

OFC Bi-Monthly Touchpoint Call Notes

May 18, 2022

Welcome & May is Foster Care Month - Jeff Van Deusen

Good morning, welcome to the May Touchpoint call.

Before we get started, I want to remind everyone that May is Foster Care Month. This year's theme is *"Relative and Kin Connections: Keeping Families Strong."* Christine Dobrovich and Sharla O'Keeffe will talk more about the activities around Foster Care Month in just a few minutes.

Since we don't have a meeting scheduled in the month of June, I also want to take a moment during our meeting today to highlight another important recognition event next month—World Elder Abuse Awareness Day on June 15, 2022. Our Adult Protective Services Policy team will be joining us later today to highlight efforts to raise awareness concerning Elder Abuse, and some of the programming to support APS work throughout the state.

For our next Bi-monthly Touchpoint Call on July 20, 2022, the agenda and a reminder e-mail with the M.S. Teams link will be sent out the week before the meeting and can also be found on our website under [Upcoming Events](#).

I know May is a busy month with various conferences and meetings to attend. We will be sending the talking points from the call today by the end of the week, for those unable to attend.

Once again, we have a full agenda today with various updates, so I will turn it over to the team. If you have a specific question, feel free to include in the chat or reach out to our team directly.

Foster Care Month - Christine Dobrovich & Sharla O'Keeffe

Each May the nation recognizes the important role of our foster and kinship caregivers in the lives of children in foster care. This year the theme of National Foster Care Month focuses on the importance of kinship caregivers in giving children a sense of belonging, stability, and permanency. While there are about 4000 children placed with kinship caregivers here in Ohio, we know that thousands more live with relatives across the state in formal and informal arrangements. These family connections are vital for the well-being of children in Ohio. It is important that we continue recognize the important role of kinship caregivers, and that we offer as much support to these caregivers as possible

In recognition of Foster Care Month, we are reminded of the incredibly important role that all foster caregivers have in helping to successfully reunify families. In using the term "resource caregivers." to refer to both foster and kinship caregivers, we are reminded that foster and kinship caregivers serve as a resource, not only for children in foster care, but also for those children's families—to support permanency and reunification.

In recognition of this year's theme of Relative and Kin Connections, Sharla is going to highlight some of the benefits of kinship care, as well as some of the supports for kinship caregivers in Ohio.

We appreciate the state and county partnership in working toward providing more supports for our kinship caregivers. We are streamlining the approval process for kinship caregivers to become licensed foster parents, we are providing monetary support while the children are in an agency's custody and after,

if the kinship caregiver is given legal custody. Everyday children services caseworkers are connecting these families with resources in the community. OhioKan also provides Kinship navigators to help kinship caregivers navigate what can be an overwhelming system, making sure they are connected with all of the resources available to them.

- As of April 2022, **56 kinship caregivers become certified foster caregivers.**
- The **Kinship Permanency Incentive Program** is for caregivers who obtain permanent legal custody of kin children.
- The **Kinship Guardianship Assistance Program** is in development and is expected to be implemented by January 2023.
- The **Kinship Support Program** provides up to six monthly payments to kinship caregivers while they complete the foster care certification process

From workers in our county agencies, all the way to our Governor, we all play an important part in supporting our resource families so all of Ohio's children find permanency in a safe and loving home.

As always, we encourage agencies and families to find additional information related to foster, kinship, and adoption at fosterandadopt.jfs.ohio.gov

Road to Success for Youth and Young Adults in Foster Care – Laurie Valentine

One of the CST recommendations from Governor DeWine's office focuses on normalcy for youth in foster care. Youth and young adults in foster care continue to state that accessing driver's education and obtaining a driver's license is a critical aspect of normalcy and helping them to prepare for independence and future self-sufficiency.

Road to Success is a new program designed to reduce barriers and increase current and former foster youth access to driving related services. This will be an eligibility program and will include enhanced technical assistance and reimbursement for services such as driver's education, a temporary driver's permit, a driver's license, and motor vehicle insurance.

