Fundamentals of WIOA

Adult and Dislocated Workers
Roles and Responsibilities
The Data Hub
Technical Assistance
Family Tree

Fiscal
Policy

DOL
Says

$ $$ $ $ $ $ $ $

TA Unit

Graig
Mary
Paige

Linda

Jay

Kristin

Julie

Scott

Fiscal

Policy
Program Monitoring

Program Responsibilities
- Interpret
- Provide guidance
- Train

Continuous Improvement Plan/Resolution

Monitor Responsibilities
- Review
- Interview
- Report
Workforce – A Brief History
And now…

WIOA
Enhance The Workforce Delivery System

Enrich Services to Individuals and Businesses

Advance Partner Linkages

Increase Return on Investment
WIOA Overview
Federal

State

Local
Board Composition

- Business
- Education and Training
- Workforce Representatives
- Government and Economic Development
Strategic + Operational = Workforce Development Board Responsibilities
Local and Regional Planning

Shared Understanding

- Local area’s workforce needs
- Vision of how system can be designed to meet those needs
- Key strategies to realize this vision
OhioMeansJobs Center
Required Partners
Services to be provided, including coordination and delivery

Funding of services and operating costs

Referral processes

The MOU addresses:

Methods to ensure customer needs are met
Career services

OhioMeansJobs system must provide:

Access to partner programs and activities

Access to training services
Certifying OhioMeansJobs Centers

Phase 1 – “Must Meet” Standards

Phase 2 – Quality Assurance

Phase 3 – Ongoing Continuous Improvement
Understanding WIOA Services

Adult & Dislocated Worker Eligibility
Work
Selective Service
Age 18 or older
WIOAPL 15-02 (Adult & Dislocated Worker Eligibility)

- Key Definitions
- Legal Requirements
- DW Conditions
WIOAPL 15-02

- Attached to Workforce
- Public Assistance
- Underemployment
Eligibility vs. Appropriateness

No entitlement!

A difference!
- Wanting
- Needing

Keys!
- Eligibility
- Appropriateness
Dual Enrollment

Dual Dislocated Workers

Dual Adult CCMEP
Eligibility Documentation
Eligibility Documentation

WIOAPL 15-07 (Source Documentation for WIOA Eligibility)

- Self-sufficiency
- Documentation for Training
WIOA Adult Documentation

Age 18 or older

Selective Service

Work
1. Low Income
2. Basic Skills Deficient
WIOA Dislocated Worker Documentation

Work

Selective Service

Age 18 or older and lost job through no fault
WIOA Dislocated Worker Categories

Files must clearly indicate which category the participant meets.
A

Terminated or Laid Off
Unlikely to Return
Plant Closure or Substantial Layoff
Self-Employed Individual
Displaced Homemaker
Military Spouse
Service Delivery
Sequence of Services?

No order of services

Based on needs
What about Core and Intensive Services?

Career Services

Training Services
Priority of Service

- Basic Skills Deficient
- Low-Income & PA Recipient
- Veterans & Eligible Spouses
Career Services

Basic Career Services

Individualized Career Services

Follow-up Services
Career Services

Basic Career Services
Not Triggering Participation in WIOA
• Self-Service or staff involvement
• Does not trigger participation in WIOA or Performance

Basic Career Services
Triggering Participation in WIOA
• Require time from staff
• Eligibility must be determined
• Triggers participation in WIOA and Performance

Individualized Career Services
• Tailored to the needs of customer
• Significant time from staff
• Triggers participation in WIOA and Performance

Follow-up Services
• Useful in order to maintain employment
• Available a minimum 12 months following first date of employment
• Do not extend the date of exit
Determination of Eligibility for WIOA Services

Outreach, Intake and Orientation

Self-directed Job Search Assistance

Group Workshops

Labor Market info from OhioMeansJobs.com
Initial Assessment of skills, literacy, aptitudes

Staff-directed Job Search Assistance

Placement Assistance

Career Counseling

Supportive Service needs assessment
Comprehensive and Specialized Assessments

Individual Employment Plan (IEP)

Group or individual counseling

Internships and Work Experiences

Workforce Preparation Activities
Career Services

- Basic Career Services Not Triggering
- Basic Career Services Triggering
- Individualized Career Services

Follow-up Services

Assistance with Employer Benefits

Financial Literacy/Budgeting Assistance

Supportive Services

Counseling Regarding the Workplace

Referrals to Community Resources
Bilbo Baggins uses the resource room to search OhioMeansJobs.com for local jobs.

Basic Career Service NOT TRIGGERING Participation in WIOA
Lisa Simpson is placed with a local employer for 3 months to build technical and job awareness skills.

**Individualized Career Service**
Jon Snow works with WIOA staff to gather information on in-demand careers for career counseling.

Basic Career Service TRIGGERING Participation in WIOA
Ohio’s Rapid Response System
1998- Through WIA, states are responsible for providing Rapid Response services.

2009- Rapid Response services were extended to all workers affected by layoff/closure, regardless of the size of layoff.

2012- DOL emphasizes layoff aversion in Rapid Response with the release of TEN 09-12.

