

Ohio Electronic Child Care (Ohio ECC)

Provider Informational Session

Ohio Department of Job & Family Services

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Welcome!!

Telephone Conference Number: 1.866.916.0521

Passcode: 336 538 9#

Once you dial-in and enter the passcode, you should be able to hear music. If you are not able to hear music but can see the slide show presentation, you may have an audio problem. Please dial "<star> 0" on your touchtone phone to speak with a conference coordinator who can interrupt the session and let me know you are unable to hear.

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4 easy steps to ask a question during this presentation!

1 Click on the “?”

2 Select “ALL PANELISTS”

3 Type your question here

4 Then Click SEND

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Ohio Department of Job and Family Services

Agenda

- Overview of Ohio ECC system
- The Role of the Caretaker
- The Role of the Provider
- Preparing for Installation
- Detailed Information access through a new Provider Website (PWeb)
- Ohio ECC Resources
- Timeline

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Common Terms

- **ODJFS – Ohio Department of Job and Family Services**
 - The agency that supervises publicly funded child care including Ohio ECC
- **CDJFS – County Department of Job and Family Services**
 - The local agency that administers publicly funded child care
- **CCIDS – Child Care Information Data System**
 - Pronounced “kids” is the statewide automated system that includes the following subsystems:
 - Eligibility and Authorization (EA)
 - Centralized Payments (CP)
 - CCIDS Provider Portal
 - Ohio Electronic Child Care (Ohio ECC)

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Common Terms

- **Caretaker (Cardholder) – Parent**
 - In Ohio rule, “caretaker” is the parent or person in the home who has responsibility for the child
- **POS – Point of Service Device**
 - The device that caretakers (parents) use to swipe the card
- **Back Swipe**
 - The ability for caretakers to record previous attendance transactions occurring within the current week plus the previous two weeks.
- **PWeb – Provider Website**
 - A secure internet site with detailed information about attendance and transaction information gathered by the POS. It is also the location to view authorization reports, detailed payment reports, as well as report absences

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Common Terms

- **IVR – Interactive Voice Response**
 - There are two separate IVR systems for Ohio ECC
 - The Caretaker IVR is the automated feature of the Ohio ECC Caretaker Helpline. It is a toll-free telephone system reserved for caretakers. This IVR uses voice prompts which allow the caller to enter information on their touchtone keypads.
 - The Provider IVR is the automated feature of the Ohio ECC Provider Helpline. It is a toll-free telephone system reserved for providers. This IVR uses voice prompts which allow the caller to enter provider information on their touchtone keypads.
- **CSR – Customer Service Representative**
 - The person on the phone who can help answer questions when a parent or provider calls an Ohio ECC Helpline. A CSR is available to IVR callers from either the Caretaker IVR or the Provider IVR using separate IVR toll free numbers.

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Ohio ECC Overview



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What is Ohio ECC?

- Ohio Electronic Child Care
- Ohio ECC is an automated time and attendance system
- Ohio ECC is managed using a POS (Point of Service) device and a magnetic stripe card
- Caretakers use a swipe card to report attendance each day
- The data collected by the POS device is transmitted to the Ohio ECC system for verification of benefits and calculation of payments to the provider



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Affiliated Computer Services- ACS

- Vendor selected by ODJFS through competitive bid process
- ACS provides proven training experience in several state ECC projects
- Currently has 10 states using the ECC system
 - Ohio, Oklahoma, Texas, Louisiana, Indiana, Colorado, Alabama, New Jersey, Virginia, North Carolina

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What are the benefits for the provider?

- Automates the collection of attendance data
- Access to real-time attendance records and reports through the Point of Service (POS) device
- Detailed reports for authorizations, attendance, and payments from the Provider Website (PWeb)
- Providers receive weekly payments
- Reduction in errors and improper payments
- Reduction of manual invoice processing

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What changes?

- Gives caretakers (parents) the responsibility for reporting child care attendance using their swipe card with their provider's POS device
- Provider have access to:
 - Real time transaction information
 - Authorization, attendance and payment reports
- Automates payment calculation and reduces paper invoicing
- Providers are paid weekly
- Weekly co-payments are assigned to caretakers
- Manual claims process for services outside back swipe period

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What stays the same?

- ODJFS continues to license providers
- CDJFS continues to certify Type B providers/in home aides
- CDJFS manages overpayments and underpayments
- Caretakers contact the county for eligibility assistance
- Caretakers and providers will continue to receive notices
- Provider completes Provider Agreement via CCIDS Provider Portal
- Providers continue to report absences

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Who uses Ohio ECC?

- Caretakers
 - To report their child's attendance
- Providers
 - To collect attendance data
 - To record absences
 - To view and download reports
- State & County Workers
 - To manage caretaker participation in the program
 - To assist caretakers & providers with information
 - To process manual claims and authorization level adjustments
 - To communicate with providers using broadcast messages



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Ohio ECC Tools

- **Caretakers**
 - Swipe card
 - Caretaker Helpline/IVR
- **Providers**
 - POS device
 - Provider Website (PWeb)
 - Provider Helpline/IVR
- **State & County Workers**
 - Administrative Terminal (AT)
 - Broadcast Messages for provider on POS receipt
 - CCIDS Help Desk



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How Ohio ECC Works

Equipment required



Ohio ECC Swipe Card



Point of Service Device

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Point of Service Device - POS

- Providers with active authorizations for children receive a POS device
- Caretakers (parents) receive swipe cards
- POS device is located with child care provider
- Providers cannot swipe or back swipe for caretakers



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POS

- For every 50 authorized children, providers get one POS device
 - Providers can request additional devices at their expense
 - Swipes can occur on any POS device at a provider location
- Provider Equipment agreement between ACS/provider on care of POS
- Normal wear/tear or defects
 - Provider calls Ohio ECC Provider Helpline and new device sent within 48 hours with postage paid packaging to return defective POS
- Provider can keep same POS if they relocate



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CARETAKERS



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What have caretakers been told?

- The primary caretaker is issued two cards
- All other caretakers on the case are issued one card
- Caretakers can choose someone as a designee to use their card
 - The designee cannot be the provider or anyone acting on the provider's behalf
- After getting the card, the caretaker must activate card and select their 4-digit PIN by calling a toll-free number
- If lost, stolen or damaged ACS replaces the card
- Penalties to providers for possession or use of card
- Penalties to families for leaving card with provider

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How Caretakers (Parents) Report Attendance

- Cardholder will swipe the card through the POS device
- Cardholder will enter their secure 4-digit Personal Identification Number (PIN)
- Cardholder will select one of the options shown on the POS device:
 - Check In/Out, Previous Check In/Out
- Cardholder will enter their child's 2-digit number (01, 02, 03, etc.)
- Cardholder will press Enter key again to complete transaction



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Verification Process

- The POS transaction is sent to Ohio ECC for verification:
 - ✓Case Eligibility
 - ✓Child Authorization
 - ✓Authorized Provider
 - ✓Category of Authorization (Hours remaining)
- If all the checks are confirmed, the transaction is approved
- If any check fails, the transaction is denied

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Caretaker Resources

- Posters
- Early Alert Postcard
- Frequently Asked Questions
- Card Carrier
- Tip Sheet
- Additional Resources

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Caretaker Postcard

Ohio ECC is Coming Soon

The Ohio Department of Job and Family Services is implementing a new Electronic Child Care system called Ohio ECC. You will be in charge of reporting your child's attendance using this swipe card with your child care provider's card reading device. Your card and instructions will be mailed to you in the coming weeks.

