

From: CCIDS_Help_Desk
To: CCIDS_Help_Desk
Date: 5/25/2012 4:50 PM
Subject: Important Reminders for Ohio Child Care Providers Regarding Payments and Rates (G1)

Dear Ohio Child Care Provider,

This provider e-blast contains important information that affects your payment for child care services provided to families receiving publicly funded child care. **Please read carefully.**

Memorial Day Holiday - Payment Reminder

Child Care payments are deposited 5-7 business days (excluding weekends and holidays) after the Sunday the payment is settled at the state level. Due to the Memorial Day holiday on Monday, May 28, 2012, deposits to providers' bank accounts may be one day later than providers are accustomed to receiving the weekly deposit. Deposits will still be made within 5-7 business days of the settlement date.

Rate Information from CCIDS Provider Portal Used to Calculate Payment in Ohio ECC

The Ohio Electronic Child Care (Ohio ECC) system processes payments automatically, calculating your payment for child care services based on information you have entered into the CCIDS Provider Portal. In order to ensure your payment is accurate, it is important that you have submitted rates *for any age category* of children you currently serve or plan to serve in the future.

The information you submitted may have included \$0.00 amount for one or more of the age categories (Infant, Toddler, Preschool, School Age, Summer School Age). You may have intentionally submitted the \$0.00 amount for a specific age group because you currently do not serve children in that age category. For example, you may not serve preschool children today, but you have a toddler child who will turn 3 (preschool age as defined in rule). If you submitted \$0.00 amount for your preschool rate, then you will be paid at \$0.00 for the care you provide when that child turns three and an adjustment will not be accepted for this situation.

Changes to rates are effective on the next Sunday after the day the change is submitted. So, if you change your rates today, they will be effective this Sunday and will be used to determine payment for services from this Sunday forward. **We recommend that all providers verify their rates are correct and include rates for all age categories.** You can access the portal at <https://www.ccidsportal.ohio.gov> or by selecting the CCIDS link on the child care website at <http://www.jfs.ohio.gov/cdc/childcare.stm>

School Age Rates and Summer School Age Rates

Per rule 2-16-41(D)(5) Summer school age payment rates shall be in effect beginning on the last Sunday in May and ending on the first Saturday in September.

Summer school age rates are effective beginning May 27, 2012 through September 1, 2012 this year. All programs serving school age children must have summer school age rates in the CCIDS Provider Portal for any care provided during the period between May 27 and September 1. If a program provides care outside of these dates the provider must have regular school age rates entered in the CCIDS Provider Portal. Please ensure you have the appropriate school age rates in the portal. Adjustments will not be accepted for situations in which incorrect rates have been entered, including "\$0" rates.

Thank you,

The CCIDS Help Desk

Please do not hesitate to contact us if you have any other questions.

Child Care Information Data System Help Desk

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