2014- WIOA emphasizes an increased coordination between Trade and Rapid Response.
Rapid Response means…

Reemployment
What is Rapid Response?

A series of activities provided by the State to assist dislocated workers in obtaining reemployment as soon as possible.
What does Rapid Response do?

- Help employers stay in business if they are facing difficulty
- Help employers get new employees when they have hiring needs
- Help workers gain skills or training in order to keep their current job
- Help workers transition to new employment if laid off
What triggers Rapid Response?

- The filing of a TAA petition
- Announcement or notification of a permanent closure
- A mass layoff dislocation resulting from a natural or other disaster
- Announcement or notification of a mass layoff
Worker Adjustment Retraining Notification

WARN
Non-WARN

Simply put, does not meet WARN requirements

More than 70% of Ohio businesses are small to medium sized

Notification can come from:
1. Employer announcement
2. News media
3. Word of mouth
Who does Rapid Response serve?
Customers

Employers

Dislocated Workers
It is only when we serve both groups that we benefit the whole. Ohio Environmental Council
Rapid Response services can include:

- Transition Center
- Peer-to Peer Network
- Targeted Workshops
- Career Counseling
- Education/Career Fairs
- Reverse Job Fairs
How do we know which services are appropriate?
Surveys help local areas customize services to the specific needs of each dislocation event.

- Workforce demographics
- Area of residency
- Career interests
- Education level
- Veteran status
WIOAPL 15-16 Rapid Response Program Requirements - Layoff Aversion

“The Workforce Innovation and Opportunity Act (WIOA) RR program is designed to be proactive by providing layoff aversion services. Layoff aversion is one of the required early intervention services that the local area RR service delivery system must make available”
USDOL considers a layoff averted when:

1. A worker’s job is saved with an existing employer that is at the risk of downsizing or closing

2. A worker at risk of dislocation transitions to a different job with the same employer

3. A worker at risk of dislocation transitions to a new job with a different employer and experiences no or a minimal period of unemployment
Ohio’s layoff/closure event tracking system
Training Services
Individual Training Accounts (ITA)

Costs required to complete training

- Tuition and fees
- Books
- Tools
- Uniforms
- Medical immunizations/tests

85% State In-Demand
15% Local Area In-Demand
Occupational Skill Training

Vocational Training + Credential = Job Ready
Who’s Eligible?

Participant:

1. Not self-sufficient
2. Wages not +/- previous employment
3. Has suitable skills for training

Training linked to employment

No grants and/or needs additional assistance
On-the-Job Training (OJT)

- Employer Trains
- Commit to Hire
- $\$\$ While Training
Who’s Eligible?

WIOA-eligible Adult or Dislocated Worker

Participant completed occupational skills training w/ ITA

Employed and not earning self-sufficient wages
When selecting an employer, consider...

- Working conditions
- Wage structure
- Health benefits
- Turnover rates
- Staffing and equipment
- Compliance with laws
Incumbent Worker Training (IWT)
Customized
Entrepreneurial
Job Readiness
Transitional Jobs
Adult Education and Literacy (through Aspire)
Workforce Inventory of Education and Training (WIET)
Valid FEIN in Good Standing

Accredited or ability to take state test for license

Registered with Ohio Secretary of State unless exempted

Not be on the Debarment list or excluded from System of Award Management

Must be in business for at least 2 years
State WIET Approved Provider

Vs

Local Approved Provider
Logging into WIET

Log into WIET with OWCMS credentials.

Log into WIET

Workforce Inventory of Education and Training

Search for Workforce Training Providers

Provider Name

Program Name

Quick Search

Advanced Search

Log In to system

User Name

Password

If you forgot your password, please contact the OIS Help Desk at 303-869-1000.

Sign In

Not a Registered Training Provider?

Register as a Training Provider

About Us  |  Contact Us  |  Privacy Policy  |  Site Index  |  Help
Accessing WIET from OWCMS

Method #1

Method #2

Services & IOP screen in OWCMS
WIET Staff Home
WIET – OWCMS Staff Home

Staff Home

Search Providers

Selecting this option will take user to the Staff - Search Providers page, where user can search for Providers created by Staff members.

Create Provider

Selecting this option will take user to the Staff - Create Provider page, where user can create a new Provider.