In May 2022, Road to Success will release a Request for Grant Application (RFGA). Once a vendor is selected, the program will enter a development phase through SFY 23 to create an application process, reimbursement structure, data collection and marketing plan. Road to Success will be implemented in SFY 24 to initially service youth over the age of 16 in agency custody. Overtime based on available funding, Road to Success will increase support to include young adults who have emancipated from foster care.

Any questions may be directed to Sarah levels at Sarah.levels@jfs.ohio.gov or Alicia Schoppert at Alicia.Schoppert2@jfs.ohio.gov.

OhioKAN Updates-Veronica Burroughs

PASSS: ODJFS is transitioning the Post Adoptive Special Services Subsidy to the Office of Families and Children with assistance from the OhioKAN program. This move is to ensure consistency and equity of the program across the state. OhioKAN will work with families on the application process. Although the rule is not effective until July 1, the updated applications are now available through OhioKAN. In July, families will be able to access an online portal where they can complete the application, upload all documents, and submit it to a navigator who will follow up. The first training about this change was presented on May 10th

and is available online to view. Another training will be held on June 28th. We will put the links to view the training online and register for the upcoming training on the follow up email.

Links: Please register for the training [HERE](#). A link will be available after successful registration through the pop-up. This training will be recorded and posted on the [Children Services Training and Development webpage](#) along with all materials and the Q & A. The training team also has a [Microsoft Stream Channel](#) where content is stored

Youth Navigator: OhioKAN is also working with our office to expand navigation services to youth. OhioKAN will have new navigators dedicated to serving young people up to age 21. Through the CST advisory council and OYAB, young people identified that they have needs that may not be met through other supports in their life or the systems are confusing and difficult to navigate. The Youth and Young adult navigator program will be developed to help them identify and connect with resources to meet their needs. The program is expected to launch this fall. Initially youth will be able to call, email or find information on the website. However, in 2023 we are working to develop a resource hub which will be publicly available on the website and an app. This resource will allow people to view a range of services and supports either on their own or in conjunction with a navigator.

We are trying to develop this program with the input of the young people it is intended to serve. We currently have a survey open and we would appreciate your assistance in getting it out to youth and young adults who are or have been in placement. The link to the survey will be provided in the follow up email.

Survey link: https://kaye.iad1.qualtrics.com/jfe/form/SV_81R7T6QmzfbwKfY

If you would like a hard copy of the survey, please email veronica.burroughs@jfs.ohio.gov.

Foster Care Licensing Updates: Stevie Romano

QRTP Update: As of today, we currently have 111 QRTP compliant agencies, 86 of which are ODJFS certified agencies and 25 are OMHAS certified agencies. We currently have 90% of our total bed capacity identified as QRTP compliant. 84% of ODJFS certified beds are compliant and 100% of OhioMHAS certified beds are compliant. We continue to approve new agencies, currently licensed agencies, and new group homes for currently licensed agencies each week. We will continue to report these numbers each week until August 2022, completing one year of weekly communication updates.

QRTP Training Series: ODJFS and OhioMHAS are excited to launch our QRTP Training Series. This free series has been designed in response to topics most readily identified as needing additional training to support our agencies in achieving and maintaining QRTP compliance. These trainings are designed to be short and succinct and will be presented by fellow staff working in QRTPs, as well as other professional subject matter experts. Each training date will hold two training hours, one in live format and one in a recorded format (with the exception of the fourth training), so that each agency can elect to participate in which time slot and format best produces a positive learning environment for their individual agency. We have received approval for CEU credit for the first training and continue to apply for CEU credits for the other trainings in this series. The registration is open and as of April 24 we have near 100 registrants. The first four trainings scheduled are:

* April 27, 2022 – One Trauma-Informed Approach: "Principles of Care and Reeducation"

* May 25, 2022 – Creating Physically and Emotionally Safe Environments

* June 29, 2022 – "What pushes your buttons"? A Trauma-Informed Organization

* July 27, 2022 - "Family Partnership Process: Engaging Families"

We are excited to partner with our QRTP agencies and other subject matter experts to help support our agencies obtain and maintain QRTP compliance and offer the highest quality settings for our children and providers. If you have any questions regarding registration, please contact Stevie Romano at Stephanie.Romano@jfs.ohio.gov.

