

Office of Families and Children
Webinar
August 27, 2020
PCSA and IV-E Courts (10:30 am - 11:00 am)
Private Agencies (11:30 pm - 12:00 pm)

Webinar Overview-Jeff Van Deusen

Good morning. Thank you for joining this month's call.

I'm Jeff Van Deusen, and effective August 30, I will be the Deputy Director of the Office of Families and Children. I have been serving the last 5 months as one of the Assistant Deputy Directors in the office. I am excited to continue working with Lakeisha Hilton, OFC's Assistant Deputy Director who oversees several of our operations bureaus. I am also pleased to welcome Gina Speaks-Eshler, to a new role within our Office. Many of you know Gina as the Bureau Chief of the Bureau of Systems and Practice Advancement. Gina will also begin Monday, August 31, 2020 as the interim Assistant Deputy Director, which was my previous role, overseeing technical assistance, licensing and policy.

Along with the rest of our senior leadership team, we are all excited to be partnering with you as we navigate some exciting work that is transpiring in children services.

A lot has happened within the children services community since last month, so let's get started with some important updates.

As a reminder, if you have questions, please submit in the question box on the right of the screen.

We will answer the questions at the end of the call. If we are unable to answer, we will get responses to you when we send the final talking points and Q&As.

OFC Updates and Reminders

Child Family Services Review (CFSR) Angela Hughes

- Ohio is currently in the 2nd Year of the CFSR PIP. We have until June 30, 2021 to complete all of our benchmarks.
- OFC staff are currently conducting training for all CFSR peer reviewers in preparation for case reviews to begin in October. Case reviews of 164 cases will be conducted virtually by teams of peer reviewers commencing in October 2020 through September 2021. For some cases, the period under review falls within the COVID-19 time period. HHS has provided guidance on how these cases should be reviewed. https://www.acf.hhs.gov/sites/default/files/cb/covid19_case_review.pdf
- Required case participant interviews will also be conducted virtually.
- For agencies who have provided services to CFSR county cases please make sure all service reports are provided to the agency. Also, you may be contacted by one of the CFSR counties if you had prior involvement with a family whose case was "pulled" for review. Please work with the agency. Remember- Even if the current agency has the case the case reviewers look at the entire case in SACWIS, regardless of the county where the case was currently identified.

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Family First Prevention Services Act (FFPSA) Angela Hughes

- OFC staff presented Family First updates at PCSAO district meetings in July and August and shared an update on Family First with ODJFS' CQI Statewide Committee on August 19th. We also shared with our PFOF Advisory Group this month.
- The IV-E Prevention Plan is undergoing a second round of reviews by state partner with an anticipated submission date by the end of the summer.

Prevention Services

- The following OAC rules are under revision by CPS Policy team to address program requirements:
 - 5101:2-1-01 Definitions Rule
 - 5101:2-36-10 FINS Rule
 - 5101:2-40-02 Supportive Services Rule
 - 5101:2-40-05 Family First Prevention Services Rule (New)
- Draft template of the Prevention Plan and Prevention Plan Review has been developed and under internal review.
- Supportive SACWIS enhancements will be developed with ongoing enhancements.
- A training plan for PCSAs is under development.

Qualified Residential Treatment Program (QRTP)-Angela Hughes

Treatment Model

- The Implementation Workgroup met on July 18, 2020 and approved the trauma program application. This application will be available to agencies that want to request a new trauma program be added to the already approved list. The application will be shared with licensing staff to disseminate to agencies and will also be published on the Family First Website. A submission process will accompany the application.
- ODJFS and OhioMHAS licensing have moved forward with development of a tool to review agencies who opt to implement SAMHSA domains and principles, instead of an approved trauma program. Staff plan to have the draft tool ready to share with the Implementation Team at the next meeting on September 1, 2020.

