



CCMEP Fall Summit Welcome

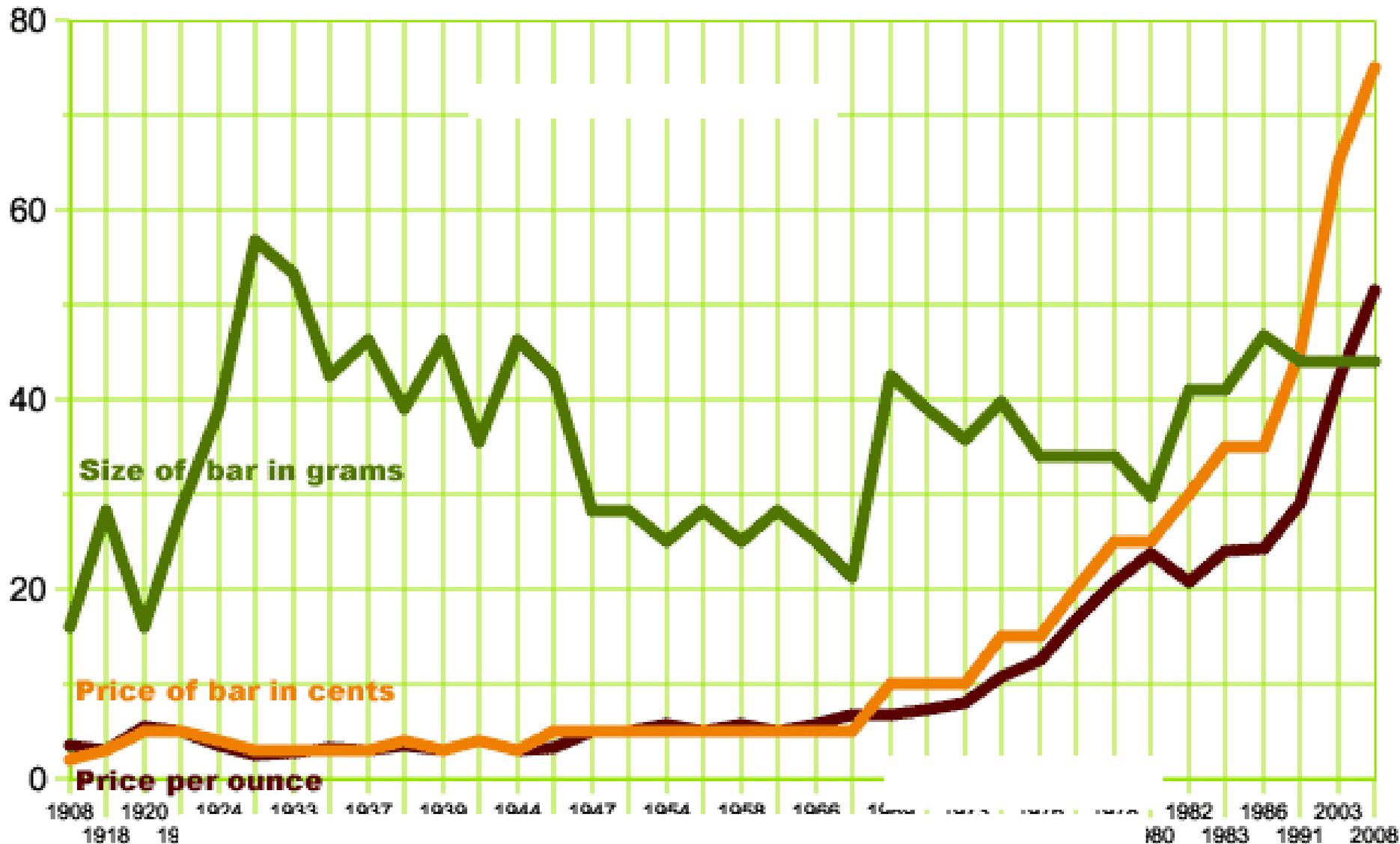
November 16, 2016



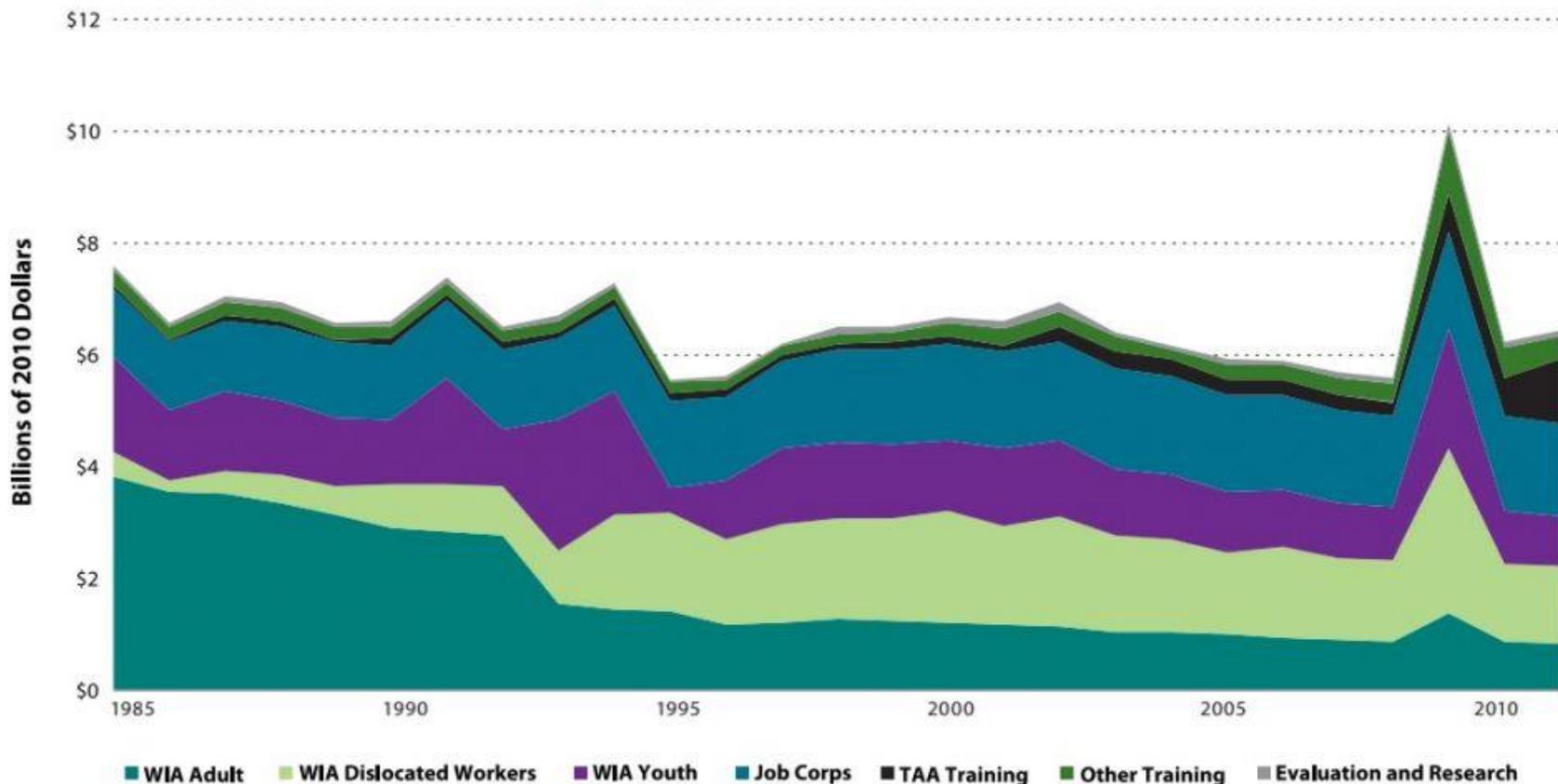
CCMEP Fall Summit Welcome

- Michael McCreight, Assistant Director
- Joel Potts, Director, OJFSDA
- John Trott, Ohio Workforce Association

100 Years of Hershey Bar Prices 1908 to 2008



Federal Funding for DOL Training Programs, 1985–2011



Source: Employment and Training Administration, DOL (2011a, 2011b, 2011c).