QRTP Menu of Services: The second opportunity for QRTP menu of services grant has ended. The application window closed and representatives from ODJFS and OhioMHAS have reviewed and responded to each application. Of those submitted, 57 were approved, 46 of those were ODJFS certified agencies and 11 were OhioMHAS certified agencies. Eleven applications were unable to be verified. Of those, 8 were ODJFS certified agencies and 3 were OhioMHAS agencies. These applications were unable to be approved due to incomplete information meeting the application deadline. Thank you to all who submitted applications. Payments will be forthcoming soon.

Trauma Informed Care Certificate: We wanted to take this opportunity to offer a reminder to our agencies of the Trauma Informed Certificate Training. In December 2020 ODJFS and OhioMHAS implemented an Ohio Trauma Informed Care Certificate program. This certificate program is designed to be a professional development tool to move staff from being trauma aware to trauma competent. Three certificate levels are offered. The certificate demonstrates knowledge and skill development in Trauma Competencies adopted by the Family First Leadership Advisory Committee. The certificate is valid for a period of two years and can be completed through the Ohio Professional Registry. The OPR allows professionals to document and track their training and skill development. The requirements for the renewal of the training are currently being developed by a committee of subject matter experts. Since its introduction in December 2020, the Trauma Informed Care Certificate program has awarded more than 1,000 completed certificates from all health and human service populations, including early childhood, child welfare and mental health and addiction populations. Our project manager leading the development and ongoing Maintenance of this certificate program is Kim Kehl. Kim is available to answer any questions or speak to you or your agency or during regional meetings. You can contact Kim at Kim.Kehl@jfs.ohio.gov or 614-207-2377.

Safe Sleep Education Partnership: ODJFS is excited to share a partnership with our certifying agencies in promoting the importance of safe sleep practices in our foster care homes. ODJFS is currently finalizing steps to mail safe sleep literature designed by the Ohio Department of Health as part of their Infant Safe Sleep campaign to all currently certified resource caregivers, as well as mail the literature upon initial certification of all newly certified resource providers. Paired with the ongoing efforts from our certifying agencies, we hope this partnership brings an elevated awareness to the importance of safe sleep practices within our certified foster homes. Additional collaborating efforts between ODJFS and ODH are in discussion for an advance awareness in the near future. If you have any questions, please contact Stevie Romano at Stephanie.Romano@jfs.ohio.gov.

Best Practices Incentive Payments: Vince Ciola Updated Best Practices Incentive Data was sent out on May 12, 2022. As our team at OFC has been analyzing the data and providing technical assistance related to these measures, we have found two opportunities to improve the validity of the data for these measures. This means that the data has been updated from what was previously issued to ensure more accuracy.

The following enhancements have been made to the data sets:

- Visits made by providers have been excluded from the *Composite Visitation* measurement scores. Some counties' composite visitation scores were reduced by this change. **However, the data improvements did not cause anyone previously achieving 95% to fall below 95%.**
- The *Percentage of Assessment/Investigation Completed on Time* report has been adjusted to include Alternative Response Assessments complying with OAC 5101:2-36-20(V). The change

more accurately reflects the intended data measure. **The change has resulted in several more counties achieving 95%.**

Award Information will be coming out later this month

New Learning Management System Updates: Jennifer Miller (Children Services Training and Development team) I just wanted to chat briefly about the new learning management system going live by the end of the year. A communication was sent at the beginning of the month from Gina Speaks Eshler regarding this endeavor, and as the email indicated, it will replace the current LMS, E-Track.

The new system will be **CAPS LMS** – Child and Adult Protective Services Learning Management system. It will not just be for CPS staff, caregivers, and University Partnership Program students but will also be including APS staff.

The LMS will be accessible for employees through a single sign-on, MyOhio.gov, and there will also be a self-registration portal for caregivers. In addition to those exciting changes, a SACWIS interface is also planned.

