

Project Infrastructure

Office of Families and Children

The **Office of Families and Children** (OFC) is responsible for state level administration and oversight of programs that prevent child abuse and neglect; provide services to abused/neglected children and their families (birth, foster and adoptive); license foster homes and residential facilities; and investigate allegations of adult abuse, neglect and exploitation. OFC provides the child welfare policy direction and decisions for the implementation of the Ohio's Statewide Child Welfare Information System (SACWIS).

The **Bureau of Automated Systems** is one of three Bureaus within the OFC. The Bureau of Automated Systems is comprised of business staff responsible for the development, implementation, maintenance and support of Ohio's SACWIS. The Bureau Chief of Automated Systems serves as the Business Project Manager for the SACWIS Project and the Bureau staff makes up the Business component of the Project Team.

Office of Information Services (OIS)

The **Office of Information Services** (OIS) works to support the business functions and the delivery of health, human, and employment services through the application of information technology. OIS sets and administers the enterprise policies, standards and procedures for the portfolio of projects and technology at ODJFS. OIS supports the delivery of programs to millions of recipients through the development and round-the-clock operation of automated information systems. Due to the number of end-users and technologies supported, OIS is one of the largest and most complex IT organizations within Ohio state government. OIS is staffed by approximately 700 state and contract employees.

OIS is comprised of four areas that support the mission of ODJFS. The following is a description of each of the four areas which are supported by the Business Management Resources Section and Business Unit. IT Portfolio Management services are structured around the disciplines of portfolio, program, and project management. IT Portfolio Management concentrates these disciplines within an organization that provides direct management or oversight of IT projects and programs throughout the OIS. Architecture & Engineering identifies, transfers and integrates new technologies into IT environment. Application Development provides teams of skilled staff and processes necessary to estimate, develop, test, implement and maintain all ODJFS IT application software. This area ensures adequate resources for a wide range of application development, systems analysis and business process competencies, including planning for development in new technologies and sun-setting older applications. Production is responsible for day-to-day production environment.

SACWIS Project Team

The SACWIS Project Team has functioned as an integrated Project Team consisting of full-time dedicated OIS and Business staff since the Project's inception in 1997. The Project Team is comprised of staff from the Office for Families and Children, Bureau of Automated

Systems and Office of Information Services (OIS). The Project Sponsors are the ODJFS Health & Human Services Assistant Director and the OFC Deputy Director. The Project's Senior Management Team is comprised of the Business Program Director/OFC Project Manager, OIS Client Partner, Requirements, the OFC New Initiatives/Data Reporting Manager, the OFC Integrated Help Desk Manager, the OFC Business Support/Testing Manager, the OFC Budget Coordinator, the OIS PMO Team Lead, the OIS JAVA Applications Solutions Manager, the OIS Software Development Manager, the OIS Production Data Management Manager, the OIS Platform Manager, the OIS ESTC System Testing Manager, the OIS Open Systems Monitoring Manager, the OIS Service Desk Manager, the OIS Network Administration Manger, the OIS Business Intelligence Manager, and the Vendor Project IDA Manager.

The State Project Team consists of fifty dedicated staff members. The Project Team's sites are located in the Lazarus Building, 50 W. Town Street, Columbus, Ohio and at the Columbus International Air Center, 4200 E. 5th Avenue, Columbus, Ohio.