

FACT SHEET

MyODJFSBenefits

What is MyODJFSBenefits?

MyODJFSBenefits is a Web-based tool that anyone can access by going to <http://ODJFSBenefits.ohio.gov>. It allows Ohioans to:

1. Apply for cash, food and medical assistance and check the status of their applications.
2. Review their case information:
 - Check their monthly benefit status
 - Check their benefit issuance date
 - Check their cash and food assistance card balances
 - Print 12 months of past benefit amounts
 - Access common forms and notices
 - Review frequently asked questions
 - Enroll in a managed care plan
3. Complete an interim report for cash and food assistance.
4. Complete a reapplication for cash, food and medical assistance. (Note: For cash and food assistance, interviews are still required at reapplications.)

Is MyODJFSBenefits secure?

Yes. MyODJFSBenefits was created to offer Ohioans a secure way to apply for benefits online. If you click on "Apply for Benefits," "Application Status" or "My Case," you will be taken to a security page where you will have to type in a code that matches the pictured image in the colored box. Then you will be required to create a user ID and password. The confidentiality of all information is strictly protected. In addition, information submitted online is not made available to any third parties for promotions of products or services.

What happens after I submit my information online?

Your information will be forwarded to your county department of job and family services, and you will receive a confirmation number and email. Be sure to save these so you will have them when you contact the agency. Applications submitted after 5 p.m. (EST) or on weekends or holidays will be received the next business day. Someone from the county agency will contact you to verify the information you submitted and possibly to schedule an interview.