The plan is for data from SACWIS to CAPS to grant employee access and provide an employment record. Another feed is being prepared for the LMS to share completed training data from the LMS to SACWIS.

Why the change?

- Central location for training needs
- Eliminate duplication across multiple systems
- Improved user experience - ease of accessibility
- Quality assurance around employee data
- Data integrity for UPP and employee retention
- Better assessment of training needs
- More accurate monitoring and reporting
- Promotes sharing of training resources

An additional communication was sent to your SACWIS coordinators from the OFC training mailbox asking for some assistance.

The priority task we need your help with is...ensuring that staff employee records in SACWIS be reviewed to ensure an email address is included. This is critical for us when we bring this data over to the new system.

In addition, we need your help to distribute/share information. Please make sure you are forwarding the emails, talking about the new LMS with your staff in meetings/hallway conversations, and asking them to talk to their respective groups about it too.

We ask private agencies to share with their assessors and caregivers.

We ask public agencies to share with their staff and share with their assessors and licensing specialists so that they can share with their caregivers.

We ask SACWIS coordinators to review employee records.

We ask public and private assessors to update person records linked to provider records and include a unique email address in the contact information on the person record. For those providers that indicate they do not have an email for different reasons or have a shared email address, please work with them to obtain this information.

A unique email will be the identifier that is used between systems CAPS and SACWIS, which is why it is imperative that anyone a current email. We hope that this can reduce data entry and improve the integrity of data in both systems.

We will need additional assistance as we go live later this year. We will also have training aids and webinars to educate as we get closer. We are excited about the system and how it may assist with workforce and training needs.

Feel free to email OFCTraining@jfs.ohio.gov with any questions and look for additional communications about CAPS to come.

Automated Systems Updates - Liz Holzworth

Mandated Reporter Portal: Policy and Automated Systems has formed a team to review options for a mandated reporter portal. The team has been working with our OIS partners to determine the best solution for the portal and have met with vendors and other states to view what has been completed. The team has identified which technology platform the portal will use. It will have a real-time integration with Ohio SACWIS, the ability to upload and send documents from both systems, and the ability to deploy changes quickly and as needed. OFC will be engaging agencies and stakeholders through various platforms to provide input on the design the portal and feedback on workflows.

Systems Streamlining: In May's First Friday you might have read a section regarding the Bureau of Automated Systems conducting a deep review of the Children Services' systems within both public and private agencies. We will be looking for ways to modernize Ohio SACWIS, streamline all Children Services' systems, and enhance the user experience. We will be conducting a deep review of Children Services' systems, Ohio SACWIS functionality and components to identify both short and long-term opportunities to increase the systems efficacy, streamlining processes for agencies, and ultimately enhance the user experience. As part of the review, we will be:

- Requesting an inventory of systems used in both public and private agencies, what type of data is entered in each system, benefits of the system, and who requires it, if applicable.
- Conduct end-user focus group sessions to obtain tactical feedback from public and private agency users related to functionality, pain-points and opportunities.
- Looking for mechanisms to better collaborate with agencies on design of new functionality and transparency in the Software Development Life Cycle

Automated Systems will be partnering with PCSAO, the Ohio Children's Alliance, and public and private agency stakeholders to participate and obtain feedback in this work.

Children Services Transformation Updates - Karen McGormley

Both the Youth Ombudsman and Family Ombudsman have been hired for the Youth and Family Ombudsmen Office. The Family Ombudsman started this past Monday on May 16th, and the Youth

Ombudsman will start on May 24th. The office is on track to open on May 31st. The Ombudsmen Office will prioritize relationship building with both public and private agencies in the hopes of working collaboratively to resolve concerns raised on behalf of youth and families. Both the youth and family ombudsman agree that while the office must be independent, neutral and impartial in serving youth and families, this does not mean it cannot other build relationships with other agencies serving this population so all can be advocates for youth and families. Office will start taking complaints on May 31st. Youth and Adults will be able to make complaints via a toll-free number or an online complaint form found on the Office's website.

