



Department of
Job and Family Services

Ted Strickland, Governor
Douglas E. Lumpkin, Director

OFFICE OF FAMILY STABILITY LETTER #80A
January 14, 2009

TO: Directors, County Departments of Job and Family Services

FROM: Paul Fraunholtz, Deputy Director
Office of Family Stability

SUBJECT: Ohio's Electronic Payment Card (Ohio EPPICard) County Coordinators

Family Stability Letter #80 was issued on October 20, 2008 announcing the upcoming program enhancement for the issuance of cash assistance benefits using a prepaid debit MasterCard[®] known as the Ohio EPPICard[™]. The project is proceeding as planned and beginning February 1, 2009, recipients of Ohio Works First, Refugee Cash Assistance, and Disability Financial Assistance will have a new option to receive their cash assistance benefits on the Ohio EPPICard[™]. A special notice will be sent to eligible recipients on January 16, 2009 announcing this new issuance option.

We are asking each county agency to identify an Ohio EPPICard[™] coordinator to become the primary contact for this project. The Office of Family Stability will work with this coordinator to provide information on project enhancements, report updates and facilitate issues that may arise. Your current EBT coordinator could serve in this capacity or you can designate another staff person. All questions for your county should be provided to your designated Ohio EPPICard[™] coordinator who can submit them to TANF-FSTA@odjfs.state.oh.us.

The Ohio EPPICard[™] is regulated by the Federal Deposit Insurance Corporation (FDIC) Consumer Protection 6500, Part 205 – Electronic Funds Transfers (Regulation E) which prohibits access to account transactions and activity. However, a variety of reports will be available in Control-D to monitor card activity such as account inactivity, returned cards, unpinned cards, new/replaced cards and address changes.

Please provide the name and e-mail address of the person you designate to serve as your Ohio EPPICard[™] coordinator by January 31, 2009 to Christina Thomas at (614) 644-1319 or by e-mail at Christina.Thomas@jfs.ohio.gov.

c:	Douglas E. Lumpkin, Director	Joel Potts, OJFSDA
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