Watch your mailbox for your card.
Do not throw the card away!
For more information please go to
<http://jfs.ohio.gov/cdc/childcare.stm>

Ohio ECC llegará pronto
El Departamento de Trabajo y Servicios a la Familia está implementando un nuevo sistema electrónico para la guardería de niños, llamado Ohio ECC. Usted estará a cargo de registrar la asistencia de su niño a una guardería al deslizar esta tarjeta en el lector de tarjetas magnéticas de la guardería. Su tarjeta y las instrucciones para usarla le serán enviadas por correo en las próximas semanas.

Revise su buzón para recibir la tarjeta.
¡No tire la tarjeta a la basura!
Para más información favor visite la página web
<http://jfs.ohio.gov/cdc/childcare.stm>



Caretaker postcard, card mailer and FAQ are provided in English and Spanish

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Ohio ECC Caretaker FAQs

What is Ohio's Electronic Child Care (Ohio ECC) system?

Ohio's Electronic Child Care system, or Ohio ECC, is a method of reporting your child's attendance. You are in charge of recording your child's attendance by using a swipe card and your child care provider's card reading machine, called a point of service (POS) device.

Who is the caretaker?

The caretaker is the parent, any other adult or minor parent in the home responsible for the care of the child, as identified by your county department of job and family services (CDJFS) at the time eligibility is determined.

Do I have to use the Ohio ECC system?

Yes. The Ohio Department of Job and Family Services (ODJFS) will pay providers only for care that is recorded through the Ohio ECC system.

Can I choose any provider to care for my child?

You can choose any provider who has entered into a provider agreement with ODJFS. If your provider does not have an agreement with ODJFS, you could be responsible for payment of any care provided.

How will my provider know that I am eligible to receive child care?

Prior to starting care, you must tell your child care caseworker you have chosen a child care provider. The provider will receive copies of the approval and change notices, which include the weekly maximum number of hours for each authorization. Your weekly co-payment amount must be paid directly to your provider.

How does my swipe card work?

You record the times your children receive care by using a swipe card and your provider's card reading device. When you swipe your card, the date and time of your child's arrival or departure is recorded.

How do I correct my attendance information?

If attendance is recorded incorrectly, your provider has the ability to make a correction. Please talk directly to your provider about correcting any errors. All corrections must be made during the back swipe period.

How do I activate my swipe card?

Once you receive the card, call the Ohio ECC Caretaker Helpline at 1-888-796-4322 and follow the instructions to choose your 4-digit personal identification number (PIN).

What happens if I am not able to report my child's attendance?

You can catch up on missing days by using the "Previous Check In" and "Previous Check Out" process on the swipe card device.

Can other people drop off or pick up my child?

Yes. All caretakers listed on the case will receive a swipe card. You may also designate someone, other than a child care provider, to use your card to record attendance on your behalf. However, you are responsible for ensuring accurate reporting of your child's attendance.

Can I give my card to my provider to do this reporting for me?

No. The designee may not be a child care provider or anyone acting on the



provider's behalf. Giving your card to a child care provider can result in termination of your child care benefits.

If I have children at different providers, do I need more than one card?

No. The card will work at any provider location where your children are authorized to attend.

What if I forget my PIN, lose or damage my card?

To resolve issues with your swipe card or PIN, call the Ohio ECC Caretaker Helpline at 1-888-796-4322. This telephone number is printed on the back of your card.

What if I receive an error message on the card reading device?

If the card reading device shows your child is not eligible, call your child care caseworker at your CDJFS. You may find the telephone number at <http://jfs.ohio.gov/country>

Where can I get more information?

More information about the swipe card and card reading device is available through an online presentation at <http://jfs.ohio.gov/odc/childcare.stm>

Caretaker Frequently Asked Questions (FAQs)

For more information call 1-888-796-4322 or go to <http://jfs.ohio.gov/odc/childcare.stm>

P.O. Box 81129
Austin, TX 78708 - 1129

John Cardholder
123 Any Street
Any Town, USA 12345



Do not throw this card away!

your child care benefits.

Here is your new Ohio ECC Swipe Card

Before using your new Ohio ECC swipe card:

- You must call 1-888-796-4322 (TTY 1-877-411-6058) to activate your card and create your Personal Identification Number (PIN).
- You will need the number on the front of your card and your date of birth.

Keep your swipe card and PIN safe:

- Memorize your PIN.
- Do not give your PIN to your child care provider.
- Do not leave your card with your child care provider.

Your responsibilities:

- Be responsible for your card. Giving your card to your provider can result in termination of your child care benefits.
- You must use this card to report attendance.
- Tell your child care caseworker if you change your address or phone number.

Ohio ECC Caretaker Helpline: 1-888-796-4322

Call 24 hours a day, 7 days a week if:

- You need to activate your card.
- You forget your PIN.
- Your card is lost, stolen or damaged.

Detach and keep with your card

OHIO ECC CARD CARRIER TIP SHEET	How to Report Attendance	How to Report Attendance for a Previous Day	How to Report Attendance for a Previous Day
<p>1. How to Report Attendance</p> <p>2. How to Report Attendance for a Previous Day</p> <p>3. How to Report Attendance for a Previous Day</p> <p>4. How to Report Attendance for a Previous Day</p> <p>5. How to Report Attendance for a Previous Day</p> <p>6. How to Report Attendance for a Previous Day</p>	<p>1. How to Report Attendance</p> <p>2. How to Report Attendance for a Previous Day</p> <p>3. How to Report Attendance for a Previous Day</p> <p>4. How to Report Attendance for a Previous Day</p> <p>5. How to Report Attendance for a Previous Day</p> <p>6. How to Report Attendance for a Previous Day</p>	<p>1. How to Report Attendance</p> <p>2. How to Report Attendance for a Previous Day</p> <p>3. How to Report Attendance for a Previous Day</p> <p>4. How to Report Attendance for a Previous Day</p> <p>5. How to Report Attendance for a Previous Day</p> <p>6. How to Report Attendance for a Previous Day</p>	<p>1. How to Report Attendance</p> <p>2. How to Report Attendance for a Previous Day</p> <p>3. How to Report Attendance for a Previous Day</p> <p>4. How to Report Attendance for a Previous Day</p> <p>5. How to Report Attendance for a Previous Day</p> <p>6. How to Report Attendance for a Previous Day</p>

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- Do not leave your card with your child care provider.

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- You are responsible for your card. Giving your card to your provider can result in termination of child care benefits.
- You must use this card to report attendance.
- Tell your child care caseworker if you change your address or phone number.

Ohio ECC Caretaker Helpline: 1-888-796-4322
Call 24 hours a day, 7 days a week if:

- You need to activate your card.
- You forget your PIN.
- Your card is lost, stolen or damaged.

Do not throw this card away!
You must have this card to receive your child care benefits.

Ohio Department of Job and Family Services

Ohio ECC CARD CARETAKER TIP SHEET

How to Report Attendance

- Enter your child's name.
- Enter your child's birth date.
- Enter the attendance type.
- Enter the child's ID number (01 and read Error Message).
- If you are reporting attendance for more than one child, press the "Next" button to enter the next child's information.
- When finished press Enter again to complete.

How to Report Attendance for a Previous Day?

- Enter your child's name.
- Enter your child's birth date.
- Press Check Out.
- Enter MARCH 0505 and press Enter.
- Enter 1 (or 2) for the month and 01 (or 02) for the day.
- If you are reporting attendance for more than one child, press the "Next" button to enter the next child's information.
- When finished press Enter again to complete.

For more information call 1-888-796-4322.

