










Child Care Resource Guide for Programs

Dec. 2022

 ODJFS Child Care Help Desk	<p>1-877-302-2347 Mon – Fri 8am-5pm</p> <p>Option 1: Child Care Business Unit (Child_Care_Business_Unit@jfs.ohio.gov)</p> <p>Option 4: Child Care Policy Help Desk (childcarepolicy@jfs.ohio.gov)</p> <p>Option 8: Transfer to TAP Support Center*(Option 9 after being transferred)</p>
 Child Care	<p>Website: http://www.jfs.ohio.gov/cdc/index.stm</p> <ul style="list-style-type: none"> • Policy, compliance and technical assistance resources for families and programs • System supports for TAP and OCLQS
 County Agency Contact Information	<p>Website: http://jfs.ohio.gov/county</p> <p>Family child care licensing/in-home aide certification, PFCC eligibility and authorization, and SUTQ</p>
 ODJFS Forms Central	<p>Website: http://www.odjfs.state.oh.us/forms/</p> <p>Access all ODJFS forms (prescribed and sample forms)</p>
 Ohio Administrative Code – Child Care Rules	<p>ODJFS eManuals > Family Assistance - Child Care(ohio.gov)</p> <p>Rules in Clearance Available for Public Comment</p>
 Time Attendance and Payment (TAP) Resources	<p>Website: https://ohiocctap.info/</p> <p>KinderConnect Log-in: https://www.ohiocctap.com/kinderconnect</p> <p>TAP Support Center: 1-833-866-1708 (Option 9) Mon-Fri 7am- 8pm</p> <p>Interactive Voice Response: 1-833-599-6670 (Automated response available 24/7)</p>
 Ohio Child Care Resource and Referral Association (OCCRRA)	<p>Website: https://ocrra.org/</p> <ul style="list-style-type: none"> • Ohio Professional Registry, T.E.A.C.H educational scholarships, POWEROhio Wage & Retention Program and School-age endorsements
 Step Up To Quality (SUTQ)	<ul style="list-style-type: none"> • BOLD Beginning! for Providers • SUTQ Updates • Early Learning and Development Standards • OCLQS Training Materials
 Search For Child Care Early Learning and Development Programs	<p>Website: http://childcaresearch.ohio.gov/</p> <ul style="list-style-type: none"> • Sign up to receive notifications when a new inspection has been posted for a program from the program details page