Note: The funding reported for Workforce Investment Act (WIA) Dislocated Workers, WIA Adult, WIA Youth, and Evaluation and Research was administered prior to 1998 under the Job Training Partnership Act (JTPA), which was repealed and replaced by WIA in 1998. Prior to 1992, the WIA Adult category represents JTPA Block Grant funding, which was replaced by a combination of JTPA Adult and JTPA Youth funding in 1993.



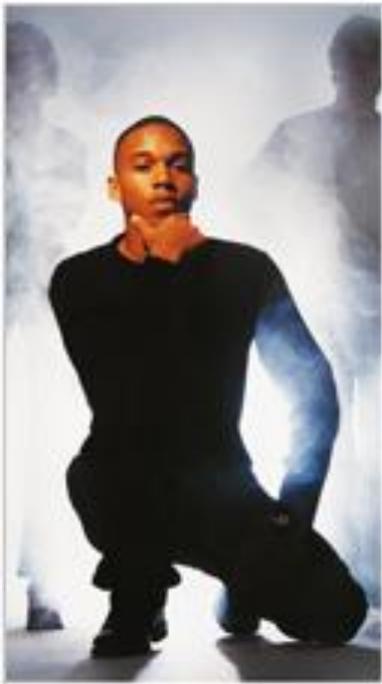
“Nothing About Us -- Without Us” (Case Management for Youth)

- Guest speakers:
 - Doris Edelmann
 - Love Singleton

“Nothing About Us, Without Us”



November 16, 2016



Introductions:

1. Love Singleton – CommQuest Services
2. Doris Edelmann – Montgomery County Human Services, Planning and Development

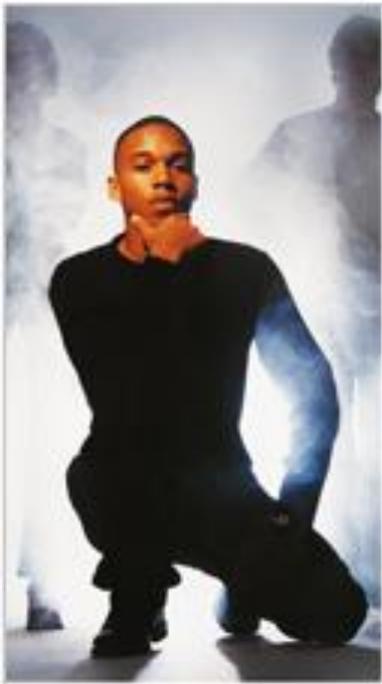
What We Know

- Millennials aged 18 – 34 have seen double-digit unemployment rates for over 70 consecutive months or approx. 6 years
- Younger workers aged 16-24 are even worse off – unemployment rates well over twice the national average
- Estimated 5.8 million young people who are neither working nor in school
- Lack of employment during the recession and years following has driven young people from the labor force altogether



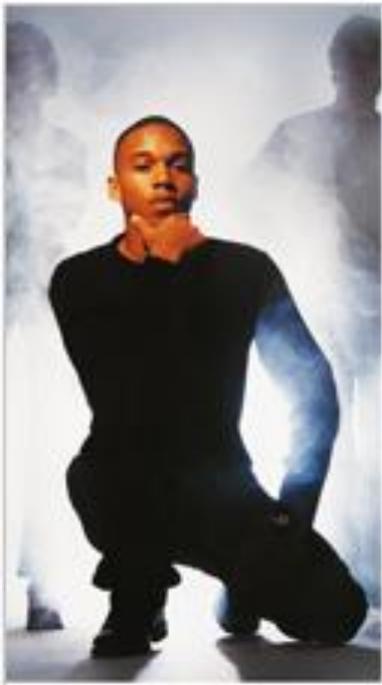
What We Know - cont

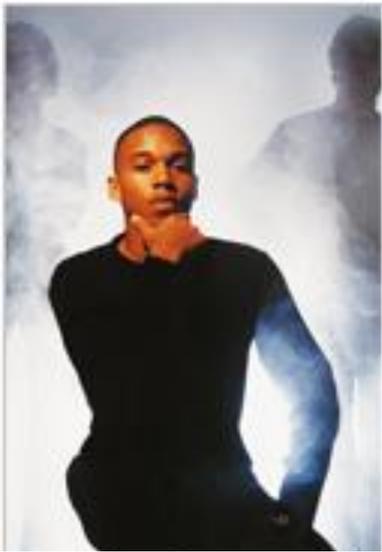
- One unemployed 18-24 year old costs federal and state government over \$4,100 annually in forgone tax revenue paid in and safety net benefits paid out.
- The personal cost is also great – reduced opportunities, anxiety, dreams deferred or denied, talent untapped
- Scale that up to a whole generation and it creates billions of dollars in economic losses



What is Ohio Doing?

- What Ohio is doing is urgent and timely
- CCMEP helps to solve the crisis of youth and young adult education, training and employment
- Ohio's Workforce Development System is strengthening its capacity by providing effective training and preparation for young people both with and without disabilities





