



Department of Job
and Family Services

John R. Kasich, Governor
Michael B. Colbert, Director



Statewide User Group Meeting

September 24, 2012



Department of
Job and Family Services



Agenda

Tresa Young



Agenda

- SACWIS Accomplishments & Priorities
- Review of Recurrence
- NYTD Follow-Up Survey Targets and Process
- New Services Report
- AFCARS Review Findings and Enhancements
- Review of FCM Workload
- CRIS-E Interface
- Court Overhaul Phase II
- Monthly Visitation Review



SACWIS Accomplishments

- Private Agency Phase 1 Roll Out
- ROM, BIC, Online Reports COGNOS 10
- Infrastructure Upgrade
- Family Team Meeting/Kinship
- Phase I Court
 - Client Attorney
 - Custody
 - Living Arrangement
- CRIS-E interface





Current Priorities

- Activity Log
- Court Module Phase 2
- Visitation Reports (in-home/parents)
- Editing Closed Services
- AFCARS Improvements
- NYTD
- Training





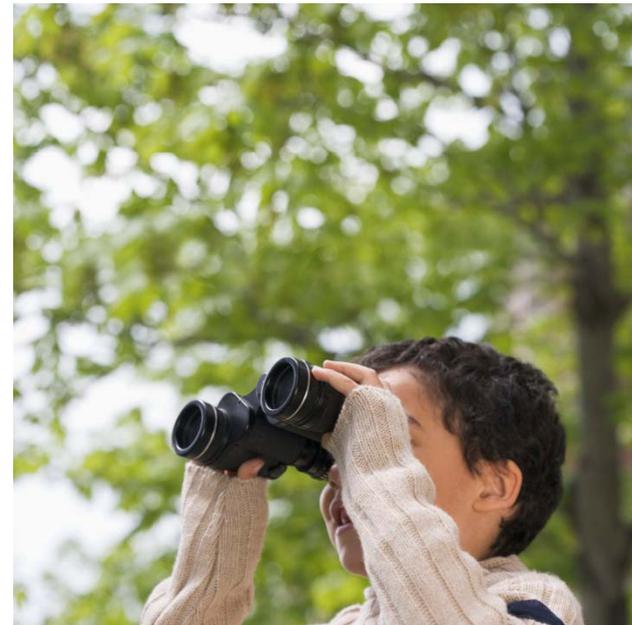
Future Priorities

- Replace Optimal J
- Child Support and Medicaid Interface
- Private Agency Homestudies
- Address Broker and New Spell Check
- IV-E Court Roll Out
- MEPA Inquiry
- Foster Care Licensing/File Net
- Improve 4281 Report



Future Priorities, Continued

- Capture non recurring adoption, PASS, KPIP
- SACWIS mobile
- Reports
- Training





Review of Recurrence

Roger Ward & Robynn Jasper



Impact of Non-Improvement for Recurrence Measure

Ohio is at risk of losing approximately \$1.4 million in IV-E reimbursement if performance does not improve during the Federal Fiscal Year beginning October 2012.





Review of Maltreatment Recurrence

Federal Standard: < 5.4% Ohio Target: < 6.7%

FFY	Denominator	Numerator	Percent	Performance - Target
2009	15,347	14,224	7.3%	95
2010	15,297	14,272	7.0%	46
2011	14,953	13,085	7.7%	146

Federal Penalty: ~ \$1.4 million



Review of Maltreatment Recurrence

Measure Definition: Of all children who were victims of a **substantiated or indicated** maltreatment allegation in the first six months of the observation period (**October through March**), what percent **had a another** report with a substantiated or indicated maltreatment allegation within **183** days of the first allegation?



Review of Maltreatment Recurrence

Statewide

FFY Ending in..
2009

Rate of Maltreatment Recurrence by Federal Fiscal Year

How to Use this Tool

Performance

This tool is designed to provide enhanced interpretation of the Federal measure in determining substantial conformity to CFSR Safety Outcome #1: "Children are, first and foremost, protected from abuse and neglect."

Measur definition: Of all children who were victims of a substantiated or indicated maltreatment allegation in the first six months of the observation period (October through March), what percent had a another report with a substantiated or indicated maltreatment allegation within 183 days of the first allegation?

The graphic in the **Performance tab** shows three analytics for each month in the observation period. The *first area* shows the number of children in the Report month that had a substantiated or indicated allegation. The *second area* shows for each month the number of children who had a subsequent substantiated or indicated maltreatment report. The *third area*, the guage, shows the percent of children who had a subsequent substantiated or indicated report of all those in the observation month.

Number Recurring per Month							
O	N	D	J	F	M	A	
3	2	6	7	1	1	0	

In October 2010, there were 111 children who had allegations of abuse, neglect, or FINS with stranger danger and were substantiated or indicated.

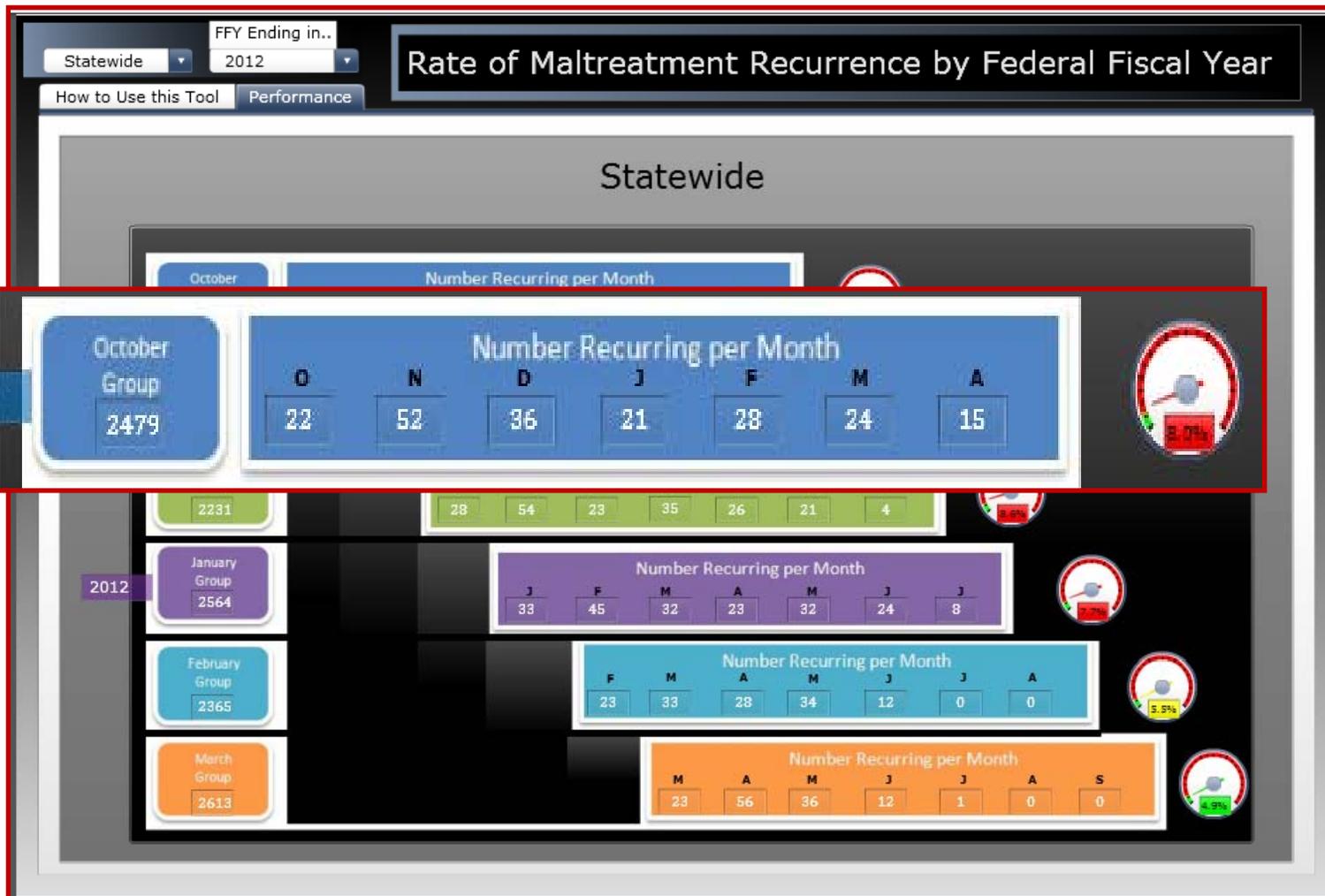
This area shows the month of when the recurrence took place. Of the 111 children, three had a maltreatment recurrence in October, two in November, six in December, seven in January, one in February, and one in January. Thus, 20 children had recurrent maltreatment.