List of Providers created by mendoj

Sorry - No records found.
Searching WIET Local Lists – Non ITA

Staff - Search Providers

Provider Status
- APPROVED
- REJECTED
- EXPIRED
- CLOSED

Provider Name

County
- ADAMS
- ALLEN
- ASHLAND
- ASHTABULA
- ATHENS

Zip

Search Providers
<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Provider Status</th>
<th>County</th>
<th>Zip</th>
<th>Update</th>
</tr>
</thead>
<tbody>
<tr>
<td>28th Street Auto Repair</td>
<td>APPROVED</td>
<td>LORAIN</td>
<td>44055</td>
<td></td>
</tr>
<tr>
<td>3C Cab Company</td>
<td>APPROVED</td>
<td>FAYETTE</td>
<td>43160</td>
<td></td>
</tr>
<tr>
<td>ABBY FOWLER</td>
<td>APPROVED</td>
<td>WILLIAMS</td>
<td>43543</td>
<td></td>
</tr>
<tr>
<td>ABC123 ENRICHMENT CENTER</td>
<td>APPROVED</td>
<td>ALLEN</td>
<td>45801</td>
<td></td>
</tr>
<tr>
<td>ABLE-ASSET</td>
<td>APPROVED</td>
<td>LORAIN</td>
<td>44035</td>
<td></td>
</tr>
<tr>
<td>ACE Academy</td>
<td>APPROVED</td>
<td>AUGLAIZE</td>
<td>45695</td>
<td></td>
</tr>
<tr>
<td>Adam's Hardwood Flooring</td>
<td>APPROVED</td>
<td>WARREN</td>
<td>45036</td>
<td></td>
</tr>
<tr>
<td>Addison Coldren</td>
<td>APPROVED</td>
<td>GALLIA</td>
<td>45631</td>
<td></td>
</tr>
<tr>
<td>Adonna Holley</td>
<td>APPROVED</td>
<td>GALLIA</td>
<td>45631</td>
<td></td>
</tr>
<tr>
<td>Affordable Uniforms</td>
<td>APPROVED</td>
<td>CUYAHOGA</td>
<td>44070</td>
<td></td>
</tr>
</tbody>
</table>
# Local Provider Information

**Staff-Provider Information**

<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Affordable Uniforms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provider Status</td>
<td>APPROVED</td>
</tr>
<tr>
<td>Provider Status Date</td>
<td>07/27/2016</td>
</tr>
<tr>
<td>Address</td>
<td>24777 Lorain Road</td>
</tr>
<tr>
<td>Zip</td>
<td>44070</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Select</th>
<th>City</th>
<th>County</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>NORTH OLMSTED</td>
<td>CUYAHOGA</td>
<td>OH</td>
</tr>
</tbody>
</table>

**Phone**

(440) 801-1520

**Staff Email**

scoti_test@jfs.ohio.gov

**Re-type Staff Email**

scoti_test@jfs.ohio.gov

[Save] [Return to Staff Home]
Staff Home

Search Providers
Selecting this option will take user to the Staff - Search Providers page, where user can search for Providers created by Staff members.

Create Provider
Selecting this option will take user to the Staff - Create Provider page, where user can create a new Provider.

List of Providers created by mendoj

FILTER BY:

Sorry - No records found.
Staff Created Local Provider

Staff - Create Provider

*Provider Name: Jay's Awesome Training Facility

*Address: 1234 Super Awesome Dr.

*Zip: 43219

Select

<table>
<thead>
<tr>
<th>City</th>
<th>County</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLUMBUS</td>
<td>FRANKLIN</td>
<td>OH</td>
</tr>
</tbody>
</table>

Phone: (111) 222-3333

*Staff Email: jay.mendoza@jfs.ohio.gov

*Re-type Staff Email: jay.mendoza@jfs.ohio.gov

* = Required

Save  Return to Staff Home
Must be renewed annually by staff member that created it.
WIET Quick Search
### WIET Quick Search Results

Click Provider Name to bring up the Provider's Website.

<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Program Name</th>
<th>Location/Program Info</th>
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New Quick Search  Save Search Results  Advanced Search
Training Provider Website
**WIET Quick Search Results**

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---

**Click Provider Name to bring up the Provider's Website**

**Click Program Name to bring up Program Details**

---

**Buttons:**
- New Quick Search
- Save Search Results
- Advanced Search
Provider Name: Columbus State Comm. College

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Computer Science Software Developer Associate Degree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location Name(s)</td>
<td>Columbus State Community College</td>
</tr>
<tr>
<td>CIP Code</td>
<td>15.1204</td>
</tr>
<tr>
<td>CIP Title</td>
<td>Computer Software Technology/Technician</td>
</tr>
<tr>
<td>O*NET Code</td>
<td>15-1032.00</td>
</tr>
<tr>
<td>O*NET Title</td>
<td></td>
</tr>
<tr>
<td>Credit/Clock Hours for Program</td>
<td>72</td>
</tr>
<tr>
<td>Do Credit Hours Articulate (Transfer) to Another Institution?</td>
<td>Yes</td>
</tr>
<tr>
<td>Program Duration</td>
<td></td>
</tr>
<tr>
<td>Program Duration - Number of Weeks/Months</td>
<td>-</td>
</tr>
<tr>
<td>Program Term</td>
<td>Semester</td>
</tr>
<tr>
<td>Type of Attainment Given</td>
<td>Associates Degree</td>
</tr>
<tr>
<td>Other Attainment Description</td>
<td></td>
</tr>
<tr>
<td>Program Synopsis</td>
<td>Graduate will be able to demonstrate techniques of object analysis Basic .NET, debug a C# or Visual Basic .NET program, develop object-oriented programs in C# or Visual Basic .NET, and implement object-oriented concepts in C# or Visual Basic .NET.</td>
</tr>
</tbody>
</table>

| Program Website       |                                                       |
| Program Prerequisites | MATH 1148, PHYS 1100                                  |
| Program Accreditation  | North Central Accreditation Committee                 |
| Tuition Fee(s)        | $9,787.00                                             |
| Registration Fee(s)   | $50.00                                                |
| Pre-Screening Fee(s)  | $50.00                                                |
| Book Fee(s)           | $4,500.00                                             |
| Supplies/Materials Fee(s) | $50.00                        |
| Tool Fee(s)           | $50.00                                                |
| Testing/Exam Fee(s)   | $50.00                                                |
| Graduation Fee(s)     | $50.00                                                |
| Other Fee(s)          | $50.00                                                |
| Other Fee Description |                                                       |
| Total Fees            | $14,337.00                                            |

Disclaimer: This represents an estimate of the total program cost.

