

FOR IMMEDIATE RELEASE

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Limited Data Disclosure Discovered and Corrected

COLUMBUS, OHIO – The Ohio Department of Job and Family Services (ODJFS) is contacting three principal members of a company after discovering that a contractor implementing the department’s new business tax system made an error that may have exposed those individuals’ personal data to other users of the system. The issue was resolved immediately following its discovery.

The incident occurred as Sagitec Solutions, the vendor implementing ODJFS’ new unemployment tax system, imported employer information from the old business tax system to the new system. A blank document needed during the transfer process was inadvertently replaced with a document containing a federal tax identification number from an actual company, along with Social Security numbers of three of its principal members. This document may have been visible in the accounts of other users in the system. Those whose data may have been disclosed are being notified and offered a year of credit monitoring services paid for by Sagitec.

ODJFS is also contacting the 286 employer and third-party administrator users who may have accessed the document, informing them of the issue and instructing them to disregard the document in case they saw it prior to its removal from the system.

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The Ohio Department of Job and Family Services manages vital programs that strengthen Ohio families. These include job training and employment services, unemployment insurance, cash and food assistance, child care, child and adult protective services, adoption, and child support services.

