

Interpreters Training
for ODJFS and County Agency Staff

Agenda

9:00 – 9:10 a.m.	Introductions and Goals of Training
9:10 – 10:00 a.m.	Terminology (Interpreting vs. translating, different kinds of interpreting)
10:00 – 11:00 a.m.	Goals of Interpreting
11:00 – Noon	Basic Interpreter Standards
Noon – 1:00 p.m.	Lunch
1:00 – 3:00 p.m.	Code of Conduct and Ethics
3:00 – 3:15 p.m.	Break
3:15 – 4:15 p.m.	Appropriate Behavior / Professional Conduct
4:15 – 5:00 p.m.	Interpreter Role and Personal Limitations

Day Two: 8:30 a.m. - 5:00 p.m.

8:30 – 10:30 am.	Cultural Sensitivity and Immigrant Definitions
10:30 – 10:45 am	Break
10:45 – Noon	Ethical Dilemmas
Noon – 1 p.m.	Lunch
1:00 –3:30 p.m.	Barrier to Quality Interpreting
3:30 – 3:45 p.m.	Break
3:45 – 5:00 pm	Training will focus on the specifics of interpreting in the field of human and social services. Vignettes, social service terminology and Post Test.