



30 East Broad Street Columbus, Ohio 43215-3414
jfs.ohio.gov

OFFICE OF FAMILY STABILITY LETTER #64
July 11, 2007

TO: Directors, County Departments of Job and Family Services

FROM: Jeanne Carroll, Deputy Director
Office of Family Stability

SUBJECT: Food Stamp Payment Accuracy

On June 29, 2007, Director Jones-Kelley notified you that, based on Ohio's FFY 06 food stamp payment error rate of 7.10 percent, Ohio is no longer considered to be in sanction status for excessive error rates. While that is extremely good news and an indication that we are moving in the right direction with regard to payment accuracy improvement, the state is still bound by the terms of a settlement agreement entered into to resolve the prior sanction and liability amount levied against Ohio.

Two consecutive years, FFY 04 and FFY 05, of excessive error rates resulted in USDA establishing a \$3,065,580 liability amount for Ohio. The settlement agreement enabled ODJFS to reinvest one-half of that amount in activities aimed at improving the food stamp program with a focus on payment accuracy. This Family Stability Letter provides information on the status of Food Stamp Reinvestment Plan implementation.

The federally approved reinvestment plan requires the Office of Family Stability (OFS) to hire two outcome management supervisors to assist CDJFS's in meeting the Food Stamp payment accuracy standard. In addition, the plan establishes CDJFS payment accuracy performance incentives. ODJFS will award \$1,019,789 to top performing counties. One third of the incentive (\$339,930) is set aside for the 10 CDJFS's that achieve the highest Food Stamp payment accuracy rates. Two thirds of the incentive (\$679,859) is set aside for the 10 CDJFS's with the most improved payment accuracy rates. Awards will be based on performance in FFY 2008 compared to FFY 2007.

The newly hired OFS Outcome Management Supervisors are Jamie Carmichael and Suzanna Haydu. The attached document outlines each of their county assignments.

Ms. Carmichael and Ms. Haydu will be assisting each of their respective county's to establish a quarterly "results and learning" process to enable improvements in program design and operational efficiency. They will also be available to assist in the development of process improvement plans that promote county goal attainment. Counties that do not meet the payment accuracy standard will receive assistance in developing and implementing continuous improvement plans. The county Food Stamp payment accuracy standard is defined in APM 5101:9-10-01(E) (4) (a), which establishes a payment accuracy performance standard of at least 96% of Food Stamp payments.

The Office of Family Stability is committed to working with you to improve Ohio's Food Stamp payment accuracy. If you have any questions or concerns about this process please feel free to contact your assigned Outcome Management Supervisor.

cc: Helen E. Jones-Kelley, ODJFS Director
Fred Williams, Assistant Director
Mary Ann Drewry, Assistant Director
Terry Thomas, Assistant Director
ODJFS Deputy Directors
Loretta Adams, OJFSDA
Crystal Allen, PCSAO
Kim Newsome, OCDA
Larry Long, CCAO

Attachment

Suzanna Haydu
 50 West Town Street, 6th floor
 Columbus, Ohio 43218-2709
 Office # (614) 752-0492
 Fax # (614) 644-9974

Jamie Carmichael
 50 West Town Street, 6th floor
 Columbus, Ohio 43218-2709
 Office # (614) 752-0485
 Fax # (614) 644-9974

Adams	Ashland
Allen	Ashtabula
Athens	Belmont
Auglaize	Carroll
Brown	Columbiana
Butler	Coshocton
Champaign	Crawford
Clark	Cuyahoga
Clermont	Defiance
Clinton	Erie
Darke	Fulton
Delaware	Geauga
Fairfield	Guernsey
Fayette	Hancock
Franklin	Hardin
Gallia	Harrison
Greene	Henry
Hamilton	Holmes
Highland	Huron
Hocking	Jefferson
Jackson	Lake
Knox	Lorain
Lawrence	Lucas
Licking	Mahoning
Logan	Marion
Madison	Medina
Meigs	Monroe
Mercer	Morgan
Miami	Morrow
Montgomery	Muskingum
Paulding	Noble
Perry	Ottawa
Pickaway	Portage
Pike	Richland
Preble	Sandusky
Putnam	Seneca
Ross	Stark
Scioto	Summit
Shelby	Trumbull
Union	Tuscarawas
Van Wert	Washington
Vinton	Wayne
Warren	Williams
	Wood
	Wyandot