The new draft rules and forms for the Kinship Guardianship Assistance Programs (KGAP) were posted to the Ohio Rule Review Site from May 3rd to May 17th. A few comments were received. The developers over the rules will now make any needed changes and then the official rules process will begin. Look for the rules and forms to post to Clearance in June.

HB 4 Mandated Reporter/Law Enforcement Notification Requirements – Christine Dobrovich On April 14th, OFC issued [Family, Children and Adult Services Procedure Letter 388](#) regarding House Bill 4 Guidance on Cross-referrals to Law Enforcement, Mandated Reporter Notification, and updates for Memorandum of Understanding for Reporting Child Abuse and Neglect. This Procedure Letter was issued to provide updated guidance related to new statutory requirements resulting from HB 4, which was signed by Governor DeWine on February 28, 2022, and will become effective 90 days later on May 30, 2022.

As a result of this legislation, our office is revising 2 OAC rules:

- 5101:2-33-23--The County Child Abuse and Neglect Memorandum of Understanding
- 5101:2-36-12--PCSA Requirement for Cross-referring Reports of Child Abuse and/or Neglect

Since the process for filing rule revisions cannot be completed within the 90-day period from when the legislation was signed to the date that it becomes effective, Procedure Letter 388 outlines the significant impacts of HB 4 upon Public Children Services Agency (PCSA) procedures:

- New mandated reporter notification procedures established for PCSAs.
- Requirements for cross-referrals between PCSAs and law enforcement involving child abuse and neglect reports.
- The memorandum of understanding (MOU) between PCSAs and community partners has been reformed to identify required content and to establish regulatory review by the County Commissioners and ODJFS.

Included with this Procedure Letter is an attached [Mandated Reporter and Law Enforcement Notification Guidance Document](#). This Guidance document provides additional detail and practice guidance related to the new requirements of HB 4 to support PCSAs in the implementation of the new statutory requirements that become effective on May 30, 2022.

World Elder Abuse Awareness Day—Heidi Turner

While it is known that elder abuse affects as many as 1 in 10 Americans, we also know that Ohio's older adult population is increasing. It is estimated that by the year 2030, the population of Ohioans age 60 and older will increase from 24.3% to 26.3%. Each day, more than 90 referrals are received by Adult Protective Services agencies in Ohio

The Adult Protective Services team of ODJFS, Office of Families and Children, works with county APS agencies throughout Ohio, along with other state and local partners, to develop and implement policy to serve vulnerable older adults at risk of abuse, neglect or exploitation.

On June 15, 2022, we will join county APS agencies throughout Ohio in recognizing World Elder Abuse Awareness Day.

Be sure to watch for the June edition of First Friday (that will be issued on June 3rd), which will include county APS agency highlights, events and other information related to Ohio's recognition of World Elder Abuse Awareness Day on June 15th.

Conclusion: Kari Akins

As always, the items discussed or presented today, including the questions and answers will be included in the notes we send out after the event. I encourage you to share the notes with all appropriate staff within your agency to ensure they also receive the information.

If you have topics that you would like for us to discuss, please let us know. Or, if you have a best practice that you want to share on one of the calls, we would love to have you present.

Links

The next touchpoint is scheduled for Wednesday, July 20, 2022, at 11:00 A.M.

Join on your computer or mobile app

[Click here to join the meeting](#)

Join with a video conferencing device

682042763@t.plcm.vc

Video Conference ID: 118 889 899 9

[Alternate VTC instructions](#)

Or call in (audio only)

[+1 614-721-2972](tel:+16147212972).,[675664522#](tel:+16147212972) United States, Columbus

Phone Conference ID: 675 664 522#

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**Department of
Job and Family Services**

