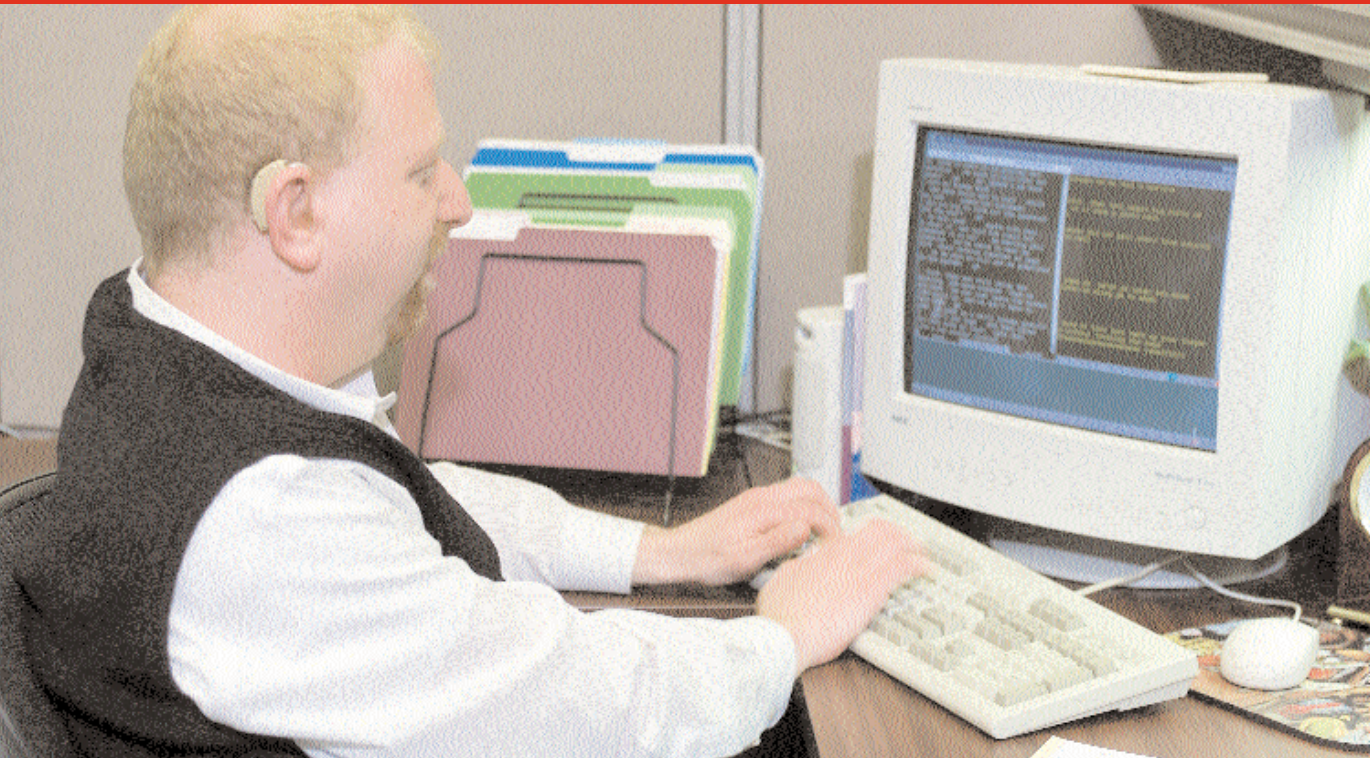


# ASCII Split Screen ▪ 1-800-750-0750



Both callers can interrupt at any time without pauses or "GA"s

ASCII Split Screen is designed to allow High Speed ASCII computer users and Communications Assistants (CAs) to type and communicate more clearly and quickly. Typed text by both the caller and the CA will appear on split windows on the computer screen. ASCII users can interrupt the CA if needed, or the CA can interrupt the ASCII user if requested to do so by the voice party.

## How does ASCII Split Screen work?

ASCII Split Screen users call Ohio Relay from their personal computer using modem software that supports split window display. One window displays the ASCII user's text and the other window displays the CA's text. As either party types, their text will appear in the associated window, even if both callers type at the same time.

## What equipment do I need to use this service?

- Personal computer and high-speed modem
- Modem software that supports split-screen display
- ASCII Split Screen requires transmission speeds at 1200 baud or above using modem settings of Full Duplex, Non-Host, or Local-Echo-On mode. Users are responsible to set up their own ASCII equipment and software. For specific instructions on modem settings, please contact the product's manufacturer.

## What are the benefits of ASCII Split Screen?

- ASCII Split Screen is a faster mode of relay communication.
- Both callers will have the ability to interrupt each other without waiting for the "Go Ahead (GA)".
- ASCII Split Screen allows the user to see both parties' responses on their screen at the same time.
- ASCII Split-Screen gives customers easier accessibility to voice response units (voice menu) options.

For further assistance with ASCII Split Screen, call Sprint Relay Customer Service at **1-800-325-2223 (TTY/Voice)**.



The point of contact<sup>SM</sup>



OHIO RELAY SERVICE<sup>™</sup>