

Ohio Electronic Child Care (Ohio ECC) Provider Informational Session

Questions and Answers

Tuesday, November 1, 2011 7:00-8:30pm

Q. What is meant by one time check in or check out?

A. A caretaker swipes their card through the point of service (POS) device to record a check in at the time of drop off and swipes their card through the POS device at the time of pick up to record a check out.

Q. Do we need to have a computer connection in the center?

A. An internet connection or regular land line phone connection can be used with the POS device. The provider website (PWeb) must be accessed using the internet.

Q. Can you have more than one person be able to log in to the website and have an ID? For example could we be able to have two or three people be able to access the site for our center?

A. Each account is issued one user ID and password. This information would have to be shared.

Q. Do I need a separate phone jack for the POS or can I use the same one the phone plugs into?

A. If your phone line is a standard land line the same phone jack can be used.