

Vorst Paving, Inc.
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Cloverdale, OH 45827
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May 19, 2003

Ohio Department of Job and Family Services
Ms. Terry Sword
145 S. Front St.
Columbus, OH 43216

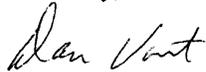
RE: Bobbie Imowitz

Dear Ms. Sword:

I would like to pass on my sincere gratitude for the help that Bobbie Imowitz has given my company in reconciling our account. She was helpful and very thorough. It is nice to speak with someone who had as much concern for my company as I do. I would like to pass on this thoughtful attitude by letting someone know she has gone beyond the call of duty.

Thank you for your time!

Sincerely,



Dan Vorst