18% of the children (20/111) had maltreatment recurrence. Because this percentage is greater than the national standard (5.4%), the needle and value are in red. Had the value been less than or equal to 5.4%, the needle and value would have been green.

1. Building a Team Approach.
 2. Building Institutional Behavior.
 3. Establishing Structured Communication.
 4. Building a Knowledge Base.
 5. Supporting Agencies to Self-Assess.



Review of Maltreatment Recurrence





Review of Maltreatment Recurrence

Example #1

Report date: **December 4**, 2011

Allegation is abuse

Substantiated disposition: December 28

We ask: Is there another substantiated or indicated report between **December 4** and June 4, 2012?



Review of Maltreatment Recurrence

Example #2

Report date: **December 4**, 2011

Allegation is abuse, Indicated

Report date: February 3, 2012

Allegation is neglect, Substantiated

Report date: March 20, 2012

Allegation is abuse, Indicated

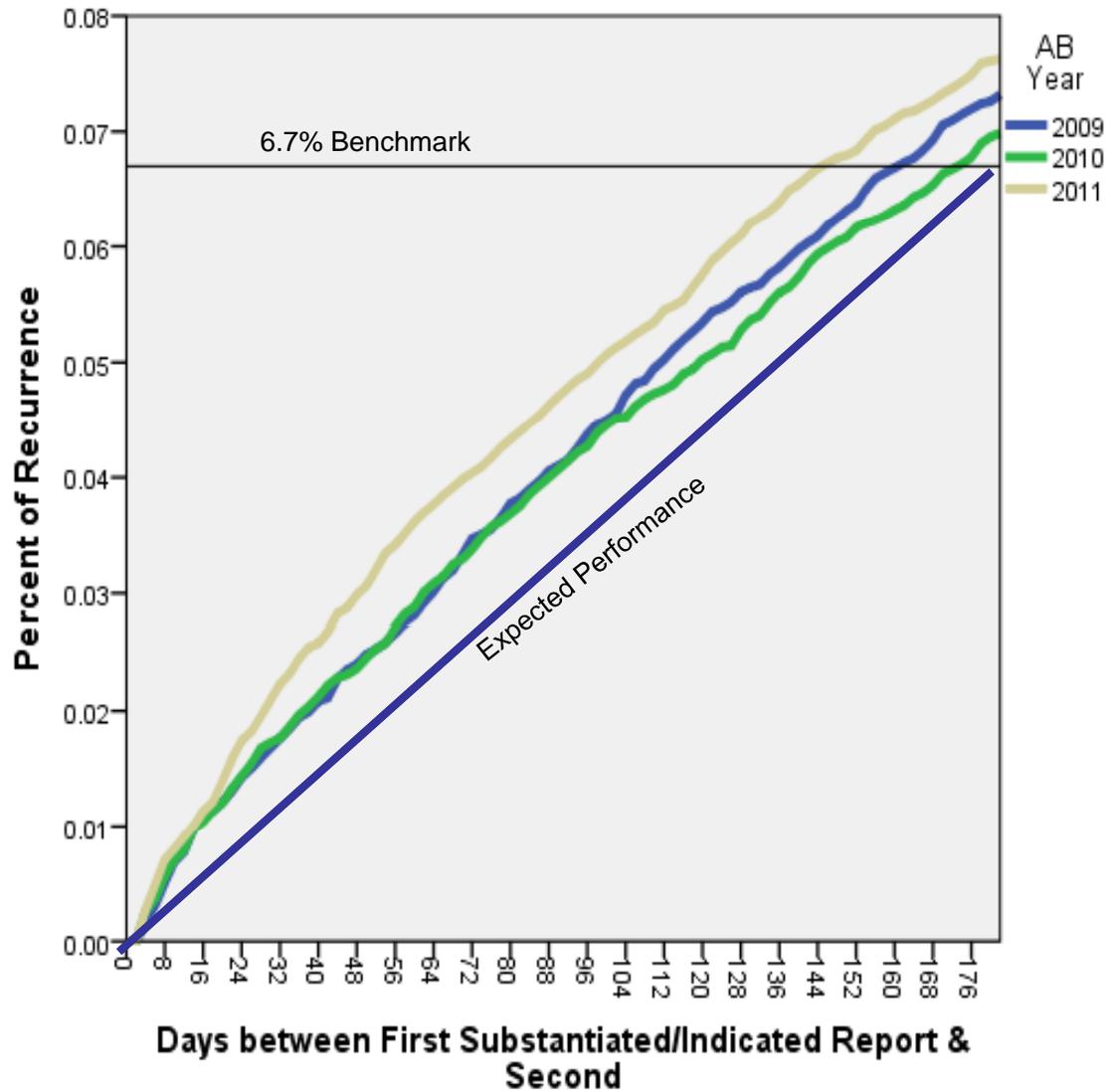


Review of Maltreatment Recurrence

- Maltreatment is based on substantiated and indicated dispositions.
- Maltreatment Recurrence is calculated based on two maltreatments for the same child occurring within six months of each other. It is based on Report Date not:
 - Screening or Disposition dates

