



Communication solutions for people with speech disabilities

- Specially trained communication assistants (CAs) provide Speech-to-Speech service by acting as the speech-disabled user's voice. The CA will listen and repeat the speech-disabled user's dialogue to the called party.
- Sprint's unparalleled equipment and exceptional STS CA training ensure that speech-disabled users will be heard *and* understood.
- Available 24 hours a day, 365 days a year, with no restrictions on the length or number of calls placed.
- Relay can permanently establish your call type as Speech-to-Speech.



The point of contactSM



OHIO RELAY SERVICE™

How do I place a Speech to Speech call?

- 1 Dial Ohio Relay Service at 1-877-750-9097.
- 2 You will hear, "Ohio Speech to Speech CA (number). May I have the number you are calling to please?"
- 3 Voice the area code and telephone number of the party you want to call.
- 4 The CA will say "Voice Now" to you as your cue to speak directly to your party. The CA will voice what you have said. There may be instances where you will be asked to repeat your message to ensure that it is conveyed correctly. Remember to say "Go Ahead" when you are ready for the other person to respond.

For further assistance with Speech to Speech, call Sprint Relay Customer Service at **1-800-325-2223 (TTY/Voice)**.