Detach and keep with your card

Assigned 2-digit child numbers needed to check in/check out your child is listed here

Child's Name/Nombre del niño	Number/Número
Child #1	01
Child #2	02
Child #3	03
Child #4	04
Child #5	05
Child #6	06
Child #7	07
Child #8	08
Child #9	09
Child #10	10
Child #11	11
Child #12	12
Child #13	13
Child #14	14
Child #15	15
Child #16	16
Child #17	17
Child #18	18
Child #19	19
Child #20	20

Card Carrier

Child Numbers

Ohio Department of Job and Family Services

Child ID Numbers

- The same card is used to report attendance for all children in the case
- Each child has a unique two-digit child ID number
- Parents must know the child ID number for their children in order to report attendance
- Child ID numbers are printed on the card mailer and on notices

Assigned 2-digit child number needed to check in/check out your child is listed here:

Child's Name/Nombre del niño	Number/Número
Bugs Bunny	01
Sally Bunny	02
Elmer Fudd	03

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Ohio Department of Job and Family Services

P.O. Box 81129
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123 Any Street
Any Town, USA 12345



Do not throw this card away!
You must have this card to receive your child care benefits.

**Here is your new
Ohio ECC Swipe Card**

Before using your new Ohio ECC swipe card:

- You must call 1-888-796-4322 (TTY 1-877-411-6059) to activate your card and create your Personal Identification Number (PIN).
- You will need the number on the front of your card and your date of birth.

Keep your swipe card and PIN safe:

- Memorize your PIN.
- Do not give your PIN to your child care provider.
- Do not leave your card with your child care provider.

Your responsibilities:

- You are responsible for your card. Giving your card to your provider can result in termination of child care benefits.
- You must use this card to report attendance.
- Tell your child care caseworker if you change your address or phone number.

Ohio ECC Caretaker Helpline: 1-888-796-4322
Call 24 hours a day, 7 days a week if:

- You need to activate your card.
- You forget your PIN.
- Your card is lost, stolen or damaged.

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Card Carrier

Detach and use with your card

OHIO ECC CARD CARRIER TIP SHEET

How to Report Attendance:

- Swipe your card through the card reading device
- Enter your 4-digit PIN
- Select the attendance type:
 - Check In
 - Check Out
- Enter the 2-digit child number (ex. 01) and press Enter
- If you are recording the same action for more than one child, enter the next 2-digit child number and press Enter
- When finished press Enter again to complete

How to Report Attendance for a Previous Day:

- Swipe your card through the card reading device
- Press Check Out
- Enter MISC (ex. 0005) and press Enter
- Enter 1 (or 0) and 2 (or 1) and press Enter
- Enter 2 (or 1) and 1 (or 0) and press Enter
- If you are recording the same action for more than one child, enter the next 2-digit child number and press Enter
- When finished press Enter again to complete

Important: Always report attendance on the day of the check. In check out your child is listed here

Child's Name/Number of child	Number/Name
Child's Name 1	00 01
Child's Name 2	00 02
Child's Name 3	00 03
Child's Name 4	00 04
Child's Name 5	00 05
Child's Name 6	00 06
Child's Name 7	00 07
Child's Name 8	00 08
Child's Name 9	00 09
Child's Name 10	00 10
Child's Name 11	00 11
Child's Name 12	00 12
Child's Name 13	00 13
Child's Name 14	00 14
Child's Name 15	00 15
Child's Name 16	00 16
Child's Name 17	00 17
Child's Name 18	00 18
Child's Name 19	00 19
Child's Name 20	00 20

Tip Sheet with instructions for reporting attendance

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Reporting Attendance

- Parents are given a tip sheet for reporting attendance →
- Check In and Check Out are the most common attendance transactions
- When child care is received each child must be checked in and checked out
- Each check in must be matched with a check out

OHIO ECC CARD CARRIER TIP SHEET

How to Report Attendance:

- Swipe your card through the card reading device
- Enter your 4-digit PIN
- Select the attendance type:
 - Check In
 - Check Out
- Enter the 2-digit child number (ex. 01) and press Enter
- If you are recording the same action for more than one child, enter the next 2-digit child number and press Enter
- When finished press Enter again to complete

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Reporting Attendance

- If a check in or check out is missed, a previous check in or previous check out is required. If a child has not been checked out, he/she cannot be checked in again until a previous check out occurs
- This process is called a “back swipe”
- The back swipe period is the current week of service, plus the previous two weeks
- The week of service begins on Sunday and ends on Saturday
- An Unmatched Check in Report (also called Exception Report) is available from POS & on PWeb

How to Report Attendance for a Previous Day:

1. Swipe your card through the card reading device
2. Enter your 4-digit PIN
3. Select the attendance type:
 - Prev Check In
 - Prev Check Out
4. Enter MM/DD (ex. 05/05 for May 5) and press Enter
5. Enter HH:MM (ex. 08:00) and press Enter
6. Enter 1 for AM and 2 for PM
7. Enter the 2-digit child number (ex. 01) and press Enter
8. If you are recording the same action for more than one child, enter the next 2-digit child number and press Enter
9. When finished press Enter again to complete

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Back Swipe Example

- 7:30am – Child transported to program/card unavailable
- 10:00am – Child goes to school on school bus/card unavailable
- 2:00pm – Child returns to program/card unavailable
- 6:00pm – Caretaker picks up and swipe card is available

This scenario requires Caretaker to perform 4 transactions at 6pm

Transaction #1 Previous Check In for the 7:30am arrival

Transaction #2 Previous Check Out for the 10:00am departure

Transaction #3 Previous Check In for the 2:00pm arrival

Transaction #4 Current Check Out at 6:00pm completing the day

Each back swipe transaction takes approximately 15-20 seconds for a total of 1-2 minutes to record all activity for that day

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5 Things Caretakers Can Do To Prepare for Ohio ECC

1. Watch the Caretaker Online Presentation
 - Available at www.jfs.ohio.gov/cdc/childcare.stm
2. Watch mail for your swipe card and card carrier from ACS
3. Read the information and tips on the card carrier
4. Review the Frequently Asked Questions document
5. Activate your card and select your 4 digit PIN

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Caretaker Helpline - IVR

- Specific to caretakers: 1-888-796-4322
 - A different help line is available to providers
 - Available 24/7
- Activate card or change PIN
- Report lost, stolen or damaged card and request replacement card
- Speak to a Customer Service Representative
 - Available 7 am to 6 pm – Monday through Friday

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PROVIDERS



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Process for NEW Providers

- Provider is certified/licensed
- The ODJFS Provider Agreement is submitted using CCIDS Provider Portal
- County authorizes child to provider
 - ACS Equipment Agreement to be mailed
 - POS installation appointment
 - Card mailed to caretaker
- Provider should keep attendance records
- After POS installation, caretaker will back swipe for care received during the back swipe period
- Provider submits manual claims for attendance that occurs before the back swipe period

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POS Device Usage

- POS display shows approved/denied
- POS denies transaction if no authorization
 - Contact child care caseworker
 - Providers establish business practices for denied swipes
- Provider uses Point of Service (POS) device to:
 - Print daily transaction receipts
 - Void transactions
 - View broadcast messages on receipts
 - Sample message: Call your child care caseworker
 - View and print POS reports
 - Ensure that Store and Forward (SAF) transactions are sent

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POS Device Reports

- The POS can print two daily reports
 - Daily Attendance Report
 - Shows all attendance transactions received for a specified date
 - Exception Report
 - Shows unmatched check ins for a specified date;
Check in transactions for which there is no corresponding check out transaction
- Reports are available on the POS for the previous 20 days

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Store and Forward (SAF)

- If the phone line or internet communication connection is interrupted, the POS automatically enters a “Store and Forward” (SAF) mode. The POS flashes **S A F** on the display.
- In SAF mode, providers will not receive an approved or denied message or a printed receipt when the card is swiped
- The swipe transactions are still accepted and stored, however, caretakers should only enter an attendance transaction once.
- The POS device automatically transmits stored transactions when the phone line or internet connection is restored
- After all transactions have been sent, a report prints showing approved/denied swipes
- The SAF period is the current day plus the previous 5 calendar days

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POS Device Supplies

- A Provider’s initial supply of paper is as follows:
 - Type A: 9 rolls
 - Center: 18 rolls
 - All others: 3 rolls
- Thermal paper, no ink is used
- Paper can be purchased at most office supply stores
- POS device must have paper in the tray to work, even if printing turned off

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Provider Resources

- Provider Packet
- Installation Guidelines
- Face-to-face installer training
- Provider User Manual
- Provider FAQs
- Quick Reference Card
- PWeb User Manual
- 5 Things Providers Can Do to Help Families Prepare for Ohio ECC
- CCIDS Resource Guide
- Helpline
- Webinars (Before Jan. 1, 2012)
 - Informational sessions
 - Session last approximately 90 minutes
 - 40-50 webinars scheduled
 - Register online
- Webinar Invitation
 - Invitation mailed to providers
 - Webinar schedule
 - WebEx Instructions
 - Ohio ECC Point of Service device “What Do I Need to Know?”