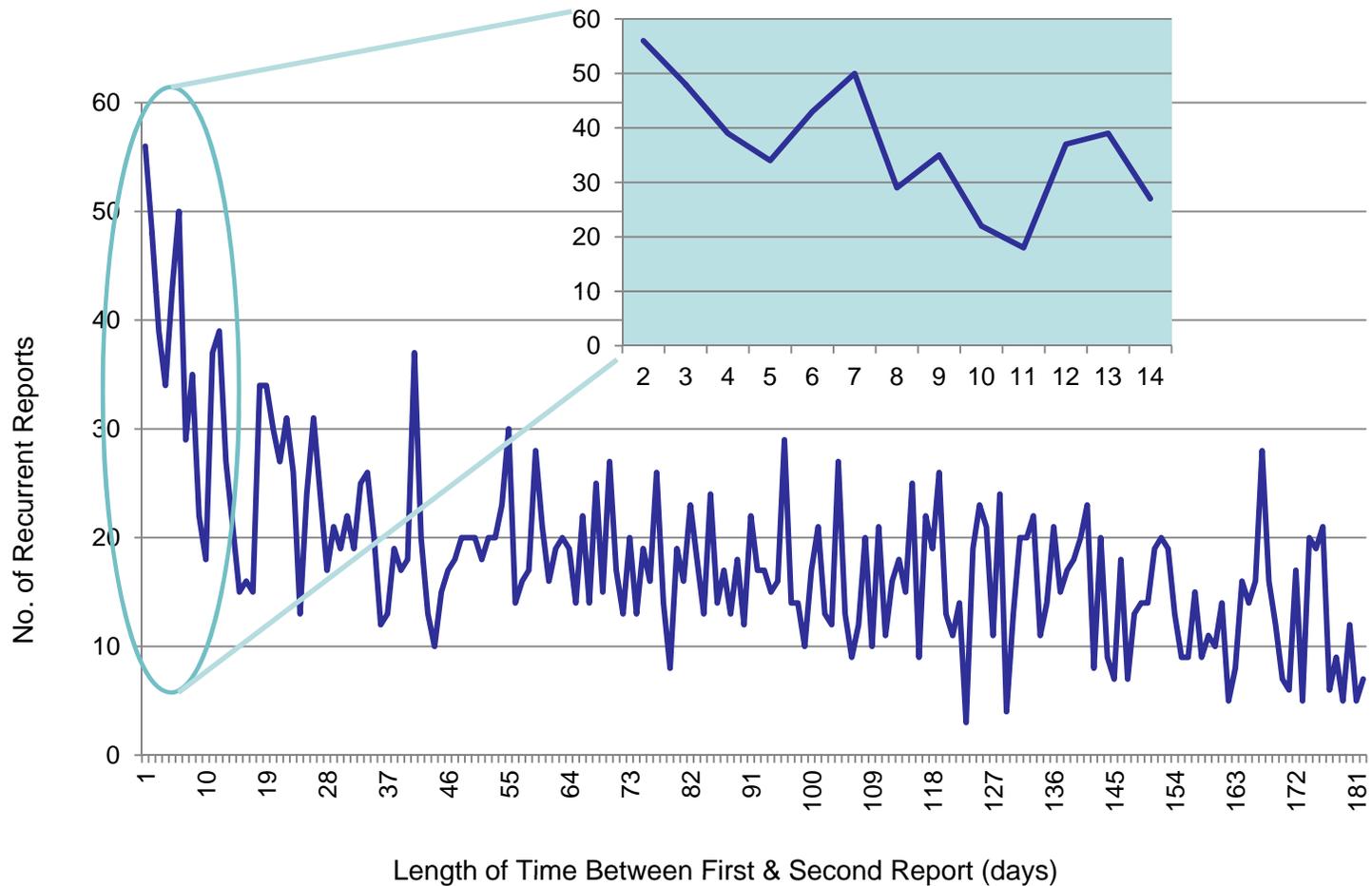


Review of Maltreatment Recurrence





Review of Maltreatment Recurrence





Review of Recurrence

Themes Explored

- Recurrence intake reported within first four days
- Effects of Alternative Response Implementation
- Recurrence Intake: Was maltreatment discovered by the assigned investigator
- Recurrence intake was regarding historical information
- Recurrence intake was a duplicate of intake allegations being currently investigated
- Are safety plans being used when warranted?



Review of Recurrence

Recurrence rate has remained stable through the past decade:

2001--	91.8%	*
2002--	91.8%	*
2003--	91.6%	*
2004--	92.5%	*
2005--	93.2%	
2006--	92.7%	
2007--	93.6%	
2008--	93.7%	
2009--	92.7%	
2010--	93.0%	

* Conversion to same direction as current National Standard



Review of Recurrence

Analysis of Recurrence Intakes

- 2009 Recurrence intake received within 30 days (270)
- 2010 Recurrence intake received within 4 days (42)
 - Substantiated/indicated dispositions with a harm description value of "N/A."
 - 33% of indicated and 20% of substantiated have a harm description of "N/A" in one review period
 - The recurrence intake wasn't a historical intake. The recurrence intake was regarding abuse or neglect that occurred AFTER the first intake.
 - The exception being sexual abuse intakes in which the child disclosed other AP's during the interview process. For 2009, there were 11 instances.



Review of Recurrence

- Many of the recurrence intakes were about repeated reports of different occurrences of the same type of neglect (specifically lack of supervision – young children getting outside).
 - Very few duplicate intakes (2 different reporters calling in about the same incident of abuse or neglect).
- In about 90% of the recurrence intake cases, the children were deemed “safe” on safety response section of the safety assessment.
 - Very few safety plans were in effect during the time between the first and second intake.



Review of Recurrence

Best Practice Guidance Articles

- Developed by ODJFS policy staff, each article addresses specific case practices. The purpose of the practice is identified, rule requirements are listed, and practice strategies are provided as well as a list of additional resources.
- Posted on the SACWIS Knowledge Base at <http://jfskb.com/sacwis/>





Review of Recurrence

- **Case Practice Areas Addressed**
 - Intake and screening, assigning report response priority, child vulnerability, protective capacities, caseworker visits with parents and children
- **Article Titles**
 - Intake and Screening
 - Assigning a Priority Response to a Report
 - Guidance Article on Child Vulnerability
 - Guidance Article on Protective Capacities



Review of Recurrence

- Additional resources developed by CPS staff for caseworker and supervisory staff available on the SACWIS Knowledge Base include:
 - Safety Assessment Factors
 - Child Vulnerability Checklist
 - Protective Capacities Checklist
 - Strengths and Needs Risk Assessment Guide

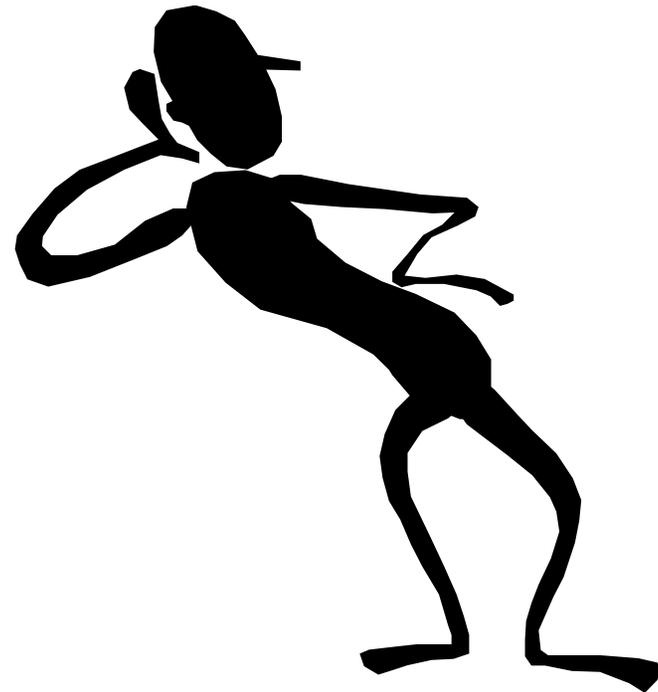




Questions Break

Questions / Comments Regarding

Recurrence





NYTD Follow-Up Survey Targets and Process

Cheryl Wolfe, Cathy Ghering,
Elaine Early Hall and/or Amy Eaton



Follow Up Survey Population

Age 19 Follow-up Population

- Only youth who participated in the NYTD Survey at age 17 are identified in the follow-up population
- Youth who have a 19th birthday during October 1, 2012 – September 20, 2013 are included
- Youth need to take the survey regardless of current foster care status or whether they are still receiving independent living services



