

Subject: Ohio ECC Point of Service Device Information October 17, 2011

The time is quickly approaching for providers to begin using the Ohio Electronic Child Care (Ohio ECC) system. All providers statewide caring for children receiving publicly funded child care will begin using Ohio ECC on January 1, 2012. Media Riders Inc (MRi) installers will be contacting you soon to arrange for one-on-one training and installation of your point of service (POS) device. POS device installations will begin within the next few weeks and continue through the end of the year.

MRi is scheduled to do installations in specific areas of the state on specific dates. While there is some flexibility in the scheduling, there will be a need for you to schedule when MRi is in your area. A typical on site visit can last up to one hour. You may have others on your staff present for the face-to-face training and installation of the POS device. Installers can only train on the POS device and are not able to answer policy or program related questions.

At the end of the appointment, both you and the installer will sign a checklist confirming equipment installation and training have been completed. If you have additional questions about the POS device, please ask those questions prior to signing the checklist confirming your questions have been adequately answered and you are comfortable with the POS device.

An important benefit of the Ohio ECC system is a provider website called the PWeb. The PWeb is a tool specifically created for child care providers. The PWeb allows providers to:

- View authorization information
- View transaction information
- View, download and print exception reports
- View, download and print payment detail information
- Record absences

All child care providers statewide will be able to log in to the PWeb as of January 1, 2012 to use this new tool and view information specific to their program.

Information about Ohio Electronic Child Care is available on the CCIDS link found on the right hand side of the Child Care in Ohio website <http://www.ifs.ohio.gov/cdc/childcare.stm>