Quick Reference Card – Provider Page

POS DEVICE QUICK REFERENCE CARD
for the Ohio Electronic Child Care (Ohio ECC) System

This guide outlines the most common provider functions of the Ohio ECC point of service (POS) device.
The Ohio ECC Provider User Manual provides more detailed information.

Provider Functions

REPORTS		VOID	
POS Display	Steps for Provider	POS Display	Steps for Provider
SWIPE CARD to Begin	Press F4	SWIPE CARD to Begin	Press F4
User Password:	Enter Password Press Enter	User Password:	Enter Password Press Enter
Provider Options	Press 1 for Reports	Provider Options	Press 2 for Void Transactions
Reports	Select Report (see below)	Enter Tran #	Enter Transaction Number Press Enter Wait for receipt
DAILY ATTENDANCE REPORT		All voids must be made during the back swipe period	
Reports	Press 1 for Daily Attendance		
Date: MMDD	Enter Date (ex. 01/05) Press Enter		
	Wait for report to print		
EXCEPTIONS REPORT			
Reports	Press 2 for Exceptions		
Date: MMDD	Enter Date (ex. 01/05) Press Enter		
	Wait for report to print		
PRINTING ON/OFF			
POS Display	Steps for Provider		
SWIPE CARD to Begin	Press F4		
User Password:	Enter Password Press Enter		
Provider Options	Press 4 for Turn Printing On/Off		
The Provider Options menu will indicate if printing is on or off			

**Ohio ECC
Provider Helpline
1-888-516-4776**

Ohio | Department of Job and Family Services

STORE AND FORWARD (SAF)	
POS Display	Steps for Provider
SWIPE CARD to Begin	Press F4
User Password:	Enter Password Press Enter
Provider Options	Press 3 for Send SAFs
Store and Forward transaction	must be sent within 5 days

POS Prompts Provider Action

Quick Reference Card – Caretaker Page

POS DEVICE QUICK REFERENCE CARD
for the Ohio Electronic Child Care (Ohio ECC) System
This guide outlines the most common caretaker (parent) functions of the Ohio ECC point of service (POS) device.
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Caretaker Functions

CHECK IN	CHECK OUT																																							
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Ohio Department of
Job and Family Services

Ohio ECC Provider FAQs

What is Ohio's Electronic Child Care System (Ohio ECC)?
Ohio ECC is an automated way to report child care attendance that will reduce paperwork and improve accuracy for providers. Caretakers (parents) must report their child's attendance by using a swipe card with the provider's card reading machine, called a point of service (POS) device.

Who is the Caretaker?
The caretaker is the parent, any other adult or minor parent in the home responsible for the care of the child, as identified by your county department of job and family services (ODJFS) at the time eligibility is determined.

POS Device
What is a point of service (POS) device?
A POS device is a card reading machine that looks and works like a credit or debit card machine you see in stores. The difference is, instead of recording financial transactions, your provider POS device will record attendance transactions.

Do I have to use a POS device?
Yes. The POS device must be used to collect attendance information in order to calculate your payment. The Ohio Department of Job and Family Services (ODJFS) will only pay for care recorded through the Ohio ECC system.

Who receives a POS device?
Providers who have completed a provider agreement with ODJFS and are caring for at least one child receiving publicly funded child care will receive a POS device.

How do I get a POS device?
You will receive a mailing from Affiliated Computer Services (ACS). It will include an Ohio ECC Provider Equipment Agreement that must be signed and returned to ACS. You will be contacted to schedule an on-site visit so the POS device can be installed. You will receive training at this time.

How many POS devices will I receive?
You will receive one (1) POS device for every 80 children who are authorized to receive publicly funded child care.

Do I have to pay for the POS device?
No. There is no cost for standard installation and normal wear and tear. Providers have the option of leasing additional POS devices.

What type of phone line do I need?
You must use a landline phone or a broadband Internet service. Other phone systems - such as cable phones, DSL connections, or VOIP phones - must be tested on a case-by-case basis.

The following types of phone lines do not work: 1) true digital phone systems in which an electronic box routes calls through extensions; 2) multi-line analog phones that require you to press a line button to dial out; 3) any type of wireless connection.

Who is responsible for maintenance and replacement costs for the POS device?
ACS repairs or replaces malfunctioning equipment free of charge. In the case of replacement, the old device must be returned to ACS using a pre-paid shipping label provided by ACS. See the Ohio ECC Provider Equipment Agreement for more details.

Swipe Cards
What is an Ohio ECC swipe card?
It is a card with a magnetic strip that is swiped through the POS device to record children's attendance. The card is issued to a caretaker and can only be used at an authorized child care provider.



Provider Frequently Asked Questions (FAQs)

How does the swipe card work?
The caretaker, or caretaker's designee, swipes the card through the POS device to record attendance information for the child. These swipes are often called "transactions."

Can I record attendance on the caretaker's behalf?
No. The caretaker's designee may not be a child care provider or anyone acting on the provider's behalf. This is considered a misuse of the card and may result in the termination of the caretaker's benefits and penalties and sanctions against you.

What if the caretaker is not available to record attendance because I transport the child?
The caretaker will have to come to the place of business during the back swipe period and record the child's attendance. Providers are encouraged to establish good swipe card business practices.

Will the POS device indicate if the child is unauthorized?
Yes. Once the caretaker swipes the card, the POS device will display whether the child is approved or denied. This information is printed on the receipt and displayed on the Ohio ECC Provider Website (PWA).

What if there is more than one child in the family?
Each child is assigned a unique two-digit number (ex. 01) which is listed on the card carrier the caretaker receives with the card. The child number is also on all regular notices sent by the county agency.

Page 1 of 2

For more information call 1-888-516-4776 or go to <http://jfs.ohio.gov/ode/childcare.atm>

Ohio | Department of
Job and Family Services

Provider Helpline - IVR

- Specific to providers: 1-888-516-4776
 - different help line is available to caretakers
 - 24/7 access to automated information
- Confirm Attendance/Void Transactions/Report Absences
- Retrieve payment information
- Troubleshoot the POS device
- Troubleshoot the PWeb
- Speak to a Customer Service Representative
 - Available from 6 am to 7 pm - Monday through Friday

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Provider Responsibilities

- Verify families receiving publicly funded child care report attendance for every child entering or exiting care
- Ensure parents swipe out when the child leaves for any period of time, such as a doctor's appointment
- Ensure caretakers perform back swipes for any period of time when the child arrives or leaves and the caretaker is not present to record the transaction
- Do not take possession of or store a parent's swipe card
- Encourage parents to report changes to their child care caseworker
- Maintain POS devices and report issues to the Provider Helpline
- Continue compliance with all policies and reporting requirements

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What to Consider

POS check in and check out monitoring

- What will you do with a check in or check out that is denied?
- How will you monitor daily swipes and unmatched check ins?
- How will you inform parents who forget their card about the back swipe period?
- How will you use the POS receipts?
- How will you track attendance manually if parents do not have their cards?
- Will you print the available reports from the POS?