QRTP Rules

- Public Hearing for both the QRTP rule and OhioKAN rule was 8/18/2020. While no in-person testimony was provided, we received written testimony from three stakeholders related to the QRTP rule package. Through partnership and alignment with OhioMHAS, some clarifying edits were made to the rule. Official responses to the testimony are being drafted and will be sent next week.

Agency Readiness

- Implementation Workgroup members have volunteered to develop Brown Bag Forums and one-pagers to address each of the QRTP Requirements. Workgroup members plan to meet next week to move the work forward.
- ODJFS and OhioMHAS have started drafting a FAQ focusing on the After-care requirements.
- Agency Readiness data was shared at the Implementation Workgroup held on August 18, 2020. Survey data highlighted an increased level of readiness in the accreditation and

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nursing and clinical support requirements. Data and narrative provided by agencies also showed a need to focus attention on clarifying and providing information about the after-care requirement.

OCALM Functionality

- Models Standards licensing functionality was deployed in two builds on July 10, 2020 and August 13, 2020
- OFC Licensing staff continue to participate in joint Licensing/OIS design sessions and testing to support QRTP licensing functionality with an anticipated Go-Live date of October 1, 2020.

SACWIS Functionality

- In July, Licensing and SACWIS staff facilitated two discussions with representatives from twelve residential sites. These discussions were used as an opportunity to gather feedback and ideas from these representatives as OFC moves forward with developing the Residential Treatment Information System (RTIS). This system will allow residential agencies the opportunity to record discharge planning and after-care documentation within one system. The system will display specific child information that was entered in SACWS and give public agencies the opportunity to see information entered regarding their children.
- Functionality for OFC staff to start documenting agency QRTP Compliance is still on-track to go-live in SACWIS on September 17, 2020.

ODJFS/OhioMHAS monthly Collaborative Meetings:

- ODJFS and OhioMHAS staff continue to meet monthly.
- During the meeting in July, participants discussed agency readiness survey data, agency readiness activities, trauma informed application and tools and future funding opportunities to assist agencies to move toward QRTP compliance.
- Meetings have been scheduled for July-November.

OhioKAN-Angela Hughes

- OhioKAN is scheduled to begin providing services in September, which coincides with Kinship Caregiver month. Kinnect has hired all of the Regional Directors, Regional Coordinators and Coaches for the state. The sites that will be housing Navigators in Cohort 1 have been selected and are working with Kinnect to bring on Navigators. Kinnect will select the remaining sites for Cohort 2 in September.
- The SACWIS module for OhioKAN is functioning and staff are being trained on how to use all of the functionality.
- Kinnect had initially been contracted to develop and implement the program. Recently an RFGA had been released to obtain the vendor who would operate the program. Kinnect has been chosen to continue implementation and operation of the program. In addition, Kinnect is working with Kaye evaluation and Implementation for a rigorous evaluation to meet the standards of the Title IV-E Clearinghouse. We are hopeful that the program will demonstrate a significant improvement in several measures for the families served.

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- OhioKAN will be presenting at the PCSAO conference if you'd like to hear more about the implementation.

Children and the Courts-Tequila Washington

Earlier this week, the Supreme Court of Ohio sent a memo from Director Hall to Judges, Magistrates, and Court Administrators. The memo was sent to remind courts about federal guidance received regarding IV-E hearings and determinations and petitions to terminate parental rights.

Guidance in March was issued to Child Welfare legal and Judicial Leaders citing Contrary to the welfare (judicial determination), Reasonable efforts to prevent removal (judicial determination), Reasonable efforts to finalize the permanency plan (judicial determination), and Six-month review and 12-month permanency hearings. These hearings and determinations that are statutorily required and cannot be waived or delayed for any reason including the COVID-19 pandemic. Failure to hold these hearings and make timely determinations not only has fiscal ramifications for PCSAs, but also negatively impacts the PCSA's ability to ensure child safety, permanency and well-being.

