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OFFICE OF FAMILY STABILITY LETTER #25
January 24, 2005

TO: Directors, County Departments of Job and Family Services

FROM: Jeanne Carroll, Deputy Director
Office of Family Stability

SUBJECT: Outcome Management Coverage Areas

This is a follow up to previous Office of Family Stability Letters #1, #2, #4, and #6, and #14 which introduced the Outcome Management Section (OMS) within the Bureau of Program Integration and Coordination (BPIC) and described the section's structure, function, and coverage areas.

In an attempt to better promote the attainment of employment and supportive service measures' standards and goals and continuous improvement opportunities, OMS has changed the OMS service delivery areas. Effective January 1, 2005 new service delivery areas will be in place. Your Outcome Management Supervisor will be contacting you to discuss your SFY 3rd Quarter Performance Management Reports and Continuous Improvement Plans within the coming weeks. The attached map details the coverage areas and provides you with the name of your Outcome Management Supervisor.

Due to recent retirements, two Outcome Management Supervisor positions are currently vacant. The remaining OMS team will be providing coverage until these positions are filled. If you have any questions, please contact your Outcome Management Supervisor or Ronda Kinnamon, OMS Chief, at 614-995-5622. We look forward to continuing to work with each of you.

Attachment

cc: Barbara Riley Larry Long, CCAO Loretta Adams, OJFSDA
Crystal Allen, PCSAO Kim Newsome, OCDA