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What to Consider

PWeb

- Will you give the password to others in your program?
- How often will you log into the PWeb?
- What if you do not have an authorization showing on the PWeb?
- How will you use the reports available on the PWeb?

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What to Consider

Manual Claims and Adjustments

- What processes will you put in place to
 - submit manual claims for attendance?
 - submit adjustment to payments?
 - make forms available to families if needed?
 - keep copies for your records?
- How will you track payments from manual claims and adjustment?

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INSTALLATION



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Getting Equipment

- Media Riders, Inc. (MRi) is an ACS subcontractor in charge of all equipment installations
- There is no cost to the provider for the POS device, initial paper supply, training or resource materials
- The provider is responsible for providing a communication connection; either an analog phone line or broadband internet connection for the POS device
 - Refer to Installation Guidelines and POS “What Do I Need to Know?” documents for additional information
- Providers are responsible for the cost of additional cabling or cords for installation

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Equipment Installation

- An installation technician from Media Riders, Inc. (MRi), will contact the provider to set up a date & time for the installation
 - MRi is scheduled to do installations in specific areas of the state on specific dates
 - Provider is responsible for accommodating any language or special needs
- A typical onsite visit can last up to 1 hour
- Providers may have others on their staff present for the training
- Installer can only train on the POS device and cannot answer policy or program related questions
- Provider confirms installation and training are complete by using a checklist included with the equipment

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What to Consider

- Method of communication
 - Dial up using a telephone line (analog) for access, or
 - Broadband (DSL or cable internet) for access to the internet
- Placement of POS
 - Place where children are dropped off or where the highest foot traffic occurs
 - 8 foot – 3 prong power cord, 6 foot telephone or Ethernet cable is provided
 - Any additional customization, including longer telephone or ethernet cables, must be completed by the provider prior to the installation appointment

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Dial Up Option

- The dial up option is used when a simple analog phone connection can be made
- This connection can either be made at a wall jack or run through the back of a fax machine
- Installers can provide splitters for single open jack

Telephone Jack



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Dial Up Option - Continued

- Things to consider
 - Multi-line phones that require user to press a line button to access an open line cannot be used
 - Dial Out Prefixes, must be made known to the MRI installer prior to installation
- Connection speed is relatively quick, takes about 20 seconds per transaction

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Internet Options

- The internet option is used when a high speed broadband connection is available
- Typically connections can be found either on the wall data port or an open port on a hub or router



Data Hub/Router



Wall Data Port

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Internet Options – Continued

- Things to consider
 - Firewalls
 - Available ports or jacks
 - Number of POS devices to be installed
- Connection speed is very fast, just a matter of seconds

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Internet Requirements

- POS readily connects to most common internet service providers such as Time Warner, Comcast, Charter, Verizon, AT&T with no additional steps
- For providers with a technology staff or other service providers, here is some useful information they may need:
 - The following ports will need to be opened
 - Host Port # 61112
 - Download Port # 8013
 - The device needs to connect to the host address at pos.acs-inc.com

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Provider Website - PWeb

Access the PWeb from www.eccproviderweb.ohio.gov/

- ✓ PWeb User ID is the same User ID/CCP# used in CCIDS Provider Portal
- ✓ Initial password is zip code
- ✓ Providers given a Quick Start Guide at install
- ✓ PWeb User Manual available online
- ✓ Attendance, case and payment reports
- ✓ Claim absent days

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Welcome to Ohio's Electronic Child Care (Ohio ECC) Provider Website (PWeb)

Ohio's child care providers can use this site to view transactions and attendance reports for all authorized children in their care. To get started enter your User ID and temporary password at left, and then click on "Login". The User ID is the same as the User ID you use for the CCIDS Provider Portal. Your temporary password is your zip code. If you do not have a User ID please contact the CCIDS Help Desk at 1-877-302-2347, Option 1. After your first log-in, you will be directed to change your password. The site is easy to use, and your information will be kept completely secure.

User ID

Password

LOGIN

[Forgot Password?](#)

Provider Help Line
1-888-516-4776

Helpful Links

- [ACS Ohio ECC Provider Equipment Agreement](#)
- [Point of Service Device \(POS\) Provider Installation Guidelines](#)
- [Ohio ECC Provider User Manual](#)
- [Ohio ECC Provider Website \(PWeb\) User Manual](#)
- [Ohio ECC Provider Informational Webinar \(presentation screens\)](#)
- [Ohio ECC Provider Informational Webinar \(pre-recorded\)](#)
- [Link to CCIDS - Child Care Information Data System](#)

PWeb

- View Provider Profile Information
- Case and Authorization Information
 - View information specific to each child
- Transaction and Attendance
 - Real time attendance information
 - View, download or print transaction reports
 - Report absent days
- Payments
 - View, download or print detailed payment reports



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Welcome to Ohio's Electronic... (PWeb)

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User ID
112835

Password
.....

LOGIN 

Forget Password?

LOGIN 

Forget Password?

Ohio's all aut passw for the a User log-in, inform Help

Provider Help Line
1-888-546-4776



Ohio.gov | Ohio ECC

Log-out

Reports Admin

Password Change

User Profile

User Password Change

User Password Change

Old Password:

New Password:

Confirm Password:

CHANGE



Ohio | Department of Job and Family Services

Ohio.gov | Ohio ECC Log-out

| Reports | Admin
 Password Change
 User Profile

User Profile

User Profile

Security Question	Security Answer	Confirm Security Answer
In what city were you born?	<input type="text"/>	<input type="text"/>
What is your mother's middle name?	<input type="text"/>	<input type="text"/>

Ohio Department of Job and Family Services

Ohio.gov | Ohio ECC Log-out

| Reports | Admin
 USER INFO

Provider - Profile

Provider Profile

Provider Information		Physical Address	
Provider Name:	TESTRIG	Address 1:	TESTcBi
Provider #:	404887	Address 2:	TESTZaQ
Provider Type:	C	City:	BELLEFONTAINE
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43311 - 0000
Federal Tax ID:	000000000	County:	46-Logan
Inactive Date:		POS Information	
Mailing Address		Install Date	Deinstall Date
Address 1:	TESTBxby	06/17/2011	----
Address 2:	TESTgil	06/17/2011	----
City:	BELLEFONTAINE	POS Telephone number	9999999999
State:	OH		9999999999
Zip:	43311 - 0000		

Ohio Department of Job and Family Services

Provider Authorizations Report

Provider Information

Provider Information		Physical Address	
Provider Name:	TESTRIG	Address 1:	TESTcBi
Provider #:	404887	Address 2:	TESTZaQ
Provider Type:	C	City:	BELLEFONTAINE
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43311 - 0000
Federal Tax ID:	000000000	County:	46-Logan
Inactive Date:			
Mailing Address			
Address 1:	TESTBxby		
Address 2:	TESTgil		
City:	BELLEFONTAINE		
State:	OH		
Zip:	43311 - 0000		

Authorization Report

Case #	Child Name	Last Activity	Trans Type
1 6000059930	KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
2 6000060130	PIERCE TESTyxB		---
3 6000064010	SYDNEY TESTPvI		---
4 6000155390	LAYLA TESTOen		---
5 6000155390	JACOB TESTYz		---
6 6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7 6000442230	FREDDIE TESTTXt		---

Authorization Report

Case #	Child Name	Last Activity	Trans Type
1 6000059930	KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
2 6000060130	PIERCE TESTyxB		---
3 6000064010	SYDNEY TESTPvI		---
4 6000155390	LAYLA TESTOen		---
5 6000155390	JACOB TESTYz		---
6 6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7 6000442230	FREDDIE TESTTXt		---
8 6000442230	ANGELA TESTaHK	06/22/2011 00:00:00	GEN. ABSENCE
9 6000442230	CHARLIE'NEAL TESToTQ	06/20/2011 10:44:11	OUT
10 6000442260	MEGA TESTVb	06/22/2011 08:00:00	P/IN
11 6000442300	MYLA TESTMoVZ		---
12 6000442320	RACHEL TESTnr	07/03/2011 20:00:00	P/OUT
13 6000442320	RICK TESTKFYB	06/24/2011 06:00:00	P/OUT
14 6000442320	DANIEL TESTmU	07/03/2011 14:00:00	P/OUT
15 6000442330	RICK TESTTqq		---
16 6000442330	DANIEL TESTSd		---
17 6000442330	EMILY TESTkgd		---
18 6000442460	OMEA TESTGMF		---
19 6000442470	MAYBE TESTJptu		---
20 6000443170	RENEE TESTznT		---

Results 1 - 20 of 23.

