

Subject: CCIDS Provider E-blast December 15, 2011

***All Child Care Providers and Caretakers/Parents
will begin using
Ohio ECC on January 1, 2012.***

Message From the Project Team

The statewide implementation of Ohio Electronic Child Care is fast approaching. Beginning Sunday, January 1, 2012 child care providers serving children in publicly funded child care, and their families, will begin using the Ohio Electronic Child Care (Ohio ECC) system. Visit the CCIDS website for provider and caretaker resources for Ohio ECC at: <http://www.ifs.ohio.gov/cdc/childcare.stm> The link to the CCIDS web page is located on the right hand side of this website.

Did you know...

ODJFS Clearance Web Page offers information to the public on rules that are in the clearance process. The clearance process allows for the public to review and make comments on proposed rules. The public can sign up to be notified when rules are in clearance on this site as well. <http://www.odjfs.state.oh.us/clearances/public/index.aspx> All clearance items for the Division of Child Care (Bureau of Child Care and Development) are now under the Office of Family Assistance instead of Office of Families and Children.

Eligibility and Authorization (EA)

The Eligibility and Authorization system has been successfully implemented in all 88 counties.

Provider Portal (PP)

The Provider Portal is the point of contact to submit and make changes to your Provider Agreement, rate information, and banking information. Additionally detailed payment information can be viewed.

The Provider Portal is unavailable on the following days and times for routine maintenance:

Monday, December 19	5:30 - 7:30pm
Saturday, December 24	8:00am - 4:00pm
Monday, December 26	7:00am – 7:30pm
Friday, December 30	5:30 – 7:30pm
Monday, January 2	7:00am – 7:30m

Provider Website (PWeb)

The PWeb is the website for providers to view, download and print authorization, attendance and payment information. Providers can also use the PWeb to claim absent days. The information on the PWeb cannot be accessed until your county is using Ohio ECC, which is January 1, 2012 for any county not in the pilot.

Ohio Electronic Child Care (Ohio ECC)

Families with children authorized by Lucas, Butler and Franklin County will be receiving their swipe cards during the weeks of December 19-30, 2011.

All other caretakers/parents should have received their cards. If families have not received their swipe card by Wednesday, December 23, they should contact the Ohio ECC Caretaker Helpline at 1-888-796-4322 to request a replacement card.

Provider “To Do” List

1. If you have not been contacted by Media Riders, Inc. (MRi) to schedule an appointment to have your point of service (POS) device installed, please contact them at **1-800-201-3573**.
2. Ensure that caretakers/parents have activated their swipe cards prior to January 1, 2012. Caretakers must call the Ohio ECC Caretaker Helpline at 1-888-796-4322 and follow the prompts to activate the swipe card. If the card is not activated, the swipe card transaction will be denied when the caretaker swipes their card through the POS device.
3. Review the attached documents:

5 Things You Can Do to Help Your Families Prepare for Ohio ECC
CCIDS Resource Guide
Ohio ECC Provider FAQs
Ohio ECC Quick Reference Guide

Important Dates

January 1, 2012 - All providers and families begin using Ohio ECC to record attendance information

January 22, 2012 - Provider payments begin the cycle for service provided the week of 1/1 to 1/7

January 26 – February 1, 2012 - Provider payments deposited in bank accounts

Contact Information

To be added to or removed from this email blast please contact CCIDS_Help_Desk@jfs.ohio.gov

Website: jfs.ohio.gov/cdc/childcare.stm