Additional Fee Information
### WIET Quick Search Results

#### Training Provider Search Results

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</table>

- Click Location/Program Info to bring up Location Details
## Training Provider Location Detail

### Columbus State Comm. College
Columbus State Community College
No
550 E. Spring St.
COLUMBUS

### List of programs at this location

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Attainment Type</th>
<th>Program Accreditation</th>
<th>Compare (Up to 3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounting Associate Degree</td>
<td>Associates Degree</td>
<td>The Accreditation Council for Business Schools and Programs</td>
<td></td>
</tr>
<tr>
<td>Accounting Concentration (CPA Examination) Certificate</td>
<td>Other</td>
<td>Accreditation Council for Business Schools and Programs</td>
<td></td>
</tr>
<tr>
<td>Advanced Addiction Studies Certificate</td>
<td>Other</td>
<td>Ohio Chemical Dependency Professional Board and the Ohio Counselor, Social Worker, Marriage and Family Therapist Boards</td>
<td></td>
</tr>
<tr>
<td>Advanced Mental Health Certificate</td>
<td>Other</td>
<td>Ohio Counselors, Social Workers, Marriage and Family Therapist Boards</td>
<td></td>
</tr>
<tr>
<td>Automotive Maintenance and Light Repair Certificate</td>
<td>Other</td>
<td>Accredited through NATEF</td>
<td></td>
</tr>
<tr>
<td>Automotive Management Certificate</td>
<td>Other</td>
<td>Accredited through NATEF</td>
<td></td>
</tr>
<tr>
<td>Automotive Service Technician Certificate</td>
<td>Other</td>
<td>Accredited through NATEF</td>
<td></td>
</tr>
<tr>
<td>Automotive Technology Associate Degree</td>
<td>Associates Degree</td>
<td>Accredited NATEF</td>
<td></td>
</tr>
<tr>
<td>Aviation Maintenance Airframe Certificate</td>
<td>Other</td>
<td>Federal Aviation Administration</td>
<td></td>
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<tr>
<td>Aviation Maintenance Powerplant Certificate</td>
<td>Other</td>
<td>Federal Aviation Administration</td>
<td></td>
</tr>
</tbody>
</table>

### New Quick Search  Back to Search Results  Compare Programs
## Comparing Programs at Location

**List of programs at this location**

<table>
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</tr>
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<tbody>
<tr>
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<td>Associates Degree</td>
<td>North Central Accreditation Committee</td>
<td>✔️</td>
</tr>
<tr>
<td>Computer Science Web Developer Track</td>
<td>Associates Degree</td>
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<td>✔️</td>
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<td></td>
</tr>
<tr>
<td>Computer Science-Network Administrator Associate Degree</td>
<td>Associates Degree</td>
<td>North Central Accreditation Committee</td>
<td>✔️</td>
</tr>
<tr>
<td>Dental Hygiene Associate Degree</td>
<td>Associates Degree</td>
<td>American Dental Association's Commission on Dental Accreditation</td>
<td></td>
</tr>
<tr>
<td>Early Childhood Development and Education Associate Degree</td>
<td>Associates Degree</td>
<td>Ohio Department of Education; NAEYC</td>
<td></td>
</tr>
<tr>
<td>Emergency Medical Technician (EMT) Certificate</td>
<td>Other</td>
<td>Ohio EMS Board for Emergency Medical Technician certification</td>
<td></td>
</tr>
<tr>
<td>Foundations of Insurance Certificate</td>
<td>Other</td>
<td>Accreditation Council for Business Schools and Programs</td>
<td></td>
</tr>
</tbody>
</table>

