

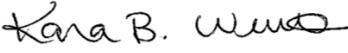


Department of  
Job and Family Services

John R. Kasich, Governor  
Cynthia C. Dungey, Director

**Family Assistance Letter #157**  
**OFFICE OF FAMILY ASSISTANCE**  
August 30, 2016

**To:** Directors, County Departments of Job and Family Services

**From:** Kara B. Wentz, Deputy Director  
Office of Family Assistance 

**Subject:** Xerox Intelligent Analytics Portal (XIAP) Data Warehouse

The Ohio Department of Job and Family Services (ODJFS), Office of Family Assistance is excited to announce the statewide rollout for the new advanced data warehouse known as the Xerox Intelligent Analytics Portal (XIAP).

The XIAP Data Warehouse delivers data in a variety of standard and geographical formats, including tabular reports, charts, graphs, and dashboards. These user-friendly views make it simple to analyze five years of Electronic Benefit Transfer (EBT) data over time and understand trends. It offers a simple and intuitive user interface and improved performance that dramatically increases the user's ability to access business intelligence and deliver self-service reporting and analysis. Users can create, modify and save reports to meet the requirements of their department.

### **Statewide Roll-out Plan**

The EBT section, Fraud Control Unit (FCU) and Xerox have authored a statewide roll-out presentation for initial training to introduce the XIAP Data Warehouse. This introduction presentation will be scheduled during the 5 Regional Fraud Quarterly Meetings:

- Greene County-September 20, Summit County-September 22, Hancock County-September 27, Franklin County-September 29, and Washington County-October 4.

30 East Broad Street  
Columbus, Ohio 43215  
jfs.ohio.gov

- All session times will be scheduled for 10:30 AM – 12:00 PM. A slide deck will be made available to introduce the XIAP Data Warehouse system, Key Fraud Indicators (KFI's), Global Information System (GIS) and the filtering of relevant data. Presentation will be by Xerox and EBT Staff.

WebEx Sessions are being scheduled for October 12 and October 13 from 10:00 AM to 3:00 PM to incorporate a more in-depth discussion on common system functionality along with key features for fraud units. These sessions will include a hands-on portion directly relating to job functions.

### **User Access Requests**

All access requests should be sent to the EBT Section by e-mail at [EBT-EPC@jfs.ohio.gov](mailto:EBT-EPC@jfs.ohio.gov). Due to a limited number of licenses, XIAP access will be granted to two county staff. Additional access requests may be considered based on county needs and available licenses.

### **Training Reservations**

FCU will send out initial registration forms to be completed by all attendees prior to the WebEx training dates. Access to XIAP will be given ahead of training dates with an emphasis on workers accessing the site and using the “Training” section as an overview of the system prior to attending the online webinar session.

### **Reference Materials**

The training manual, desk aids and slide desk presentations will be available on the ODJFS, EBT Section website at <http://innerweb.odjfs.state.oh.us/OFam/ebt.stm> by October 3, 2016 prior to the WebEx.

Questions regarding the new XIAP rollout and training can be directed to Paul Scanlan, EBT Project Manager, EBT/EPC Operations at [EBT-EPC@jfs.ohio.gov](mailto:EBT-EPC@jfs.ohio.gov) or 1-800-686-1580 (option 3 and then option 2) and Chris Dickens, Fraud Control Unit Chief, at [BPI\\_FCS@jfs.ohio.gov](mailto:BPI_FCS@jfs.ohio.gov) or at (614) 387-5499.

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