News Release

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Unemployment Claimants to Begin Using OH|ID Nov. 17

COLUMBUS, OHIO – Beginning Wednesday, Nov. 17, individuals filing claims for unemployment benefits must use an OH|ID to access their account online. Developed by the Ohio Department of Administrative Services (DAS) InnovateOhio Platform, OH|ID is a standard used by many state agencies and allows Ohioans to use a single username and password to access state programs and services. It is compliant with federal and state security standards.

"The use of an OH|ID is another way to improve the security and privacy associated with Ohio's unemployment system, and better aligns us with other state agencies using the same credentialing," said Ohio Department of Job and Family Services (ODJFS) Director Matt Damschroder. "Anyone currently filing traditional unemployment claims online can help us ensure a smooth transition by creating their OH|ID before Nov. 17." In September, ODJFS began notifying claimants of the changeover and steps to create an OH|ID. Access to the Pandemic Unemployment Assistance system is not impacted by this change.

Beginning Nov. 17, claimants will need to have both an OH|ID account through ohid.ohio.gov, as well as a traditional unemployment account with additional security checks in place prior to electronically submitting claims and receiving payments. Existing claimants without an OH|ID will be prompted to create one prior to accessing their account. New claimants will be prompted to create an OH|ID as part of the process of setting up their unemployment account.

Creating an OH|ID is simple and will increase security measures in the claim-filing process. Benefits include multi-factor authentication and greater flexibility in managing passwords. To create an OH|ID, visit ohid.ohio.gov. Claimants must use the same email address for both OH|ID and their unemployment account.

"With more than one million users, OH|ID offers Ohio citizens and businesses a personalized experience and more convenient access to a variety of programs and services using a single sign-on," said DAS Director Kathleen C. Madden. "In addition to simplifying access to state systems, it's also received national recognition for its information security and privacy features."

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The Ohio Department of Job and Family Services manages vital programs that strengthen Ohio families. These include job training and employment services, unemployment insurance, cash and food assistance, child care, child and adult protective services, adoption, and child support services.