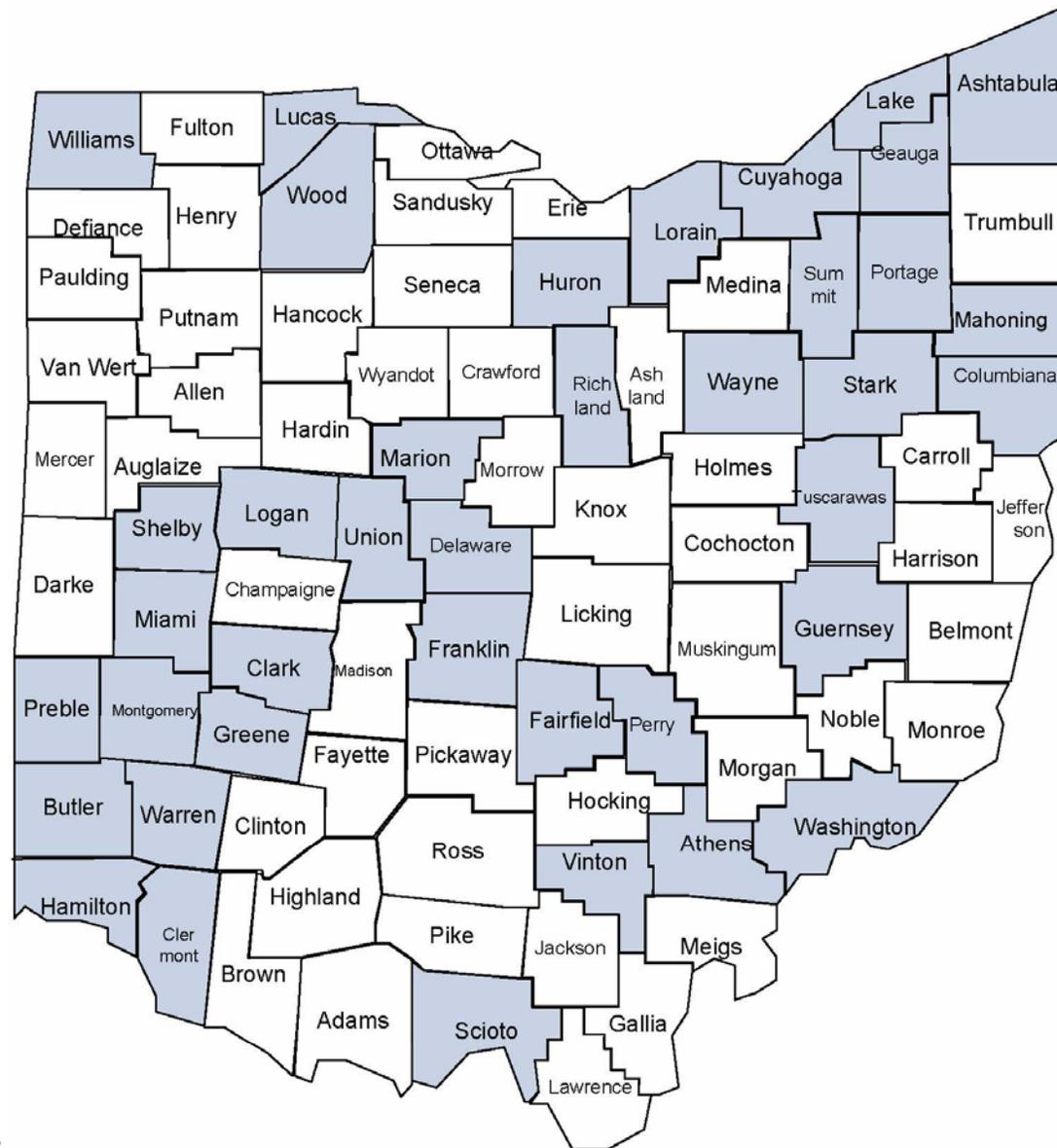
Reporting Period

- Ohio is required to survey youth in the follow-up population during the report period in which the youth turns age 19.
 - Reporting periods are:
 - October 1, 2012 - March 31, 2013
 - April 1, 2013 - September 30, 2013
- The youth may be surveyed before or after the youth turns age 19, as long as the survey is administered during the reporting period.
- Example: Youth turns age 19 on September 1st, 2013. The survey must be completed and reported during the April 1st - Sept 30, 2013 reporting period.





Counties with Youth in the 19 Year Old Sample





Survey Participation Requirements

- To comply with NYTD standards as prescribed by HHS, counties must garner the participation in the outcomes survey of at least 60 percent of 19-year-old youth in the follow-up population who are no longer in foster care and at least 80 percent for youth in the cohort study group who are still in foster care.
- Incentives from the TANF IL funds may be used to assist achieving a higher compliance rate.



What Happens if We Do Not Meet the Standards?

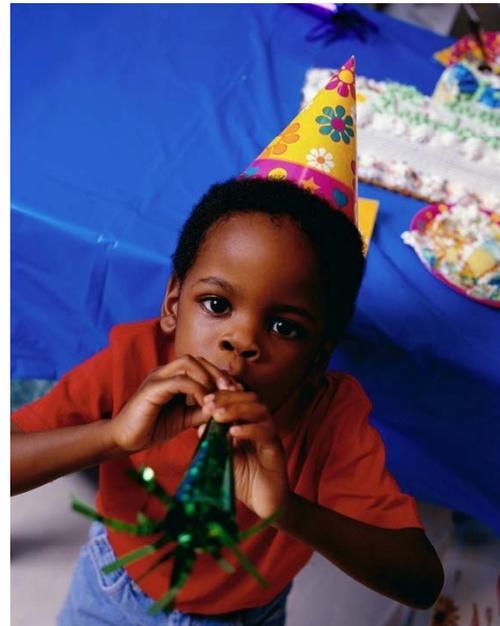
If the data is not submitted timely, error-free and within the participation rate, Ohio will be penalized between one and five percent of their annual Chafee Foster Care Independence Program (CFCIP) allotment for each reporting period, depending on the standard that was not achieved.





NYTD Survey

- NYTD Survey Website - <https://nytd.ohio.gov/nytd/login.do>
- NYTD survey letters can be generated and sent to youth from SACWIS





NYTD Survey Login Page



Login

LastName: *

FirstName: *

MiddleName:

DateOfBirth: * 

SSN: *
(Last 4 digits)

MedicaidNumber:

IVE Number:

[Log In](#)

* Required Fields
Atleast 4 fields are required to login.

Contact

Ohio Department of Job & Family Services
30 E. Broad St., 32nd Floor
Columbus, Ohio 43215-3414

Phone: (614) 466-6282
Fax: (614) 466-2815
TTY/TDD: (614) 752-3951

Development version - 08/27/2012



Generating a NYTD Survey Letter to Youth

Activity Log
Intake List
Safety Assessment
Forms/Notices
AR Pathway Switch
Safety Plan
Family Assessment
Ongoing Case A/I
Specialized A/I Tool
Law Enforcement
Justification/Waiver
Case Services
Legal Actions
Legal Custody/Status
Living Arrangement
Initial Removal
Placement Request
Placement
Visitation Plans
Independent Living
AR Family Service Plan
AR Family Service Review

Independent Living Records
Result(s) 1 to 1 of 1 Page 1 of 1

	Child Name	Effective Date	End Date	Agency	Status
view REPORT		07/23/2010	08/23/2011	Children Services	Closed

Child Name: * Add Independent Living

Reports

Work-Item Type: CASE
Task Type: IL
Work-Item Reference:
Task Reference:

Available Documents

Generate Document:

[Select](#) [Cancel](#)

Independent Living Plan Summary
NYTD Survey Information Letter



NYTD Survey Information Letter

09/13/2012

[Redacted]

Dear [Redacted]

You have been identified as a member of the NYTD (Youth in Transition Database) cohort study group that took the NYTD Survey at age 17. This letter is requesting that you take the follow up NYTD Survey. The survey can be found at the following link: <https://nytd.ohio.gov/nytd>

To login you must use the following information:

- Child's Last name: [Redacted]
- Child's First name: [Redacted]
- Child's DOB: [Redacted]
- Last 4 digits of child's SSN: [Redacted]
- IV-E#: [Redacted]

If you require follow up services, please contact the PCSA (Public Children Services Agency) in the county in which you currently reside.

Sincerely,



Ohio's Sample

- Ohio's Sample has 202 youth that need to have the survey results reported to the ACF.
- Spreadsheets have been sent to Independent Living Coordinators within the 39 identified counties.

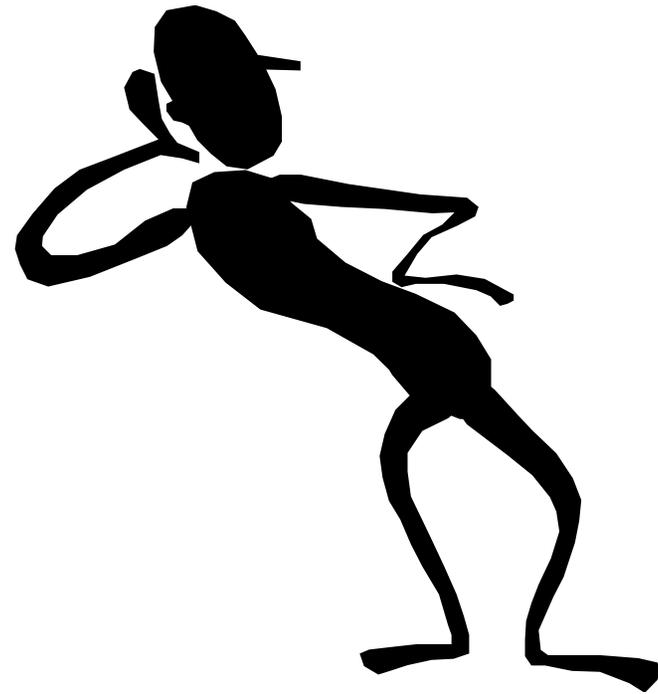




Questions Break

Questions / Comments Regarding

NYTD





New Case Services Report

Kristine Monroe



Purposes of the Report

- Provides an overview of case services being added to cases on a statewide or agency-wide view.
- Provides information on service categories, subcategories, and statuses.
- Provides details on the case services and the person being provided the services to help identify barriers to providing services.