Mike DeWine, Governor
Jon Husted, Lt. Governor
Matt Damschroder, Director

Health & Human Services
Office of Families and Children

Office of Families and Children Touchpoint Call

May 18, 2022

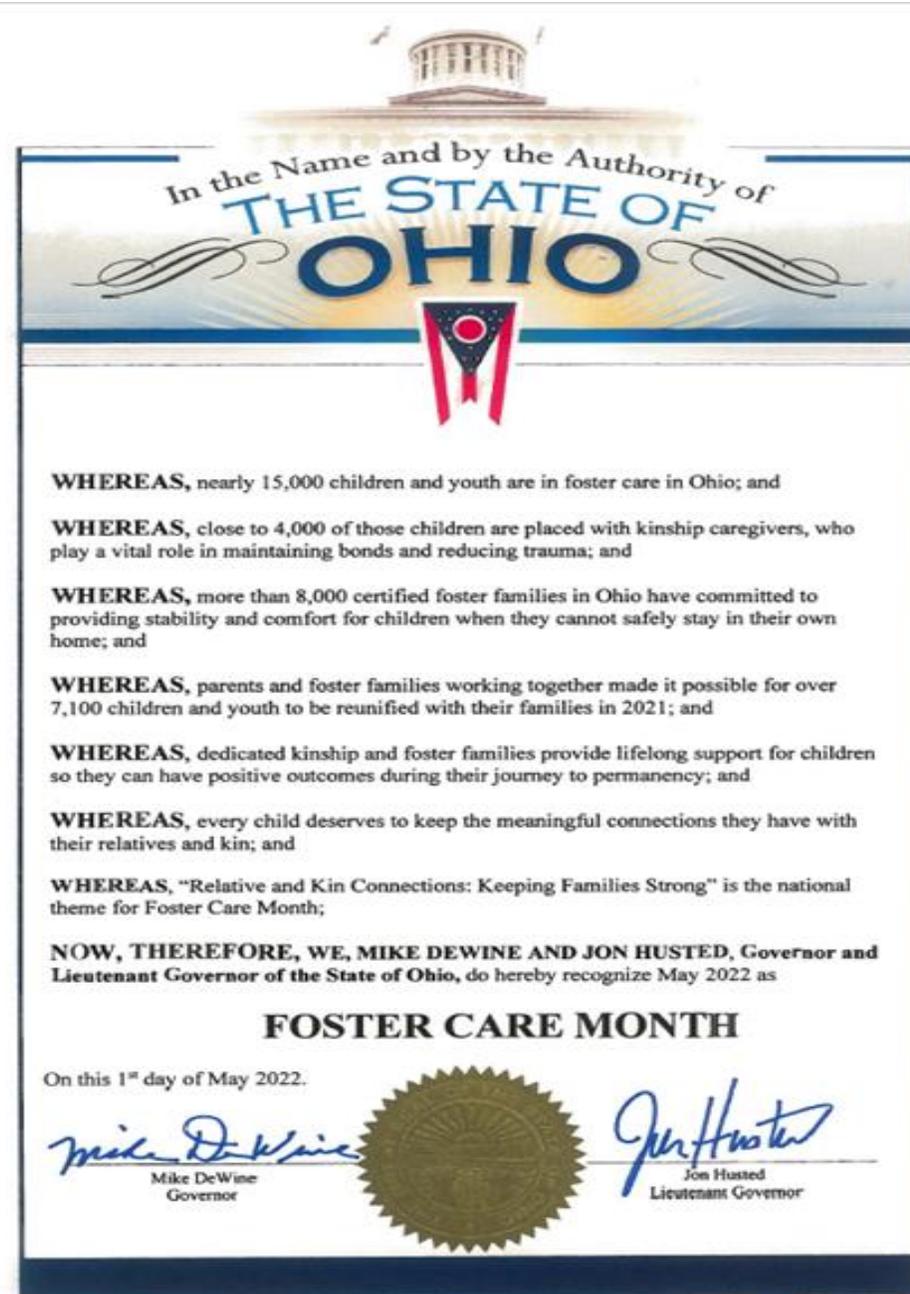
Agenda

Subtitle text

- Welcome – Jeff Van Deusen
- Foster Care Month- May 2022– Christine Dobrovich and Sharla O'Keeffe
- Road to Success for Youth and Young Adults in Foster Care – Laurie Valentine
- OhioKAN Updates-Veronica Burroughs
- Foster Care and QRTP Licensing Updates-Stevie Romano
- Best Practice Incentive Updates-Vince Ciola
- New Learning Management System-Jennifer Miller
- Automated Systems Updates-Liz Holzworth
- Children Services Transformation Updates-Karen McGormley
- HB 4-MOU Update-Christine Dobrovich
- World Elder Abuse Awareness Day – June 15, 2022 – Heidi Turner
- Questions & Answers
- Conclusion-Kari Akins

Welcome

Jeff Van Deusen, Deputy Director



Foster Care Month-Relative and Kin Connections: Keeping Families Strong



Ohio has about 15,000 children in foster care.

