



Department of  
Job and Family Services

**Ted Strickland**, Governor  
**Jan Allen**, Interim Director

DATE: January 23, 2009  
TO: Local Workforce Investment Board Executive Directors  
FROM: Office of Workforce Development  
**SUBJECT: Veteran Priority of Service for Covered Persons**

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A recently enacted U.S. Department of Labor (DOL) regulation requires emphasis on Veteran Priority of Service as outlined in 20 CFR Part 1010 - Priority of Service for Covered Persons. A Covered Person is a veteran who has served on active duty and was discharged under conditions other than dishonorable and/or an eligible spouse. Priority of Service means, with respect to any qualified job training program, a covered person shall be given priority over a non-covered person for the receipt of employment, training, and placement services provided under that program.

Initially this new requirement will result in emphasizing awareness in the One-Stop Systems of Priority of Service for Covered Persons. This will be accomplished by providing information at the entry points for the Covered Persons to make them aware of their entitlement of priority of service; the full array of programs and services available to them; and, any applicable eligibility requirements for those programs and/or services. This also includes ensuring any DOL funded partner is made aware of what eligibility and priority of service means. Wagner-Peyser and JVA staff will still be adhering to the USC Title 38 Chapter 41 definition of a veteran for their respective programs.

Next steps will include creation of state and local policy regarding how priority of service to covered persons will be implemented, and how data collection and monitoring/tracking will be accomplished. These longer term steps will be completed with input and participation among a federal, state and local team.

This memo is being distributed to address the initial steps noted above. The packet included with this memo provides local areas with posters that should be displayed publicly in Resource Rooms and other entry points along with handouts further explaining priority of service for covered persons.

Our office will be providing further information concerning the implementation of this new requirement as we receive more guidance and information from the U.S. DOL. If there are any questions or concerns, please contact Tom Hutter at [tom.hutter@jfs.ohio.gov](mailto:tom.hutter@jfs.ohio.gov)

30 East Broad Street  
Columbus, Ohio 43215  
[jfs.ohio.gov](http://jfs.ohio.gov)

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