Ohio Department of Job and Family Services (ODJFS)

Cash and Food Assistance
ODJFS provides a variety of financial and supportive services to low-income families and individuals, most of whom are employed or seeking employment. A large part of this assistance comes through Ohio Works First (OWF) and the Supplemental Nutrition Assistance Program (SNAP). OWF is the financial-assistance portion of the state's Temporary Assistance for Needy Families program, which provides cash benefits to very low-income families for up to 36 months. SNAP helps eligible low-income individuals purchase food.

Child Care
ODJFS offers financial assistance to eligible parents to help with child care costs while they engage in work, education or job training. In addition, ODJFS and county agencies license and inspect child care homes and facilities. By 2020, participation in Step Up To Quality – the state's voluntary child care quality rating system – will be mandatory for all programs receiving state funding.

Child Support
The ODJFS Office of Child Support collects and distributes nearly $2 billion annually to more than 1 million Ohio children. The program is administered locally by 88 county child support enforcement agencies, which provide such services as locating noncustodial parents, establishing legal paternity, establishing child support or medical support orders, and enforcing support orders.

Child Protective Services
ODJFS oversees the state's child protective services programs. These include programs that prevent child abuse and neglect; provide services to abused and/or neglected children and their families (birth, foster and adoptive); and license foster homes and residential facilities.

Adult Protective Services
ODJFS oversees the state's adult protective services program, which helps vulnerable adults age 60 and older who are in danger of harm, are unable to protect themselves, and may have no one to assist them. The agency plans and develops programs and provides technical assistance to county staff. The county departments of job and family services receive and investigate reports of abuse, neglect and exploitation of vulnerable adults and evaluate the need for protective services.

Employment Services
ODJFS oversees a variety of employment-related services for Ohioans. Many of these are provided by a network of 30 full-service and 59 satellite OhioMeansJobs centers, which offer job training, skill upgrades and other employment services to Ohioans looking for work and to employers seeking workers. ODJFS also operates OhioMeansJobs.com, which offers many of the same services available at local OhioMeansJobs centers.

Unemployment Insurance
ODJFS administers Ohio's unemployment insurance program, which provides short-term income to unemployed workers who lose their jobs through no fault of their own. Unemployment insurance is financed by premiums paid by employers to both the federal and state governments. The weekly benefit amount is typically half the claimant's previous wages up to a set maximum.

For more information, visit jfs.ohio.gov.