

**Date:** February 15, 2012

**Topic:** Webinar

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## Questions and Answers

### CFIS Web:

1. Q. Part of the 4281 is the Independent Living expenditures. If those are not input into SACWIS, that part of the report will never be right. Or is this data interface of 4281 values only dealing with the placement days, FC and AA percent only?
  - A. The information that will come over from SACWIS will be the values that are used to calculate penetration rates, IVB/IVB Admin limits, and Title XX TANF Transfer limits.
2. Q. Will there be a PET type import option?
  - A. Pet is a type of fund accounting system. Any type of fund accounting system can be used by agencies. Agencies may transfer data out of the fund accounting system into the Excel template that CFIS Web provides and then import that data into CFIS Web.
3. Q. When will the template for the financial upload be available to the counties?
  - A. The template will be available in April after Phase 2 testing has been completed.
4. Q. Currently BCFTA Updates and CFIS Alerts are issued through e-mail, will those be issued through Remedy? If so, will there be a "notice" that "pops up" on the county screen to notify?
  - A. BCFTA Updates will still be issued by e-mail. CFIS Alerts will be issued through CFIS Web as notifications. CFIS Web will notify an agency when they have a notification. Remedy will be used by county agencies on the state network to report system related issues with CFIS Web and WebRMS, such as password resets.
5. Q. Will WIA data from the MIP system load directly into CFIS web?
  - A. MIP is a type of fund accounting system. Any type of fund accounting system can be used by agencies. Agencies may transfer data out of the fund accounting system into the Excel template that CFIS Web provides and then import that data into CFIS Web.
6. Q. Are there any plans in place to help with the speed of the current RMS system?
  - A. We are not aware of any speed issues with the hosting service. If an issue is noticed agencies can contact OIS to evaluate band width usage.
7. Q. At present counties can use 4281 First Count data to look at trends in surrounding or like-size counties and overall state trends. Under new system, will there be state/ county-by county data on the ODJFS website for review?
  - A. Information in CFIS Web will only be available to designated individuals determined by each agency.

8. Q. Will the counties have the option in CFIS Web to receive notifications in e-mail as well as on the Home Page of CFIS Web?

A. Yes, users will be able to opt into e-mail notification.

**Remedy:**

9. Q. Will there be a listing that the counties can see all completed Remedy Requests by County?

A. At this time, only the worker that enters the ticket can see the issue. We are looking into see if this can be expanded to others in an agency.

10. Q. Can the counties enter fiscal data directly into web? If Remedy is web-based, why can't WIA stand-alone areas access it? Why is it just accessible through the state network?

A. Agencies can access CFIS Web from anywhere as long as they have web access. At this time, Remedy does not have this capability and is only available to state users. We are looking into finding a future solution that will allow non state users' access to Remedy.

**WIA Cost Pool:**

11. Q. Do employees that are working with the WIA Programs as well as other programs have to be in the shared cost pool?

A. If the employee is providing direct program services to IM and WIA or, SS and WIA programs they can be in the IM or SS cost pool and complete the corresponding RMS sample. If the employee is a dedicated WIA worker and only works on WIA programs they will be in the WIA cost pool. If a supervisor has staff in both the IM pool and WIA pool then they would be in the shared pool.

12. Q. If agency has no direct WIA worker and all workers are doing WIA and other programs, how do the costs get charged to WIA? Will the agencies charge cost to WIA from IM or SS and WIA RMS if they have both (direct and combined) workers?

A. WIA RMS Codes will continue to be available in the IM and SS Cost Pool Observations. Allocation process will not change for agencies that do not have workers dedicated to WIA programs.

13. Q. How will WIA being a separate cost pool work with Area 7 as far as allocations, draws, etc are concerned?

A. There will be no change in Area 7. If a sub area of Area 7 has dedicated WIA workers then the sub area will move these workers to a WIA cost pool under the PA fund. They will report expenditures and draw just as they do now to Area 7.