Guidance in June was issued to State and Tribal Child Welfare Leaders regarding petitions to terminate parental rights and consideration of service interruptions due to COVID-19. If a child has been in foster care for 15 out of the most recent 22 months, the Social Security Act statutory exceptions allow PCSAs the flexibility to determine on a case by case basis whether it is appropriate to file a TPR. In making this decision, access to and availability of services during the pandemic should be taken into consideration.

SACWIS-Cathy Ghering

The Ohio SACWIS system Build 4.08 is scheduled to go into Production during the evening hours of September 17, 2020.

The build will include the following new initiatives:

Recruitment Plans & Events Update - Recruitment Event functionality will be updated to include a

person search to capture participants who attended the events. The system will create a pending inquiry record based on the participant information.

FFPSA National FCL Standard Model - Foster Care Licensing functionality will be updated to align

with the FFPSA National Model Foster Family Home Licensing Standards by enhancing and improving the following areas:

-Home Study verifications for Initial and Recertifications will now include a field to capture the "Date search completed of the national sex offender registry".

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-The Safety Audit topic within the Provider home study system was updated to reflect new and revised topics. Swimming pools, hot tubs, chipping and peeling paint have been added to this section. (See Ohio Administrative Code 5101:2-7-12)

-Foster Caregiver(s) information has been updated to allow for applicants to be at least eighteen years of age at the time of initial certification.

-New Training Delivery methods and Training topics have been added to include Live synchronous training and Web based training. Additional new Topics have been added to include Medication Administration and Reporting Abuse & Neglect.

QRTP - Phase 1 - Users will be able to view the status of agencies meeting the criteria to become a Qualified Residential Treatment Program (QRTP). QRTP Compliance details and/or a QRTP badge will display on the Agency Certification, Agency Search, Agency Index, Provider Overview and Provider Match areas of the system. Review on September 10th

CPOE-Gina Speaks-Eshler

(Specific to Public Children Services Agencies)

OAC 5101:2-33-02. "PCSA requirement to participate in child protection oversight and evaluation"

OAC 5101:2-33-02 talks about the PCSA requirements for participating in the CPOE quality improvement review. This rule has been revised and updated per the five-year review requirement. We are looking at a new effective date of October 1st. I want to thank CPS policy, our technical assistance staff at OFC and our public partners who participated in the MORRPH sessions. I also want to thank the PCSAO rules committee with whom we met and received great feedback and input. Everyone worked together to get this deadline met.

CPOE 12:

Prior to COVID-19, our office had initiated Phase 1 of the Child Protection Oversight and Evaluation 12 and technical assistance specialists had begun reaching out to counties scheduled for entrances from April through June 2020. However, in March when COVID struck, the office recognized the need to temporarily suspend CPOE-12 activities until October 2020 to allow counties to prioritize the safety and well-being of the children and families under their jurisdiction. We also indicated in March that the new period under review would not include the months during the pandemic.

At the same time, we were negotiating with our Federal partners an extension/delay in case reviews for the CFSR PIP that were scheduled to start in June 2020. We were granted a quarter although had asked for longer.

In May 2020, the Children's Bureau released guidance for reviewing cases during the COVID-19 pandemic. It is suggested that these guidelines be used to ensure safety and permanency

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continues for children amid the pandemic. Due to the unforeseen length of the pandemic, the entirety of this time frame can no longer be omitted from CPOE-12.

As a result, the above referenced guidelines will be used to review case work during the CPOE-12 Phase 1 Plan for Practice Advancement. Case reviews will consider the impact of COVID-19 on case management activities. As with the CFSR case reviews, counties will be asked to provide their COVID-19 policies and discussions and consideration during the review will include the agencies specific county level policy, guidance and instruction regarding assessments and visitation. Our TAS staff has gone through extensive training on the difference between reviewing cases under the state of emergency vs non-emergency which will follow the instruction and guidance for CFSR reviews. The TAS/TAM will discuss this with the counties individually and have attached the guidance for your reference.