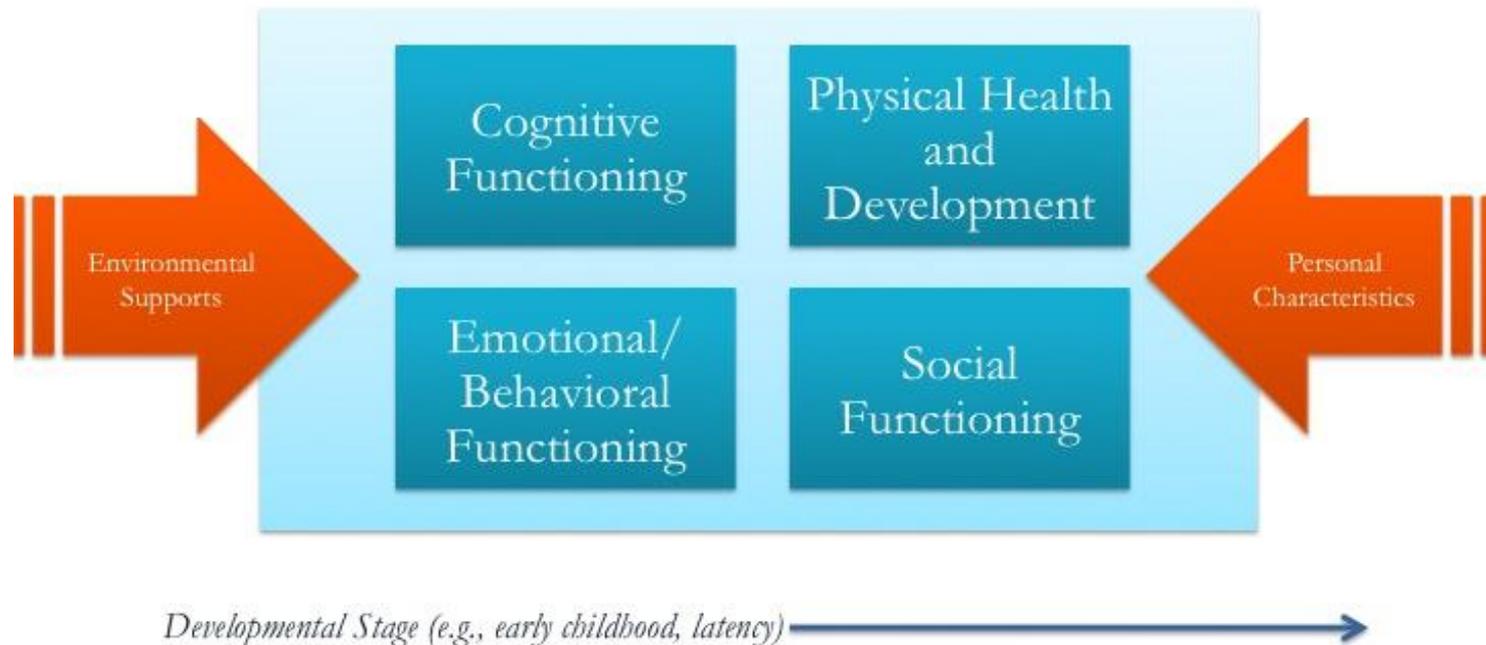
What Young People Want



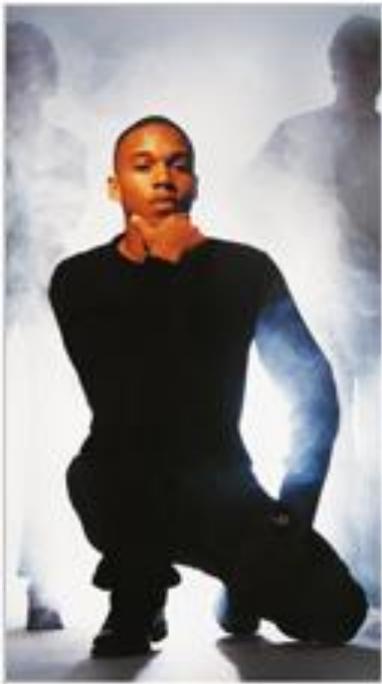


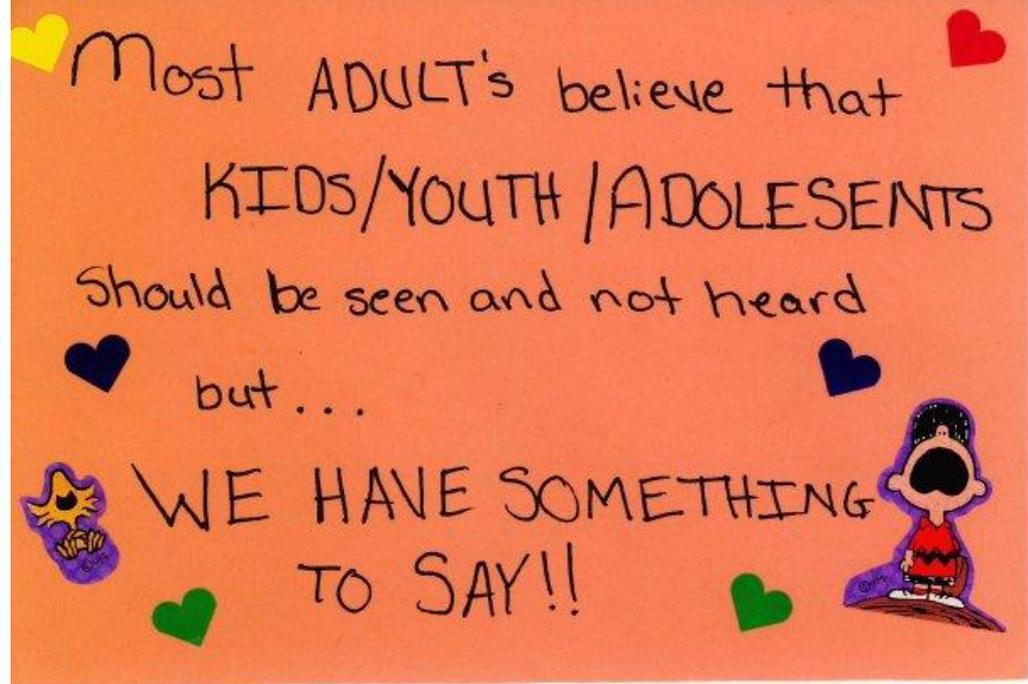
A Framework for Well-being

The framework identifies four basic domains of well being: (a) cognitive functioning, (b) physical health and development, (c) behavioral/emotional functioning, and (d) social functioning. Within each domain, the characteristics of healthy functioning relate directly to how children and youth navigate their daily lives: how they engage in relationships, cope with challenges, and handle responsibilities.



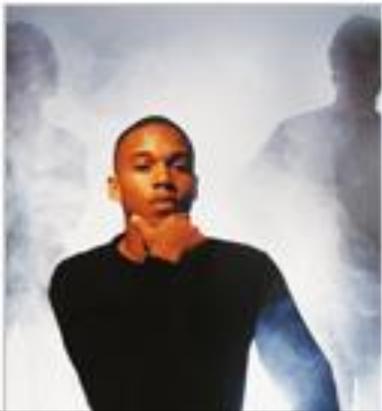
Life's Transitions Do Not Happen Overnight





Questions to ask yourself and your program:

1. Benefits of youth engagement
2. Barriers to youth engagement
3. How to overcome those barriers
4. A vision for improving policy and practice by including the voices of youth and families
5. Action steps to move forward



Changing the Paradigm:

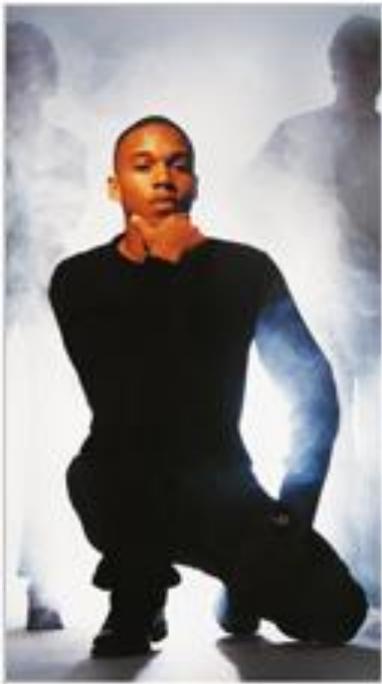
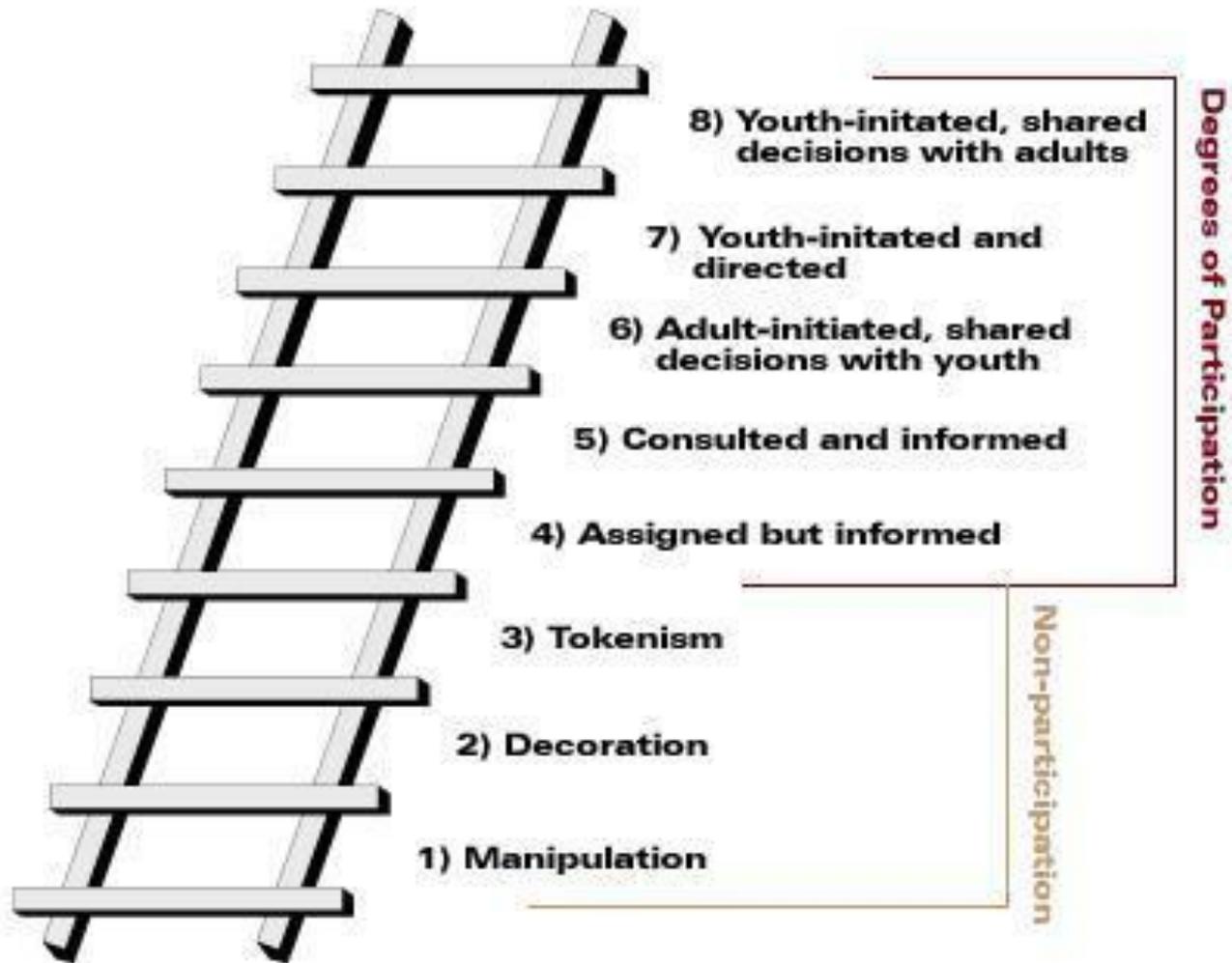
Youth Serving Programs	Youth Led Programs
Youth are viewed as the recipients of programs, services, tools and resources.	Youth act as developers , facilitators and evaluators of programs and services.
Youth are showcased as a “Success Story” to promote a program.	Youth act as program representatives, and promote positive impact to community.
Youth receive pre-packaged issues, topics and employment options.	Youth have the opportunity to research multiple issues, decide on projects and desired employment.
Youth do not receive formal education or training about employment opportunities.	Youth receive strategic education and training about employment and its impact on larger social issues and their communities

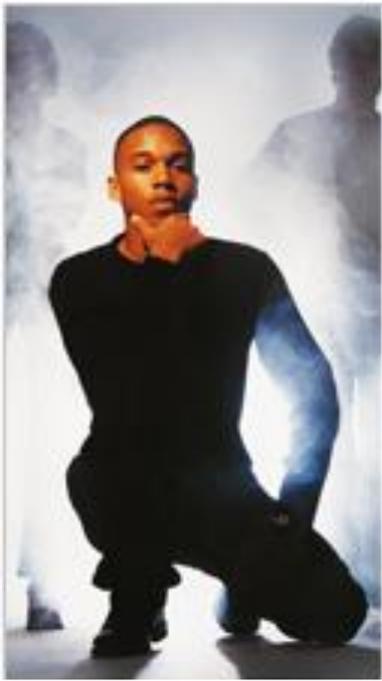


Training vs. Facilitation—Is there a difference?

	PRESENTATION	TRAINING	FACILITATION
Focus	Focus on Content	Focus on both Content & Process	Focus on Process
Deliverable	Information/ Inspiration	Skill Development	Group Insight/Decisions
Approach	Presents/Tells	Teaches/Involves	Asks/Guides
Telling vs. Listening	<u>80%</u> Telling <u>20%</u> Listening	<u>50%</u> Telling <u>50%</u> Listening	<u>20%</u> Telling <u>80%</u> Listening

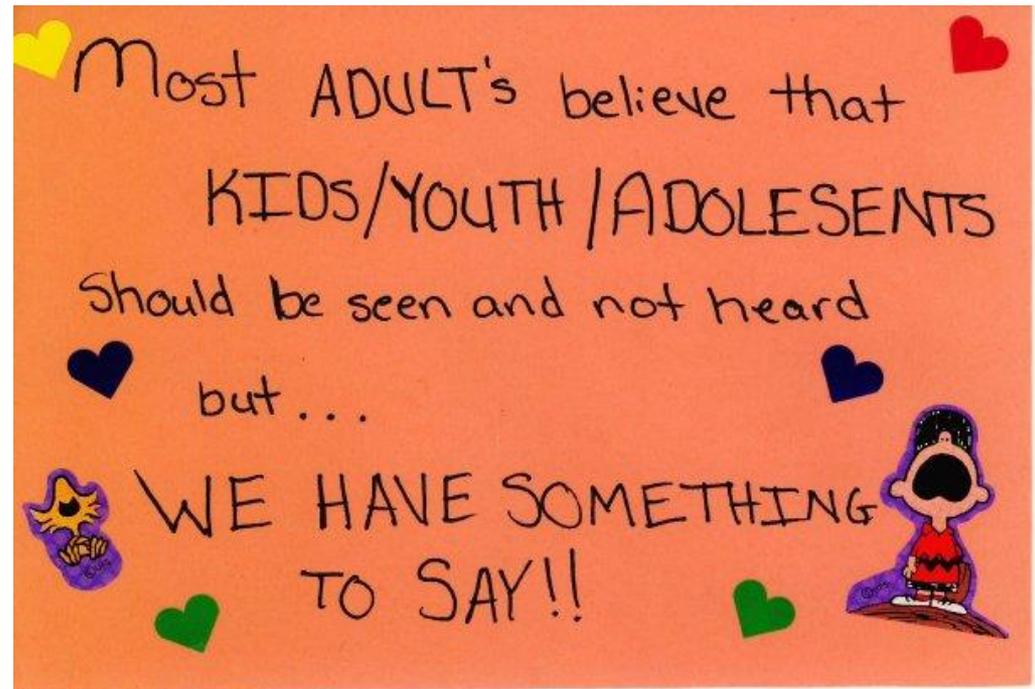
Ladder of Youth Engagement:



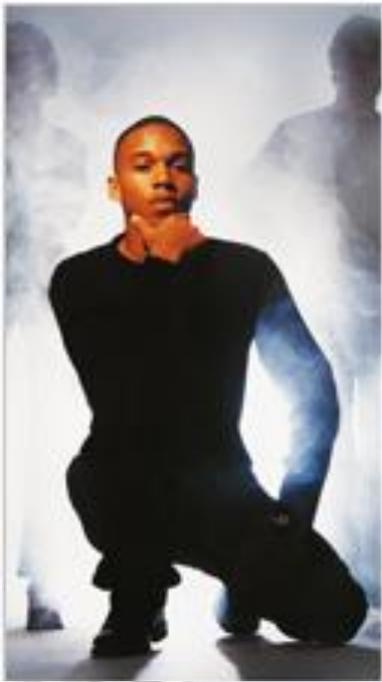


Where Was Youth Voice?

- Design
- Delivery
- Evaluation

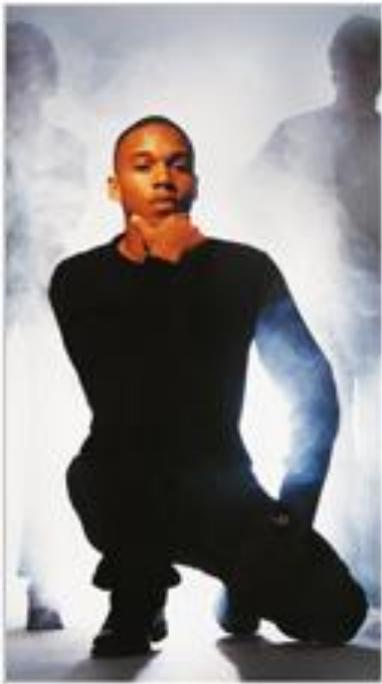
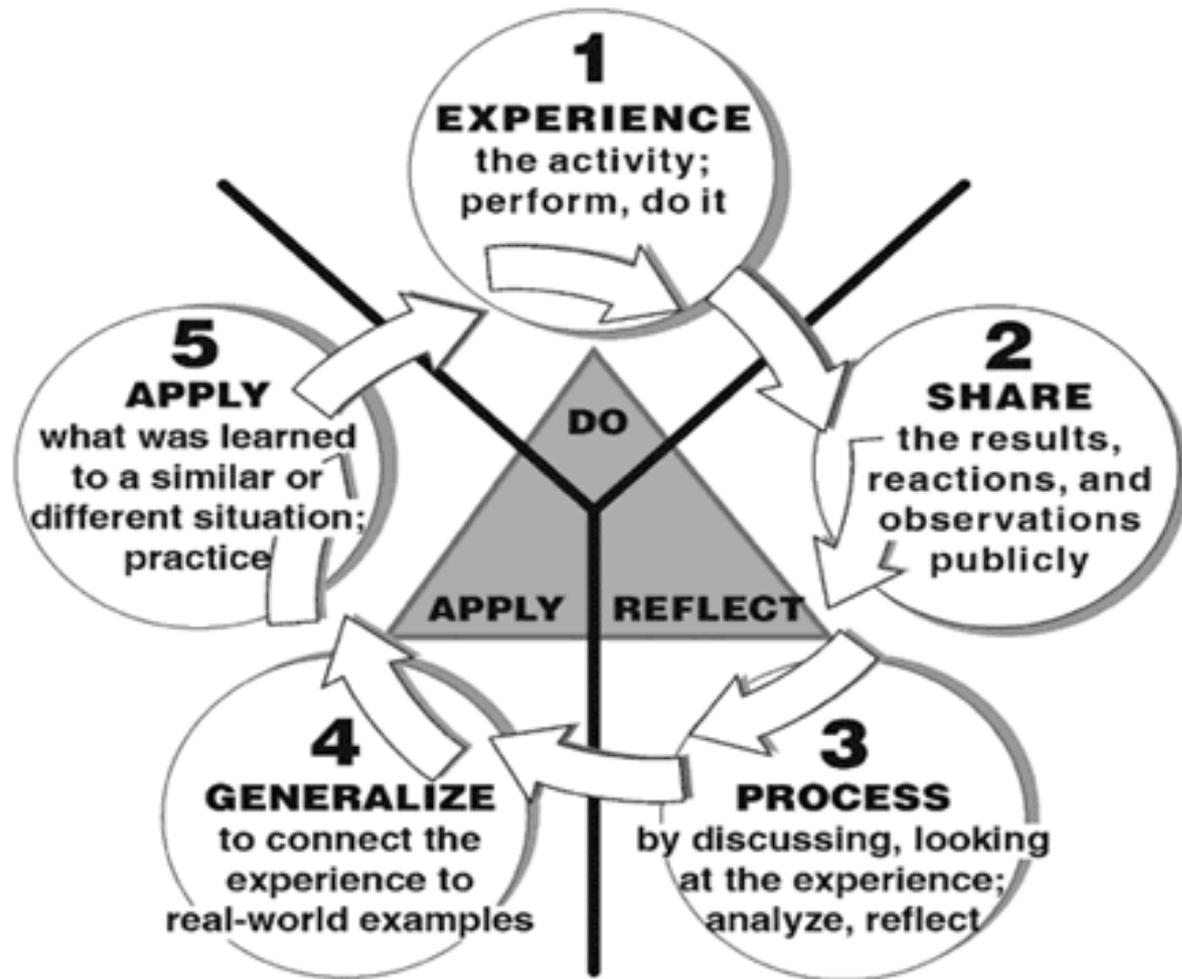