**Options:**

- New Quick Search
- Back to Search Results
- Compare Programs
<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Columbus State Comm. College</th>
<th>Columbus State Comm. College</th>
<th>Columbus State Comm. College</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Name</td>
<td>Computer Science Software Developer Associate Degree</td>
<td>Computer Science Web Developer Track</td>
<td>Computer Science--Network Administrator Associate Degree</td>
</tr>
<tr>
<td>CIP Code</td>
<td>15.1204</td>
<td>11.0701</td>
<td>11.0901</td>
</tr>
<tr>
<td>CIP Title</td>
<td>Computer Software Technology/Technician</td>
<td>Computer Science</td>
<td>Computer Systems Networking and Telecommunications</td>
</tr>
<tr>
<td>Location Name(s)</td>
<td>Columbus State Community College</td>
<td>Columbus State Community College</td>
<td>Columbus State Community College</td>
</tr>
<tr>
<td>Credit/Clock Hours for Program</td>
<td>72</td>
<td>70</td>
<td>72</td>
</tr>
<tr>
<td>Type of Attainment Given</td>
<td>Associates Degree</td>
<td>Associates Degree</td>
<td>Associates Degree</td>
</tr>
<tr>
<td>Program Synopsis</td>
<td>Graduate will be able to demonstrate techniques of object analysis and object design, design and code programs in C# and Visual Basic.NET, debug a C# or Visual Basic.NET program, develop Web front-end applications, and utilize a database for a Web application.</td>
<td>The computer science curriculum provides graduates with a foundation in logic, programming, operating systems, applications, systems analysis, and networking through a core set of courses. CSCI offers a number of industry subject-specific certificates.</td>
<td>Curriculum provides foundational networking knowledge, practical experience and soft-skill development to prepare students for entry-level careers in IT and networking</td>
</tr>
<tr>
<td>Program Website</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Prerequisites</td>
<td>MATH 1148, PHYS 1100</td>
<td>MATH 1075, test into ENGL 1100</td>
<td>MATH 1148, PHYS 1100</td>
</tr>
<tr>
<td>Program Accreditation</td>
<td>North Central Accreditation Committee</td>
<td>North Central Accreditation Association</td>
<td>North Central Accreditation Committee</td>
</tr>
<tr>
<td>Program Term</td>
<td>Semester</td>
<td>Semester</td>
<td>Semester</td>
</tr>
<tr>
<td>Tuition Fee(s)</td>
<td>$9,787.00</td>
<td>$10,000.00</td>
<td>$9,787.00</td>
</tr>
</tbody>
</table>
WIET Advanced Search
Advanced Search

Search for Workforce Training Providers

Provider Name

Program Name

Quick Search

Advanced Search
Advanced Training Provider Search

Provider Name

Program Name

Select Counties from Chio Map

Counties selected

Type of Attainment Given
- Professional Degree
- Doctoral Degree
- Masters Degree
- Bachelors Degree

Online Program

Search for Occupation O*NET Codes/Titles

Occupation
- O*NET Code
- O*NET Title

Search Providers
<table>
<thead>
<tr>
<th>O*NET Code</th>
<th>O*NET Title</th>
<th>O*NET Title Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>17-2061.00</td>
<td>Computer Hardware Engineers</td>
<td>Research, design, develop, and test computer or computer-related equipment for commercial, industrial, military, or scientific use. May supervise the manufacturing and installation of computer or computer-related equipment and components.</td>
</tr>
<tr>
<td>15-1143.00</td>
<td>Computer Network Architects</td>
<td>Design and implement computer and information networks, such as local area networks (LAN), wide area networks (WAN), intranets, extranets, and other data communications networks. Perform network modeling, analysis, and planning. May also design network and computer security measures. May research and recommend network and data communications hardware and software.</td>
</tr>
<tr>
<td>15-1152.00</td>
<td>Computer Network Support Specialists</td>
<td>Analyze, test, troubleshoot, and evaluate existing network systems, such as local area network (LAN), wide area network (WAN), and Internet systems or a segment of a network system. Perform network maintenance to ensure networks operate correctly with minimal interruption.</td>
</tr>
<tr>
<td>15-1131.00</td>
<td>Computer Programmers</td>
<td>Create, modify, and test the code, forms, and script that allow computer applications to run. Work from specifications drawn up by software developers or other individuals. May assist software developers by analyzing user needs and designing software solutions. May develop and write computer programs to store, locate, and retrieve specific documents, data, and information.</td>
</tr>
<tr>
<td>15-1121.00</td>
<td>Computer Systems Analysts</td>
<td>Analyze science, engineering, business, and other data processing problems to implement and improve computer systems. Analyze user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and system limitations. May analyze or recommend commercially available software.</td>
</tr>
</tbody>
</table>

*= In-Demand Occupations*
Advanced Training Provider Search

Provider Name
Program Name: computer

Select Counties from Ohio Map, Clear Counties Selected

Counties selected: Marion, Delaware, Morrow, Knox, Licking, Franklin, Union

Type of Attainment Given:
- Professional Degree
- Doctoral Degree
- Masters Degree
- Bachelors Degree

Online Program

Search for Occupation O*NET Codes/Titles, Clear O*NET Code/Title

Occupation:
- O*NET Code: 15-1162.00
- O*NET Title: Computer Network Support Specialists

