

APPENDIX E

OHIO MANAGED CARE PROGRAM ANNUAL OPPORTUNITY MONTH PROCESS - 2006

Selection Change Opportunities

Managed care plan (MCP) members may voluntarily disenroll from an MCP, however, the members' ability to initiate change from an MCP is limited. Unless in a voluntary region, members are permitted to change MCPs at any time without cause during their **initial three months of MCP selection** or during **annual opportunity months**. At other times, members may request change only under specific circumstances as described in Ohio Administrative Code Rule 5101:3-26-021.

Members in mandatory counties must choose another MCP at the time of change. Members in voluntary counties may choose another MCP, or request to return to Medicaid FFS.

Annual Opportunity Notification

MCP eligibles are notified in writing by ODJFS of their ability to change MCPs, the options available, and the related procedure, **at least sixty days prior to the beginning of an annual opportunity month** in their region of residence. Consumers will also continue to receive a Consumer Guide prior to their annual opportunity month.

MCP Marketing Mailings

In the month immediately preceding an annual opportunity month, MCPs serving participating regions have the opportunity to mail ODJFS-approved materials to all eligibles residing in county(ies) served by the MCP. Mailing arrangements are made solely through Bureau of Managed Health Care (BMHC). The MCP must notify BMHC two months prior to the mail month of their intent to mail (i.e., an MCP would notify BMHC in September for a November mailing). MCPs are billed for the cost of each mailing.

Annual Opportunity Change Effective Dates

Annual opportunity change requests are processed the month following the annual opportunity month with an effective date of the next succeeding month (i.e., requests made during February are processed in March for an April effective date).

ANNUAL OPPORTUNITY MONTH SCHEDULE

The following chart lists the month of annual opportunity, the region(s) assigned to the month, the CRIS-E notification mail month, the MCP marketing material mailing months and the MCP change effective dates. These dates are likely to change before the contract goes into effect on July 1st, 2007.

<u>Month</u>	<u>Region</u>	<u>Notices Mailed</u>	<u>MCP Mailing</u>	<u>Change Date</u>
ABD:				
January	Northeast	November	December	February
February	Southwest	December	January	March
March	Northwest West Central	January	February	April
April	East Central Southeast Central	February	March	May
May	Northeast Central	March	April	June
CFC:				
June	East Central	April	May	July
July	West Central Southwest	May	June	August
August	Southeast	June	July	September
September	Northwest	July	August	October
October	Northeast	August	September	November
November	Central	September	October	December
December	Northeast Central	October	November	January

Note: 1. Notices are sent out in the middle of the designated month. 2. The Effective date of change for consumers who call to change their health care option after state cut-off will be the next effective month.