

Appendix A:  
State of Ohio: Managed Health Care Glossary

ABD – Aged, Blind or Disabled  
CAHPS – Consumer Assessment of Healthcare Providers and Systems  
CAMS – Case Management System File  
CATI – Computerized assisted telephone interviews  
CFC – Covered Families and Children  
CFR – Code of Federal Regulations  
CMS – Centers for Medicare and Medicaid Services  
CSHCN – Children with Special Health Care Needs  
EDO – Encounter Data Omission  
EDV – Encounter Data Validation  
EQR – External Quality Review  
EQRO – External Quality Review Organization  
FFS – Fee For Service  
HEDIS – Healthcare Effectiveness and Data Information Set  
HICs – Health Insuring Corporations  
HIPAA – Health Insurance Portability and Accountability Act  
IS – Information Systems  
ISCAT – Information Systems Capabilities Assessment Tool  
MCEC – Managed Care Enrollment Center  
MCP – Managed Care Plans  
MCPN – Managed Care Provider Network  
NCBD – National CAHPS Benchmarking Database  
NCQA – National Committee for Quality Assurance  
OAC – Ohio Administrative Code  
OBM – Office of Budget and Management  
ODJFS – Ohio Department of Job and Family Services  
OHP – Office of Ohio Health Plans  
ORC – Ohio Revised Code  
P4P – Pay for Performance  
PO – Purchase Order  
PCP – Primary Care Provider  
PDD – Procedure, Diagnosis, and Drug Code  
PIPs – Performance Improvement Projects  
PMF – Provider Master File  
PRRs – Public Records Requests  
PVS – Provider Verification System  
RFP – Request for Proposal  
RMF – Recipient Master File  
SCHIP – State Children’s Health Insurance Program  
SFY – State Fiscal Year  
TANF – Temporary Assistance to Needy Families