New Services Report

- The report is located in BIC under Public Folders-OFC-Office of Families and Children:
Adult / Child Protection > Management Reports / Case Services Report
- The report measures case services that began during a selected period of time, are currently active, or ended during a selected period of time.





Case Services Report Parameter Page



Department of
Job and Family Services

Report ID: BICRI



Office of Families and Children Child Welfare - Case Services Statistics

Select Year:

- * 2012
- 2011
- 2010
- 2009

Select Month:

- Month
-
- January
- February
- March
- April
- May
- June
- July
- August
- September

Select Agency: (Left Blank will give Statewide)

- Statewide
-
- Adams County Children Services Board
- Allen County Children Services Board
- Allen County Juvenile Court
- Ashland County Department of Job and Family Services
- Ashtabula County Children Services Board
- Ashtabula County Juvenile Court
- Athens County Children Services Board
- Auglaize County Department of Job and Family Services
- Belmont County Department of Job and Family Services

Cancel

< Back

Next >

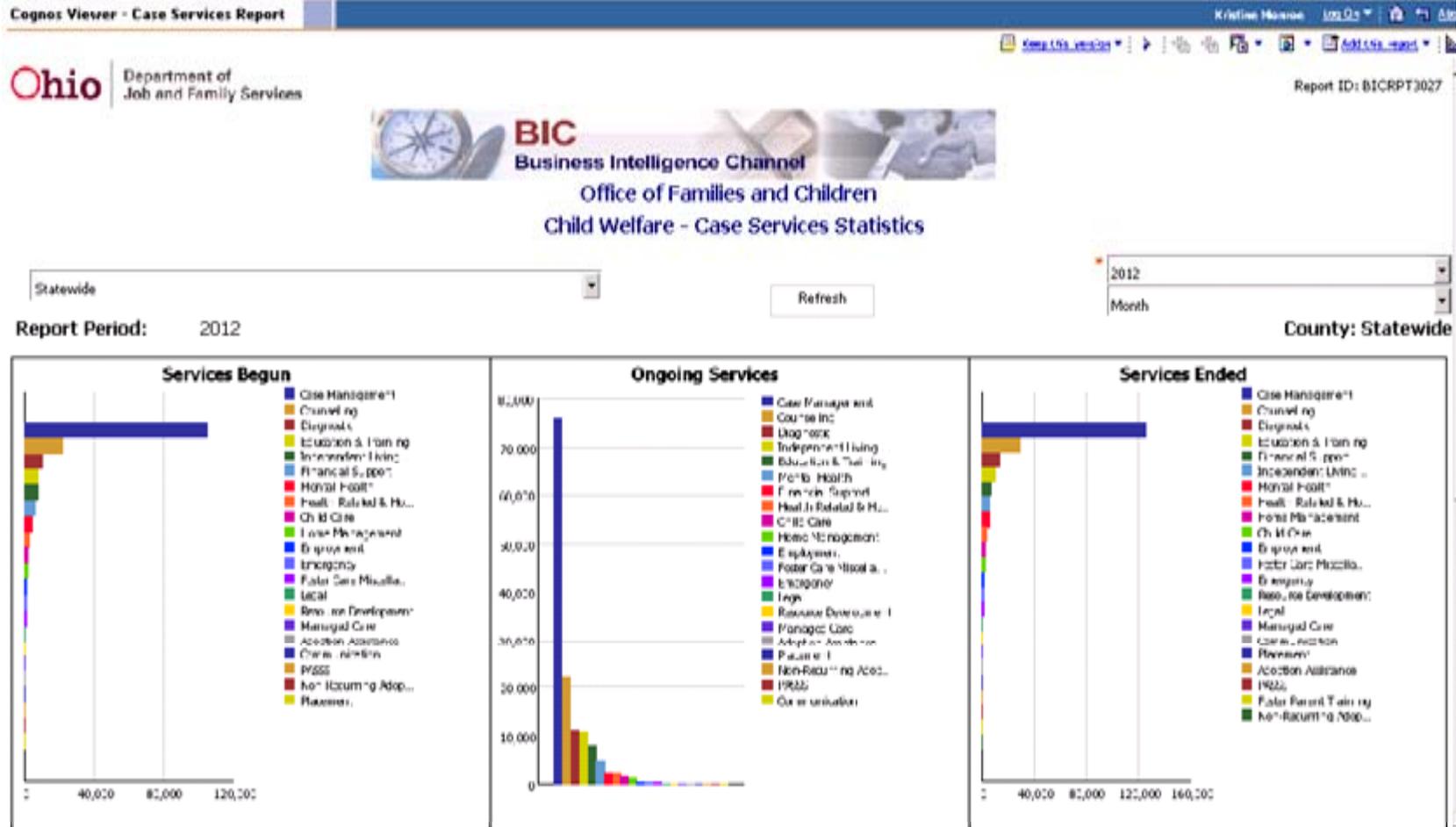
Finish



Department of
Job and Family Services



Case Services Overview Page





Detail Portion of the Case Services Overview Page

Person detail at this level

Case Management	105,135
Counseling	20,925
Diagnostic	10,124
Education & Training	7,337
Independent Living & Transitional Living	7,278
Financial Support	5,661
Mental Health	3,905
Health Related & Home Health	2,233
Child Care	1,725
Home Management	1,226
Employment	340
Emergency	325
Foster Care Miscellaneous	291
Legal	78
Resource Development	59
Managed Care	42
Adoption Assistance	33
Communication	18
PASSS	16
Non-Recurring Adoption	11
Placement	2

Person detail at this level

Case Management	76,032
Counseling	21,948
Diagnostic	11,234
Independent Living & Transitional Living	10,764
Education & Training	8,009
Mental Health	4,829
Financial Support	2,142
Health Related & Home Health	2,082
Child Care	1,704
Home Management	1,555
Employment	539
Foster Care Miscellaneous	485
Emergency	476
Legal	93
Resource Development	63
Managed Care	55
Adoption Assistance	45
Placement	41
Non-Recurring Adoption	14
PASSS	10
Communication	8

Person detail at this level

Case Management	125,483
Counseling	28,049
Diagnostic	12,802
Education & Training	9,728
Financial Support	6,336
Independent Living & Transitional Living	5,106
Mental Health	4,837
Health Related & Home Health	3,000
Home Management	2,176
Child Care	2,088
Employment	815
Foster Care Miscellaneous	644
Emergency	629
Resource Development	81
Legal	71
Managed Care	60
Communication	48
Placement	40
Adoption Assistance	38
PASSS	17
Foster Parent Training	4
Non-Recurring Adoption	3



Service Type Detail

Cognos Viewer - Case Services DT Open Services

Kristine Monroe [Log On](#)

[Keep this version](#) | [Print](#) | [Export](#) | [Add this report](#)

