

Bob Taft
Governor



Barbara Riley
Director

Office of Workforce Development
145 South Front Street
Columbus, Ohio 43215-4156
www.odjfs.state.oh.us

United States Department of Labor Key to Career Success initiative

The Key to Career Success is a U.S. Department of Labor public awareness campaign designed to connect veterans with the full array of comprehensive workforce services available at One-Stop Centers in Ohio and around the country. The campaign highlights the Key to Career Success card (attached) and other printed and electronic materials to increase the returning veterans' awareness of the One-Stop Centers, their locations and to encourage veterans' use of the full spectrum of services available to them at their local One-Stop Career Centers.

One-Stop Career Centers are a key to career success for everyone, especially veterans. The myriad of services and comprehensive assistance available at One-Stop Career Centers plays a central role in the successful transition of military personnel into civilian employment. It also facilitates an employer's ability to find the skilled workers needed to compete and succeed in business.

While the Key to Career Success campaign is designed to promote the awareness and use of One-Stop Centers, those individuals presenting the Key to Career Success card and other veterans should not be automatically referred to an ODJFS Veterans Representative. Veteran customers are just like the universal customer in that they need to be introduced to the full array of services (self- and staff-assisted) in the core environment. The role of ODJFS Veteran Intensive Services Coordinators is to provide additional assistance and intensive services to those veterans who have special employment and training needs and/or have not been able to obtain employment through the One-Stop core services environment.

One-Stop Operators need to adhere to Public Law 107-288 (The Jobs For Veterans Act) and TEGL 5-03, specifically, that veterans are entitled to priority of service in all employment and training programs funded wholly or in part by the U.S. Department of Labor. For your convenience, the referenced TEGL can be viewed at http://www.ows.doleta.gov/dmstree/tegl/tegl2k3/tegl_05-03.htm

You may also want to familiarize your One-Stop staff with the U.S. Department of Labor Jobs for Veterans Act web site at <http://www.doleta.gov/programs/VETS/>. There are several resources and informational guides available to better assist Workforce Development professionals, state Workforce Investment Boards, and organizations that receive federal funds to be in compliance with federal law.

Additionally, the Ohio Revised Code, section 5903.11, provides for veterans priority of service in any employment and training program administered by any state agency.

I encourage you to become familiar with the Key to Career Success public awareness materials, TEGL 5-03, the local service delivery model, and local WIA policies on priority of service and limited funds.

If you have any questions, please call the ODJFS Veteran Services Unit, 614-644-7301, the Bureau of Workforce Services, 614-644-1346, or e-mail at wiana@odjfs.state.oh.us

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