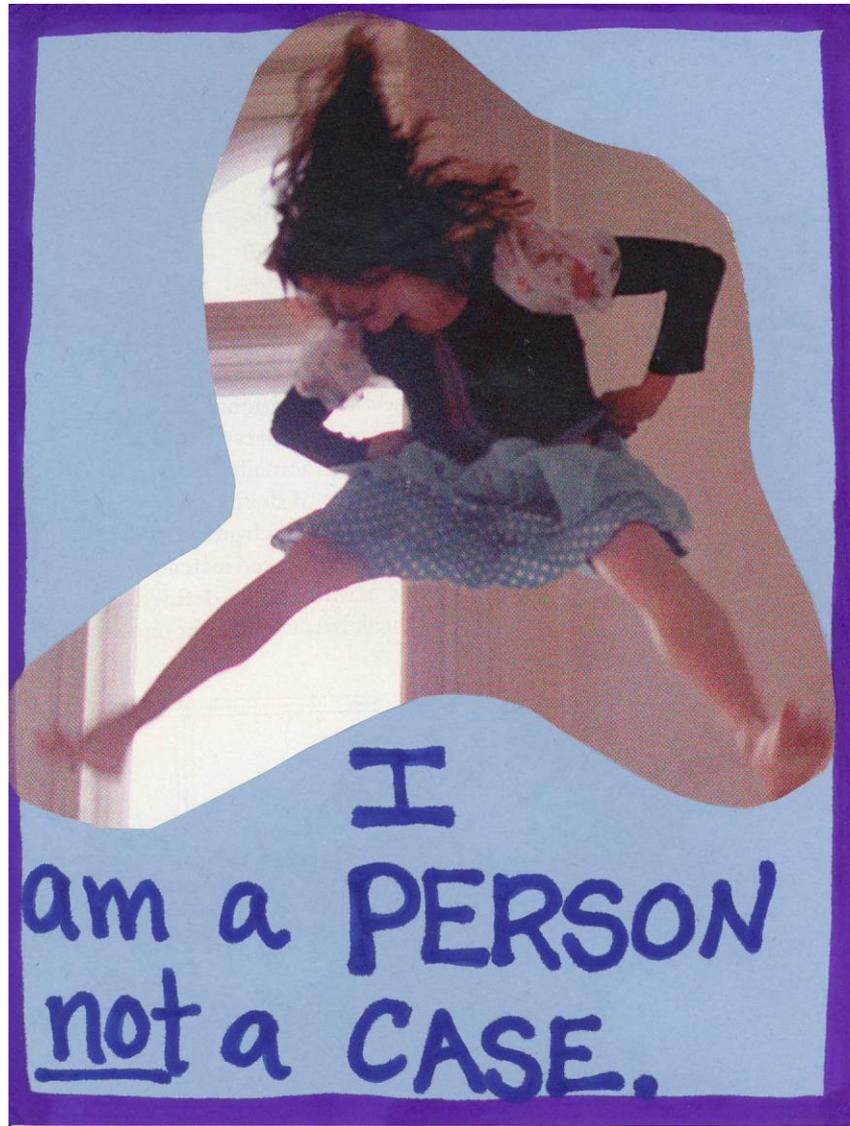
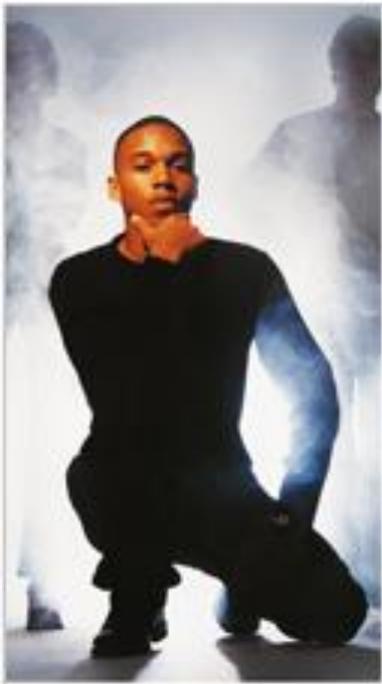
The Role of Adults



Experiential Learning:

“Learn By Doing”







CCMEP



PURPOSE

ADVANCE CONFIDENTLY IN THE DIRECTION OF YOUR
DREAMS.

TAKE STEPS TO LIVE THE LIFE YOU HAVE IMAGINED.



CCMEP Fall Summit Updates



*CCMEP Updates -
Training and Technical Assistance*



Training and Technical Assistance

- Essential Elements of Implementation
- Building Competencies of Youth Service Professionals
- OWCMS three-part webinar
- Services Matrix webinar



CCMEPQNA Facts

- 659 Questions
 - 511 program questions
 - 148 inquiries
- Top 5 Topics
 - Eligibility - 101 questions
 - Activity Hours - 45 questions
 - Enrollment - 36 questions
 - OWCMS - 36 questions
 - Funding - 36 questions



CCMEPQNA Top 5 Questions

Q 1: If I have a participant who has been sanctioned by OWF, how does that affect their CCMEP?

A: Sanctions do not affect CCMEP eligibility. They would remain in CCMEP until an exit reason is met.



CCMEPQNA Top 5 Questions

Q2: If a customer is an OWF work eligible and I intend to only use TANF funds do I still need to fill out the JFS 03002 for WIOA eligibility?

A: Yes, you are required to fill out the JFS 03002 for every participant.



CCMEPQNA Top 5 Questions

Q3: Can both WIOA and TANF funds pay for follow-up services?

A: Yes, both WIOA and TANF funds can pay for follow-up services.



CCMEPQNA Top 5 Questions

Q4: If a participant is eligible for both funding sources, how should the funds be used?

A: The decision on funding will be a local one, if the service can be paid for with both funding sources.



CCMEPQNA Top 5 Questions

Q5: What are the timeframes for a participant in CCMEP?

A: Referral – 7 days

WIOA Youth Application – Prior to CCMEP Assessment

Assessment – 10 days

IOP – as soon as possible (After CCMEP Assessment)

Services – based on decisions in the IOP



*CCMEP Updates -
Transition Plan*



Transition Plan – OWF Work Eligible Individuals

- Transition when any of the following activities take place:
 - Recertifies for benefits;
 - Completes an interim report; or
 - Makes a change to benefits.
- Transition must occur no later than December 31, 2016.



Transition Plan- WIOA Youth Participants

- Enrolled WIOA In-School and Out-of-School Youth ages 16-24 were transitioned to CCMEP on July 1, 2016.
- A comprehensive assessment and IOP are not required.
- All other CCMEP requirements will be implemented.
- If case is still open as of December 31, 2016, an IOP must be completed.



Transition Plan – WIOA Youth Participants

- WIOA In-School youth ages 14-15 may continue to receive WIOA services using PY 2015 carry-in funds.
- These participants were not transitioned to CCMEP.



*CCMEP Updates -
Policy*



Policy Update – WIOA Final Regulations

- WIOA Final Regulations were published and are effective November 19, 2016.
- Changes were made to WIOA youth program.



Policy Update – WIOA Final Regulations

- WIOA Youth Program Procurement
- The local board may allow the grant recipient/fiscal agent to provide directly some or all of the youth workforce investment activities.
- If grant recipient/fiscal agent does not provide youth workforce investment activities, these activities must be competitively procured.



Policy Update - CCMEP

- 20 Hour Activity Standard
- Reasons for Exiting CCMEP
- WIOA Eligibility - Citizenship



Policy Update – CCMEP

- Training and Appropriateness
- Spending Levels for Services and Participants
- Incentives
- Advantages of Co-funding



*CCMEP Updates -
Managing Performance*



Managing CCMEP and WIOA Performance

- Which CCMEP participants should be co-funded with WIOA?
 - Answer: All of them
- What are the performance implications of co-funding with WIOA dollars?
 - Answer: Let's examine...



Performance: Which Participants Go into Which Program Measures?