Ohio | Department of Job and Family Services

Report ID: BIC

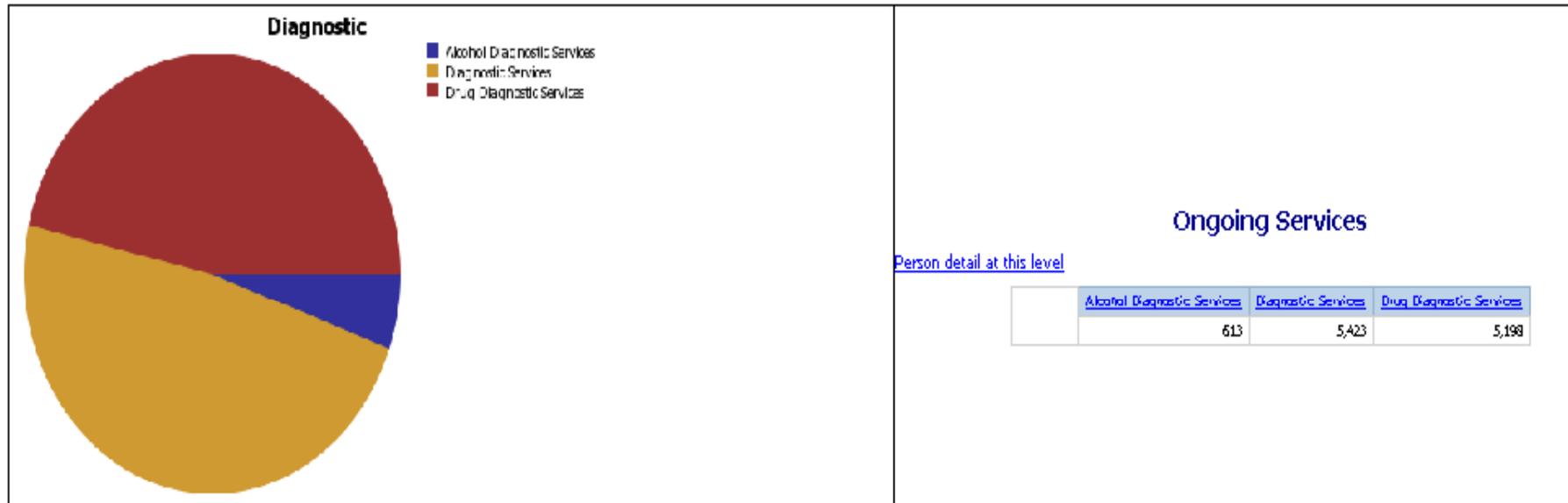


Office of Families and Children

Child Welfare - Case Services Statistics - Ongoing Services

Report Period: Currently Open Services

Agency: Statewide





Drilldown Details



Office of Families and Children

Child Welfare - Case Services Statistics - Person Details - Ongoing Services

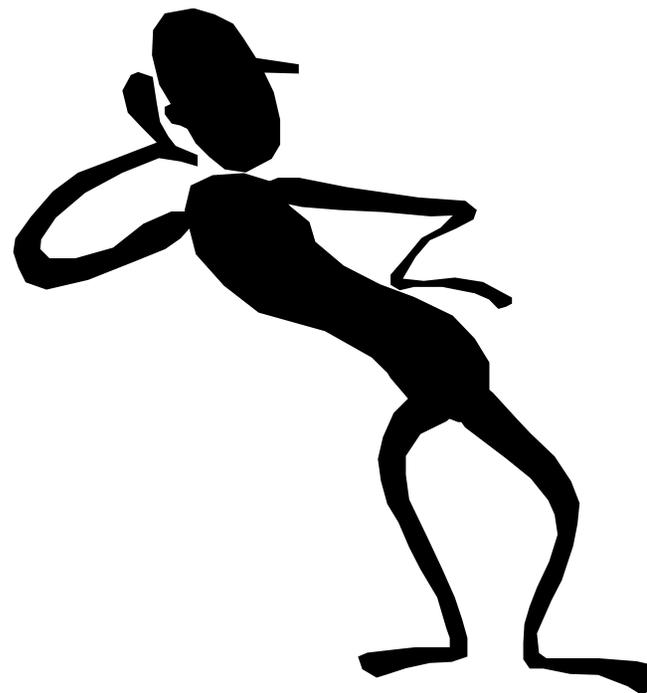
Agency	Case Id	Service Begin Date	Service Ended Date	Person ID	First Name	Last Name	Gender	Age	Race	Ethnicity	Category	Service	Living Arrangement	Service Status	Service Payment	Current Agency Legal Status	Primary Worker	Supervisor
Adams County Children Services Board		Dec 17, 2008					MALE	20	White	Not Hispanic/Latino	Diagnostic	Diagnostic Services	No	REFERRED	No			
Adams County Children Services Board		Feb 14, 2012					FEMALE	32	White	Not Hispanic/Latino	Diagnostic	Diagnostic Services	No	NEEDED	No			
Adams County Children Services Board		Feb 14, 2012					MALE	28	White	Unable to Determine	Diagnostic	Diagnostic Services	No	NEEDED	No			
Adams County Children Services Board		Nov 29, 2005					MALE	23	White	Unable to Determine	Diagnostic	Diagnostic Services	No	REFERRED	No			
Adams County Children Services Board		Feb 16, 2012					FEMALE	28	White	Unable to Determine	Diagnostic	Diagnostic Services	No	NEEDED	No			
Adams County Children Services Board		Feb 16, 2012					MALE	47		Not Hispanic/Latino	Diagnostic	Diagnostic Services	No	NEEDED	No			



Question Break

Questions / Comments Regarding

New Case Services Report





AFCARS Review Findings and Enhancements

Kristine Monroe / Tim Doyle-Wenger



AFCARS Review Findings and Enhancements

- Ohio's AFCARS State Assessment Review was held 08/20/2012 - 8/24/2012.
- Thank you to participating counties/staff and those who provided review case files!
- Overall, the review went well. Several AFCARS report code / SACWIS changes are underway and we need to improve data entry consistency in key areas.



What Happens Next?

- State team is modifying report code to resolve short term/immediate issues – due 10/24
- ACF issues final report within 60-90 days
- Ohio submits formal response and negotiates long term corrective action plan – 2 year time frame assuming no legitimate factor (budget limitations etc.)





Findings

Highlights of Needed AFCARS Code Changes

- Each detention leave must be counted as a placement move in the AFCARS code. This will drastically increase placement counts for children in the CFSR Placement Stability measure.





Findings, Continued

- Once a child has been in care for six months, if no information is present regarding diagnoses or lack of diagnoses on the characteristics page, item is counted as a missing record.
- The code is currently defaulting records with no value selected for “**Previously Adopted**” to **Unable to Determine**. The code will be changed to report these records as blank.



Recommended System Enhancements

Recommended Enhancements to SACWIS

- Add a method to easily identify when a child's entire placement episode spans 24 hours or less.
- Add a method to capture when privately adopted children who receive a subsidy are adopted from another state or internationally.
- Create an intuitive link between the person characteristics tab and the medical tab.



What Can Counties Do?

- Review AFCARS elements with staff, they are highlighted with @ symbol on SACWIS screens
- Run the new AFCARS exception report and correct identified errors
- Review AFCARS data frequently and work with staff to ensure information is entered/corrected timely





What Can Counties Do?

- Participate in AFCARS JAD / testing work
- Review AFCARS knowledge base and training webinars at <http://www.youtube.com/user/ODJFSOCF/videos?view=pl>
- AFCARS is submitted to ACF November 14th and May 15th of each year
- AFCARS is the CFSSR permanency baseline report – data quality/timeliness impact PIP and potential penalties





Helpful Links

- KB Article on the AFCARS Screen and AFCARS Field Indicators:
<http://jfskb.com/sacwis/attachments/article/415/Viewing%20the%20AFCARS%20Screen.pdf>
- KB Article on the AFCARS Elements and where they pull from in SACWIS:
<http://jfskb.com/sacwis/attachments/article/401/Generating%20AFCARS%20Data%20for%20Foster%20Care%20Report.pdf>



Helpful Links

- Federal webinars related to the AFCARS Report:

<http://jfskb.com/sacwis/index.php/afcars-training-videos>

- Information related to AFCARS Assessment Reviews:

<http://www.acf.hhs.gov/programs/cb/systems/afcars/review.htm>



Question Break

Questions / Comments Regarding

AFCARS Review Findings
and Enhancements





Review of FCM Workload

Kathy Taylert and Genia Dickinson



Financial Workload Purpose

- To assist county eligibility specialists and supervisors in accessing and managing a child's Title IV-E Foster Care Maintenance (FCM) records and Adoption Subsidy records.
- To help eligibility workers manage their workload for children in foster care and for those children receiving adoption subsidies





Financial Workload Purpose, cont.

- To help eligibility supervisors in assigning/reassigning children to different financial workers
- To help in quickly identifying the financial worker responsible for a given child
- To ensure financial information is accurate and the system supports multiple delivery structures/business processes





Financial Workload What's In It for Me?