DETAILS TRANSACTION

Authorization Report

Navigation icons: back, forward, search, refresh, print, zoom, etc.

Case #	Child Name ▲	Last Activity	Trans Type
1	6000442230 ANGELA TESTaHK	06/22/2011 00:00:00	GEN. ABSENCE
2	6000443180 BOBBY TESTHCE	---	---
3	6000442230 CHARLIE'NEAL TESToTQ	06/20/2011 10:44:11	OUT
4	6000442330 DANIEL TESTSU	---	---
5	6000442320 DANIEL TESTmU	07/03/2011 14:00:00	P/OUT
6	6000442170 DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7	6000443170 DONNA TESTBBI	---	---
8	6000442330 EMILY TESTkgd	---	---
9	6000442230 FREDDIE TESTTXt	---	---
10	6000155390 JACOB TESTYz	---	---
11	6000059930 KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
12	6000155390 LAYLA TESTOen	---	---
13	6000443170 LISA TESTGzI	---	---
14	6000442470 MAYBE TESTJptu	---	---
15	6000442260 MEGA TESTVb	06/22/2011 08:00:00	P/IN
16	6000442300 MYLA TESTMoVZ	---	---
17	6000442460 OMEA TESTGMF	---	---
18	6000060130 PIERCE TESTyxB	---	---
19	6000442320 RACHEL TESTnr	07/03/2011 20:00:00	P/OUT
20	6000443170 RENEE TESTznT	---	---

Results 1 - 20 of 23.

DETAILS TRANSACTION

Authorization Report

Navigation icons: back, forward, search, refresh, print, zoom, etc.

Case #	Child Name ▼	Last Activity	Trans Type
1	6000064010 SYDNEY TESTPVI	---	---
2	6000442330 RICK TESTTqq	---	---
3	6000442320 RICK TESTKFYB	06/24/2011 06:00:00	P/OUT
4	6000443170 RENEE TESTznT	---	---
5	6000442320 RACHEL TESTnr	07/03/2011 20:00:00	P/OUT
6	6000060130 PIERCE TESTyxB	---	---
7	6000442460 OMEA TESTGMF	---	---
8	6000442300 MYLA TESTMoVZ	---	---
9	6000442260 MEGA TESTVb	06/22/2011 08:00:00	P/IN
10	6000442470 MAYBE TESTJptu	---	---
11	6000443170 LISA TESTGzI	---	---
12	6000155390 LAYLA TESTOen	---	---
13	6000059930 KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
14	6000155390 JACOB TESTYz	---	---
15	6000442230 FREDDIE TESTTXt	---	---
16	6000442330 EMILY TESTkgd	---	---
17	6000443170 DONNA TESTBBI	---	---
18	6000442170 DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
19	6000442320 DANIEL TESTmU	07/03/2011 14:00:00	P/OUT
20	6000442330 DANIEL TESTSU	---	---

Results 1 - 20 of 23.

DETAILS TRANSACTION

Authorization Report

Case #	Child Name	Last Activity	Trans Type
1	6000059930 KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
2	6000060130 PIERCE TESTyxB		---
3	6000064010 SYDNEY TESTPvI		---
4	6000155390 LAYLA TESTOen		---
5	6000155390 JACOB TESTYz		---
6	6000442170 DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7	6000442230 FREDDIE TESTTxT		---
8	6000442230 ANGELA TESTaHK	06/22/2011 00:00:00	GEN. ABSENCE
9	6000442230 CHARLIE'NEAL TESToTQ	06/20/2011 10:44:11	OUT
10	6000442260 MEGA TESTVb	06/22/2011 08:00:00	P/IN
11	6000442300 MYLA TESTMoVZ		---
12	6000442320 RACHEL TESTnr	07/03/2011 20:00:00	P/OUT
13	6000442320 RICK TESTKfYB	06/24/2011 06:00:00	P/OUT
14	6000442320 DANIEL TESTmU	07/03/2011 14:00:00	P/OUT
15	6000442330 RICK TESTTqq		---
16	6000442330 DANIEL TESTSU		---
17	6000442330 EMILY TESTkgd		---
18	6000442460 OMEA TESTGMF		---
19	6000442470 MAYBE TESTJptu		---
20	6000443170 RENEE TESTznT		---

Results 1 - 20 of 23.

[DETAILS](#) [TRANSACTION](#)

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Reports | Admin

USER INFO

Provider Authorizations Report

Provider Information

Provider Name:	TESTRIG	Physical Address	
Provider #:	404887	Address 1:	TESTcBI
Provider Type:	C	Address 2:	TESTZaQ
Contact Name:	SEE ADMINISTRATOR	City:	BELLEFONTAINE
Phone:	999-999-9999	State:	OH
Federal Tax ID:	000000000	Zip:	43311 - 0000
Inactive Date:		County:	46-Logan

Mailing Address

Address 1:	TESTBxby
Address 2:	TESTgil
City:	BELLEFONTAINE
State:	OH
Zip:	43311 - 0000

Authorization Report

Case #	Child Name	Last Activity	Trans Type
6000059930	KYLIE TESTJfd		---
6000060130	PIERCE TESTyxB		---
6000064010	SYDNEY TESTPvI		---
6000155390	LAYLA TESTOen		---
6000155390	JACOB TESTYz		---
6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN

Ohio.gov | Ohio ECC Log-out

| Reports | Admin

USER INFO

Provider Authorizations Report

Provider Information

Provider Information Physical Address

Provider Name: TESTRIG
 Provider #: 404887
 Provider Type: C
 Contact Name: SEE ADMINISTRATOR
 Phone: 999-999-9999
 Federal Tax ID: 000000000
 Inactive Date:

Mailing Address

Address 1: TESTBxby
 Address 2: TESTgil
 City: BELLEFOI
 State: OH
 Zip: 43311 - 0000

Authorization Report

Case #	Child Name	Last Activity	Trans Type
6000059930	KYLIE TESTJfd		---
6000060130	PIERCE TESTyxB		---
6000064010	SYDNEY TESTPvI		---
6000155390	LAYLA TESTOen		---
6000155390	JACOB TESTYz		---
6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
6000442230	FREDDIE TESTTxT		---
6000442230	ANGELA TESTaHK	06/22/2011 00:00:00	GEN. ABSENCE

Authorization Report

Case #	Child Name	Last Activity	Trans Type
6000059930	KYLIE TESTJfd		---
6000060130	PIERCE TESTyxB		---
6000064010	SYDNEY TESTPvI		---
6000155390	LAYLA TESTOen		---
6000155390	JACOB TESTYz		---
6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
6000442230	FREDDIE TESTTxT		---
6000442230	ANGELA TESTaHK	06/22/2011 00:00:00	GEN. ABSENCE