About 26% (4,000) are placed with kinship caregivers.

Foster Care Month-Relative and Kin Connections: Keeping Families Strong

Recognizing the vital role of kinship connections



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fosterandadopt.jfs.ohio.gov

- As of April 2022, **56 kinship caregivers** have taken advantage of the foster care certification process in Ohio. These connections allow children to maintain bonds, which further reduces trauma.
- The **Kinship Permanency Incentive Program** is for caregivers who obtain permanent legal custody of kin children.
- The **Kinship Guardianship Assistance Program** is in development and is expected to be implemented by January 2023.
- The **Kinship Support Program** provides up to six monthly payments to kinship caregivers while they complete the foster care certification process.

Road to Success for Youth and Young Adults in Foster Care

- Laurie Valentine

Road to Success for Youth and Young Adults in Foster Care

- Children Service Transformation Recommendation:
 - Strengthen required normalcy standards for youth in foster care
- Reduce barriers and increase current and former foster youth access to driving related services
- Eligibility program for reimbursement for services such as driver’s education, a temporary driver’s permit, a driver’s license, and motor vehicle insurance
- Timeline
 - SFY 23 Development Phase
 - SFY 24 Implementation

Questions

Sarah.Levels@jfs.ohio.gov or Alicia.Schoppert2@jfs.ohio.gov

OhioKAN Updates-Post Adoptive Special Services Subsidy

- Veronica Burroughs
- PASSS administered by ODJFS 7-1-2022
- PASSS applications through OhioKAN
 - Applications available now
 - Call 1-844-OhioKAN or visit ohiokan.jfs.ohio.gov/passs
- Training held May 10th
 - recording available
- Next training June 28th
 - registration still open

OhioKAN Updates-Youth Navigator Program

- **Youth Navigator**
- Expanding OhioKAN population
 - Youth and young adults, up to age 21
 - New navigators specialized resources for this population
- Expected release in fall 2022
- Online survey available for youth in or alumni from care
 - Hard copy available, email veronica.burroughs@jfs.ohio.gov

Foster Care Licensing – QRTP Update

Stevie Romano

Weekly QRTP Study Compliance Report

- 111 QRTP compliant agencies
 - 86 JFS
 - 25 OMHAS
- 90% total compliant bed capacity
 - 84% JFS
 - 100% OMHAS

Foster Care Licensing – QRTP Training Series

QRTP Training Series (Collaborative Partnership with ODJFS and OhioMHAS)

- Free Training Series in a short, succinct one hour session
- Designed in response to topics most readily identified as needing additional training
- Presented by fellow staff working in QRTPs as well as other subject matter experts
- CEUs in application/approval
- April 27th, 2022 – One Trauma-Informed Approach: “Principles of Care and Reeducation”
- May 25th, 2022 – Creating Physically and Emotionally Safe Environments
- June 29th, 2022 – “What pushes your buttons?” A Trauma-Informed Organization
- July 27th, 2022 – “Family Partnership Process: Engaging Families”
- Any questions, contact Stevie Romano at Stephanie.Romano@jfs.ohio.gov

Foster Care Licensing – QRTP Menu of Services

Second Opportunity

- Application window closed 1/16/22; approval window closed 4/15/22
- Application status
 - 57 approved
 - 46 JFS
 - 11 OMHAS
 - 11 unable to verify
 - 8 JFS
 - 3 OMHAS
 - Review process