Search Providers
## Advanced Training Provider Search Results

<table>
<thead>
<tr>
<th>Type of Attainment Given</th>
<th>Program Name</th>
<th>Program Occupation</th>
<th>Provider Name</th>
<th>Location Name</th>
<th>Program Accreditation</th>
<th>Provider Rating</th>
<th>Apprenticeship</th>
<th>Add to Comparison List (up to 3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associates Degree</td>
<td>Computer Science Software Developer Associate Degree</td>
<td>15-1032.00 Computer Software Engineers, Systems Software</td>
<td>Columbus State Comm. College</td>
<td>Columbus State Community College</td>
<td>North Central Accreditation Committee</td>
<td>★</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Science Web Developer Track</td>
<td>25-1021.00 Computer Science Teachers, Postsecondary</td>
<td>Columbus State Comm. College</td>
<td>Columbus State Community College</td>
<td>North Central Accreditation Association</td>
<td>★</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Science--Network Administrator Associate Degree</td>
<td>15-1143.00 Computer Network Administrators</td>
<td>Columbus State Comm. College</td>
<td>Columbus State Community College</td>
<td>North Central Accreditation Committee</td>
<td>★</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Science--Game Developer Associate Degree</td>
<td>15-1131.00 Computer Programmers</td>
<td>Columbus State Comm. College</td>
<td>Columbus State Community College</td>
<td>North Central Accreditation Committee</td>
<td>★</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Information Technology - Software Development</td>
<td>15-1133.00 Software Developers, Systems Software</td>
<td>Marion Technical College</td>
<td>Marion Technical College</td>
<td>The Higher Learning Commission</td>
<td>★</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Information Technology - Database Administration Option</td>
<td>15-1061.00 Database Administrators</td>
<td>Marion Technical College</td>
<td>Marion Technical College</td>
<td>The Higher Learning Commission</td>
<td>★</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Information Technology - Networking</td>
<td>15-1143.00 Computer Network Architects</td>
<td>Marion Technical College</td>
<td>Marion Technical College</td>
<td>The Higher Learning Commission</td>
<td>★</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Knox Technical Center</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Degree Level</td>
<td>Program Name</td>
<td>Acer Credit Code</td>
<td>Credentialing Agency</td>
<td>Accreditation Agency</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-------------</td>
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<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Science - Network Administrator Associate Degree</td>
<td>15-1143.00 Computer Network Administrators</td>
<td>Columbus State Comm. College</td>
<td>North Central Accreditation Committee</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Science - Game Developer Associate Degree</td>
<td>15-1131.00 Computer Programmers</td>
<td>Columbus State Comm. College</td>
<td>North Central Accreditation Committee</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Science - Software Developer Associate Degree</td>
<td>15-1032.00 Computer Software Engineers, Systems Software</td>
<td>Columbus State Comm. College</td>
<td>North Central Accreditation Committee</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Science - Computer Occupations, All Other</td>
<td>15-1102.00 Computer Occupations, All Other</td>
<td>Laurel Technical Institute</td>
<td>Accrediting Council for Independent Colleges &amp; Schools</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Science - Computer Occupations, All Other</td>
<td>15-1192.00 Computer Occupations, All Other</td>
<td>Laurel Technical Institute (Miami)</td>
<td>Accrediting Council for Independent Colleges &amp; Schools</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Information Technology - Networking</td>
<td>15-1145.00 Computer Network Administrators</td>
<td>Marion Technical College</td>
<td>The Higher Learning Commission</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Information Technology - Software Development</td>
<td>15-1122.00 Software Developers, Systems Software</td>
<td>Marion Technical College</td>
<td>The Higher Learning Commission</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associates Degree</td>
<td>Computer Information Technology - Database Administration Option</td>
<td>15-1081.00 Database Administrators</td>
<td>Marion Technical College</td>
<td>The Higher Learning Commission</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Knox Technical Center (Knox County Career Center - Adult Education) is accredited by the Commission of the Council on Occupational Education, 7840 Roswell Road, Building 300, Suite 325, Atlanta, GA 30350, Telephone: 770-396-6828, Fax: 770-306-3700, www.council.org. The KTC IT Computer Systems and Networking program is approved by the Ohio Department of Higher Education.*
<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Program 1</th>
<th>Program 2</th>
<th>Program 3</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Columbus State Comm. College</td>
<td>Marion Technical College</td>
<td>Knox Technical Center</td>
</tr>
<tr>
<td>Program Name</td>
<td>Computer Science - Network Administrator</td>
<td>Computer Information Technology - Networking</td>
<td>IT Computer Systems &amp; Networking</td>
</tr>
<tr>
<td></td>
<td>Associate Degree</td>
<td>Associate Degree</td>
<td>Associate Degree</td>
</tr>
<tr>
<td>CIP Code</td>
<td>11.0901</td>
<td>11.0902</td>
<td>11.0901</td>
</tr>
<tr>
<td>CIP Title</td>
<td>Computer Systems Networking and</td>
<td>System Networking, and LAN/WAN Management/Manager</td>
<td>Computer Systems Networking and Telecommunications</td>
</tr>
<tr>
<td>Location Name(s)</td>
<td>Columbia State Community College</td>
<td>Marion Technical College</td>
<td>Knox Technical Center - Main Campus</td>
</tr>
<tr>
<td>Credit/Hour(s) for Program</td>
<td>72</td>
<td>63</td>
<td>900</td>
</tr>
<tr>
<td>Type of Attainment Given</td>
<td>Associates Degree</td>
<td>Associates Degree</td>
<td>Industry Recognized Certificate/Credential</td>
</tr>
<tr>
<td>Program Synapsis</td>
<td>Curriculum provides foundational networking</td>
<td>Design, build, and maintain computer</td>
<td>Program includes: Fundamental knowledge</td>
</tr>
</tbody>
</table>
|                       | knowledge, practical experience and        systems and networks based on    required to pass the CompTIA A+, Network+,
|                       | skills development to prepare students for industry-recognized standards and     and Security Certifications needed to acquire employment,    |
|                       | entry-level careers in IT and             practices to learn to use, configure, and install     skills necessary to build a personal     |
|                       | networking.                               | routers, switches, servers, and             computer from individual components; universal skills — CompTIA    |
|                       |                                           | other interconnectivity components to      certifications are vendor neutral.   |
|                       |                                           | provide secure electronic communication.   |                                           |
| Program Prerequisites  | MATH1148; PHYS 1100; Placement testing   | Placement testing of MTH0900 and MTH1000; | As certification is a prerequisite for the  |
|                       | of MTH0900 and MTH1000; Placement         | Placement testing of 015 1200             | Networks module. As and Network+ are       |
|                       | testing of 015 1200                       |                                           | prerequisites for Security+ module.        |
| Program Accreditation  | North Central Accreditation Committee      | The Higher Learning Commission            |                                           |
| Program Term           | Semester                                  | Semester                                  | Annual                                    |
| Tuition Fee(s)         | $9,787.00                                 | $10,710.00                                | $7,220.00                                 |
| Registration Fee(s)    | $50.00                                    | $0.00                                     | $50.00                                    |
| Pre-Tuition Fee(s)     | $0.00                                     | $0.00                                     | $0.00                                     |
| Book Fee(s)            | $3,500.00                                 | $1,800.00                                 | $570.00                                   |
| Supply/Materials Fee(s)| $0.00                                     | $800.00                                   | $1,587.00                                 |
| Tool Fee(s)            | $0.00                                     | $0.00                                     | $0.00                                     |
| Testing/Exam Fee(s)    | $0.00                                     | $0.00                                     | $964.00                                   |
| Graduation Fee(s)      | $0.00                                     | $0.00                                     | $49.00                                    |
| Other Fee(s)           | $0.00                                     | $0.00                                     | $435.00                                   |
| Other Fee Description  | Application Fee                          | Student Services Fee, Workkeys            |                                           |
| Total Fees             | $14,337.00                                | $13,130.00                                | $10,581.00                                |
CFIS Client Level Tracking

