



A New Way to Work:

An Update on the Comprehensive Case Management & Employment Program

Doug Lumpkin, Deputy Director
Office of Human Services Innovation

A New Way to Work

A job is the best anti-poverty program



Transforming the network of human service and workforce programs to help more low-income Ohioans get a job and succeed at work.

A New Way to Work

Finding a new way to work together for the well-being of all Ohioans:

- For clients – a new path to employment
- For caseworkers – a new way to engage with clients
- For businesses – new entry-level pipeline of workers
- For counties – new partnerships between JFS and workforce agencies



About CCMEP

Effective July 1, 2016 CCMEP will become the operational framework used to deliver case management and employment services across Ohio's 88 counties.

Statewide integration of TANF youth and WIOA youth programs.

Program components include:

- Single lead agency
- Co-location of services
- OhioMeansJobs.com as case-management tool
- Standardized comprehensive assessment
- Personalized employment plan
- Intensive case management
- Common performance metrics

CCMEP Timeline

Date	Activity
9/1/2015	Comprehensive assessment pilot in seven counties
11/16/2015	Rules submitted for clearance, opportunity for public comment
2/1/2016	Rules effective
2/15/2016	County commissioners may begin designating lead agencies
5/30/2016	Lead agency plans due; earlier submission suggested and accepted
7/1/2016	Begin serving youth and young adults, ages 16 to 24

Partner Engagement

- Workgroup to Reduce Reliance on Public Assistance
- Healthier Buckeye Advisory Council
- Stakeholder meetings:
 - County directors
 - WIB directors
 - Non-profit leaders
- Performance Measures Workgroup
- Assessment Workgroup

CCMEP Pilot

Seven counties completed a pilot of the CCMEP assessment and use of OhioMeansJobs.com.

Pilot counties:

- Cuyahoga County OhioMeansJobs
- Cuyahoga County Job and Family Services
- Columbiana/ Mahoning OhioMeansJobs
- Greene County Job and Family Services
- Hamilton County Job and Family Services and OhioMeansJobs
- Licking County Job and Family Services and OhioMeansJobs
- Marion County Job and Family Services and OhioMeansJobs
- Ottawa County Job and Family Services and OhioMeansJobs

Lead Agency

County commissioners are required to designate lead agency by May 15, 2016.

OHSI recommends designating the lead agency earlier and will allow counties to choose lead agency beginning Feb. 15, 2016.

Advantages to designating early:

- Provides additional planning time.
- Gives county CDJFS and WIB's additional time to develop local collaboration and partnerships.
- Aligns with traditional youth procurement process.
- Allows more time to complete CCMEP plan.

Populations Served

- CCMEP becomes effective July 1, 2016 and starts by focusing youth and young adults ages 16 to 24.

Effective July 1, 2016		
	TANF	WIOA
Required (~30,000)	OWF work-required ages 16-24 (~4,000)	WIOA low-income adults with a barrier ages 18-24 (~1,500)
	TANF summer youth ages 16-24 (~14,000)	WIOA low-income in-school and out- of-school youth ages 16-24 (~10,000)
Volunteers	OWF <u>not</u> work-required ages 16-24	
	TANF-eligible individuals receiving PRC ages 16-24	

CCMEP Funding

- Revised funding allocations reflect both the change in population and later start date included in the state budget.

Source	SYF 2016	SFY 2017
TANF Case Management	\$ 0	\$ 84,000,000
TANF Administration	\$ 0	\$ 6,250,000
WIOA Youth	\$ 0	\$ 25,000,000
WIOA Adult	\$ 0	\$ 0
Total	\$ 0	\$ 115,250,000

Caseworkers are Key to Success

Caseworkers are the centerpiece of comprehensive case management.

Focus on engaging clients using the assessment tool in order to build a meaningful employment plan.

CCMEP best practices will include:

- Sample position description with qualifications
- Recommended caseload size
- Caseworker training curricula
- Knowledge of local and community resources

CCMEP Performance Metrics

Primary Measures

- Job entry
- Youth placement
- Job retention
- Median earnings
- Diploma or credential

Intermediate Measures

- New hire/job placement
- Skills gained/education progression
- Reduction in barriers/plan progress

Next Steps



- Rule clearance
- Technical assistance planning
- County implementation planning
- Fiscal guidance
- Technology infrastructure
- Caseworker training

Questions, Contact Information

Questions?

Office of Human Services Innovation Contact Information:

Doug Lumpkin, Deputy Director
(614) 466-6283
Doug.lumpkin@jfs.ohio.gov

Shelly Hoffman, Communications
Director
(614) 466-6531
Shelly.hoffman@jfs.ohio.gov

Cheryl Vincent, Program Director
(614) 752-9568
Cheryl.vincent@jfs.ohio.gov