Ohio.gov | Ohio ECC Log-out

| Reports | Admin

USER INFO

Provider Authorizations Report

Provider Information

Provider Information Physical Address

Provider Name: TESTRIG
 Provider #: 404887
 Provider Type: C
 Contact Name: SEE ADMINISTRATOR
 Phone: 999-999-9999
 Federal Tax ID: 000000000
 Inactive Date:

Mailing Address

Address 1: TESTBxby
 Address 2: TESTgil
 City: BELLEFOI
 State: OH
 Zip: 43311 - 0000

Physical Address

Address 1: TESTcBi
 Address 2: TESTZaQ
 City: BELLEFONTAINE
 State: OH
 Zip: 43311 - 0000
 County: 46-Logan

Authorization Report

Case #	Child Name	Last Activity	Trans Type
1 6000059930	KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
2 6000060130	PIERCE TESTyxB		---
3 6000064010	SYDNEY TESTPvI		---
4 6000155390	LAYLA TESTOen		---
5 6000155390	JACOB TESTYz		---
6 6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7 6000442230	FREDDIE TESTTxT		---

Ohio.gov | Ohio ECC Log-out

| Reports | Admin

USER INFO

Provider Authorizations Report

Provider Information

Provider Name: TESTRiG	Physical Address
Provider #: 404887	Address 1: TESTcBi
Provider Type: C	Address 2: TESTZaQ
Contact Name: SEE ADMINISTRATOR	City: BELLEFONTAINE
Phone: 999-999-9999	State: OH
Federal Tax ID: 000000000	Zip: 43311 - 0000
Inactive Date:	County: 46-Logan

Mailing Address

Address 1: TESTBxby
Address 2: TESTgil
City: BELLEFONTAINE
State: OH
Zip: 43311 - 0000

Authorization Report

60000

Case #	Child Name	Last Activity	Trans Type
1 6000059930	KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
2 6000060130	PIERCE TESTyxB		---
3 6000064010	SYDNEY TESTPvI		---

Results 1 - 3 of 3.

[DETAILS](#) [TRANSACTION](#)

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| Reports | Admin

USER INFO

Provider Authorizations Report

Provider Information

Provider Name: TESTRiG	Physical Address
Provider #: 404887	Address 1: TESTcBi
Provider Type: C	Address 2: TESTZaQ
Contact Name: SEE ADMINISTRATOR	City: BELLEFONTAINE
Phone: 999-999-9999	State: OH
Federal Tax ID: 000000000	Zip: 43311 - 0000
Inactive Date:	County: 46-Logan

Mailing Address

Address 1: TESTBxby
Address 2: TESTgil
City: BELLEFONTAINE
State: OH
Zip: 43311 - 0000

Authorization Report

20

Case #	Child Name	Last Activity	Trans Type
1 6000059930	KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
2 6000060130	PIERCE TESTyxB		---
3 6000064010	SYDNEY TESTPvI		---
4 6000155390	LAYLA TESTOen		---
5 6000155390	JACOB TESTYz		---
6 6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7 6000442330	FREDDIE TESTYx		---

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| Reports | Admin

USER INFO

Authorization - Profile

Authorization Information

Child Information		Address Information	
Absent Days Remaining:	6	Address:	TESTIC
Case #:	6000059930		TESTVdYK
Child ID :	100016456477	City:	BELLEFONTAINE
Child Name:	KYLIE TESTJfd	State:	OH
DOB:	09/17/2000	Zip:	433110000
		County:	46 - Logan
		Phone:	937-292-7324

ID	STATUS	Open	BEGIN DATE	END DATE
121704	STATUS	Open	01/01/2011	12/24/2011
121705	STATUS	Closed	12/19/2010	12/31/2010
121706	STATUS	Closed	12/14/2009	12/18/2010

DETAILS TRANSACTION

Ohio Department of Job and Family Services

Ohio.gov | Ohio ECC Log-out

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USER INFO

Authorization - Profile

Authorization Information

Child Information		Address Information	
Absent Days Remaining:	10	Address:	TESTIC
Case #:	6000059930		TESTVdYK
Child ID :	100016456477	City:	BELLEFONTAINE
Child Name:	KYLIE TESTJfd	State:	OH
DOB:	09/17/2000	Zip:	433110000
		County:	46 - Logan
		Phone:	937-292-7324

ID	STATUS	Open	BEGIN DATE	END DATE
121704	STATUS	Open	01/01/2011	12/24/2011
121705	STATUS	Open	12/19/2010	12/31/2010
121706	STATUS	Open	12/14/2009	12/18/2010

Authorization Information		Provider Information	
Authorization #:	121704	Federal Tax ID :	000000000
Authorization Category:	FT	Address:	TESTcBi
Begin Date:	01/01/2011		TESTZaQ
End Date:	12/24/2011	City:	BELLEFONTAINE
Co-Pay Amount:	\$194	State:	OH
Pay Source Code:	321	Zip:	433110000
Provider Name:	TESTRiG	County:	46 - Logan
Provider #:	404887	Phone:	999-999-9999

RECORD ABSENCE

DETAILS TRANSACTION

Ohio.gov | Ohio ECC Log-out

| Reports | Admin

USER INFO

Authorization - Absence

Authorization Information

Child Information	Address Information
Absent Days Remaining: 9	Address: TESTIC
Case #: 6000059930	Address: TESTVdYK
Child ID : 100016456477	City: BELLEFONTAINE
Child Name: KYLIE TESTJfd	State: OH
DOB: 09/17/2000	Zip: 433110000
	County: 46 - Logan
	Phone: 937-292-7324

Authorization Absence List

Navigation: [Previous] [Next] [20] [Print] [Refresh]

Absence Date	Absence Entry Date	Status	
07/10/2011	07/27/2011	Unsettled	VOID

Results 1 - 1 of 1.

Record Absence Date

Absence Date: (Month/Day/Year) [SAVE](#)

[DETAILS](#) [AUTHORIZATIONS](#) [TRANSACTIONS](#)

Ohio Department of Job and Family Services

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| Reports | Admin

USER INFO

Case - Profile

Case Information

Case Information	Cardholders
Case #: 6000059930	Name Status Caretaker ID
Name: TAMARA TESTCae	TAMARA TESTCae Active 100016455677
Address: TESTIC	Authorized Children
Address: TESTVdYK	Name Status
City: BELLEFONTAINE	KYLIE TESTJfd Active
State: OH	
Zip: 433110000	
County: 46-Logan	
Phone: 937-292-7324	

[DETAILS](#) [TRANSACTION](#)

Ohio Department of Job and Family Services

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Reports | Admin

USER INFO

Provider - Transaction Report

Provider Information

Provider Name: TESTRIG	Physical Address
Provider #: 404887	Address 1: TESTcBi
Provider Type: C	Address 2: TESTZaQ
Contact Name: SEE ADMINISTRATOR	City: BELLEFONTAINE
Phone: 999-999-9999	State: OH
Federal Tax ID: 000000000	Zip: 43311 - 0000
Inactive Date:	County: 46-Logan

Mailing Address

Address 1: TESTBxby
Address 2: TESTgil
City: BELLEFONTAINE
State: OH
Zip: 43311 - 0000

Provider Transaction Search

Report on dates between: 2011 2011

(Month/Day/Year) Start Date End Date

Case#:

Provider Transaction Report

Date	Case #	Child Name	Trans Type	Entry D/T	Response
06/29/2011	6000442320	RACHEL TESTnr	P/OUT	07/05/2011 05:28 AM	(ED) CHECK-IN NOT FOUND
06/29/2011	6000442320	RICK TESTKFYB	GEN. ABSENCE	07/05/2011 04:47 AM	(00) SUCCESS/APPROVED
06/28/2011	6000442320	RACHEL TESTnr	P/OUT	07/05/2011 05:30 AM	(00) SUCCESS/APPROVED
06/28/2011	6000442320	RICK TESTKFYB	P/OUT	07/05/2011 04:44 AM	(00) SUCCESS/APPROVED
06/28/2011	6000442320	RICK TESTKFYB	P/IN	07/05/2011 04:43 AM	(00) SUCCESS/APPROVED

Ohio.gov | Ohio ECC Log-out

Reports | Admin

Unmatched Check-In/Out Report

Provider Payment Report

Provider - Transaction Report

Provider Information

Provider Name: TESTRIG	Physical Address
Provider #: 404887	Address 1: TESTcBi
Provider Type: C	Address 2: TESTZaQ
Contact Name: SEE ADMINISTRATOR	City: BELLEFONTAINE
Phone: 999-999-9999	State: OH
Federal Tax ID: 000000000	Zip: 43311 - 0000
Inactive Date:	County: 46-Logan

Mailing Address

Address 1: TESTBxby
Address 2: TESTgil
City: BELLEFONTAINE
State: OH
Zip: 43311 - 0000

Ohio.gov | Ohio ECC Log-out

| Reports | Admin

USER INFO

Provider Unmatched Check-In/Out Report Inquiry

Unmatched Check-In/Out Inquiry

Today's Unmatched Checkin/Out

Previous 10-day Unmatched Checkin/Out

Ohio Department of Job and Family Services

| Reports | Admin

Unmatched Check-In/Out Report
Provider Payment Report

Provider Unmatched Check-In/Out Report

Provider Information

Provider Information		Physical Address	
Provider Name:	TESTJSq	Address 1:	TESTZkkZ
Provider #:	410332	Address 2:	TESTITJl
Provider Type:	C	City:	ST. PARIS
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43072 - 0000
Federal Tax ID:	000000000	County:	11-Champaign
Inactive Date:			
Mailing Address			
Address 1:	TESTcPi		
Address 2:	TESTMFr		
City:	PIQUA		
State:	OH		
Zip:	45356 - 0000		

Exceptions Results for: 07/17/2011-07/26/2011

Date	Case #	Child Name	Authorization #	Trans Type
07/25/2011 08:08:08	6000442300	ROB TESTqAi	133044	IN
07/25/2011 08:08:08	6000442160	JOETESTEsF	133019	IN
07/26/2011 08:08:08	6000047510	JOAN TESTvJa	133079	IN
07/26/2011 08:08:08	6000442300	CHARLIETESThSU	133043	IN
07/26/2011 08:08:08	6000045930	NEWCHILD2 TESTpuC	133074	IN
07/26/2011 08:08:08	6000442300	ROB TESTqAi	133044	IN

Results 1 - 6 of 6.

Ohio Department of Job and Family Services

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USER INFO

Provider Payment Report Inquiry

Provider Payment Inquiry

Payment Period: 07/03/2011-07/09/2011

SEARCH

EPPIC

- 07/03/2011-07/09/2011
- 08/28/2011-07/02/2011
- 06/19/2011-06/25/2011
- 06/12/2011-06/18/2011
- 06/05/2011-06/11/2011
- 05/29/2011-06/04/2011
- 05/22/2011-05/28/2011
- 05/15/2011-05/21/2011
- 05/08/2011-05/14/2011
- 05/01/2011-05/07/2011
- 04/24/2011-04/30/2011
- 04/17/2011-04/23/2011
- 04/10/2011-04/16/2011
- 04/03/2011-04/09/2011
- 03/27/2011-04/02/2011
- 03/20/2011-03/26/2011
- 03/13/2011-03/19/2011

Ohio Department of Job and Family Services

Ohio.gov | Ohio ECC Log-out

| Reports | Admin

USER INFO

Provider Payment Detail

Provider Information

Provider Information		Physical Address	
Facility Name:	TESTYVW	Address 1:	TESTyDN
Provider #:	503055	Address 2:	TESTsgpG
Provider Type:	C	City:	TOLEDO
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43606-0000
Federal Tax ID:	000000000	County:	48-Lucas
Inactive Date:			
Mailing Address			
Address 1:	TESTbLkI		
Address 2:	TESTunQ		
City:	TOLEDO		
State:	OH		
Zip:	43606-0000		

Provider Payment Details

Settlement Date: 07/10/2011
Payment Period: 06/19/2011 - 06/25/2011

Navigation: [Icons] 20 [Dropdown]

Child Name	Child ID	Case #	Attendance Amount	Fees	Co-pay	Deductions	Adjustments	Total
IMES TESTYPXA	100120412077	6000441800	\$146.70	\$0.00	\$0.00	\$0.00		\$146.70
IAN TESTJWn	100120413877	6000441800	\$206.80	\$0.00	\$0.00	\$0.00		\$206.80
Results 1 - 2 of 2.								
Total Attendance Payment Amount								\$353.50
Total Provider Adjustment Amount								\$0.00
Total Payment Amount								\$353.50

Authorization Information			
Person Information		Authorization Information	
Absent Days Remaining:	10	Authorization #:	132726
Case #:	6000441800	Authorization Category:	FT
Child ID :	100120412077	Begin Date:	01/01/2011
Child Name:	IMES TESTYFXA	End Date:	12/31/2011
DOB:	04/09/2010	Co-Pay Amount:	\$0.00
		Pay Source Code:	312
		Provider Name:	TESTYvW
		Provider #:	503055
Child Payment Information			
Rate Determination		Additional Factors	
Weekly Attendance Hours Total	22:00	Special Needs Waiver Amount	0.00
Authorization Category	FT	Special Needs Amount	0.00
Absent days	0.0	Non-Traditional Amount	0.00
Provider Type	C	Accreditation/SUTQ Amount	11.74
Provider County	48-Lucas		
		Adjustments/Deductions	
Age Category	INFANT	Registration Fees	0.00
Rate	134.96	Transportation Fees	0.00
Rate Used	CUST	Activity Fees	0.00
Multiple-Case Pro-Rate Factor (display amount as percentage)	1.00	Co-pay Amount	0.00
Special Needs Waiver	No	Misc. Adjustment Amount	\$0.00
Total Attendance Amount			\$146.70

Ohio ECC Roll Out

- Providers are considered to be part of the pilot if they have any children authorized by a pilot county.
- Pilot counties go live - August 28, 2011
 - Champaign
 - Logan
 - Marion
 - Ross
 - Union
- Hamilton county pilot go live – October 30, 2011
- Statewide go live – January 1, 2012

Ohio ECC Resources

- Caretaker Helpline
 - 1-888-796-4322
- Provider Helpline
 - 1-888-516-4776
- CCIDS Help Desk
 - 1-877-302-2347, option 1
 - CCIDS_Help_Desk@jfs.ohio.gov
- Child Care Website
 - www.jfs.ohio.gov/cdc/childcare.stm
 - Q&A from this session can be found on the Ohio Electronic Child Care (Ohio ECC) link.

Thank you!



Thank you for attending.

A link to a survey will appear when you close your WebEx session.

SURVEY WILL APPEAR IN

2 MINUTES

SUBMIT ALL QUESTIONS NOW.

SURVEY WILL APPEAR IN

1 MINUTE

SUBMIT ALL QUESTIONS NOW.

SURVEY WILL APPEAR IN

30 SECONDS

SUBMIT ALL QUESTIONS NOW.

SURVEY WILL APPEAR IN

20 SECONDS

SUBMIT ALL QUESTIONS NOW.

SURVEY WILL APPEAR IN

10 SECONDS

SUBMIT ALL QUESTIONS NOW.

Thank you!



Thank you for attending.