■ CCMEP Performance

- Program participants who sign an individual opportunity plan (IOP) on or after July 1, 2016 and WIOA Youth transitioned to CCMEP

■ WIOA Performance

- Program participants who receive a WIOA-funded service



CCMEP Primary and Intermediate Performance Measures

All CCMEP Participants:

- Employment 2nd Quarter After Exit
- Employment 4th Quarter After Exit
- Education, Training, or Employment 2nd Quarter After Exit
- Education, Training, or Employment 4th Quarter After Exit
- Median Earnings 2nd Quarter After Exit
- Effectiveness in Serving Employers (i.e., job retention)
- Job Placement (intermediate measure)

CCMEP Participants enrolled in education or training program:

- Credential Attainment Rate
- Measurable Skills Gain (intermediate measure)



WIOA Primary Performance Measures

All WIOA Participants:

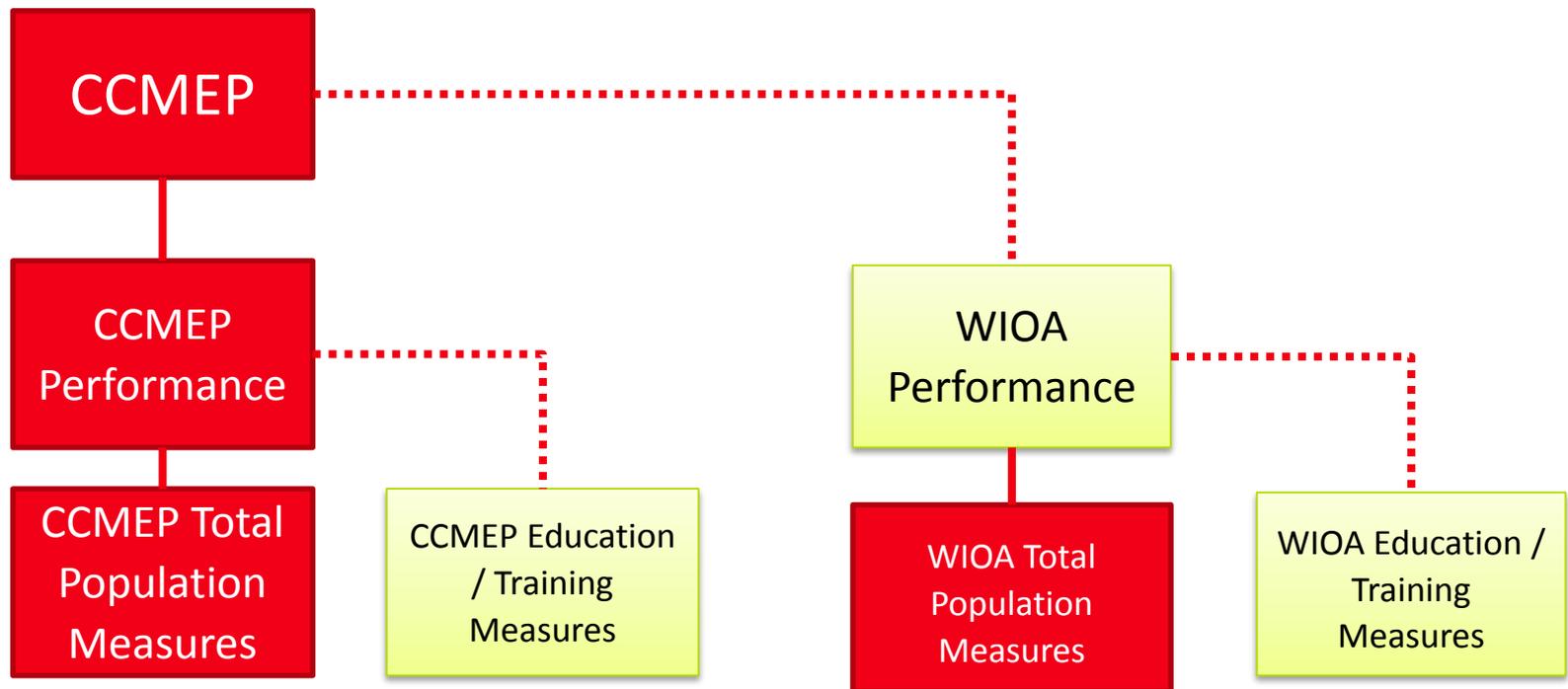
- Education, Training, or Employment 2nd Quarter After Exit
- Education, Training, or Employment 4th Quarter After Exit
- Median Earnings 2nd Quarter After Exit
- Effectiveness in Serving Employers (i.e., job retention)

WIOA Participants enrolled in education or training program:

- Credential Attainment Rate
- Measurable Skills Gain



Performance Decision Points





Managing WIOA Performance

- Co-funding with WIOA dollars?
- Performance implications to consider...



Managing WIOA Performance

- PY 2016 and PY 2017 are baseline years; setting up expectations for future performance standards
- Only performance implications for WIOA youth in PY 2017 is the “Education, Training, or Employment 2nd Quarter After Exit” measure



Education, Training, or Employment 2nd Quarter After Exit

- Standard has been negotiated and established with USDOL with the expectation of co-funding
- Standard for PY 2017 is 49.0%
- The meet level is set at 80% of that standard or 39.2%
- What happened to TANF/OWF recipients prior to CCMEP? What happened to WIA Youth participants receiving TANF benefits?



Outcomes Prior to CCMEP

Employment 2nd Quarter After Program Exit	Ohio TANF/OWF	Ohio WIA Youth participants receiving TANF benefits
2012	49.4%	55.8%
2013	52.2%	64.2%
2014	56.2%	71.3%
Average	52.6%	63.8%
Range	49.4% - 56.2%	55.8% - 71.3%



Setting Expectations for Future Performance Standards

- USDOL Statistical Adjustment Model
 - (TEGL 26-15 Attachment III B)
- Looks at the population served and determines the percentage with key elements that have been found to influence performance outcomes



Non-Exhaustive List of Elements Used in Adjustment Model

Age	Low income
Basic literary skills deficiency	Offender
Enrolled in education	Other public assistance recipient
Ethnicity	Pregnant or parenting youth
Foster care youth	Race
Highest grade completed	School status at participation
Homeless	Sex
Individual with a disability	TANF recipient
Limited English-language proficiency	Youth who needs additional assistance



Statistical Adjustment Model

- 1st use of the model occurs during performance negotiations
 - e.g., what was the population percentage breakdown served last year? What do you expect it to be this year?
- 2nd use of the model occurs at year's end
 - e.g., you had planned on serving a higher percent of XX, but you served more or less than planned
 - Adjusts performance target lower when serving the hardest to serve populations
 - Adjusts performance target higher when serving easier to serve populations



Baseline Information and the Model

- The statistical adjustment model was designed using past WIA information, however as baseline WIOA information becomes available, the model will be updated accordingly
- Ohio's required CCMEP participants (e.g., OWF work-eligible recipients) may have a greater impact on performance than WIOA youth in USDOL's model
- If this population is not included in WIOA or only the most promising candidates are co-funded, then the model will not be able to precisely capture its influence on performance and the adjustment applied may not be accurate



Statistical Adjustment Model

- USDOL's model is only as good as the information supplied
- Make sure to capture all participant barrier data in OWCMS so you get credit for providing services for the hardest to serve youth populations



Co-Funding Takeaway Summary

- The WIOA Youth performance standard was negotiated and established with co-funding in mind; offering the flexibility to serve the CCMEP population and establish best practices without being impeded by unrealistic performance goals
- Freedom given to establish an honest baseline for continuous improvement in serving the hardest to serve youth populations
- Establish with USDOL the appropriate performance credit and expectation with data driven outcomes



*CCMEP Updates -
PRC and CCMEP Guidance*



PRC & CCMEP Program Overview

PRC is a TANF funded program that provides nonrecurring, short-term, crisis-oriented benefits and ongoing services

- To meet one of the four purposes of TANF
- Flexibility delegated to counties to tailor their PRC program to local needs, preferences and opportunities
- Counties provide PRC services in accordance to the policies and procedures included in its PRC program plan

CCMEP is a TANF and WIOA funded program delivering comprehensive case management, employment and supportive services

- Reasonably expected to meet TANF purposes 1 or 2
- Common framework of services and benefits for participants ages 16-24 and low-income
- County lead agencies provide CCMEP services in accordance to the policies and procedures included in its CCMEP program plan



If CCMEP is a Program Consisting of its own Services and Benefits, then

Q1. Does CCMEP need to be included in a county's PRC plan?

