

ADA Compliant Transcript  
WIOA: Implementing Change  
October 20-23, 2015

Title Slide

A New Way to Work: An Update on the Comprehensive Case Management & Employment Program  
Doug Lumpkin, Deputy Director  
Office of Human Services Innovation

Slide 2

A job is the best anti-poverty program  
Transforming the network of human service and workforce programs to help more low-income Ohioans get a job and succeed at work.

Slide 3

Finding *a new way to work* together for the well-being of all Ohioans:

- For clients – a new path to employment
- For caseworkers – a new way to engage with clients
- For businesses – new entry-level pipeline of workers
- For counties – new partnerships between JFS
- and workforce agencies

Slide 4

About CCMEP

Effective July 1, 2016 CCMEP will become the operational framework used to deliver case management and employment services across Ohio's 88 counties.

Statewide integration of TANF youth and WIOA youth programs.

Program components include:

- Single lead agency
- Co-location of services
- OhioMeansJobs.com as case-management tool
- Standardized comprehensive assessment
- Personalized employment plan
- Intensive case management
- Common performance metrics

Slide 5

CCMEP Timeline

A chart showing dates and activities

- 9/1/2015 - Comprehensive assessment pilot in seven counties
- 11/16/2015 - Rules submitted for clearance, opportunity for public comment
- 2/1/2016 - Rules effective

- 2/15/2016 - County commissioners may begin designating lead agencies
- 5/30/2016 - Lead agency plans due; earlier submission suggested and accepted
- 7/1/2016 - Begin serving youth and young adults, ages 16 to 24

#### Slide 6

##### Partner Engagement

- Workgroup to Reduce Reliance on Public Assistance
- Healthier Buckeye Advisory Council
- Stakeholder meetings:
  - County directors
  - WIB directors
  - Non-profit leaders
- Performance Measures Workgroup
- Assessment Workgroup

#### Slide 7

##### CCMEP Pilot

Seven counties completed a pilot of the CCMEP assessment and use of OhioMeansJobs.com.

Pilot counties include:

Cuyahoga County OhioMeansJobs

Cuyahoga County Job and Family Services

Columbiana/ Mahoning OhioMeansJobs

Greene County Job and Family Services

Hamilton County Job and Family Services and OhioMeansJobs

Licking County Job and Family Services and OhioMeansJobs

Marion County Job and Family Services and OhioMeansJobs

Ottawa County Job and Family Services and OhioMeansJobs

#### Slide 8

##### Lead Agency

County commissioners are required to designate lead agency by May 15, 2016.

OHSI recommends designating the lead agency earlier and will allow counties to choose lead agency beginning Feb. 15, 2016.

Advantages to designating early:

- Provides additional planning time.
- Gives county CDJFS and WIB's additional time to develop local collaboration and partnerships.
- Aligns with traditional youth procurement process.
- Allows more time to complete CCMEP plan.

## Slide 9

### Populations Served

CCMEP becomes effective July 1, 2016 and starts by focusing youth and young adults ages 16 to 24.

A chart shows required TANF and WIOA participants starting July 1, 2016 and participants who may volunteer.

Required TANF participants include:

OWF work-required ages 16-24 (~4,000), and

TANF summer youth ages 16-24 (~14,000)

Required WIOA participants include:

WIOA low-income adults with a barrier ages 18-24 (~1,500) and

WIOA low-income in-school and out-of-school youth ages 16-24 (~10,000)

Volunteers include:

OWF not work-required, ages 16-24, and

TANF-eligible individuals receiving PRC ages 16-24

## Slide 10

### CCMEP Funding

Revised funding allocations reflect both the change in population and later start date included in the state budget.

In SFY 2017

- TANF Case Management Funding is \$84,000,000
- TANF Administration funding is \$6,250,000
- WIOA Youth funding is \$25,000,000
- WIOA Adult funding is \$0
- Total funding is \$111,250,000

## Slide 11

### Caseworkers are Key to Success

Caseworkers are the centerpiece of comprehensive case management.

Focus on engaging clients using the assessment tool in order to build a meaningful employment plan.

CCMEP best practices will include:

- Sample position description with qualifications
- Recommended caseload size
- Caseworker training curricula
- Knowledge of local and community resources

Slide 12

CCMEP Performance Metrics

Primary measures include

- Job entry
- Youth placement
- Job retention
- Median earnings
- Diploma or credential

Intermediate measures include

- New hire/job placement
- Skills gained/education progression
- Reduction in barriers/plan progress

Slide 13

Next Steps include

Rule clearance  
Technical assistance planning  
County implementation planning  
Fiscal guidance  
Technology infrastructure  
Caseworker training

Slide 14

Questions, and Contact Information

Questions?

Contact Information:

Office of Human Services Innovation

Doug Lumpkin, Deputy Director

(614) 466-6283

[Doug.lumpkin@jfs.ohio.gov](mailto:Doug.lumpkin@jfs.ohio.gov)

Shelly Hoffman, Communications Director

(614) 466-6531

[Shelly.hoffman@jfs.ohio.gov](mailto:Shelly.hoffman@jfs.ohio.gov)

Cheryl Vincent, Program Director

(614) 752-9568

[Cheryl.vincent@jfs.ohio.gov](mailto:Cheryl.vincent@jfs.ohio.gov)