongoing unit) with Sandusky County Department of Job and Family Services. Ms. Halbisen has a bachelor in Public Affairs and Community Services. She has 19 years of experience in the field of child welfare including prior experience as an independent living worker and caseworker. She participates in performance improvement plans with the State and a team leader to ensure staff carry out best practice standards. She also engages in case staff meetings to reevaluate for optimal outcome.

**Shannon Harnichar, MHHS, LSW, [Shannon@hfk.org](mailto:Shannon@hfk.org)**

Ms. Harnichar is the Program and Compliance Officer for Homes For Kids, Inc., a private, non-profit, therapeutic foster care and community mental health agency located in Niles, Ohio. As Program and Compliance officer, Ms. Harnichar is responsible for all compliance with ODJFS and ODMHAS rules, regulations and certifications, COA re-accreditation and maintenance of accreditation, Clients Rights and HIPAA. She has been with Homes For Kids, Inc. for 24 years and directly oversees the foster care licensing and quality improvement departments of the agency. She currently is a member of OACCA's Foster Care and Adoption Committee, the ODJFS Statewide CQI Advisory Team and the ODJFS Foster Care Advisory Group. Ms. Harnichar received her undergraduate degree in Child and Family Studies from The Ohio State University and a master's degree in Health and Human Service Administration from Youngstown State University.

**Patricia Hodgson, [Patricia.Hodgson@jfs.ohio.gov](mailto:Patricia.Hodgson@jfs.ohio.gov)**

Ms. Hodgson has 25 years of Direct Service Child Welfare experience at Montgomery County Department of Job and Family Services- Children Services Division. Ms. Hodgson worked as an Ongoing and Intake Assessment Caseworker. In 2008 Ms. Hodgson began work as Social Program Specialist where she provided technical assistance, support and training to the Staff at MCDJFS-CSD as member of the Agency SACWIS Team. During this time, Ms. Hodgson worked closely with Agency Staff as well as the State SACWIS staff. In Ms. Hodgson's current role of Social Program Coordinator, she supervises the Case Review Services unit where staff are responsible for conducting SAR's and Family Planning Conferences. Ms. Hodgson also supervises the Agency SACWIS Team.



**Jeanie Kleiber**, [JKleiber@focusonyouth.com](mailto:JKleiber@focusonyouth.com)

Jeanie Kleiber serves as the Performance and Quality Improvement Manager and Compliance Officer for Focus on Youth, Inc. Her responsibilities consist of the maintenance of FOY's national accreditation with COA, and oversight of Privacy and Client Rights issues. She is committed to providing the best quality of care for children and families.

**Kenyetta Lomax, MSSA, LSW**, [Kenyetta.Lomax@ifs.ohio.gov](mailto:Kenyetta.Lomax@ifs.ohio.gov)

Kenyetta Lomax currently serves as the Quality Assurance Coordinator for Butler County Children Services. Ms. Lomax actively participates as a member of the Peer to Peer Partnership Council, Co-Chair of the Statewide CQI Community Subcommittee. Ms. Lomax has 20 years of experience in the field of child welfare and has provided direct supervision to child protection caseworkers in the Intake, Permanency and Family Resource units. She is a current trainer for the Ohio Child Welfare Training Program. Ms. Lomax received her undergraduate degree in Sociology from James Madison University and MSSA from Case Western Reserve University.

**Elizabeth Reese Mangon, Esq.**, [EMangon@summitkids.org](mailto:EMangon@summitkids.org)

Liz Mangon is the Department Director of Client Rights and Quality Improvement for Summit County Children Services. She has been employed at SCCS since 1996 in various capacities serving as an ongoing caseworker, legal counsel, and records supervisor, prior to assuming her current position. In her current role, Ms. Mangon oversees the agency's records department, serves as the Client Rights Officer, and manages the agency's quality improvement activities. Ms. Mangon has a Bachelor's Degree in Social Work and a Juris Doctor from the University of Akron. She is a licensed social worker and attorney in the State of Ohio.

**Lori Moore, LSW**, [Lori.Moore@ifs.ohio.gov](mailto:Lori.Moore@ifs.ohio.gov)

Lori Moore graduated from the University of Rio Grande with a Bachelor of Social Work. She is a licensed social worker who has been working with Muskingum County Adult and Child Protective Services for 21 years. During her tenure, Lori has served as an Intervention Caseworker, Assessment Screener, Home Assessor, Intervention Supervisor and for the past 2 years in the role of Director of Social Services. In 2010, Lori was named Supervisor of the Year by the Public Child Services Association of Ohio.



**Sonia Tillman, MSW, MA, LISW, [Sonia.Tillman@jfs.ohio.gov](mailto:Sonia.Tillman@jfs.ohio.gov)**

Sonia Tillman currently serves as the Differential Response and Special Projects Manager for the Ohio Department of Job and Family Services, Office of Families and Children. Ms. Tillman manages Ohio's DR programming and sustainability activities, provides technical assistance, and actively participates as a member of the Ohio Differential Response Leadership Council, Co-Chair of the Implementation and Practice Advancement Team, and the Family and Youth Law Center's Ohio Intimate Partner Violence Collaborative.

Ms. Tillman also manages Ohio's Transitional Youth programming, which includes collaboration with Ohio Reach to plan, host and facilitate the annual Fostering Pathways to Success conference for foster youth ages 14-21 to support youth in reaching their higher education, vocational, and personal development goals. Other contributive successes include the development of the Foster Youth Rights Handbook with Ohio Youth Advisory Board partners, and the Independent Living Skills Toolkit for hands-on application of skill development.

Ms. Tillman has 25 years of experience in the field of child welfare and has provided direct supervision to child protection caseworkers in the Alternative Response Intake and Ongoing units. She has acquired her LISW and has trained for the Ohio Child Welfare Training Program, where she also collaborated to integrate the Differential Response Primer training components into Caseworker and Supervisor Core training curriculums. She has presented at the National Differential Response Conference, and at the PCSAO and CASA Conferences.

**Lindsay Williams, MSW, LSW, [Lindsay.Williams@jfs.ohio.gov](mailto:Lindsay.Williams@jfs.ohio.gov)**

Ms. Williams is the Rapid Safety Feedback Manager at the Ohio Department of Job and Family Services (ODJFS) and a co-chair of the Statewide CQI Community Subcommittee. Ms. Williams is a two – time graduate of The Ohio State University with a Bachelor's of Arts Degree in Psychology and a Master's Degree in Social Work. Ms. Williams has over 13 years of experience in the field of child welfare including prior experience as a caseworker, casework supervisor, and a SACWIS Business Analyst.