CPOE 12 FRAMEWORK:

I think this will be review for most of you but wanted to provide a high-level overview of the CPOE 12 process. The purpose of the new model is to provide extensive Plan for Practice Advancement (PPA) and evaluation opportunities prior to the commencement of a traditional CPOE case review. The model was developed from feedback received from PCSA's and Courts indicating traditional CPOE Reviews did not afford them enough time to make change prior to the next CPOE Cycle. Although at the time, no one could have predicted we would be set to roll out during a global pandemic, it does provide a lot of opportunity. Especially due to the COVID 19 impact on casework, this framework really affords counties and TAS staff the opportunity to take a comprehensive look at overall casework practices and provide additional support as agencies evaluate how to transition out of COVID. The intent is to create an agency specific meaningful PPA.

CPOE 12 is divided into two phases, each lasting approximately two years. Phase 1 will include: an agency self-assessment, case review, data evaluation, and will conclude with the development of a PPA, which will be evaluated at six junctures during Phase 1.

At 3 months and 12 months, we will do a PPA review and/or adjustment.

At 6 months and 15 months, we will do a PPA review and/or adjustment as well as an evaluation of all data reports reviewed during the entrance conference.

The case reviews will occur at 9 and 18-months and will be an opportunity to look at overall practice where counties can make adjustments to the PPA if needed. Case reviews will identify if the needle is moving and gives us an opportunity to see if the identified strategies are working and what additional resources can be leveraged to assist the counties.

Additional TA and support will be provided at the county request to best help prepare for phase 2

Phase 2 will be a traditional CPOE review consisting of peer reviews, data evaluation, and agency self-assessment and will conclude with the development of a PPA, based upon findings during the case reviews.

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Just a few other things to mention:

- All CPOE activities will be remote at this time.
- There will be no CA/N screening reviews, unless requested by the PCSA.
- We will be using the Federal Child and Family Services Review (CFSR) review tool as indicated in the Annual Progress and Services Report (APSR).

Future Agenda Items-Lakeisha Hilton

Our monthly calls will be hosted in Microsoft Teams, as a Teams Event. You will soon be receiving another appointment for your calendars. In order to allow enough time for discussion and questions, we'll also expand our meeting time to one hour. Our next call is scheduled for Wednesday September 23, 2020.

For Public Agencies and IV-E Courts: [The link to join in September is here.](#)

For Private Agencies: [The link to join in September is here.](#)

As always, please send us your suggestions on future topics. Please also remember to refer to your First Friday bulletin for updates. The next edition of First Friday will be issued September 4 and available here <https://jfs.ohio.gov/PFOF/OFC-First-Friday-Updates.stm> .

Day	Date	PCSA & IV-E Courts	Private Agencies
Wednesday	9/23/2020	10:30 A.M.	11:45 A.M
Wednesday	10/21/2020	10:30 A.M.	11:45 A.M
Tuesday	11/17/2020	10:30 A.M.	11:45 A.M

As always, we want to hear from you and ask for your suggestions on future topics. We will take a moment for you to type in the question box suggestions

Thank you all for your partnership. If you need additional clarification on any of the answers provided, please do not hesitate to reach out to your licensing or technical assistance specialist, or the OFC help desk.

We will leave the webinar open for a few minutes to continue receiving questions.

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Questions and Answers

Q1: For the Supreme Court speaker: When was the email sent out to Judges?

Answer: The email was sent to Judges, Magistrates, and Court Administrators on Tuesday, August 25, 2020.

Q2: Can you include the court email in the summary of today's call?

Answer: The memo from Director Hall is attached.

Q3: Are there currently or when will SACWIS training be offered to new Assessors?

Answer: A two-day technical assistance training session is scheduled for November 17 and 18, 2020, if enough users register for the session. It will be held as a virtual session and per IHS will still be able to provide CEUs. Training materials are also available on the SACWIS Knowledge Base at <https://jfskb.com/sacwis/> under the topic Private Agencies.

Q4: What is the September date of the SACWIS changes?

Answer: The SACWIS build is scheduled to be deployed to Production on September 17, 2020 from 9:00 - 11:00 pm.