The SACWIS Financial Workload enables County Eligibility Specialists to:

- View all assigned adoption subsidy records and IV-E FCM records in one place
- Link directly to child's person profile, child's case record, IV-E records and payment history
- Complete subsidy reviews, reasonable efforts redeterminations
- Sort workload assignments by different sort values such as child's name, child's age, eligibility or reimbursability effective / end dates, subsidy begin / end dates, last review date, etc.
- View the names of other assigned IV-E workers
- View ticklers associated to each work-item



Financial Workload What's In It for Me?

Eligibility Specialist Supervisors, have the same capability as eligibility specialist, *plus* the additional functionality to:

- View and manage all Financial Workload assignments for themselves, their workers and for other IV-E units
 - Create Assignments
 - Edit existing assignments
 - Edit system automated assignments
 - Transfer assignments to other workers
 - End assignments
- View Ticklers
- View and search for assignments by worker
- View and search for assignments by person (child id)





Financial Workload is Optional

Using the SACWIS Financial Workload is Optional:

- All eligibility specialists and supervisors with appropriate security can still view/edit all IV-E FCM and adoption subsidy records without assignment
- Financial Workload offers a way to access and manage your assigned work-items quickly and more efficiently





Financial Workload Automatic Assignment & Automatic Termination

For Adoption Subsidies, SACWIS is designed to:

- Automatically assign adoption subsidy eligibility records to the worker who completes and saves the adoption subsidy eligibility record with an approved status.*
- Terminate the adoption subsidy worker's assignment when the adoption subsidy end date is reached.
 - The worker's assignment to the subsidy record will terminate the last day of the month following the month the adoption subsidy ended. Instead of terminating immediately, this delay will give the worker time to extend the subsidy if an extension is required.

* Supervisors will always have the ability to un-assign or reassign system-automated assignments.



Financial Workload Automatic Assignment & Automatic Termination

For IV-E FCM Records, SACWIS is designed to:

- Automatically assign FCM eligibility to the worker at the time the **Determine Eligibility** button is clicked.*
- Terminate the worker assignment when the child's custody episode ends or the child's case is transferred to another agency.

* Supervisors will always have the ability to un-assign or reassign system-automated assignments.





Financial Workload Other Changes/Enhancements

- System Generated IV-E Notifications sent to the assigned IV-E worker only
- Associated reports* can be generated based on assigned IV-E worker
 - Adoption Subsidy Annual Review Due
 - Adoption Subsidies Terminating
 - Eligibility Determinations Past Due
- New Assignment grid on Case Overview displays the IV-E worker(s) assigned to the child's IV-E records
- Names of assigned workers display on eligibility / reimbursability and adoption subsidy records

* Reports are generated from the Administration tab > Reports tab.



Financial Workload Other Changes/Enhancements (cont.)

- Last Modified By and Modified Date displays on eligibility / reimbursability records
- Tickler functionality in Financial Workload operates in the same way as it does for case
 - Completion of work-item will remove the tickler
 - Ticklers that appear in the financial workload will be for IV-E FCM and adoption subsidies
- New search and sort capabilities

*Reports are generated from the Administration tab > Reports tab

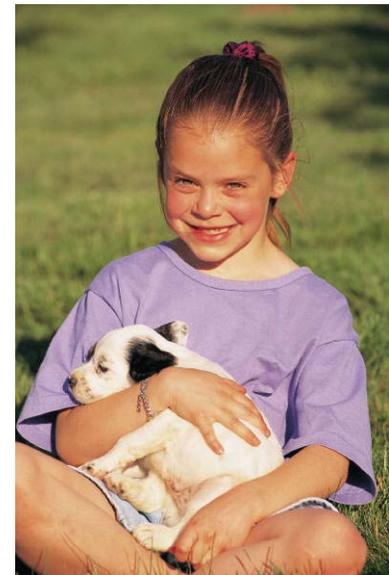


Financial Workload Security

SACWIS Security Needed

Workers currently known to the system as **Eligibility Specialists** and/or **Eligibility Specialist Supervisors** will need to the following user groups added to their security profiles to access the Financial Workload:

- For Eligibility Specialists:
 - Eligibility Specialist Workload
- For Eligibility Specialist Supervisors:
 - Eligibility Specialist Workload
 - Eligibility Specialist Assignments





Financial Workload County Feedback & Webinar/Knowledge Base Article Links

- Are county IV-E Eligibility Specialists and IV-E Supervisors using the Financial Workload Functionality? If so, is it helpful?
- Link to SACWIS Financial Workload Webinar (9/5/2012):
 - <http://www.youtube.com/watch?v=xSpnqpNBhW4&feature=plcp>
- Links to SACWIS Financial Workload KB articles:
 - <http://jfskb.com/sacwis/attachments/article/420/Managing%20the%20Financial%20Workload%20for%20Supervisors.pdf>
 - <http://jfskb.com/sacwis/attachments/article/419/Managing%20the%20Financial%20Workload%20for%20ES.pdf>



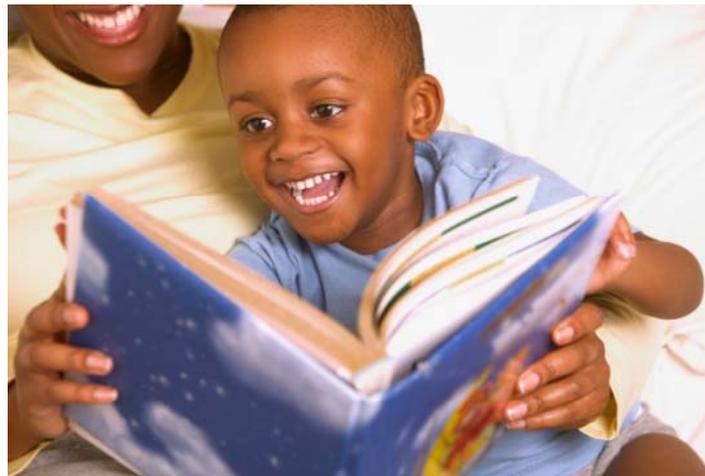
CRIS-E Interface

Crystal Ufferman and Linda Ferguson



CRIS-E Interface

- CRIS-E Interface is important because eligibility is impacted when a youth enters and/or leaves care
- State and Feds are working on greater operability between dependent systems (integrated eligibility system) and potentially more mandated interfaces





CRIS-E Interface

- Approval and sign-off from the CRIS-E Program staff was received on 08/14/2012
- 3 weeks of CRIS-E Interface County Testing
- CRIS-E Interface went live on August 23rd Build 2.1

The screenshot shows the CRIS-E Data Inquiry web application. At the top, there is a navigation bar with tabs for Home, Intake, Case, Provider, Financial, and Administration. Below this, a secondary bar shows 'Services', 'Eligibility', 'Payment', 'Benefits', 'JFS 04280/04281', and 'State Data Mgt'. A 'help' link is visible on the right. On the left side, there is a sidebar menu with the following items: CRIS-E Inquiry (expanded), Eligibility/Reimbursability, Adoption Subsidy, Medicaid Eligibility, CRIS-E Inquiry History, Medicaid Mailing Info, and Medicaid Card History. The main content area is titled 'CRIS-E Data Inquiry' and contains a radio button selection for 'Public' (selected) and 'Private'. Below this is a search section with a 'Person Search' button, a '- or -' separator, and a 'Person ID:' input field with a 'Go' button. At the bottom of the search section, there are labels for 'Name:', 'Person ID:', 'DOB:', 'Gender:', 'SSN:', 'Title IV-E #:', 'CRIS-E Recipient ID:', 'Initial Custody Date:', and 'Last Query Date:'. A 'Clear Form' button is located at the bottom left of the main content area.



CRIS-E Interface Security

CRIS-E Interface Worker User Group contains the following profiles:

- **CRIS-E Notification Worker** – Can transfer demographic data and send the 10-day notification informing a worker that the child is in the IV-E agency's custody. In addition, the system will generate a notification when the child custody has been terminated CRIS-E Notification Worker
- **CRIS-E Transfer Data Worker** – Can transfer selected demographics and all financial information that SACWIS receives from CRIS-E generated data to determine eligibility. Additionally, CRIS-E historical data can be viewed.
- **CRIS-E Inquiry History Worker** – Will have access to **view only** history records that occurred during a current / historical custody span.
- **State CRIS-E Interface Worker** – Will have the ability to launch the CRIS-E interface for a child in the custody of any agency. The State worker will also have access to the CRIS-E history to view CRIS-E inquiry data for a person. However, the State worker will not be able to transfer data and send notifications.



