

Hours of Operation: 7AM-8PM Monday-Friday  
8AM-5PM Saturday & Sunday

# Ohio Medicaid Consumer Hotline

Operators are available to answer your questions regarding:

- Finding a Medicaid Provider
- Billing Problems
- Covered Services

**1-800-324-8680**



**TTY 1-800-292-3572**

## SERVICES AVAILABLE:

- APPLICATION ASSISTANCE
- PROVIDER LOCATOR
- EXPLANATION OF BENEFITS
- CONSUMER GUIDES
- COMPLAINT RESOLUTION
- REIMBURSEMENT CLAIMS
- EN ESPAÑOL