Case Manager Training
What is CFIS-CLT?

County Finance Information System – Client Level Tracking

OWCMS

Expenditures in Financial System
Direct Services
Direct Services

$ Tied to specific individual

$ ITAs, OJTs, supportive services

$ Dollar amounts assigned

$ Benefit an individual
Pooled Services
Indirect services

Staff intensive, case management services

Not for one specific individual

Think: Group or Career Services
Name that Service!

Individual Training
Direct

Bus fare to a job interview
Direct

Resume Workshop
Pooled
CFIS Terminology: Case Managers

1. Vendor
   Providers
   WIET for training

2. Project
   Workforce Programs
   Required for Direct Services

3. Commitments
   Earmarked $$ for Direct Services
   Anticipated/forecasted costs
CFIS Terminology: Fiscal and Management

**Obligations**
- Commitments ($$) authorized
- Exact costs “set in stone”

**Accruals**
- Service rendered
- Payment owed

**Expenses**
- Once bill is paid
Lifecycle of funds:
## Services not pulling over from OWCMS?

<table>
<thead>
<tr>
<th>Reason Participant Not Found</th>
<th>Fixing the Problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service start date is prior to 7/1/2015</td>
<td>No need to perform Client Tracking</td>
</tr>
<tr>
<td>Service end date is prior to 1/1/2016</td>
<td>No need to perform Client Tracking</td>
</tr>
<tr>
<td>Service was not created under the county that is funding the cost</td>
<td>Enter service under county paying for service, try again</td>
</tr>
<tr>
<td>CFIS last name, first name, DOB, or SSN data does not match OWCMS</td>
<td>Try to get CFIS data to match OWCMS, try again</td>
</tr>
<tr>
<td>Client not in OWCMS</td>
<td>Register in OWCMS, try again</td>
</tr>
</tbody>
</table>
### Status Types:
- **New**: Case Manager still working
- **Reviewed**: Ready for Sup. review
- **Approved**: Supervisor approved
- **Sent Back**: Supervisor sent case back to Case Manager

### Data from OWCMS:
- Data pulled from OWCMS, can edit dates.

### Required Question:
- **Who are you paying and from what pot of money?**
Commitments

Click "Review" to send to Supervisor for Approval.