CRIS-E Interface

Trouble Shooting for Connectivity Issues:

- **Message when web service is down:** “CRISE Interface experienced an error retrieving the requested information.”
- **Message with an error processing the results:** “CRISE Interface experienced an error processing its results.”
- **Message when CRISE is down:** “CRISE Interface is unavailable at this time.”





CRIS-E Interface

Helpful Hints

- Select the appropriate custody date before the initial launch.
- The selected **CRIS-E Case Member** must match the **SACWIS Case Member** in order to transfer the correct data.
- CRIS-E data transferred to the Person module is identified by a CRIS-E flag. Therefore, it's important to verify the person before transferring.
 - On the SACWIS Case member list, the person name is highlighted in red along with an information icon to help identify the member was previously matched.
- The Demographics/Financial screen displays some of the data extracted from CRIS-E. To view the complete list, go to the CRIS-E History.
- Data Transfer vs. Notification
- Notification will only be sent to the CRIS-E cases that are associated with ADC/OWF.



CRIS-E Interface

Demo of CRIS-E Interface

Future / Suggested Enhancements

- CRIS-E Inquiry Report
- Adding a filter on the Potential Match Screen
- New search function
- CRIS-E Inquiry History Screen



CRIS-E Knowledge Base Article:

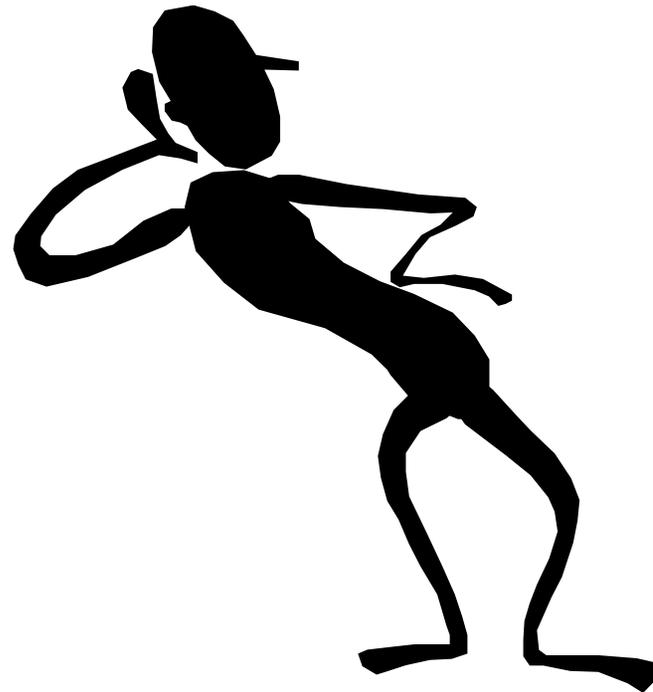
<http://jfskb.com/sacwis/index.php/financial/104eligibility/413-navigating-the-cris-e-data-inquiry-screen>



Question Break

Questions / Comments Regarding

CRIS-E Interface





Court Overhaul Phase II

Sharon Graham, Melissa Cromwell
and Lindsay Williams



Court Overhaul Phase II

The second phase of the Court Overhaul is underway. There are three areas of enhancements in this phase:

- Maintaining Court Information
- Linking Legal Actions
- Permanent Custody (PC) Appeals



Maintaining Court Information

- The method in which the court information of Judges, Magistrates, Court names and addresses are housed and maintained in SACWIS.
- Court Information is now maintained under the Administration tab.
- A webinar was held on August 30th discussing these changes.





Linking Legal Actions

- A new method of grouping (child specific) legal actions.
- Legal actions are now child-based.
- Increased flexibility to group and mark as created in error.
- Added the copy feature to all legal actions.
- A webinar was held on September 11th discussing these changes.



Permanent Custody (PC) Appeals

- Ability to record detailed information when a child PC legal status is under appeal.
- Increased flexibility to record specific information on the Ruling record.
- The IPT team has begun gathering requirements.





Court Overhaul Phase II

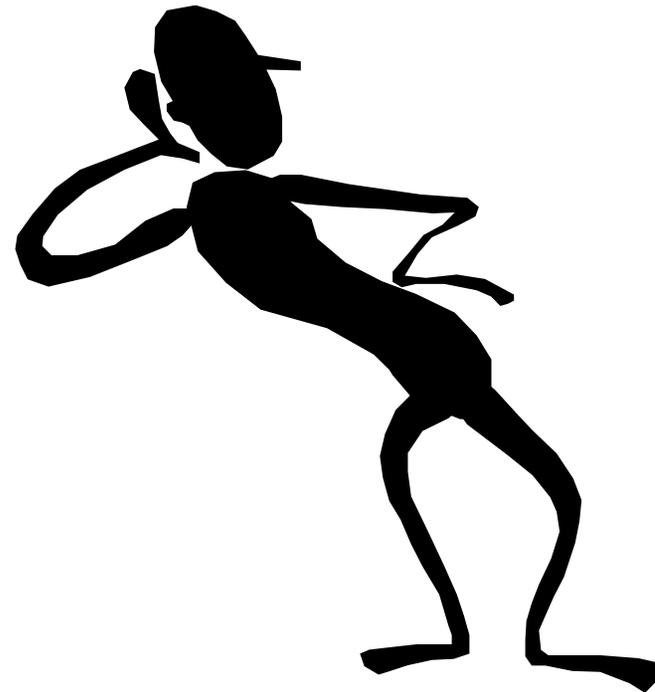
- These new areas of Court functionality are still in the development stage.
- No planned Build(s) at this time.
- We welcome users to test these three areas in UAT testing.
- Future webinars on complete functionality; dates TBD.
- Future KBAs for each of these areas of change near the Build release.



Question Break

Questions / Comments Regarding

Court Overhaul Phase II





Monthly Visitation Review Where are We

Tresa Young



Monthly Visitation Review – Where are we

- Ohio's monthly visit performance continues to improve – Target goal = 90%
- Ohio's FFY 12 data due in Dec. 2012
- FFY runs 10/1/11 – 9/30/12
- Data entry lag still has an impact
- Current performance: 10/1/11 – 8/30/12 = 94%,
August and September visits still pending – all
data entry efforts matter...

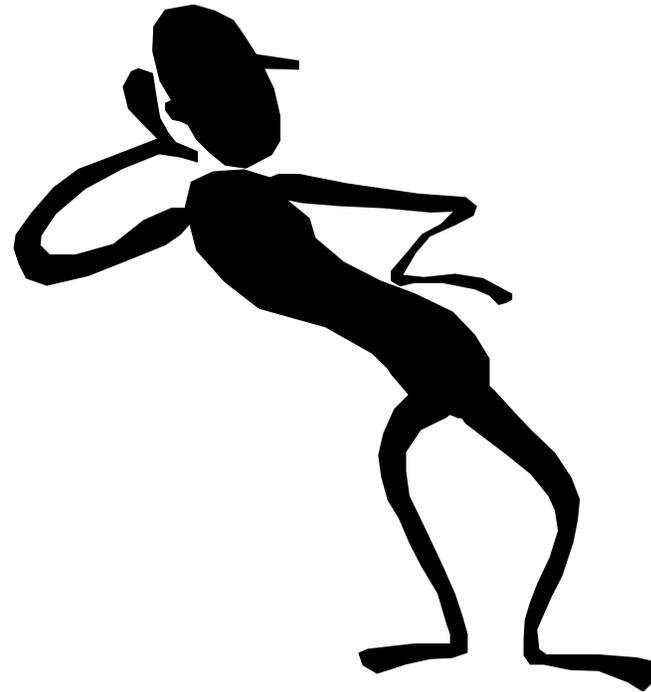




Question Break

Questions / Comments Regarding

Monthly Visitation





Thank You

