

FOR IMMEDIATE RELEASE
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**Bret Crow, Bret.Crow@jfs.ohio.gov or
Angela Terez, Angela.Terez@jfs.ohio.gov
(614) 728-9656**

Pandemic Unemployment Assistance Data Issue Discovered, Corrected

COLUMBUS, OHIO – Deloitte Consulting is currently under contract with the Ohio Department of Job and Family Services (ODJFS) to develop the system to administer the Pandemic Unemployment Assistance (PUA) program. Over the weekend, Deloitte notified ODJFS that about two dozen individuals inadvertently had the capability to view other PUA claimants' correspondence.

Once the unauthorized access was identified, Deloitte fixed the issue within one hour. ODJFS contacted the individuals who had accidental access to the system data.

Although there is no evidence of any widespread data compromise, Deloitte is offering credit monitoring to all PUA claimants for 12 months. ODJFS holds the confidentiality of claimant data in the highest regard and agreed with the immediate steps Deloitte took to prevent any unauthorized PUA access in the future.

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The Ohio Department of Job and Family Services manages vital programs that strengthen Ohio families. These include job training and employment services, unemployment insurance, cash and food assistance, child care, child and adult protective services, adoption, and child support services.