Foster Care Licensing – Trauma Informed Care Certificate

Trauma Informed Care Certificate

- Launched in December 2020
- Designed to be a professional development tool to move staff from being trauma aware to trauma competent
- Demonstrates knowledge and skill development in Trauma Competencies
- Certificate valid for two years
- Renewal process currently being developed
- Available in the Ohio Professional Registry
- To date, more than 1000 certificates have been awarded
- Questions or request for more information to be shared, contact Kim Kehl
 - Kim.Kehl@jfs.ohio.gov
 - 614-207-2377

Foster Care Licensing – Safe Sleep Education Partnership

- **Safe Sleep Education Partnership**
- Partnering with the Ohio Department of Health
- Supporting current safe sleep education
- Literature mailing to all certified resource caregivers
- Literature mailing to all newly certified resource caregivers
- Additional collaborating efforts between ODJFS and ODH are in discussion
- Contact Stevie Romano at Stephanie.Romano@jfs.ohio.gov with any questions

Best Practices Incentive Updates

The following enhancements have been made to the data sets:

- Visits made by providers have been excluded from the *Composite Visitation* measurement scores. Some counties' composite visitation scores were reduced by this change. **However, the data improvements did not cause anyone previously achieving 95% to fall below 95%.**
- The *Percentage of Assessment/Investigation Completed on Time* report has been adjusted to include Alternative Response Assessments complying with OAC 5101:2-36-20(V). The change more accurately reflects the intended data measure. **The change has resulted in several more counties achieving 95%.**
- Updated data was sent out on May 12th and Awards will be issued later this month

New Learning Management System Updates

- Child and Adult Protective Services Learning Management System (CAPS LMS)
- Why the change?
- Key Partners
 - Private agencies
 - Public agencies
 - IV-E courts
 - SACWIS coordinators
- Next Steps



Automated Systems Updates: Mandated Reporter Portal

- Policy and Automated Systems has formed a team to review options for a mandated reporter portal.
- Working with our OIS partners to determine the best solution for the portal and have met with vendors and other states to view what has been completed.
- Requirements for real-time integration with Ohio SACWIS, ability to upload and send documents from both systems, and the ability to deploy changes quickly and as needed.
- Next: OFC will be engaging agencies and stakeholders through various platforms to provide input on the design the portal and feedback on workflows.

Automated Systems Updates: Systems Analysis

- Automated Systems will be conducting a deep review of Children Services' systems and Ohio SACWIS functionality and components to identify both short and long-term opportunities to increase the systems efficacy, streamlining processes for agencies, and ultimately enhance the user experience.
- Automated Systems will be partnering with PCSAO, the Ohio Children's Alliance, and public and private agency stakeholders to participate and obtain feedback in this work.

Children Services Transformation Updates

- Youth and Family Ombudsmen Office
 - Ombudsmen have been hired
 - Office Opening on May 31st, 2022
- Kinship Guardianship Assistance Program (KGAP)
 - Rules posted to Ohio Rule Review Site from May 3rd to May 17th
 - Being prepared for Rules process
 - Go live date of January 1st, 2023



House Bill 4-Mandated Reporter/Law Enforcement/MOU

- Christine Dobrovich
- [Family, Children and Adult Services Procedure Letter 388](#)-issued on April 14, 2022
- HB 4, which was signed by Governor DeWine on February 28, 2022, and will become effective 90 days later on May 30, 2022.
 - New mandated reporter notification procedures established for PCSAs.
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World Elder Abuse Awareness Day-June 15, 2022

- Heidi Turner-Stone
- Elder Abuse affects as many as 1 in 10 Americans
- Ohio's older adult population is increasing
- Each day, more than 90 referrals are received by Adult Protective Services agencies in Ohio
- The Adult Protective Services team of ODJFS, Office of Families and Children, works with county agencies throughout Ohio to develop and implement policy to serve vulnerable older adults at risk of abuse, neglect or exploitation.
- Our APS team, along with county APS agencies throughout Ohio will be recognizing World Elder Abuse Awareness Day on June 15, 2022.

Questions?

Thank You!

Next meeting: July 20, 2022
11:00 A.M.