A - No. CCMEP itself is its own program, therefore it does not need to be included in the county's PRC plan.



If CCMEP is a Program Consisting of its own Services and Benefits, then

Q2. Must a county's PRC plan include a description of how TANF funds will be used to provide supportive services to CCMEP program participants?

A – No. Any TANF-funded service, activity, or supportive service that will be provided to a CCMEP program participant must be described in the Lead Agency's CCMEP Program Plan.



If CCMEP is a Program Consisting of its own Services and Benefits, then

Q3. How can PRC be effectively used as an outreach service for CCMEP?

A - Rather than approving a nominal benefit or service in the PRC program just to enable a 16-24 to volunteer for the CCMEP program, a county agency may operate a "CCMEP Outreach Service" as part of its plan.



In Summary:

PRC

- Is a program consisting of its own set of services and benefits.
- All PRC services and benefits offered must be incorporated in the county's PRC program plan.
- TANF funds allocated for PRC may only be used to fund PRC services and benefits offered in the county's PRC program plan.

CCMEP

- Is a program consisting of its own set of services and benefits.
- All CCMEP services and benefits offered must be incorporated in the county's lead agency CCMEP program plan.
- TANF funds allocated for CCMEP may only be used to fund CCMEP services and benefits offered in the county's lead agency CCMEP program plan.



*CCMEP Updates -
Fiscal*



CCMEP Spending for the July – September 2016 Quarter

- First quarter close went smoothly
- Any time CCMEP is allocated the Public Assistance Lead Agency must retrieve the CCMEP TANF data again



CCMEP Set-Up in CFIS

- Just completed six CCMEP set-up classes that assisted agencies setting up CCMEP
- There are still agencies that have not completed setting up CCMEP – Please contact Mark.Anderson@jfs.ohio.gov for assistance



PY15 Youth Funds

- Carry-in Youth \$ (PY15) is not in Client Tracking
- PY15 WIOA Youth \$ may be spent on:
 - Liquidating PY15 obligations
 - Enabling 14 & 15 year olds to complete services
 - Additional resources for CCMEP participants
- Either spend any remaining PY15 \$ without linking costs to client tracking, or manually FIFO pooled PY16 costs to unspent PY15 \$.



Costs of Framework Activities

- Before determining eligibility, CCMEP providers do not know which grant to charge for costs of intake, assessment, etc.
- Use cost allocation (*i.e.*, RMS for CDJFS agencies) to distribute pooled costs
- After enrollment, charge direct costs to either grant based on eligibility, allowability, funding strategies, etc.



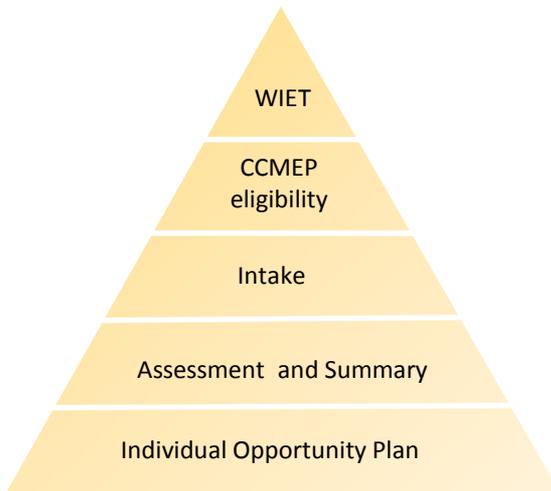
CCMEP Updates - Systems

Comprehensive Case Management Employment Program Systems Plan



CFIS Client Tracking

County Finance Information System



OWCMS

Ohio Workforce Case Management System



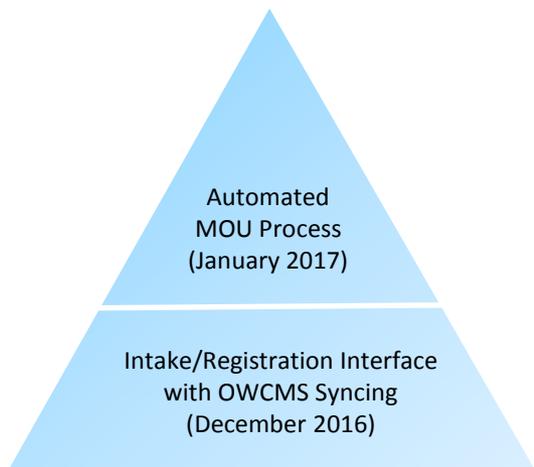
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AVAILABLE NOW

FUTURE



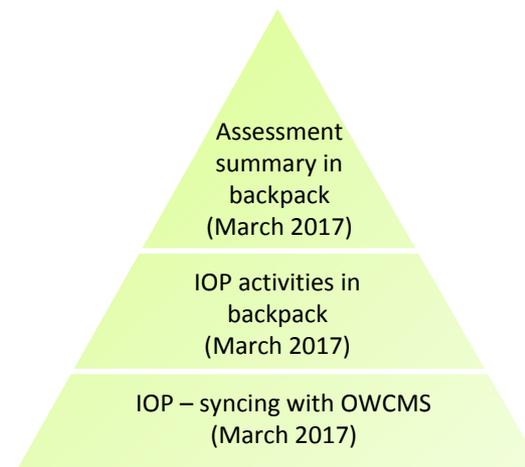
CFIS Client Tracking

County Finance Information System



OWCMS

Ohio Workforce Case Management System



OMJ

OhioMeansJobs.com



*County Finance Information System
(CFIS)*



Future Enhancements

- Automated MOU Process (January 2017)
- Intake/Registration Interface with OWCMS (December 2016)
- OWCMS currently does not allow entry of future services which prevents obligation of future cost in CFIS (Enhancement planned 2017)



CFIS Client Tracking Technical Assistance

- CFIS Client Tracking Help webpage at:
<http://jfs.ohio.gov/owd/cfis/index.stm>
- E-mail CFIS_CLT_HELP@jfs.ohio.gov to set up users in client tracking
- E-mail ohsupport@sivicsolutionsgroup.com or call 877-916-3222 for technical questions



*Ohio's Workforce
Case Management System (OWCMS)*



Future Enhancements

- Exit Notices (March 2017)
- Document Upload (March 2017)
- Individual Opportunity Plan (IOP) & Assessment Summary OMJ syncing (March 2017)
- Enhancement is planned to enable future service dates (2017)



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November 16, 2016



Future Enhancements

- Assessment Summary
- IOP Activities in backpack
- IOP Activities sync with OWCMS



Questions?

- Questions
- Note Cards also available for written questions
- Questions today along with answers will be posted on the CCMEP website next month
- Contact technical assistance at:
CCMEPQNA@jfs.ohio.gov