

Ohio's Enhanced Care Management Program

Fact Sheet

ECM Program Description

The Ohio Medicaid Enhanced Care Management (ECM) Program provides care management services to aged, blind, or disabled (ABD) Medicaid consumers with certain chronic illnesses.

The ECM Program reflects the Ohio Department of Job and Family Services' (ODJFS) continuing commitment to offer the benefits of care coordination, promote prevention and wellness, and provide quality care to an increasing number of Medicaid consumers. Enhanced Care Management Plans (ECMPs) work with a variety of providers and healthcare organizations to establish supportive and meaningful relationships between providers and patients, develop comprehensive treatment plans, and coordinate specialist care for patients. These services are provided in an environment that seeks to improve health-related outcomes, promote the appropriate use of cost-effective medical care, and reduce unnecessary hospital stays and emergency room visits.

For physicians who serve ECM members, the payment is identical to the current FFS system where the physician provides the service and subsequently bills Medicaid. The ECM program allows for supplemental monthly payments to physicians who serve as the ECM member's accountable primary care provider (PCP). Also, the ECM program includes an opportunity to offer the PCP a performance incentive payment.

Covered Health Conditions

Adults with a diagnosis of asthma, diabetes, congestive heart failure, coronary artery disease, non-mild hypertension, chronic obstructive pulmonary disease, and children with a diagnosis of asthma.

Where

The first ECM provider agreement is with Paramount Enhanced Care Management for Lucas County. Voluntary enrollment of members into Paramount Enhanced Care Management began October 1, 2004.

The complete list of counties that will participate in the ECM Program can be found below:

- Cuyahoga
- Franklin
- Hamilton
- Lucas
- Montgomery
- Stark
- Summit
- Zanesville service area:
 - Muskingum
 - Coschocton
 - Guernsey
 - Morgan
 - Noble
 - Perry

By July, 2005, the ECM Program will be phased-into seven urban and six rural counties with an initial population of about 30,000 Medicaid consumers

Services

ECM members will continue to receive all medically necessary healthcare services covered by their Ohio Medicaid card.

Additional services include:

- Access to 24/7 nurse helpline.
- Care management services.
- Access to relevant health information on the management of their disease(s).

Participation

- Participation is voluntary and can be discontinued at any time.
- The ECM Program is no cost to participants.
- Participants will receive a monthly Medicaid ECM card that allows them to obtain their fee-for-service medical benefits and ECM services.

For additional information

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