Q5: I may have missed this but was there an alignment of foster care and adoption rules? The rule changes on 6/15/2020 for foster care causes some requirements to no longer align.

Answer: The anticipated timeframe to align the adoption rules is early 2021.

Q6: Can private agencies run reports on the foster parent's inquiry source for soon? Currently Private agency can't run a report on the inquiry sources of their prospective foster and adoptive parents. This report would help us gather information about effective recruitment efforts. I was just asking with upgrade to SACWIS in Recruitment and Events could that report or would what report be available soon to private agencies?

Answer: The SACWIS team is researching the ability for private agencies to run a report for perspective foster and adoptive parents, as users can already link Recruitment Events to inquiries. An enhancement will be logged to track the request.

Q7: Did a Q & A document come out about the 6/15/2020 rule updates? I believe there were some unanswered questions around the lead hazard.

Answer: We apologize for the delay in the dissemination of this document. The Q & A has been finalized and has been uploaded to the SACWIS knowledge base and is housed with

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the other documents from the June 11, 2020 webinar at this link:

<https://ifskb.com/sacwis/index.php/foster-care-licensing/1025-new-substitute-care-policies-and-their-impact-on-licensing-and-sacwis-activities-webinar>

Q8: Are there plans to align the adoption rules with the new foster care rules that came out in June?

Answer: The anticipated timeframe to align the adoption rules is early 2021.

Q9: Can assessor trainings be available online? May staff are not comfortable with in-person trainings due to COVID 19. This will lead to adoption assessors lapsing in training and new assessors not being able to start or complete trainings decreasing the total number of assessors available in the state.

Answer: OCWTP has made some of the tier assessor trainings available online and is working to add additional trainings. However, the emergency order (HB197) extends licensure and certifications due to COVID and this would also extend to assessor requirements at this time.

Q10: Has there been any documented flexibility with Assessors that may not have completed TIER II training in the required timeframes due to COVID barriers?

Answer: The emergency order (HB197) extends licensure and certifications due to COVID and this would also extend to assessor requirements at this time.

Q11: Will it be their reimbursement for QRTP Accreditation

Answer: Soon, ODJFS will issuing two Procedure Letters which will give existing certified residential agencies the opportunity to apply for funds to assist agencies in offsetting some of the costs incurred to become QRTP compliant. There will be a list of allowable activities/costs and accreditation will be included in the list.

Q12: Can adoption assessor deadlines be extended due to Covid?

Answer: The emergency order (HB197) extends licensure and certifications due to COVID and this would also extend to assessor requirements at this time.

Q13: Currently Private agency can't run a report on the inquiry sources of their prospective foster and adoptive parents. This report would help us gather information about effective recruitment efforts. I was just asking with upgrade to SACWIS in Recruitment and Events could that report or would what report be available soon to private agencies?

***Answered under question 7**

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Future Agenda Items

HB8 and updates on the state intention or development of new Foster Parent Pre Service

Important Links

- <http://sc.ohio.gov/coronavirus/default.aspx>
- https://www.acf.hhs.gov/sites/default/files/cb/covid19_case_review.pdf
- <http://jfs.ohio.gov/ocf/index.stm>
- <http://jfs.ohio.gov/ocf/CoronavirusAndChildServices/>
- <http://jfs.ohio.gov/ocf/help.stm>
- <https://jfs.ohio.gov/PFOF/OFC-First-Friday-Updates.stm>
- <https://jfs.ohio.gov/ocomm/pdf/Practices-Consideration-Memo-2020-03-16.pdf>
- <https://jfs.ohio.gov/ocf/COVID-19-ChildAdultProtectiveServicesToolkit.stm>
- <https://jfs.ohio.gov/ocf/Covid-19-Child-Legal-and-Judicial-Letter.stm>

OFC Help Desk

- Help-Desk-OCF@jfs.ohio.gov
- 1-866-886-3537, option 4.