Fiscal handles, may prepopulate

After plan is Approved, commitments are Authorized by Supervisor. Commitments become Obligations once authorized.
Ohio Workforce Case Management System (OWCMS)
OWCMS – Gaining Access

Access Control

• [http://www.odjfs.state.oh.us/forms/file.asp?id=1362&type=application/pdf](http://www.odjfs.state.oh.us/forms/file.asp?id=1362&type=application/pdf)
• Form 07078 – Forward it to [OMJ-HELP DESK@jfs.ohio.gov](mailto:OMJ-HELP DESK@jfs.ohio.gov)

OWCMS link: [https://owcms.ohio.gov/whatsnew/home.do](https://owcms.ohio.gov/whatsnew/home.do)
Click on “Staff Assisted Application” to enter OWCMS Login Page
Determining Eligibility in OWCMS for Services
Additional Tab is unavailable until General tab is complete.
Additional Tab now available. The WIOA Data and CCMEP/TANF data tab will be available after completion of this tab.
The WIOA Data Tab is used to calculate eligibility for WIOA Workforce Programs.
Enter **Dislocated Worker** Information to Calculate WIOA Adult DW Eligibility
### WIOA Barriers Data

Select **ALL** barriers that apply to the individual.

<table>
<thead>
<tr>
<th>Barriers Data</th>
<th>Yes</th>
<th>No</th>
<th>View Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual With a Disability?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Offender?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Runaway?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>English Language Learner?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Behind Grade Level?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Basic Skills Deficient?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Substance Abuse?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single Parent?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Native or Primary Language</td>
<td>ENGLISH</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Barrier Data fields are mandatory and not checked NO by default.**

<table>
<thead>
<tr>
<th>Additional Data</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pell Grant Recipient?</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
After all intake data is entered new **Program Involvement** information is available on the General Tab.

Recalculates eligibility when a Youth participant turns 18 years old.

Program Statuses include **Potentially Eligible, Enrolled, Closed, Exited, Expired**.
## Adult Dislocated Worker Program Involvement

**WIOA Office**
- WIA CENTRAL OFFICE

**WIOA Staff**
- MENDOZA, JAY

**Program Involvement**

<table>
<thead>
<tr>
<th>Program Type</th>
<th>Status</th>
<th>Status Date</th>
<th>Start Date</th>
<th>Close Date</th>
<th>History Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>WIOA ADULT</td>
<td>POTENTIALLY ELIGIBLE</td>
<td>5/25/2017</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>WIOA DISLOCATED WORKER</td>
<td>POTENTIALLY ELIGIBLE</td>
<td>5/25/2017</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

WIOA Dislocated Worker Eligibility also calculated from WIOA Data tab.
Adding Services for WIOA Adult & Dislocated Workers
Adding WIOA Adult & DW Services

1. Choose a funding source for the service.
Adding a WIOA Service

Service Type:
Select the Service Type from the drop-down menu Career or Training

Service/Activity:
Pop-Up menu list of Career or Training Services

CFIS Status:
Will display Approval or Denial status of service from CFIS

Provider:
Pop-Up menu list of WIET Approved Providers for Training Services

Program:
Pop-Up menu list of programs available from WIET Approved Provider
Adding a Career Service

Choose a funding source for the service

1. Choose a funding source for the service.
2. Select "Career" under Service Type.
Adding a Career Service

1. Select the Service Type as Career.
2. Enter the Service/Activity as JOB SEARCH ASSISTANCE.
3. Click the OK button to add the service.
After saving the service, a WIOA Performance Inclusion reminder will appear.

Adding a Career Service
Selection will determine the list of WIET Providers available to choose from.

State Approved WIET Providers must be used for ITA’s
Adding a Training Service
Adding a Training Service
### Adding a Training Service

#### Service Type: Training
- **Occupational Skills Training**
- **Provider:** Xavier University

#### Onet Title
- **Onet Code:** 11-3041.00
- **Onet Title:** Engineering Managers
- **Onet Title Desc:** Plan, direct, or coordinate activities in such fields as architecture, engineering, research, or testing.

#### Additional Details
- **ONET Code:** 17-2199.00
- **ONET Title:** Engineers, All Other
- **Onet Title Desc:** All engineers not listed separately.
- **ONET Code:** 17-2199.03
- **ONET Title:** Energy Engineers
- **Onet Title Desc:** Design, develop, and evaluate energy-related projects and products.
- **ONET Code:** 25-1032.00
- **ONET Title:** Engineering Teachers, Postsecondary
- **Onet Title Desc:** Teach courses pertaining to the application of physical laws and theories of engineering in such fields as electrical, chemical, and mechanical engineering.
- **ONET Code:** 17-2199.99
- **ONET Title:** Engineers, All Other
- **Onet Title Desc:** All engineers not listed separately.

#### Action Buttons
- **Submit**
- **Cancel**
Adding a Training Service
Exiting & Follow-Up Services
WIOA Program Follow-Up Screen
OhioMeansJobs.com Details Screen

1. Provides details of activities that participant has completed on OhioMeansJobs.com
Questions and Resources

For more training:
https://ohiomeanstraining.com/wcmshelp/

Questions?
OMJ-HELP-DESK@jfs.ohio.gov
WIOAQNA@jfs.ohio.gov
Quiz!
What are the three things an OhioMeansJobs center must offer?

- Career Services
- Access to Partner Programs
- Access to Training
What is the best way to avoid findings while determining eligibility?

Proper Documentation
Lightning Round!

What are the three types of career services?

Basic
Individualized
Follow-up
Lightning Round!

Who are the two customers Rapid Response serves?

Employers
Dislocated Workers
Who do I contact with questions?

WIOAQNA@jfs.ohio.gov